



## **Next Generation Hydrogen Station Composite Data Products: All Stations (Retail and Non-Retail Combined)**

**Data through Quarter 2 of 2017**

Sam Sprik, Jennifer Kurtz, Chris Ainscough,  
Genevieve Saur, and Michael Peters

November 2017

NREL/PR-5400-70529

# H2 Station Project Partners

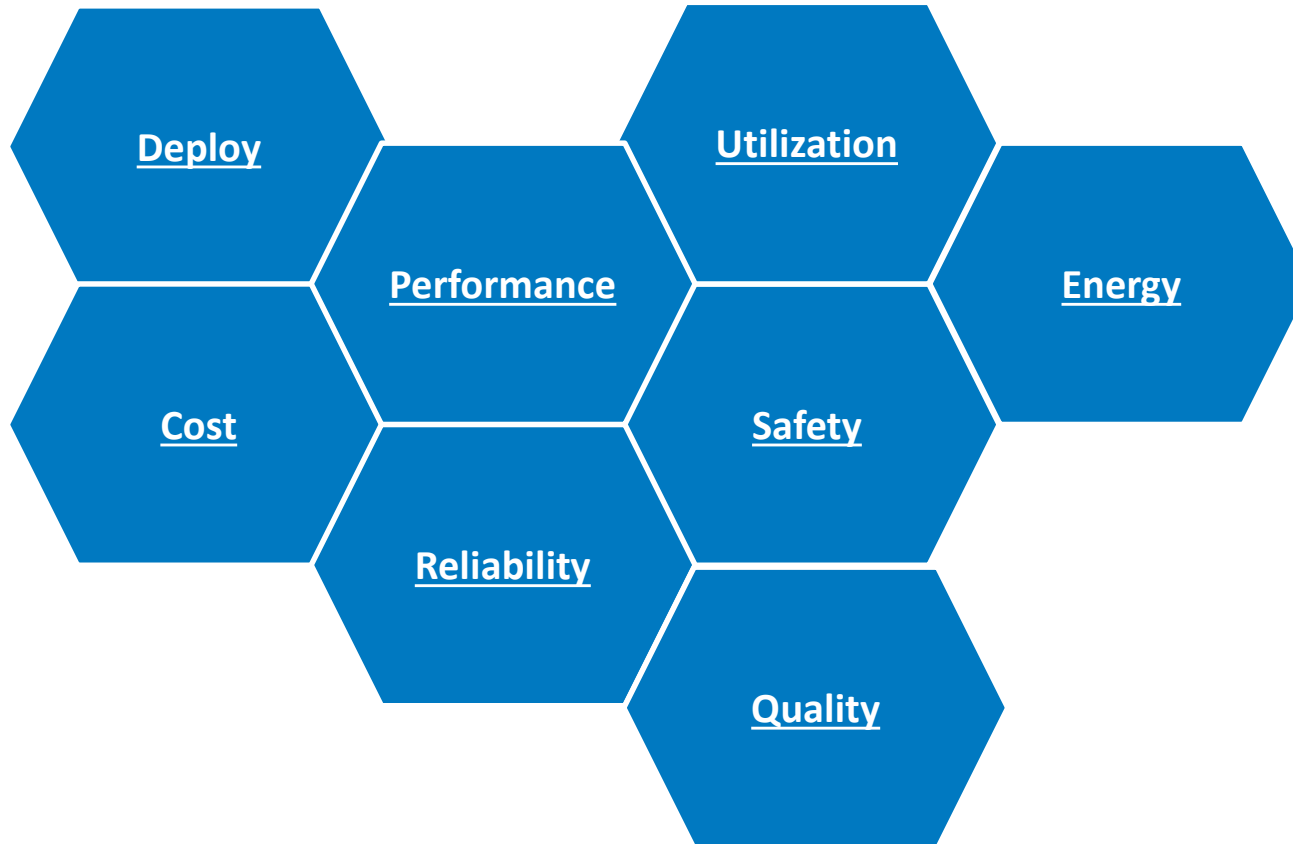


- Air Liquide
- Air Products
- California Air Resources Board
- California Energy Commission
- California State University Los Angeles
- First Element Fuel
- Gas Technology Institute
- Linde
- H2 Frontier
- Proton OnSite
- Shell
- IPHE and HySUT

