

If you have any questions  
please call  
1-800-985-0744

THANK YOU!  
Please check that you have answered all of the  
questions.

Return the completed survey to the surveyor  
or drop it in any mailbox  
(no postage required).

Para completar la encuesta en español en línea, por favor visite  
<http://tinyurl.com/metrobus14> o utilizar el código QR. Usted  
necesitará la contraseña en la encuesta para completar en línea.

Pour remplir le questionnaire en ligne en français, s'il vous plaît aller  
à <http://tinyurl.com/metrobus14> ou utiliser le QR code. Vous  
aurez besoin du mot de passe sur l'enquête à compléter en ligne.

请抽出一点时间填写该调查问卷，这样可以帮助我们为您的公共交通  
需要作出计划。如选择上网用中文完成填写问卷，请前往  
<http://tinyurl.com/metrobus14> 或扫描下方二维码进入。在网上  
填写调查问卷，您会需要用到问卷上提供的密码。

설문지를 인터넷으로 한국어로 작성하시려면,  
<http://tinyurl.com/metrobus14> 를 방문하시거나 QR 코드를  
이용하십시오. 인터넷으로 작성하시려면, 설문지에 있는 암호를  
이용하셔야 합니다.

Vui lòng dành một phút để giúp chúng tôi lập kế hoạch cho nhu cầu  
đi lại của bạn bằng cách hoàn thành bản khảo sát này. Để hoàn  
thành bản khảo sát trực tuyến bằng tiếng Việt, vui lòng truy cập  
<http://tinyurl.com/metrobus14> hoặc sử dụng mã QR ở cuối trang  
này. Bạn sẽ cần mật khẩu mà bạn đã được cấp để hoàn thành bản  
khảo sát trực tuyến.

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METROBUS SURVEY 2014

Please take a minute to help us in planning for your transit  
needs by completing this survey. Upon completion, return this  
questionnaire to the person who handed it to you or simply drop  
it in any mailbox (no postage required).

You may also complete it online at:  
<http://tinyurl.com/metrobus14>

Please fill out this survey card **each** time you receive one.  
All survey responses will be strictly confidential.

**1. REGISTER TO WIN ONE OF 20 \$100 SMARTRIP  
CARDS WHEN YOU ANSWER ALL QUESTIONS!**

Please provide your name, home address, and telephone  
number so we can mail the winning card to you.

Full Name

Street Address (No PO Boxes Please)

Apt.

City

State

Zip

Telephone

For language assistance, please call 1-800-985-0744.

Para asistencia en su idioma, por favor llame al 1-888-987-7726.



To complete online, scan the QR code above.

Español, Français, 中文, 한국어, Việt, አማርኛ



2. How did you get to the Metrobus stop where you RECEIVED this card? **(Check all that apply)**

- <sub>01</sub> Metrorail (station: \_\_\_\_\_) <sub>08</sub> Walked
- <sub>02</sub> Metrobus (route: \_\_\_\_\_) <sub>09</sub> Carpoled
- <sub>03</sub> Other bus service (operator: \_\_\_\_\_) <sub>10</sub> Bicycle
- <sub>04</sub> Drove a car and parked <sub>11</sub> Wheelchair
- <sub>05</sub> Dropped off by someone <sub>12</sub> Taxi
- <sub>06</sub> Rode with someone who parked
- <sub>07</sub> Amtrak, MARC, or VRE

3. Where did you come from? **(Check one)**

- <sub>01</sub> Work <sub>04</sub> School
- <sub>02</sub> Home <sub>05</sub> Job-Related business
- <sub>03</sub> Shopping or meal <sub>06</sub> Personal trip, sightseeing, or recreation

4. Where was that location/intersection? <sub>01</sub> Home address, same as on front  
Name of place/business/building: \_\_\_\_\_

Street: \_\_\_\_\_  
Street Number Street Name

Cross Street 1: \_\_\_\_\_  
&

Cross Street 2: \_\_\_\_\_

City: \_\_\_\_\_ ST: \_\_\_\_\_ Zip: \_\_\_\_\_

5. Where are you going to? **(Check one)**

- <sub>01</sub> Work <sub>04</sub> School
- <sub>02</sub> Home <sub>05</sub> Job-Related business
- <sub>03</sub> Shopping or meal <sub>06</sub> Personal trip, sightseeing, or recreation

6. Where is that location/intersection? <sub>01</sub> Home address, same as on front  
Name of place/business/building: \_\_\_\_\_

Street: \_\_\_\_\_  
Street Number Street Name

Cross Street 1: \_\_\_\_\_  
&

Cross Street 2: \_\_\_\_\_

City: \_\_\_\_\_ ST: \_\_\_\_\_ Zip: \_\_\_\_\_

7. How will you get to this place after LEAVING the bus? **(Check all that apply)**

- <sub>01</sub> Metrorail (station: \_\_\_\_\_) <sub>08</sub> Walk
- <sub>02</sub> Metrobus (route: \_\_\_\_\_) <sub>09</sub> Carpool
- <sub>03</sub> Other bus service (operator: \_\_\_\_\_) <sub>10</sub> Bicycle
- <sub>04</sub> Drive a vehicle that was parked <sub>11</sub> Wheelchair
- <sub>05</sub> Picked up by someone <sub>12</sub> Taxi
- <sub>06</sub> Ride with someone who parked
- <sub>07</sub> Amtrak, MARC, or VRE

8. What type of fare did you pay ONBOARD the Metrobus where you RECEIVED this card? **(Check one)**

- <sub>01</sub> SmarTrip Fare <sub>08</sub> Smart Student Pass
- <sub>02</sub> Regular Cash Fare <sub>09</sub> DC Student Farecard
- <sub>03</sub> Senior/Disabled SmarTrip <sub>10</sub> DC Student Token
- <sub>04</sub> Senior/Disabled Cash <sub>11</sub> Other Student Flash Pass
- <sub>05</sub> Senior/Disabled Flash Pass <sub>12</sub> 7 Day Regional Pass
- <sub>06</sub> Senior/Disabled 7 Day Pass <sub>13</sub> WMATA Employee Pass
- <sub>07</sub> MetroAccess Fare <sub>14</sub> MARC/VRE Transit Link Card (TLC)

9. Do you receive a monthly transit benefit, excluding parking costs? **(Check all that apply)**

- <sub>01</sub> Yes, fully subsidized <sub>03</sub> Yes, partially subsidized
- <sub>02</sub> Yes, Pretax Payroll Deduction <sub>04</sub> No

10. Where do you live?

- <sub>01</sub> **District of Columbia**
- Maryland**
- <sub>02</sub> Montgomery County <sub>08</sub> Other Maryland
- <sub>03</sub> Prince George's County
- Virginia**
- <sub>04</sub> Arlington County <sub>09</sub> City of Alexandria
- <sub>05</sub> Fairfax County <sub>10</sub> City of Fairfax
- <sub>06</sub> City of Falls Church <sub>11</sub> Loudoun County
- <sub>07</sub> Other Virginia
- <sub>95</sub> **Elsewhere (specify):** \_\_\_\_\_

11. How many usable cars, SUVs, trucks, or vans are at your home?

- <sub>00</sub> None <sub>01</sub> One <sub>02</sub> Two <sub>03</sub> Three or more

12. Are you an employee of the Federal government (either civilian or military)?

- <sub>01</sub> Yes <sub>02</sub> No

13. Are you of Hispanic or Latino origin?

- <sub>01</sub> Yes <sub>02</sub> No

14. What is your race? **(Check all that apply)**

- <sub>01</sub> American Indian or Alaska Native <sub>05</sub> White
- <sub>02</sub> Asian <sub>95</sub> Some other race (specify: \_\_\_\_\_)
- <sub>03</sub> Black or African American
- <sub>04</sub> Hawaiian or other Pacific Islander <sub>97</sub> Two or more races

15. Do you speak a language other than English at home?

- <sub>01</sub> Yes, \_\_\_\_\_ <sub>02</sub> No
- (Please specify)

16. How well do you speak English?

- <sub>01</sub> Very Well <sub>02</sub> Well <sub>03</sub> Not Well <sub>04</sub> Not at All

17. Which best describes your annual household income?

- <sub>01</sub> Less than \$10,000 <sub>06</sub> \$75,000 to \$99,999
- <sub>02</sub> \$10,000 to \$19,999 <sub>07</sub> \$100,000 to \$149,999
- <sub>03</sub> \$20,000 to \$29,999 <sub>08</sub> \$150,000 to \$199,999
- <sub>04</sub> \$30,000 to \$49,999 <sub>09</sub> \$200,000 or more
- <sub>05</sub> \$50,000 to \$74,999

18. What is your age?

- <sub>01</sub> Under 18 <sub>03</sub> 25-34 <sub>05</sub> 55-64
- <sub>02</sub> 18-24 <sub>04</sub> 35-54 <sub>06</sub> 65 or older