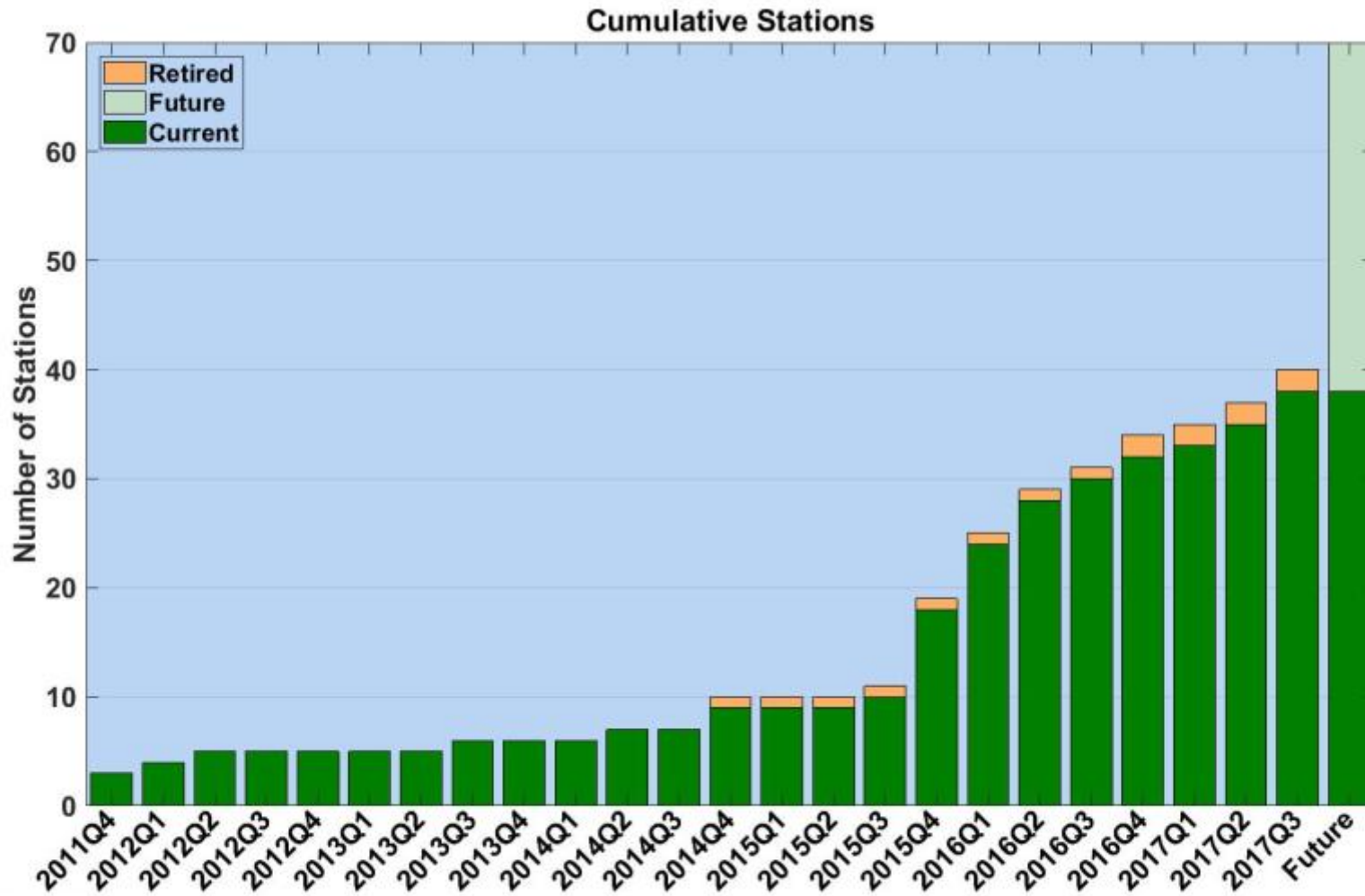


Photos by NREL

# Analysis Categories



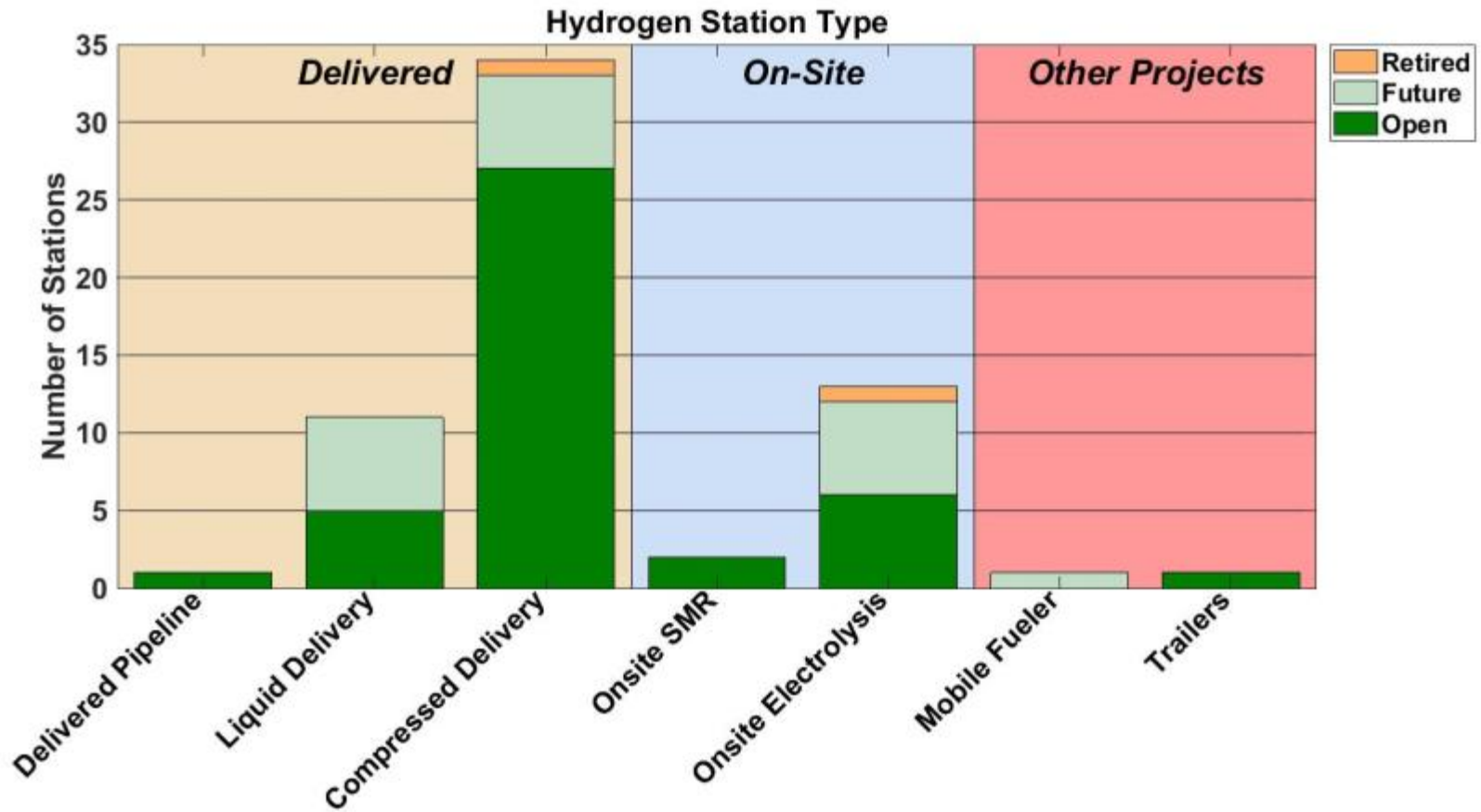
# Deployment

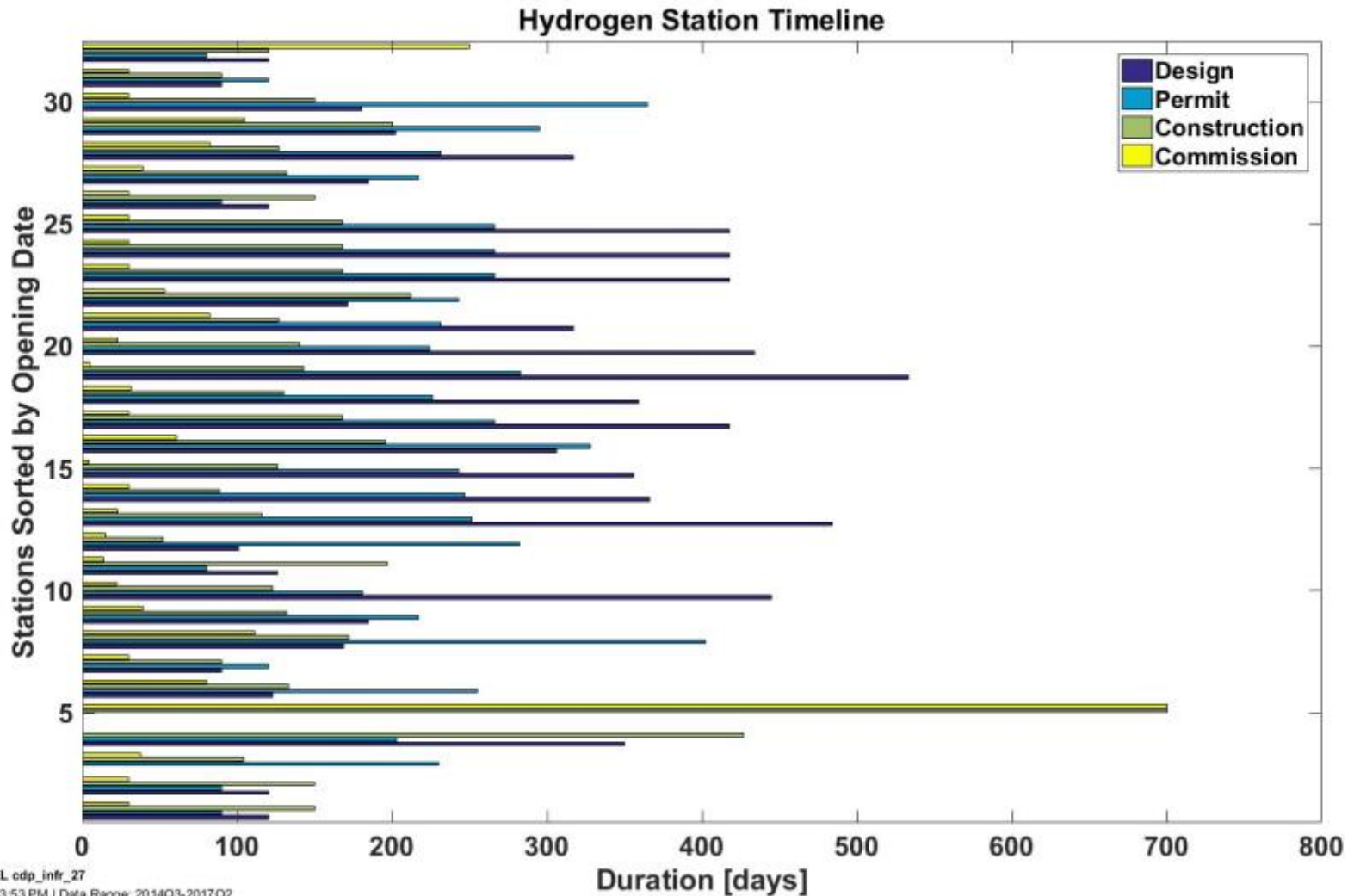


NREL cdp\_infr\_10

Created: Nov-03-17 2:50 PM | Data Range: 2008Q3-2017Q2

## Hydrogen Stations by Type





NREL edp\_infr\_27

Created: Oct-11-17 3:53 PM | Data Range: 2014Q3-2017Q2

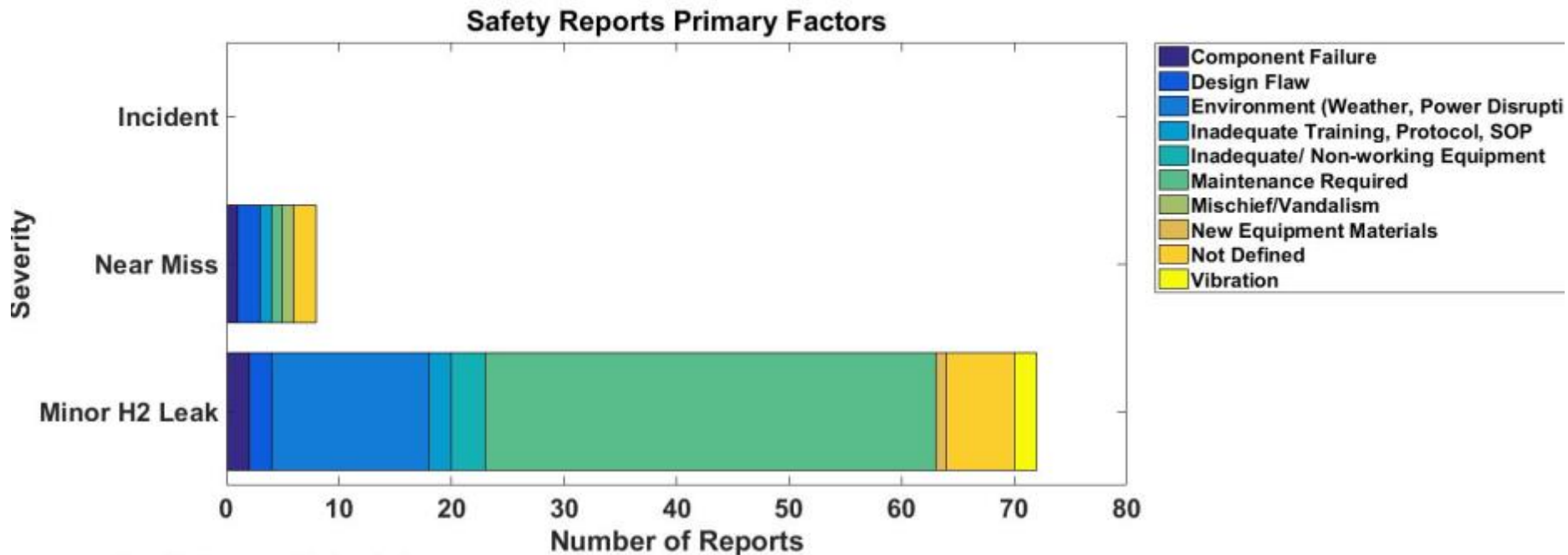
Safety



# Safety (and Maintenance) Learnings

## From Safety Reports Template

- Alarms not communicated
- Breakaway leak
- Check compressor oil filter
- Check integrity of delivered equipment
- Compressor leaking at startup normal?
- Does isolated leak need to shut down station?
- Electrical glitch
- Estop activated after hearing escaping gas-nitrogen
- Estop activated when nozzle stuck on car
- Estop activated without cause
- Estop flooded prevented restart
- False Alarm - No Fire
- Fill and leak check together caused shutdown - false leak alarm
- Filter to catch scrap from material processing
- Forgot to turn back on after maintenance
- Freezing and thawing caused moisture in communication connector
- Frozen cooling block - defrost
- HTO sensor fault
- Heat trace short caused false fire alarm
- Heavy rain triggered fire alarm
- Hose vent failure - nozzle stuck on car
- Loose wire intermittent problems
- Loud popping could be relief valve
- Mass balance alarm bug
- Mass balance alarm caused by high ambient temperature
- Power Issue - 3 Phase
- Predict service life better
- Proper installation prevents leaks
- Rain on sensor causing alarm
- Regular inspection of compressor valves
- Regular leak checks
- Regular station inspection
- Reset
- Spider web obscuring sensor
- Thermocouple failure shutdown station
- Vibration from normal activity shutdown dispenser
- Vibration isolation



An Incident is an event that results in:

- a lost time accident and/or injury to personnel
- damage/unplanned downtime for project equipment, facilities or property
- impact to the public or environment
- any hydrogen release that unintentionally ignites
- release of any volatile, hydrogen containing compound (including the hydrocarbons used as common fuels)

A Near Miss is:

- an event that under slightly different circumstances could have become an incident
- any hydrogen release sufficient to sustain a flame if ignited

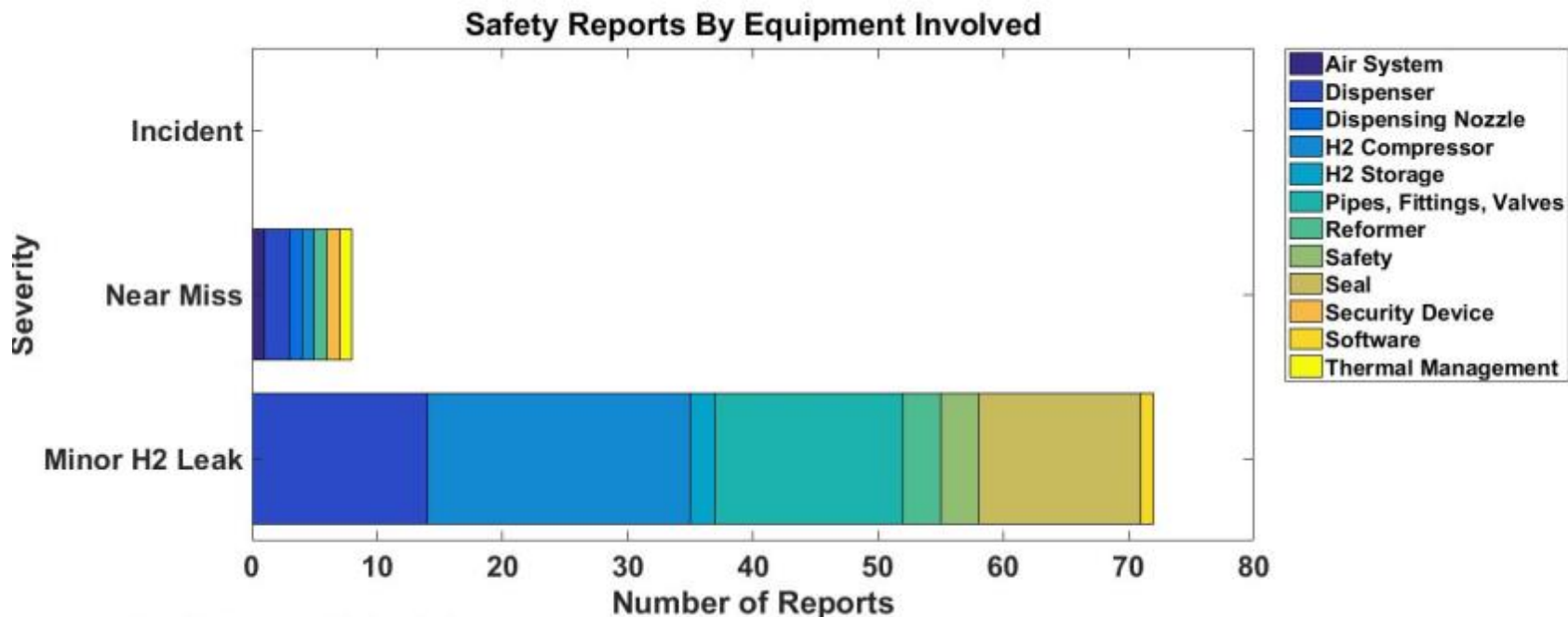
A Minor H2 Leak is:

- an unplanned hydrogen release insufficient to sustain a flame, and does not accumulate in sufficient quantity to ignite



NREL cdp\_infr\_31

Created: Oct-11-17 3:49 PM | Data Range: 2006Q3-2017Q2



An Incident is an event that results in:

- a lost time accident and/or injury to personnel
- damage/unplanned downtime for project equipment, facilities or property
- impact to the public or environment
- any hydrogen release that unintentionally ignites
- release of any volatile, hydrogen containing compound (including the hydrocarbons used as common fuels)

A Near Miss is:

- an event that under slightly different circumstances could have become an incident
- any hydrogen release sufficient to sustain a flame if ignited

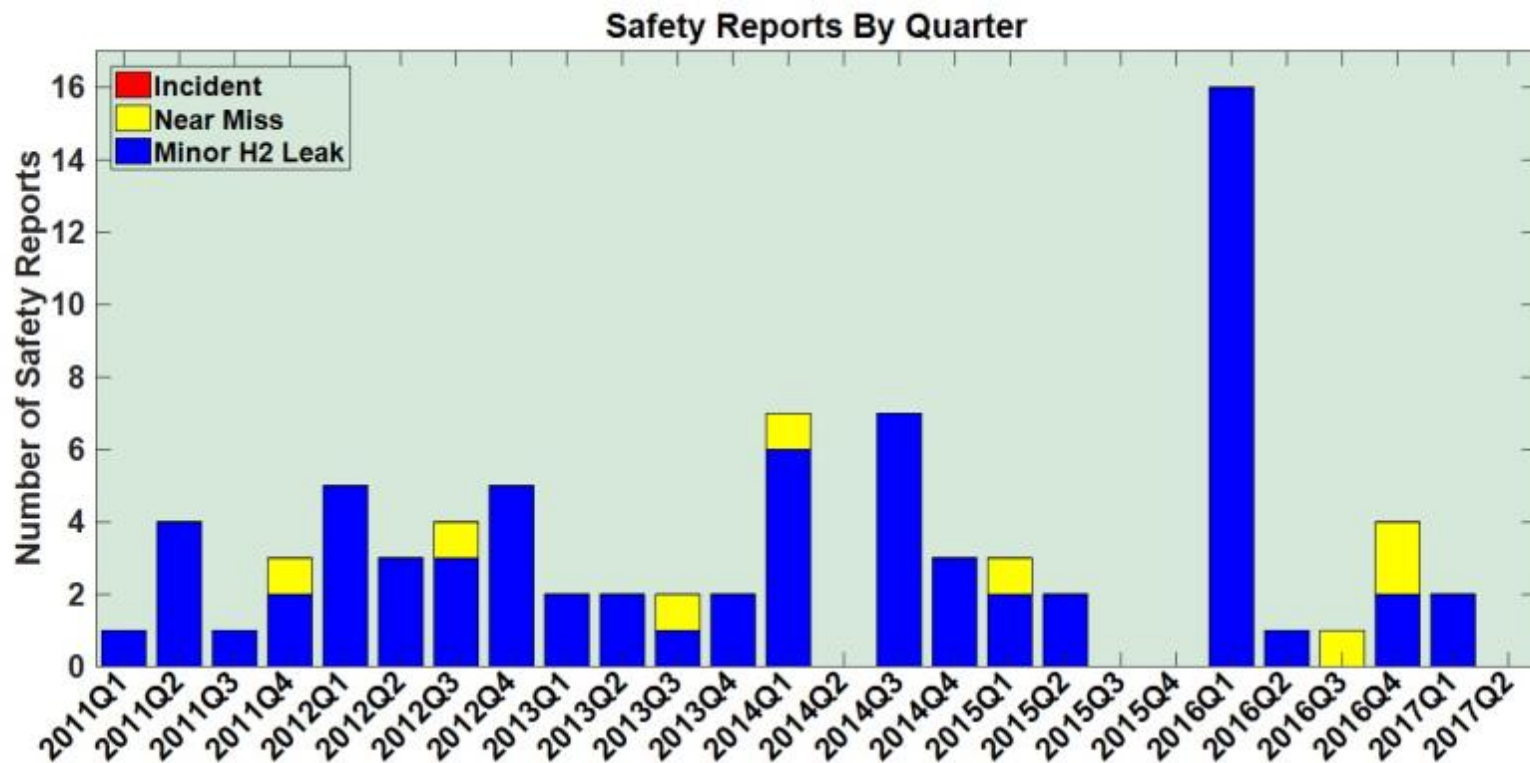
A Minor H2 Leak is:

- an unplanned hydrogen release insufficient to sustain a flame, and does not accumulate in sufficient quantity to ignite



NREL cdp\_infr\_32

Created: Oct-11-17 3:56 PM | Data Range: 2008Q3-2017Q2



An Incident is an event that results in:

- a lost time accident and/or injury to personnel
- damage/unplanned downtime for project equipment, facilities or property
- impact to the public or environment
- any hydrogen release that unintentionally ignites
- release of any volatile, hydrogen containing compound (including the hydrocarbons used as common fuels)

A Near Miss is:

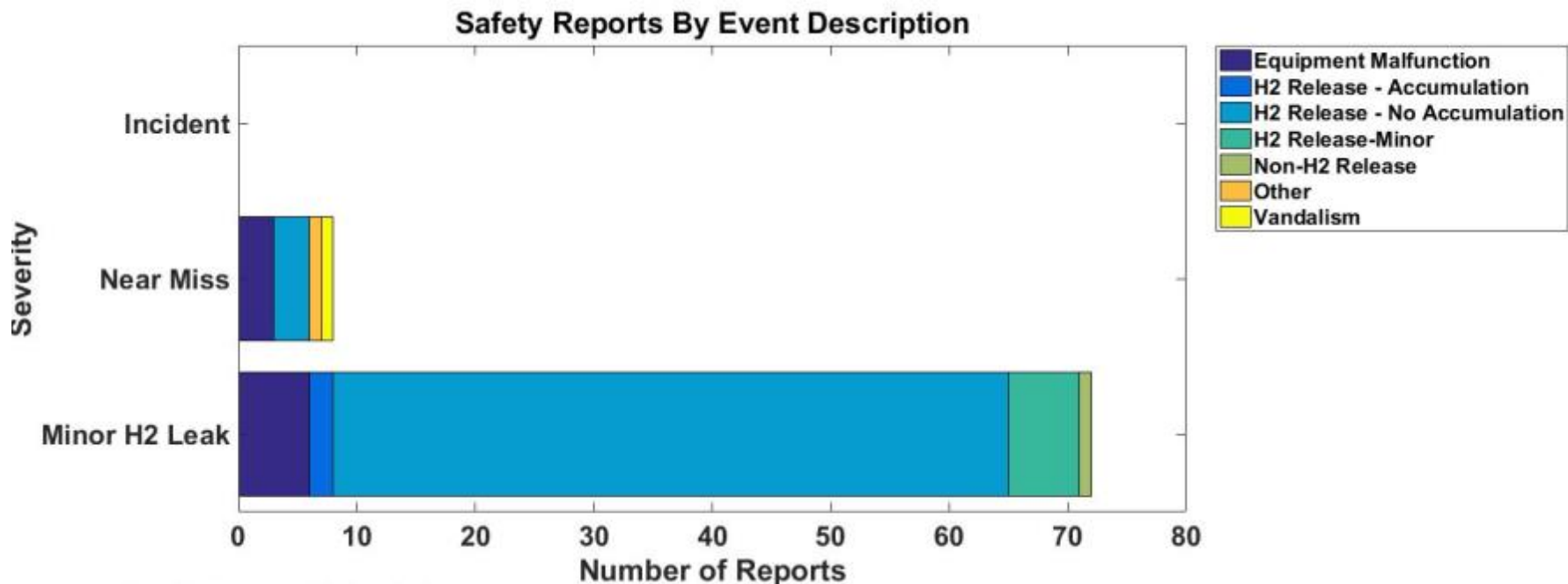
- an event that under slightly different circumstances could have become an incident
- any hydrogen release sufficient to sustain a flame if ignited

A Minor H2 Leak is:



NREL\_cdp\_infr\_33

Created: Oct-11-17 3:47 PM | Data Range: 2008Q3-2017Q2



An Incident is an event that results in:

- a lost time accident and/or injury to personnel
- damage/unplanned downtime for project equipment, facilities or property
- impact to the public or environment
- any hydrogen release that unintentionally ignites
- release of any volatile, hydrogen containing compound (including the hydrocarbons used as common fuels)

A Near Miss is:

- an event that under slightly different circumstances could have become an incident
- any hydrogen release sufficient to sustain a flame if ignited

A Minor H2 Leak is:

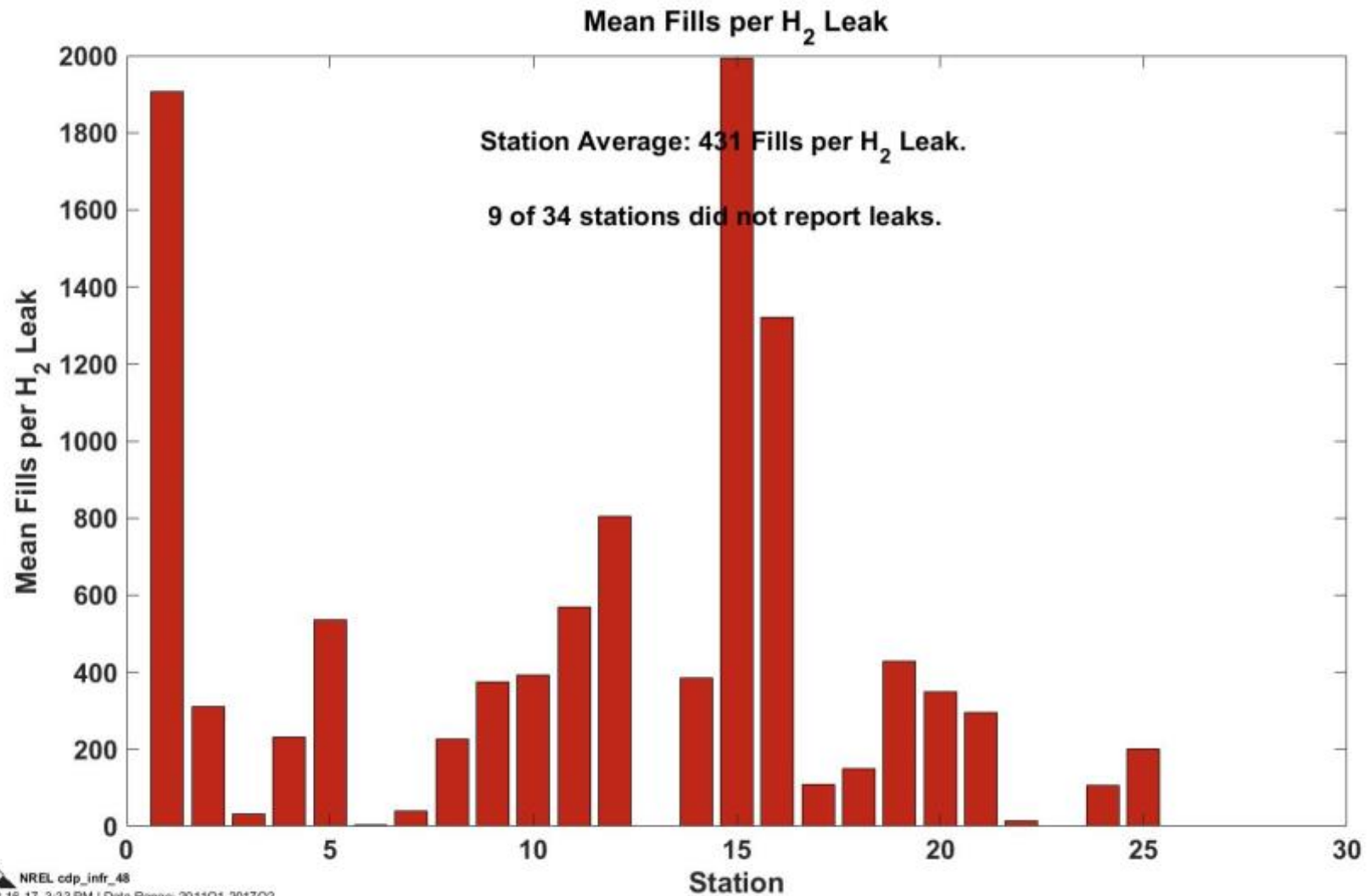
- an unplanned hydrogen release insufficient to sustain a flame, and does not accumulate in sufficient quantity to ignite



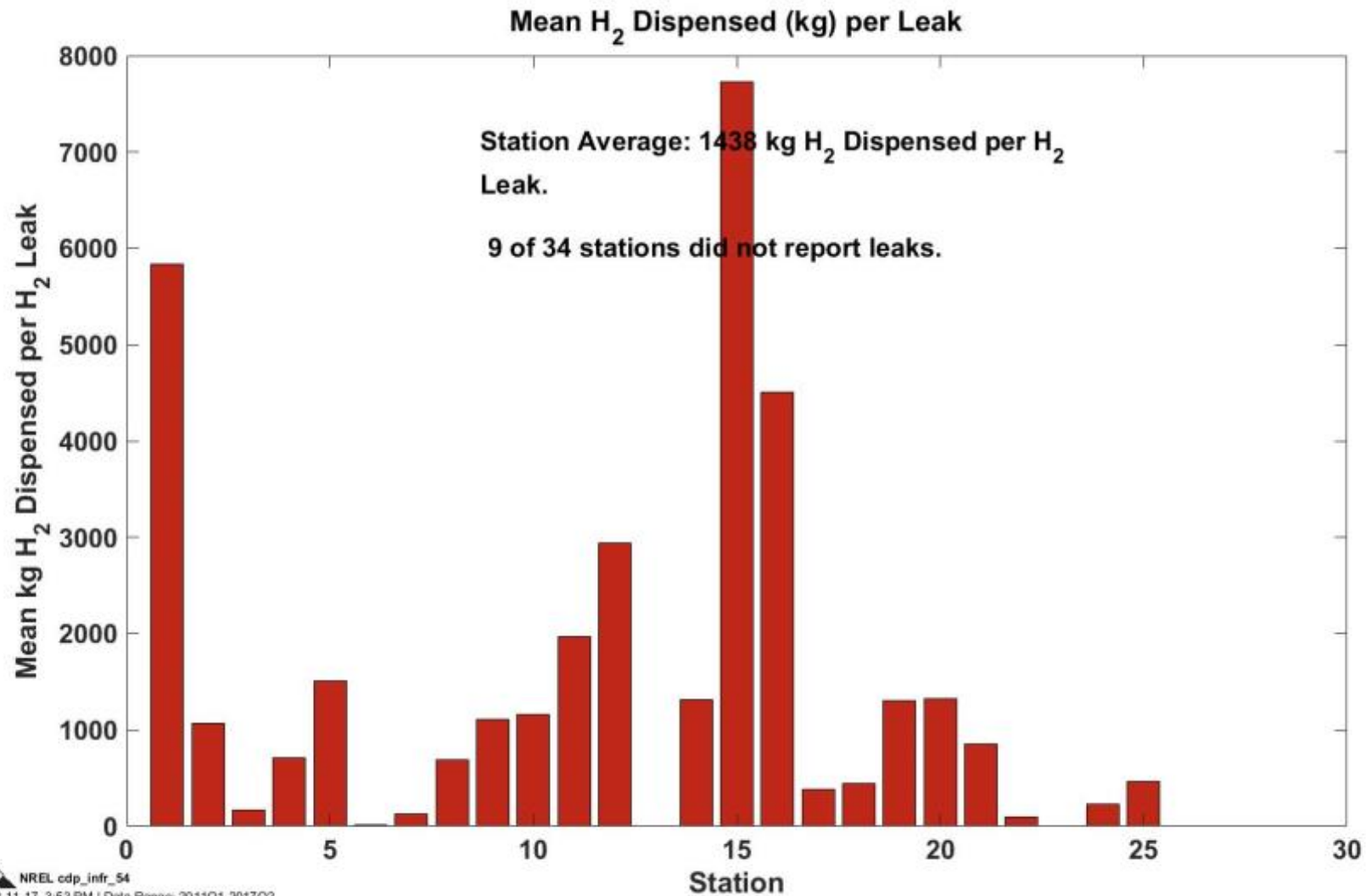
NREL cdp\_infr\_34

Created: Oct-11-17 3:52 PM | Data Range: 2008Q3-2017Q2

## Mean Fills per Hydrogen Leak



## Mean Hydrogen Dispensed per Hydrogen Leak

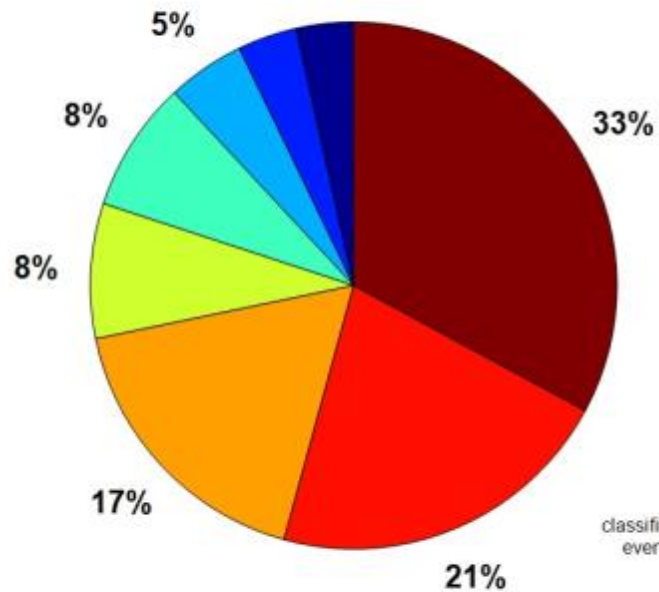


# Maintenance and Reliability



### Maintenance by Equipment Type

**Total Events<sup>1</sup> = 6,489**  
**55% unscheduled**



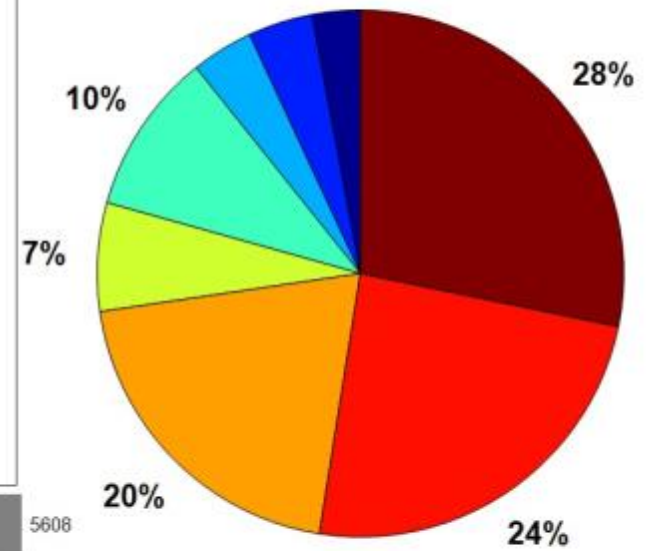
#### Classified Events



classified events 5608

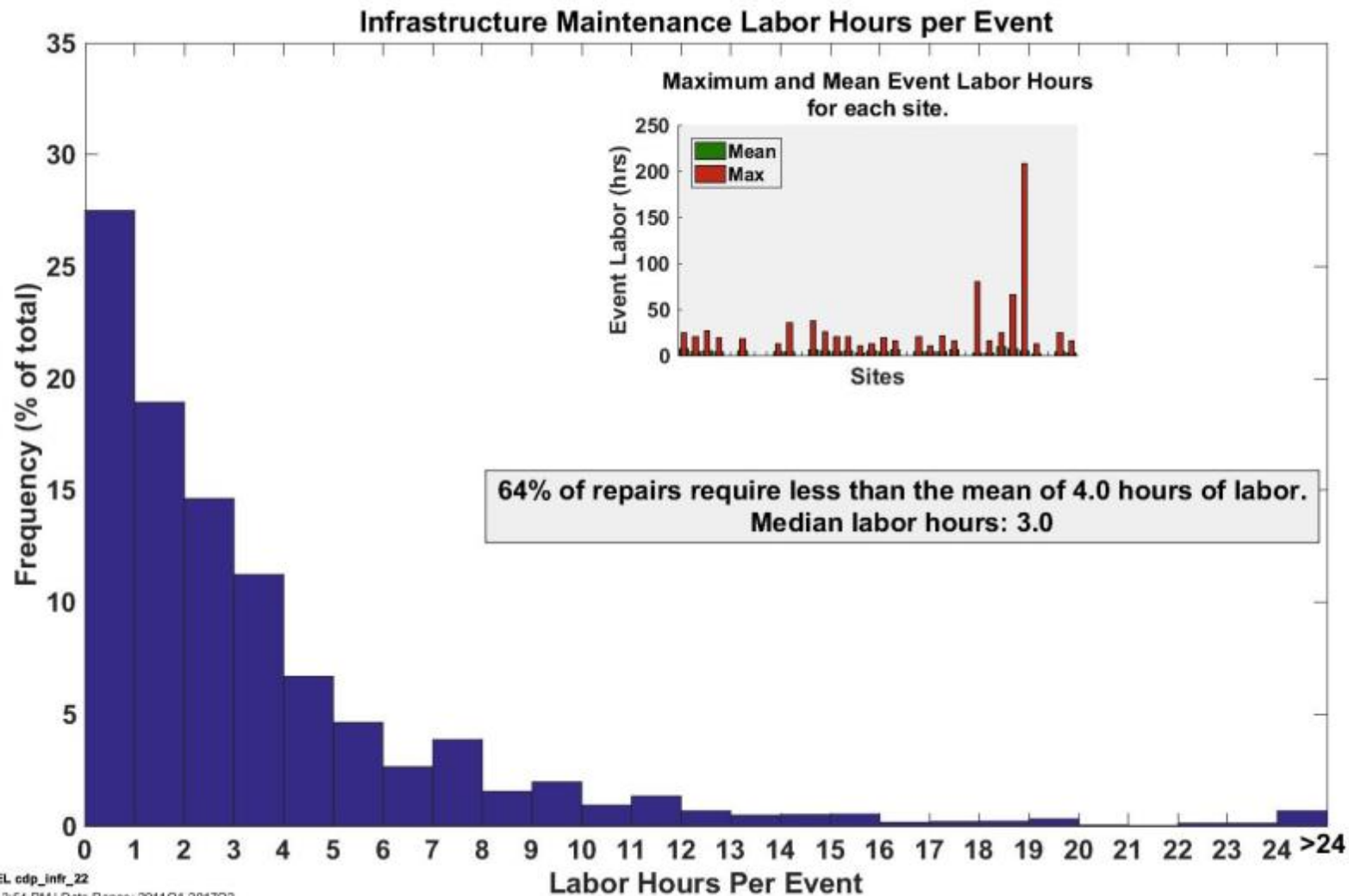
multiple systems 881 **Event Count**

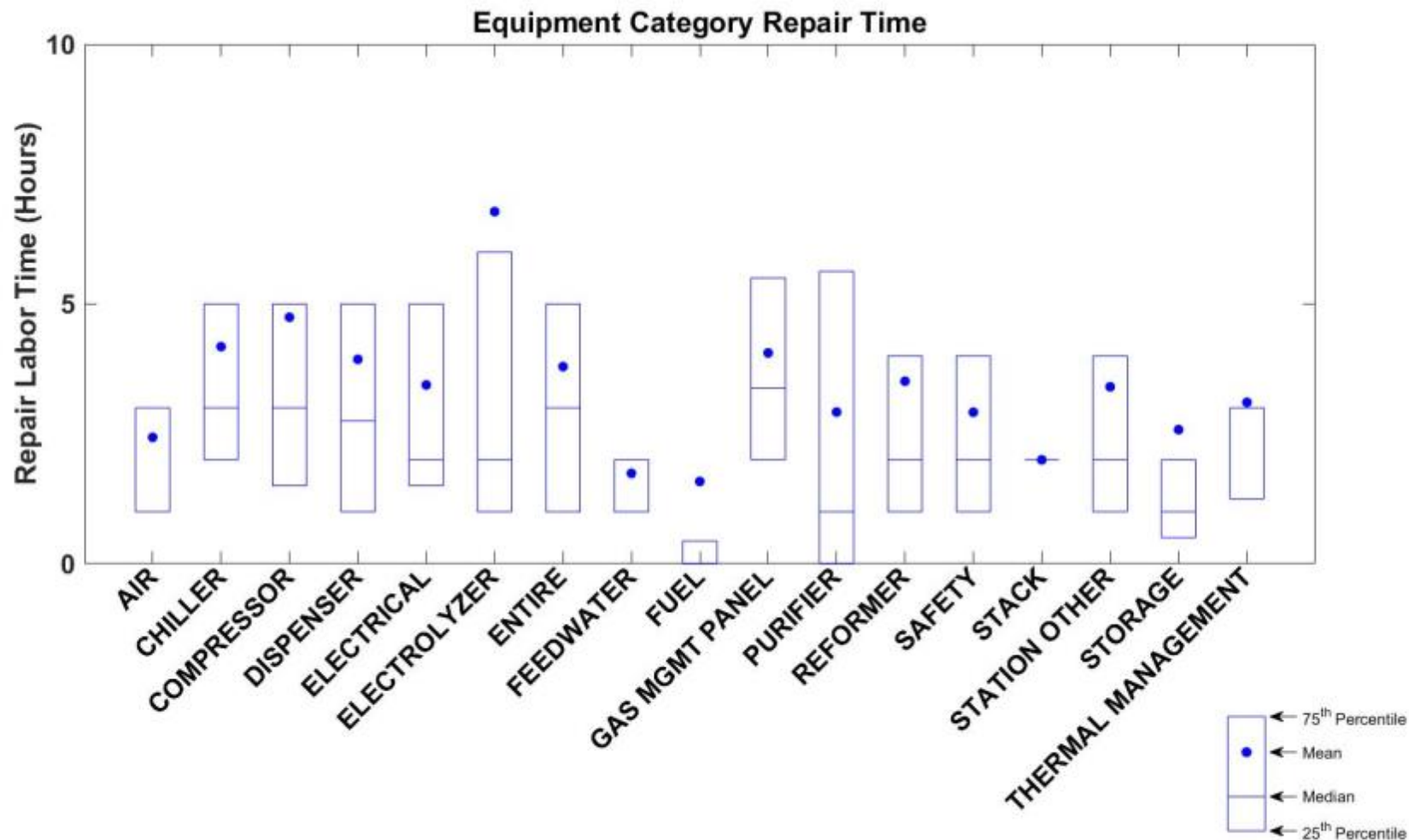
**Total Hours<sup>1</sup> = 18,700**  
**50% unscheduled**



MISC includes the following failure modes: stack, fuel, electrolyzer, purifier, gas mgmt panel, feedwater, station other, air, thermal management, other

1. Total includes classified events (plotted) and unclassified events.

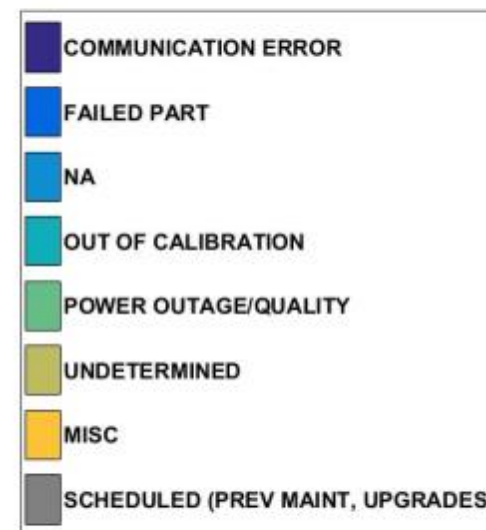
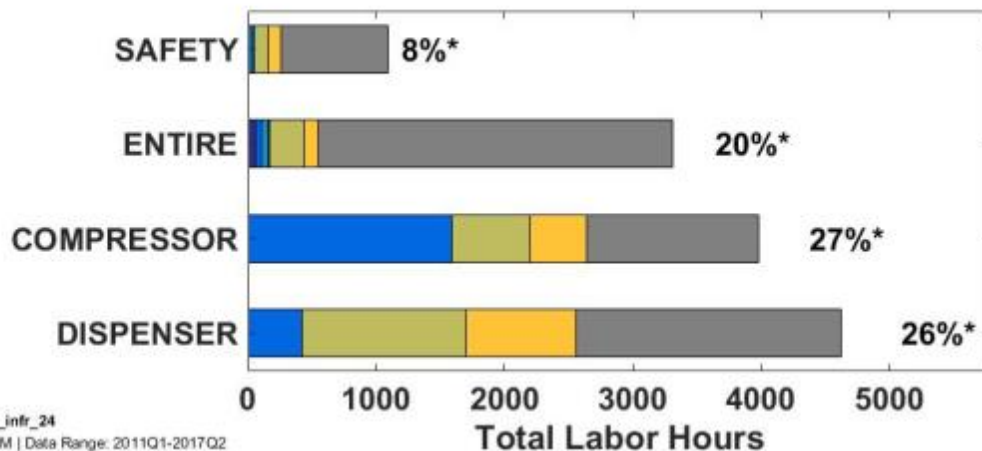
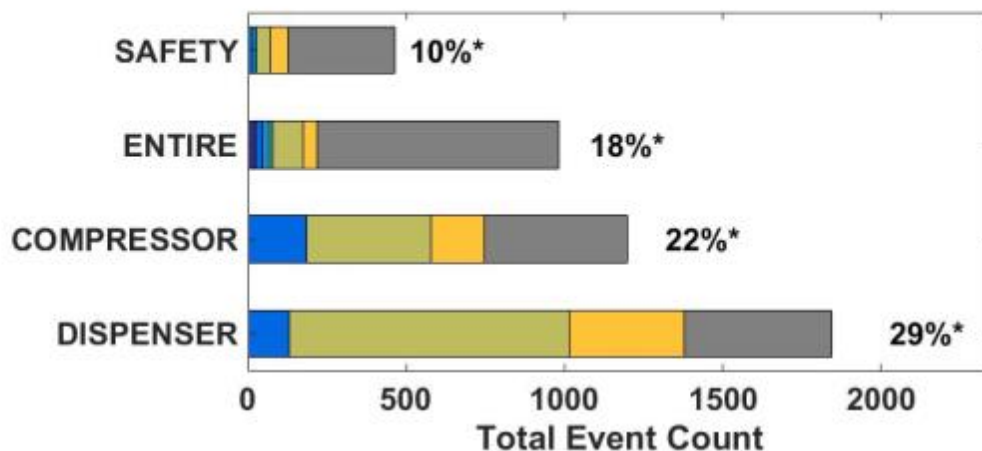




NREL cdp\_infr\_23

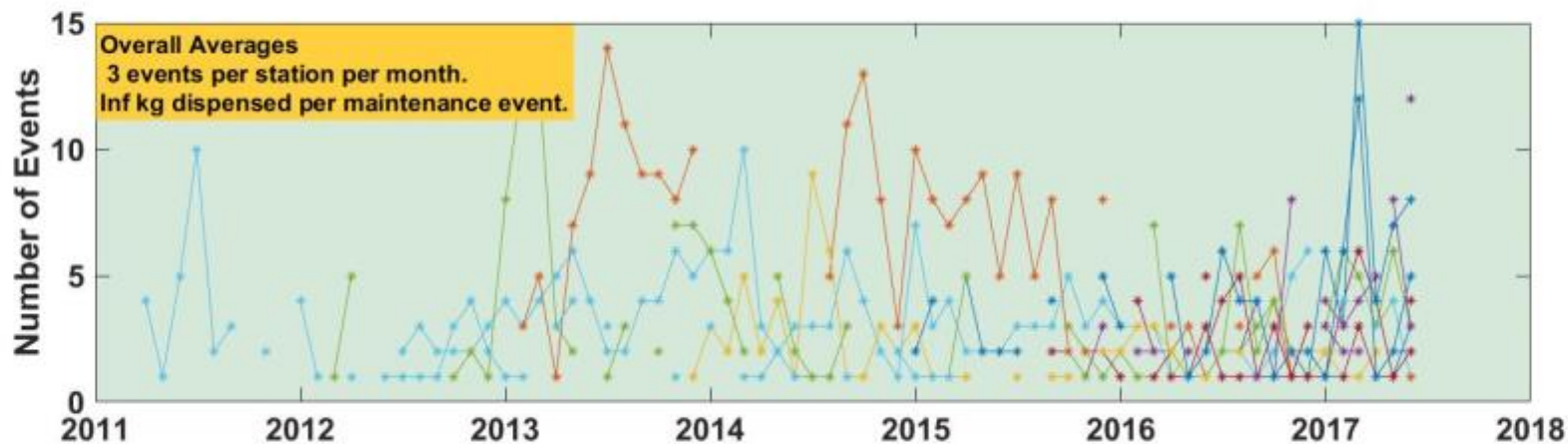
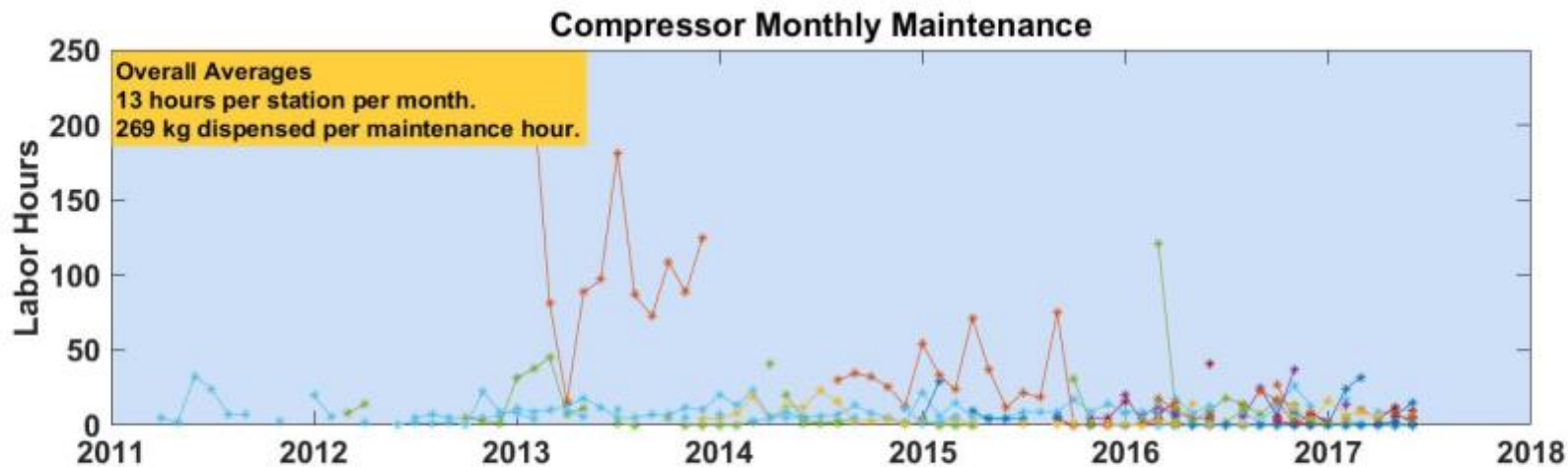
Created: Oct-11-17 3:56 PM | Data Range: 2011Q1-2017Q2

### Failure Modes for Top Equipment Categories



MISC includes the following failure modes: animal damage, collision, communication error, contamination, corrective maintenance, debris, design flaw, electrical breaker, end of life, environmental factors, fluid temp, freezing, installation error, inspect trouble alarm or report, level low, loose electrical, loose mechanical, maintenance error, manufacturing defect, material deform/degrade/fatigue, moisture, na, operator error, operator protocol, out of calibration, overtemperature, power outage/quality, pressure loss, software bug, stress outside design limit, tight, vandalism, vibration, other

\* Percentage of total events or hours.

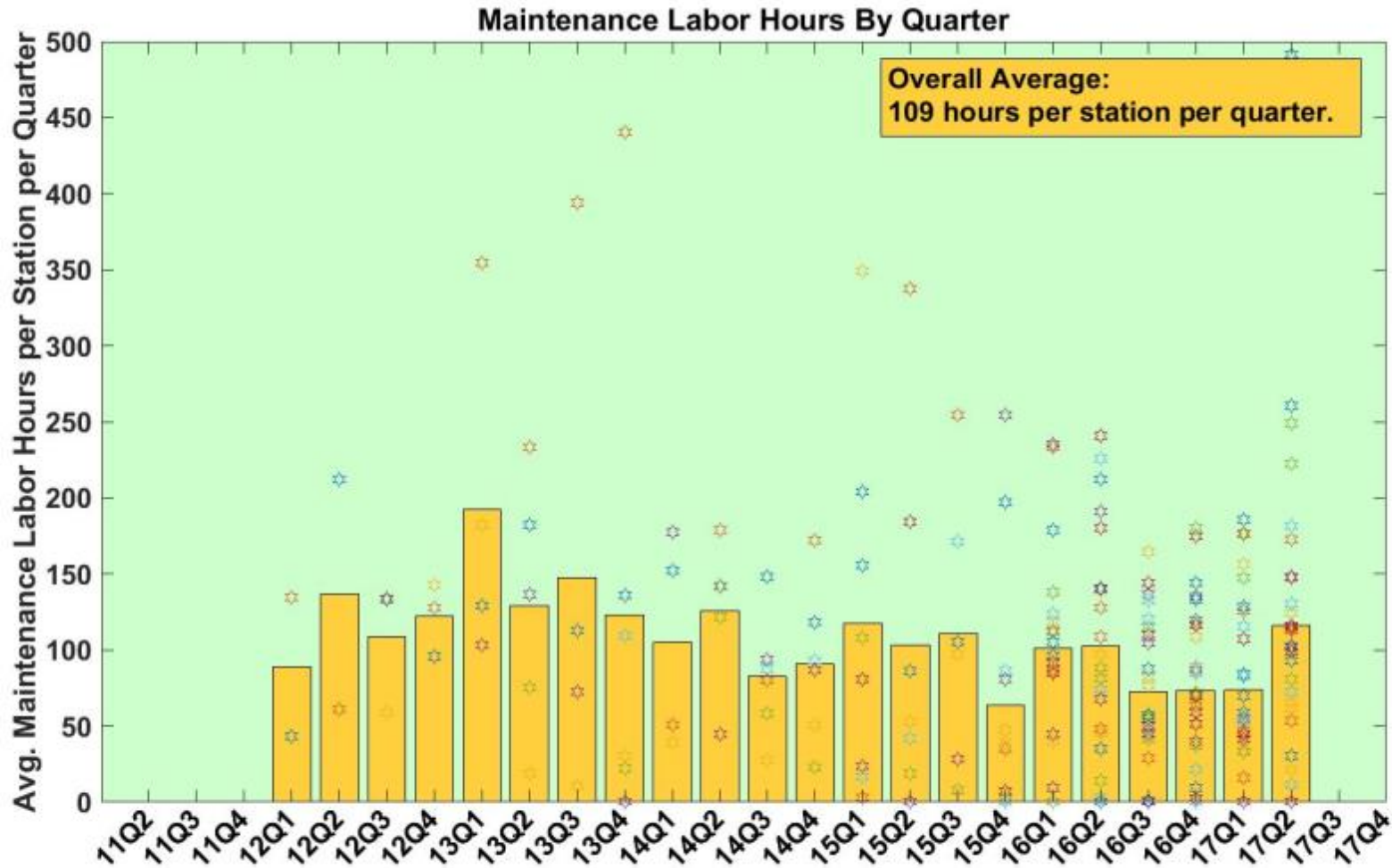


NREL edp\_infr\_26

Created: Oct-11-17 3:52 PM | Data Range: 2011Q1-2017Q2

\* Trendlines connect continuous months of operation for a single station. Gaps in trendlines represent quarters in which a station was offline or missing data. Each station is represented by a unique color.

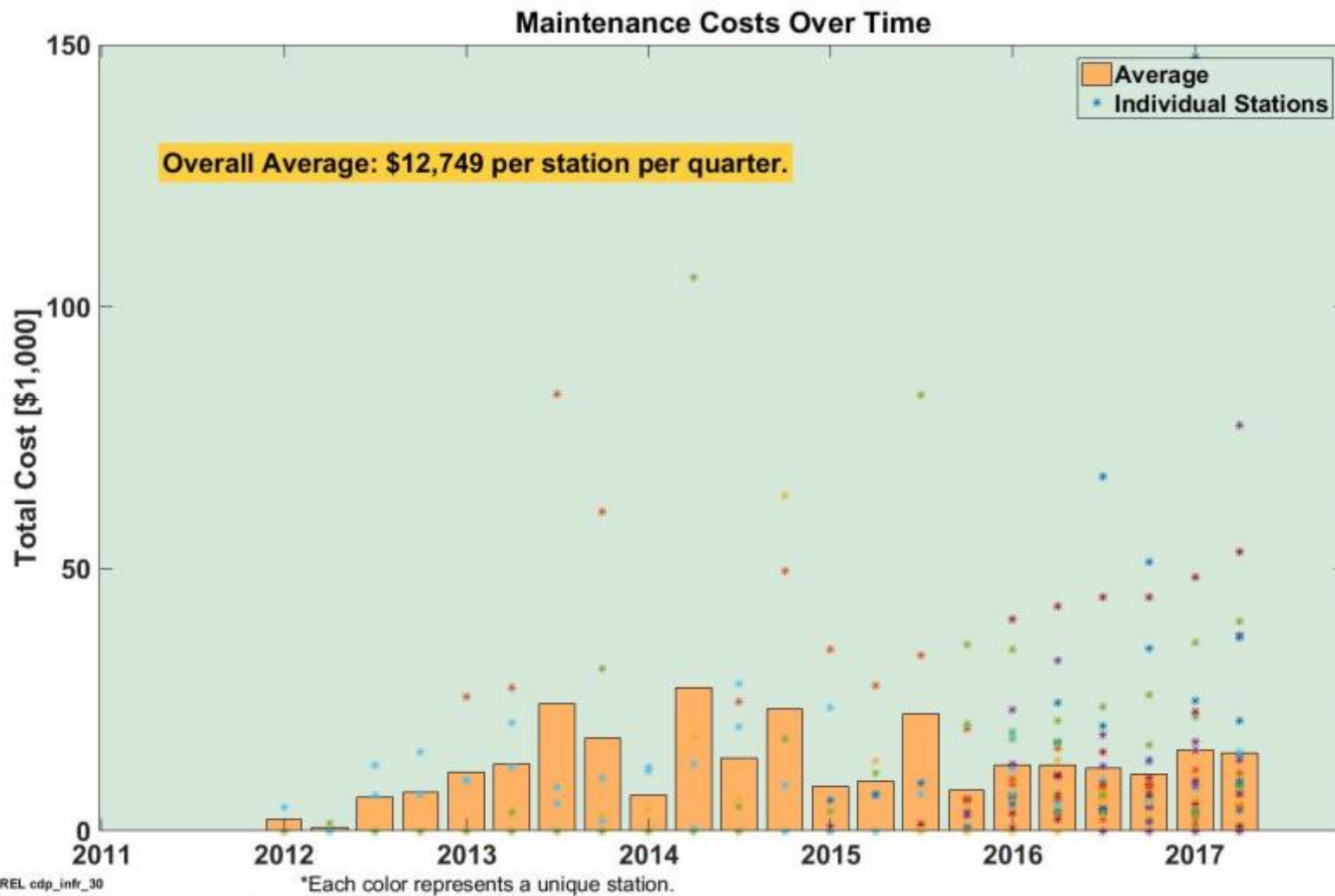
## Maintenance Labor Hours by Quarter

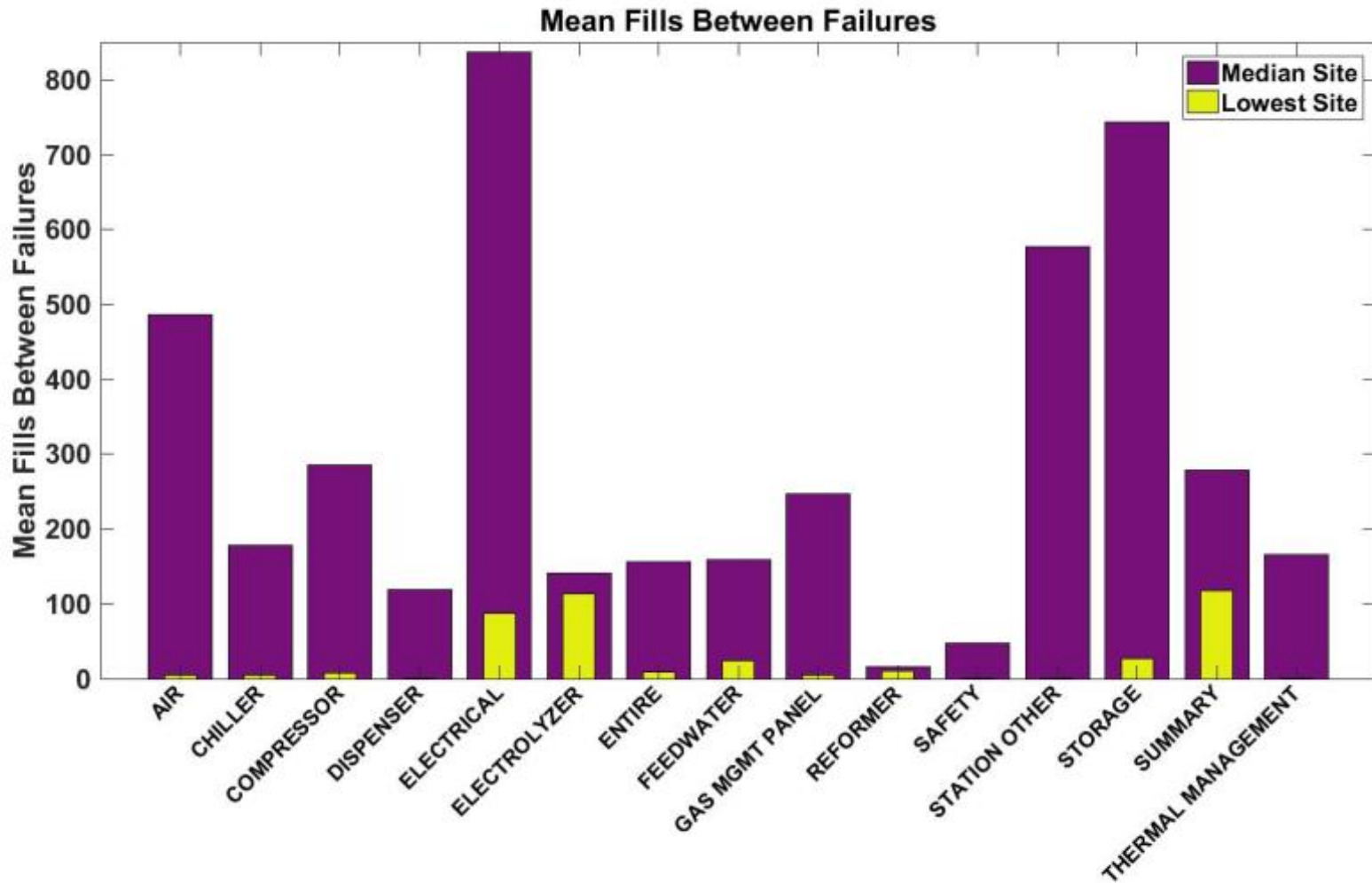


NREL cdp\_infr\_28

Created: Oct-24-17 11:58 AM | Data Range: 2011Q1-2017Q2

Stars represent individual station maintenance hours in a given quarter.

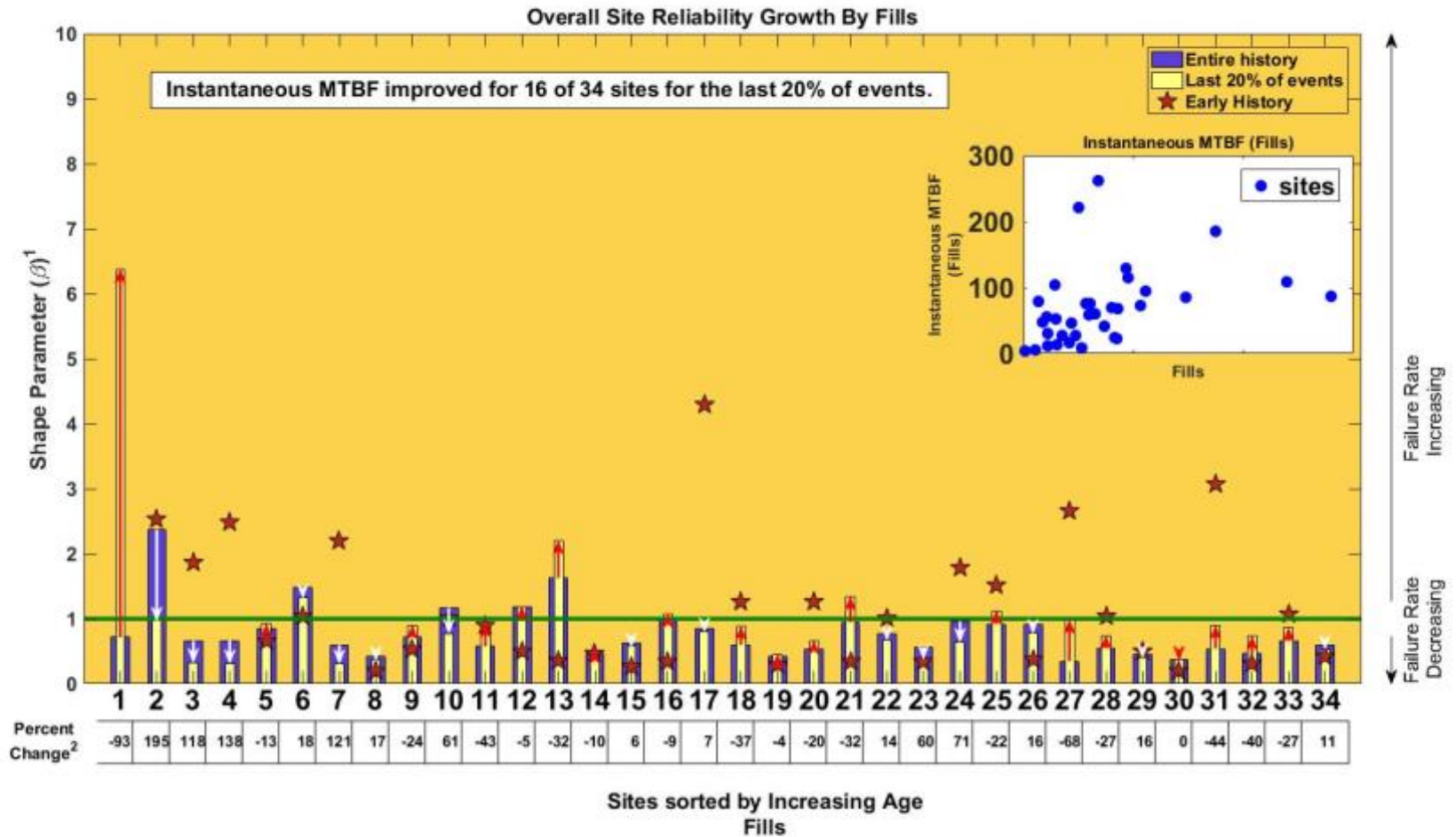




NREL cdp\_infr\_49

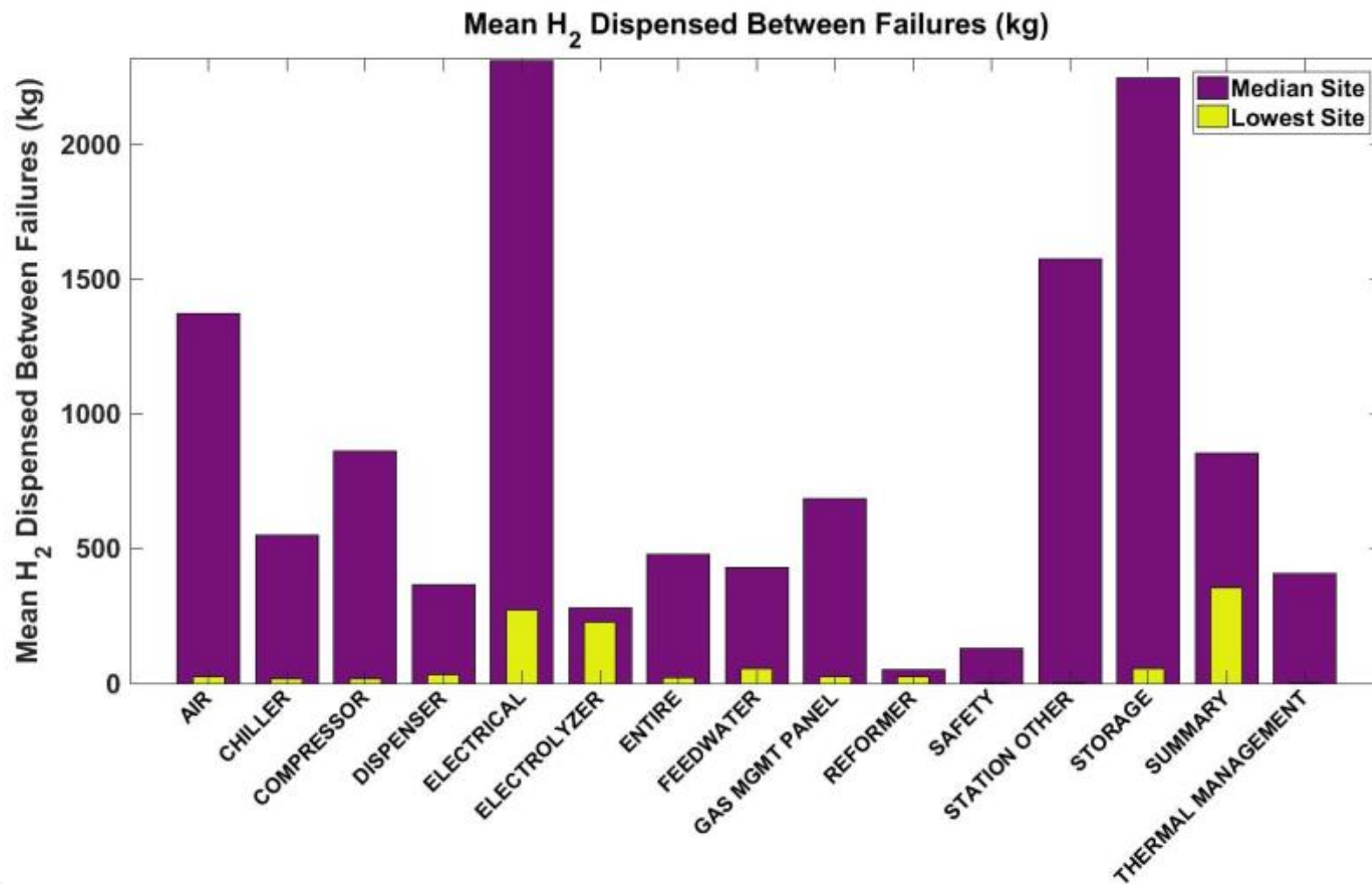
Created: Oct-11-17 3:47 PM | Data Range: 2011Q1-2017Q2





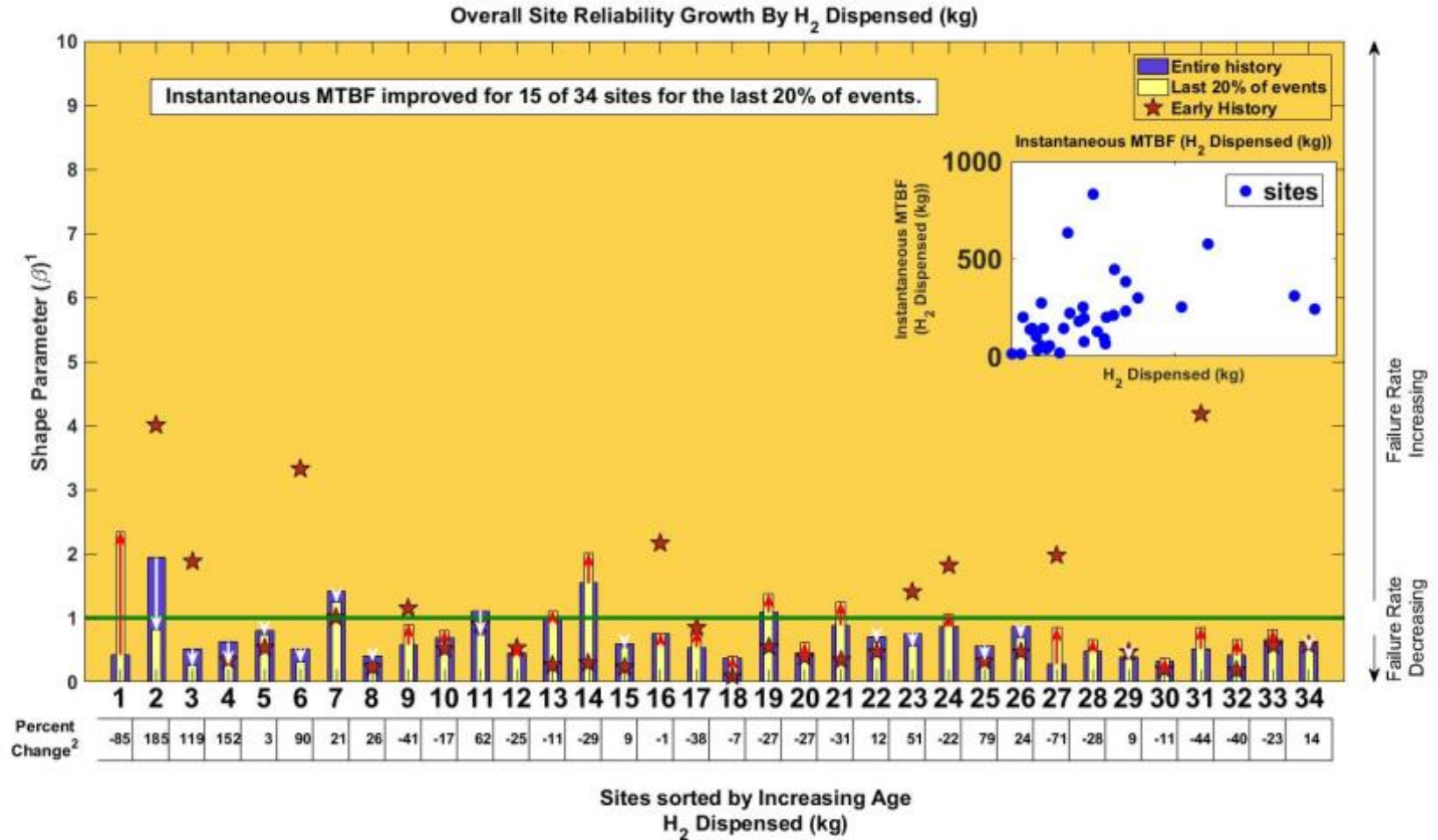
1. IEC 61164:2004(E), Reliability Growth - Statistical Test and Evaluation Methods, IEC. 2004.
2. % change in instantaneous mean Fills between failures

## Mean Amount Dispensed Between Failures

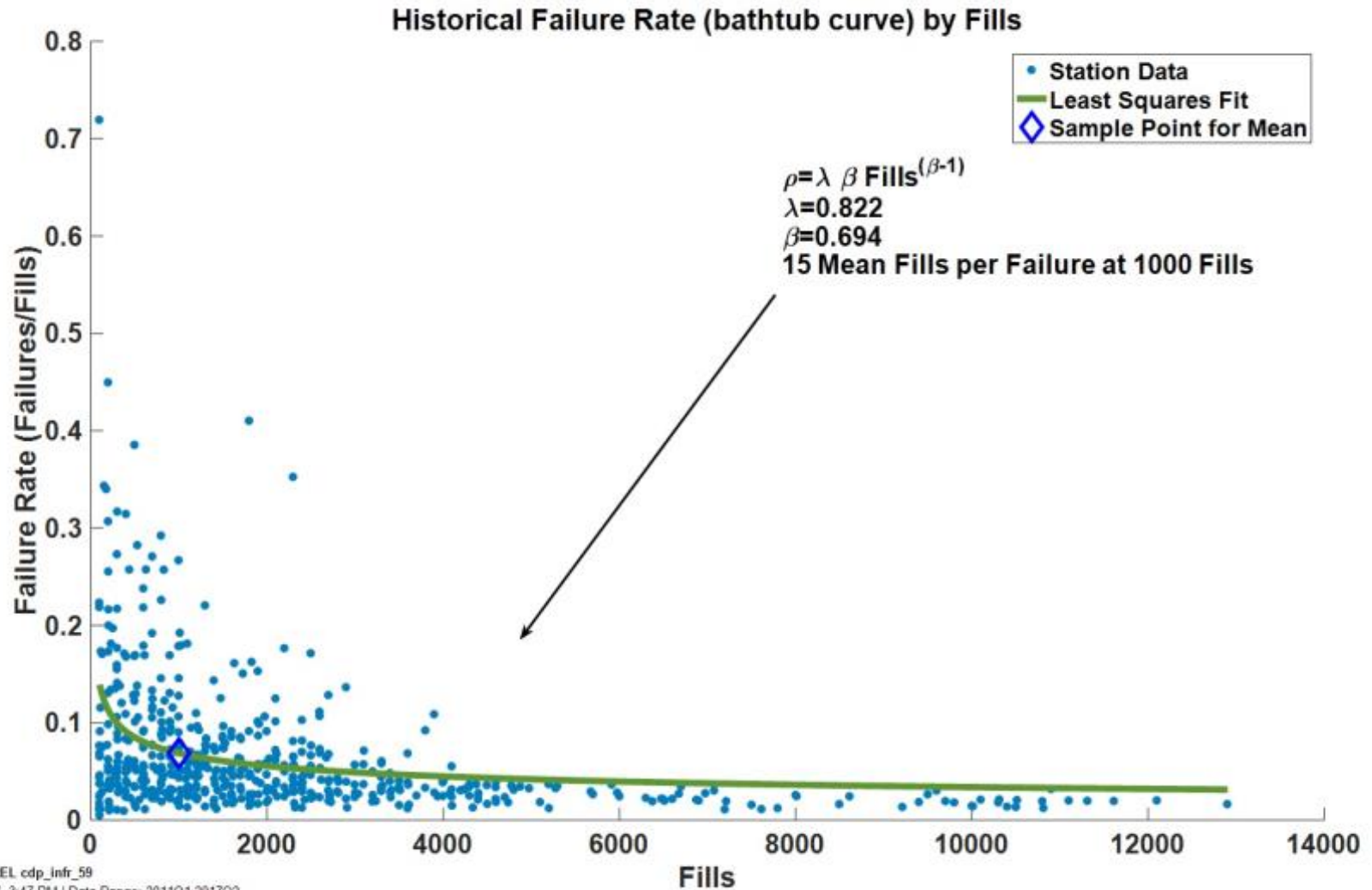


NREL cdp\_infr\_51

Created: Oct-11-17 3:56 PM | Data Range: 2011Q1-2017Q2

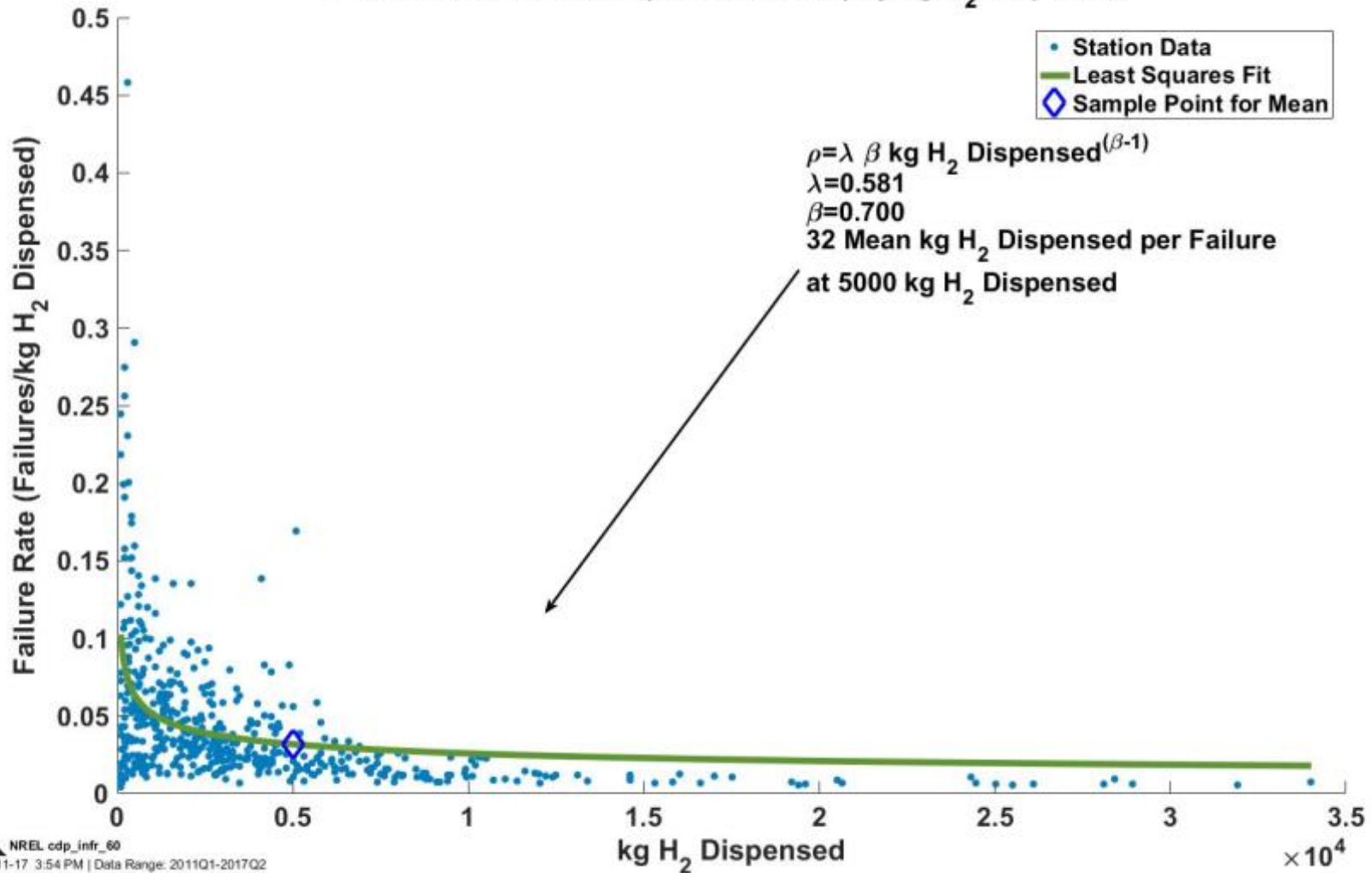


1. IEC 61164:2004(E), Reliability Growth - Statistical Test and Evaluation Methods, IEC. 2004.
2. % change in instantaneous mean H<sub>2</sub> Dispensed (kg) between failures



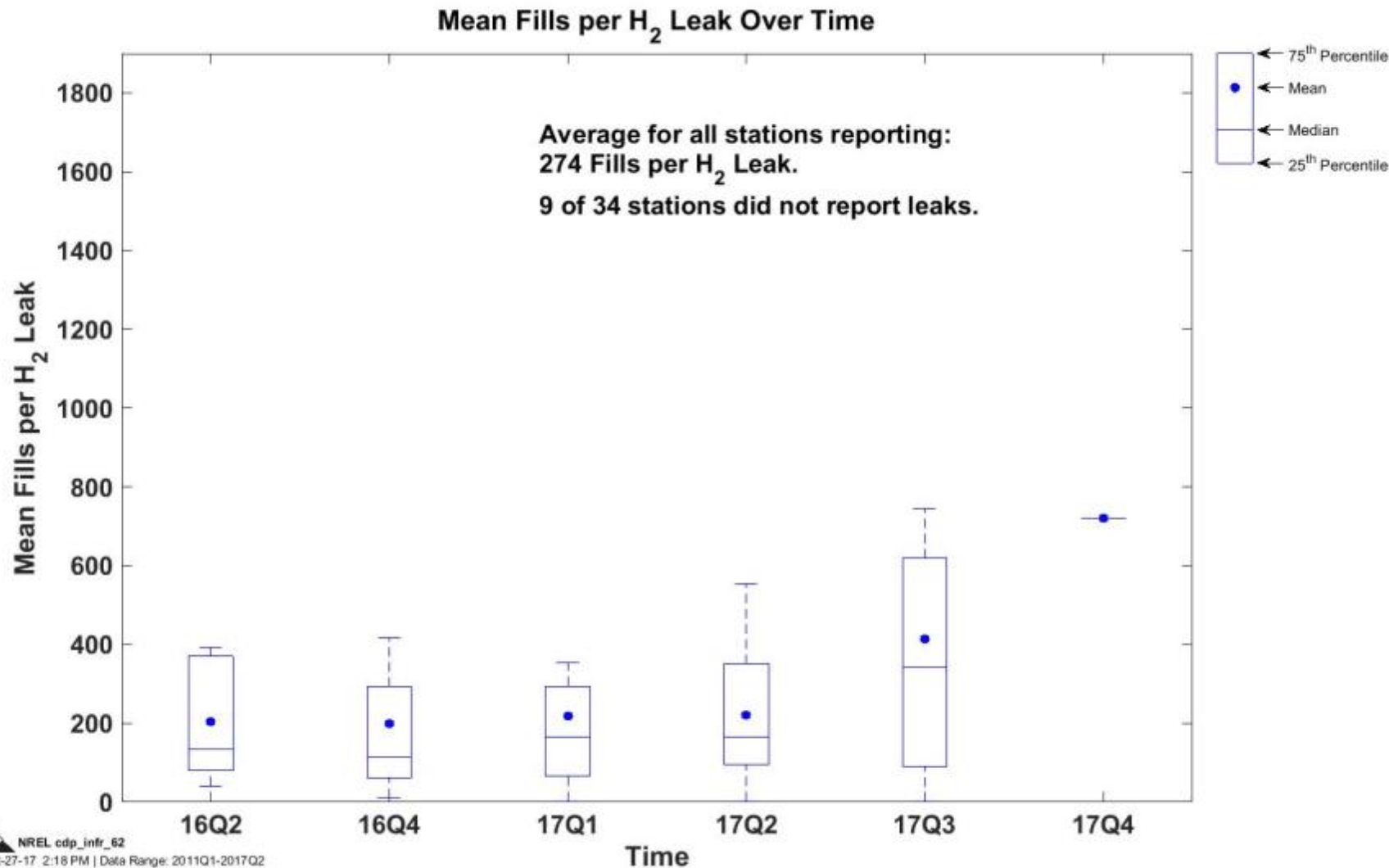
## Historical Failure Rate by Amount Dispensed

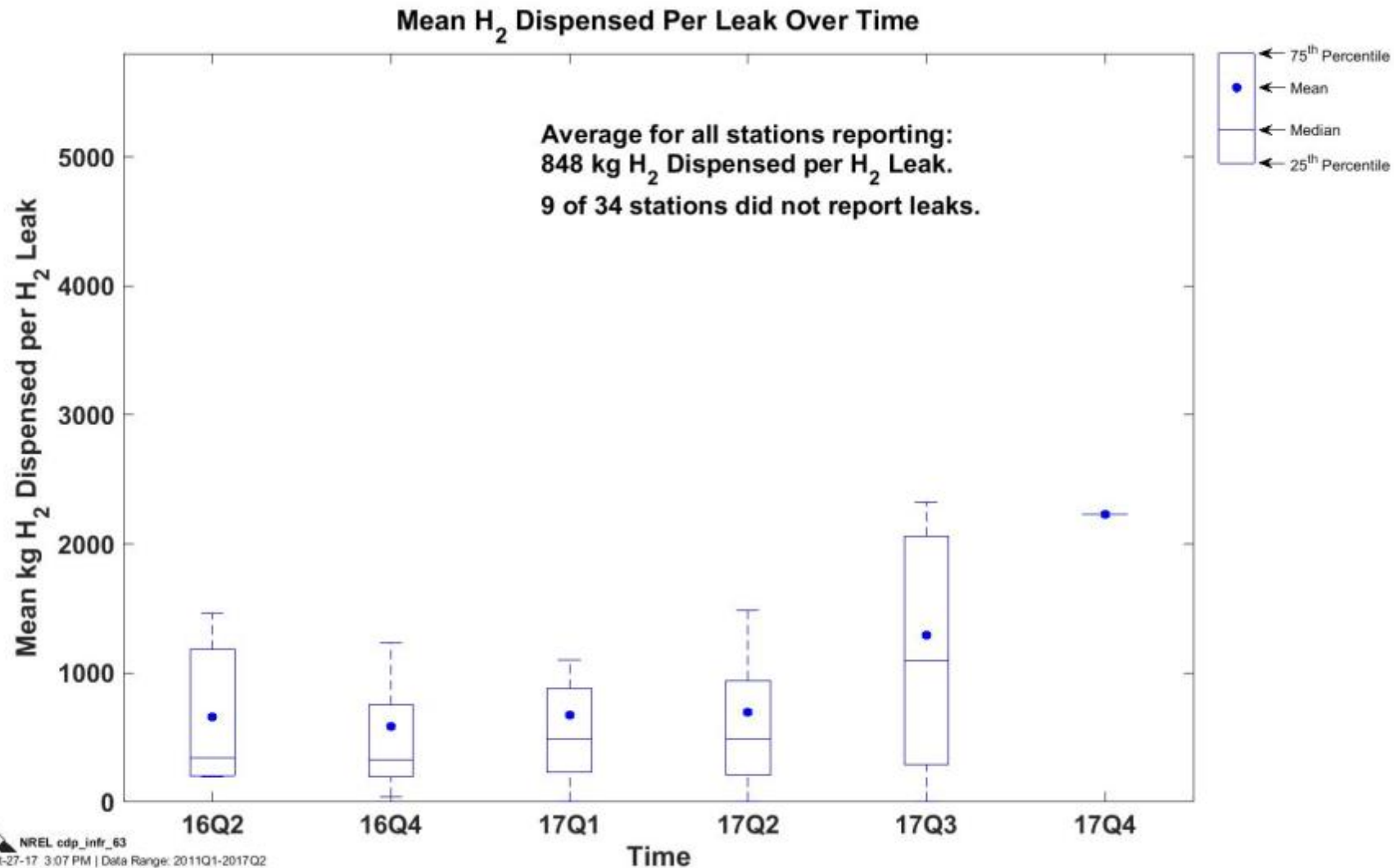
Historical Failure Rate (bathtub curve) by kg H<sub>2</sub> Dispensed




 NREL cdp\_infr\_60  
 Created: Oct-11-17 3:54 PM | Data Range: 2011Q1-2017Q2

## Mean Fills per Hydrogen Leak Over Time



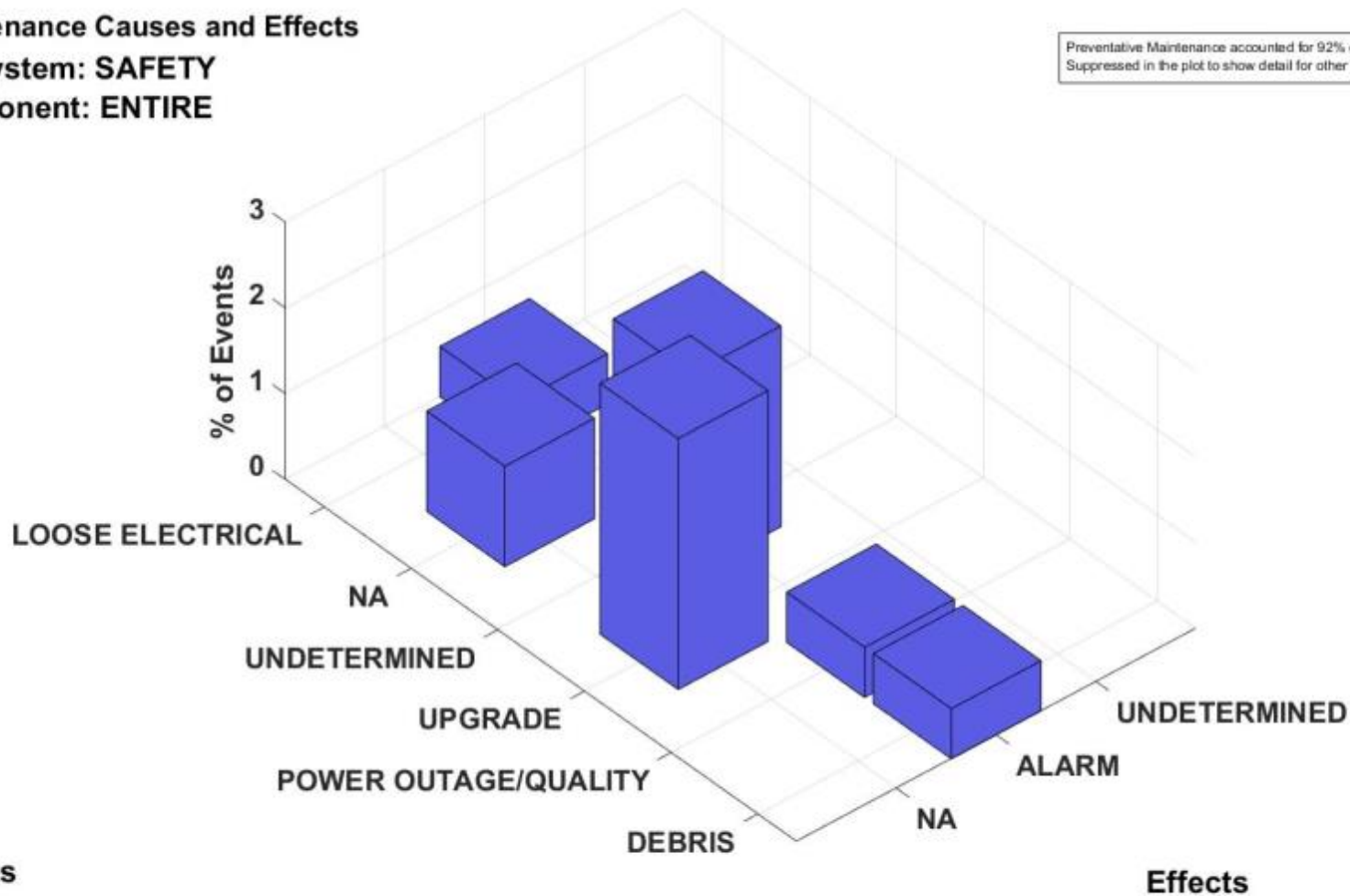


### Maintenance Causes and Effects

Subsystem: SAFETY

Component: ENTIRE

Preventative Maintenance accounted for 92% of all events.  
Suppressed in the plot to show detail for other causes.



Causes

Effects



NREL cdp\_infr\_64

Created: Oct-11-17 3:46 PM | Data Range: 2011Q1-2017Q2

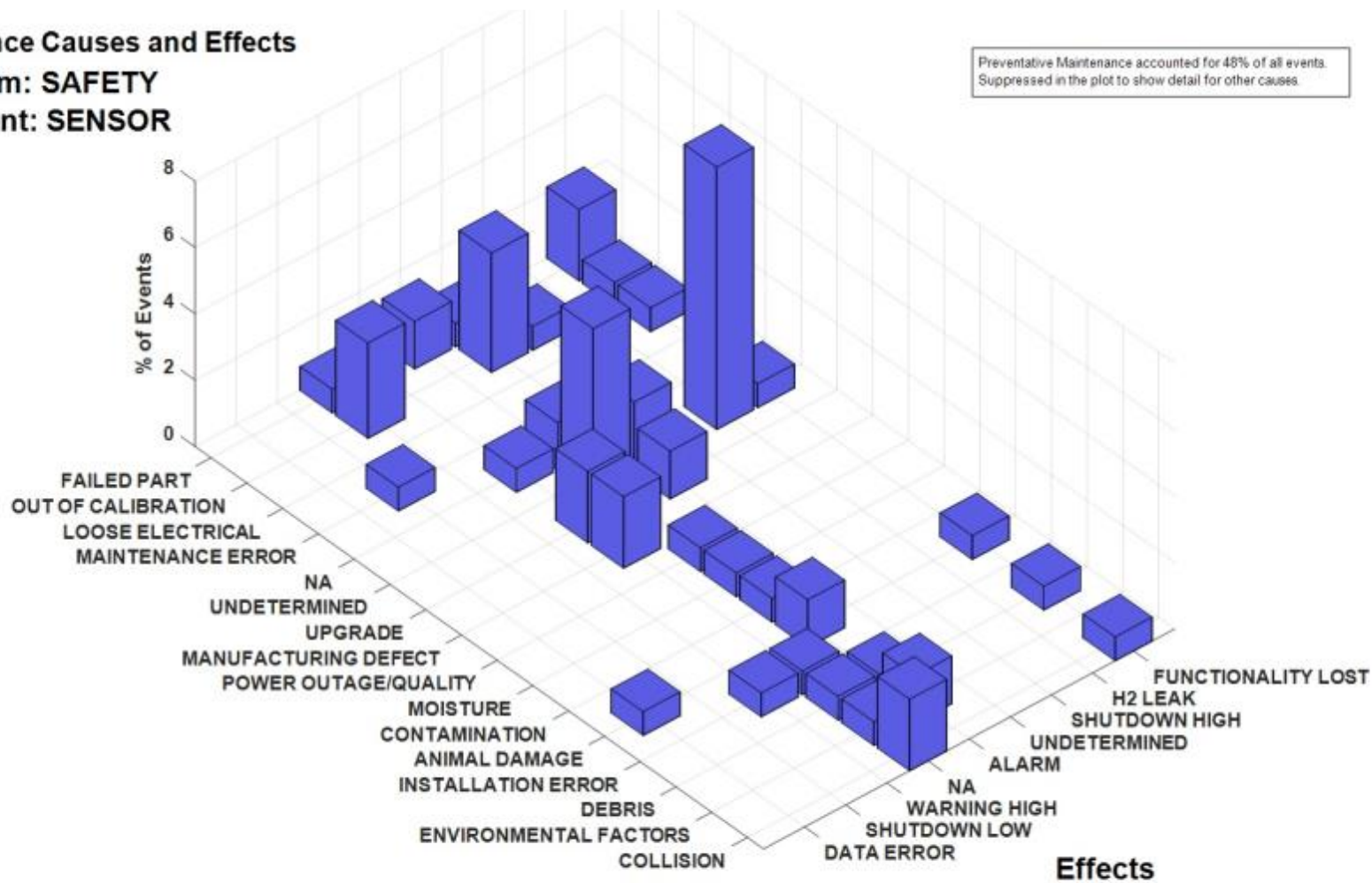


## Maintenance Causes and Effects: Safety (Sensor)

### Maintenance Causes and Effects

Subsystem: SAFETY

Component: SENSOR



**Causes**

**Effects**



NREL cdp\_infr\_65

Created: Oct-11-17 3:47 PM | Data Range: 2011Q1-2017Q2

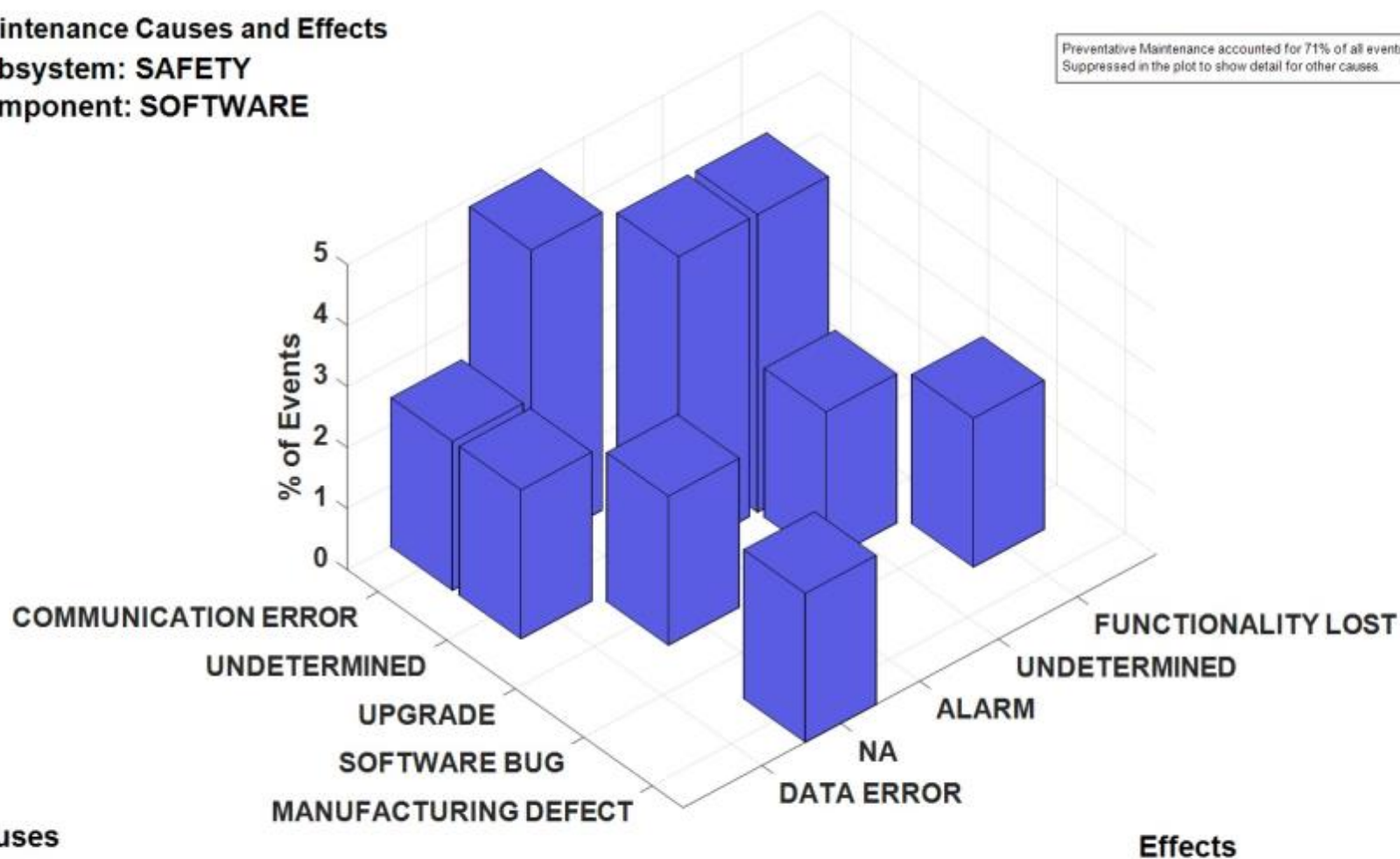
## Maintenance Causes and Effects: Safety (Software)

### Maintenance Causes and Effects

Subsystem: SAFETY

Component: SOFTWARE

Preventative Maintenance accounted for 71% of all events.  
Suppressed in the plot to show detail for other causes.



**Causes**

**Effects**



NREL cdp\_infr\_66

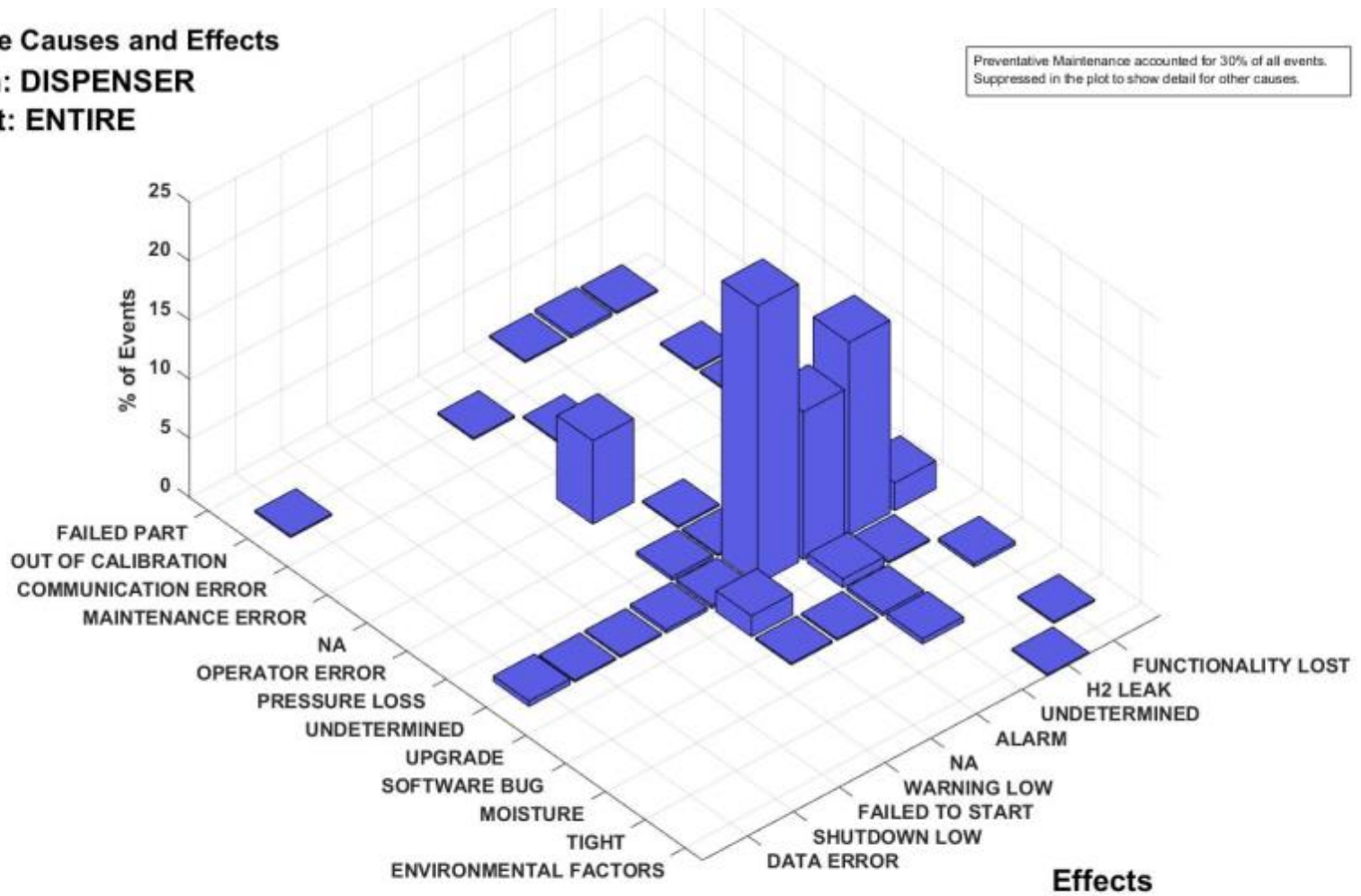
Created: Oct-11-17 3:47 PM | Data Range: 2011Q1-2017Q2

## Maintenance Causes and Effects: Dispenser (Entire)

### Maintenance Causes and Effects

Subsystem: DISPENSER

Component: ENTIRE



Causes

Effects



NREL cdp\_infr\_67

Created: Oct-11-17 3:46 PM | Data Range: 2011Q1-2017Q2

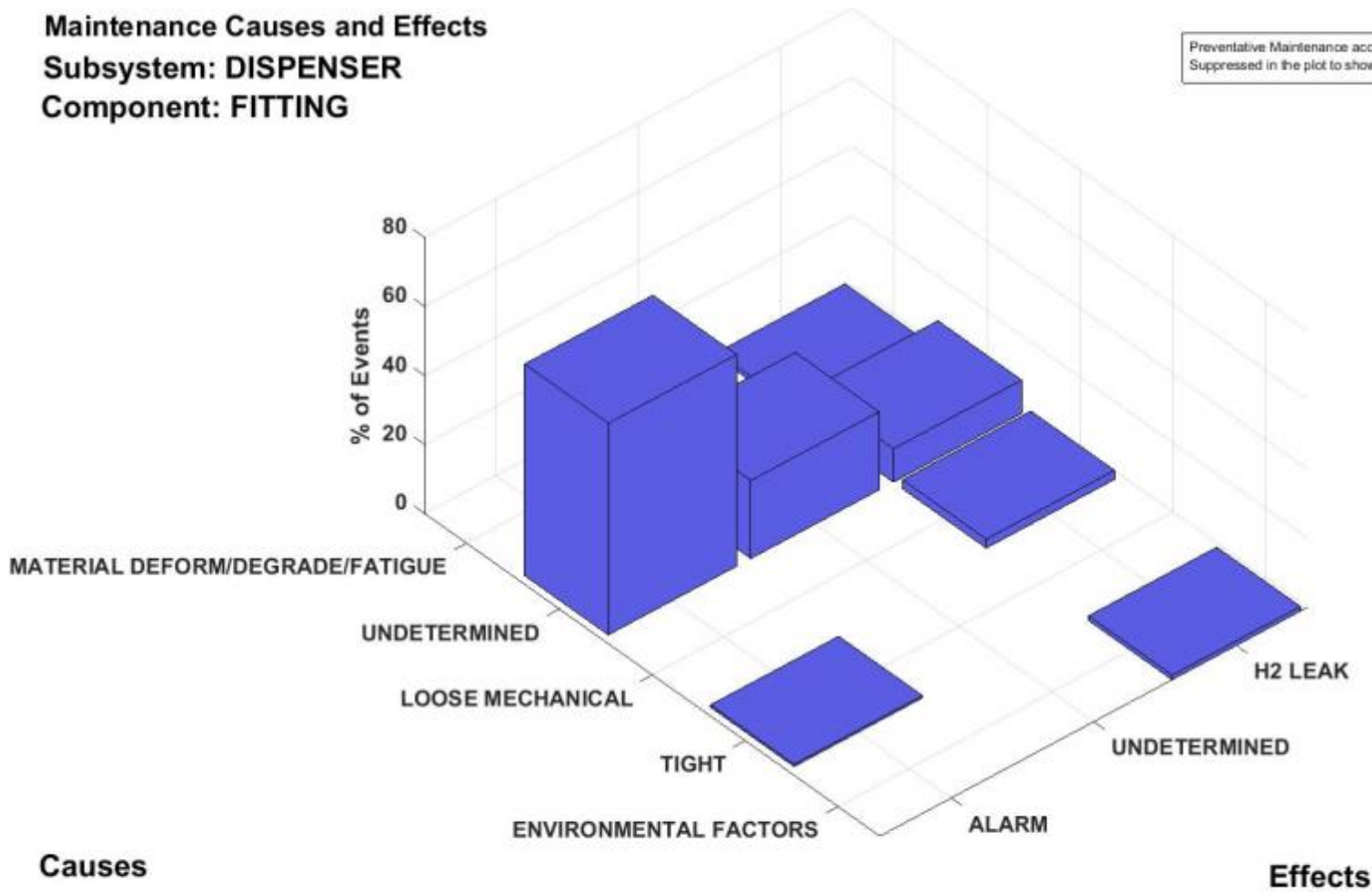
## Maintenance Causes and Effects: Dispenser (Fitting)

### Maintenance Causes and Effects

Subsystem: DISPENSER

Component: FITTING

Preventative Maintenance accounted for 1% of all events.  
Suppressed in the plot to show detail for other causes.



Causes

Effects



NREL cdp\_infr\_68

Created: Nov-30-17 11:02 AM | Data Range: 2011Q1-2017Q2

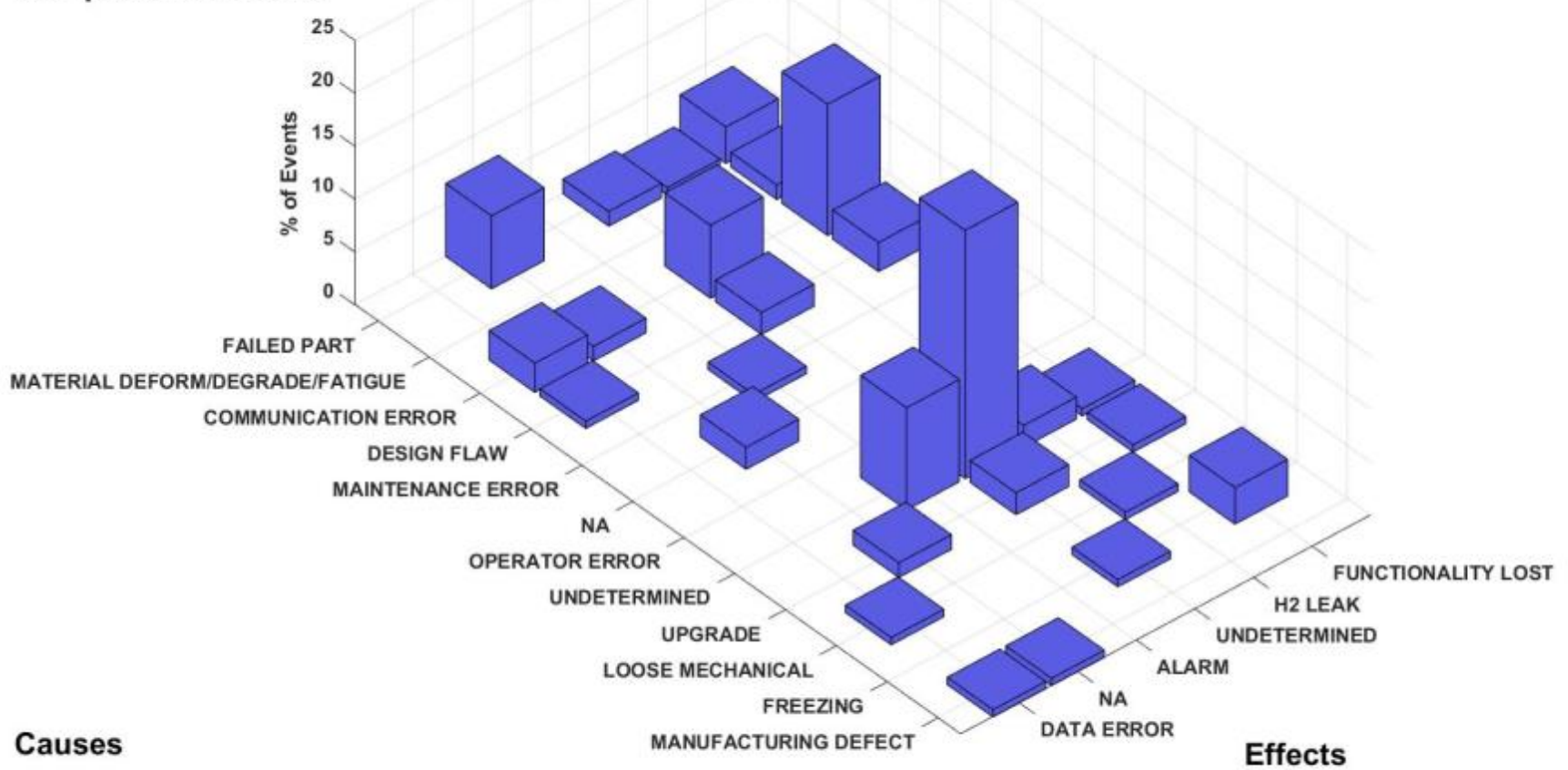
## Maintenance Causes and Effects: Dispenser (Nozzle)

### Maintenance Causes and Effects

Subsystem: DISPENSER

Component: NOZZLE

Preventative Maintenance accounted for 7% of all events.  
Suppressed in the plot to show detail for other causes.



**Causes**

**Effects**



NREL cdp\_infr\_69

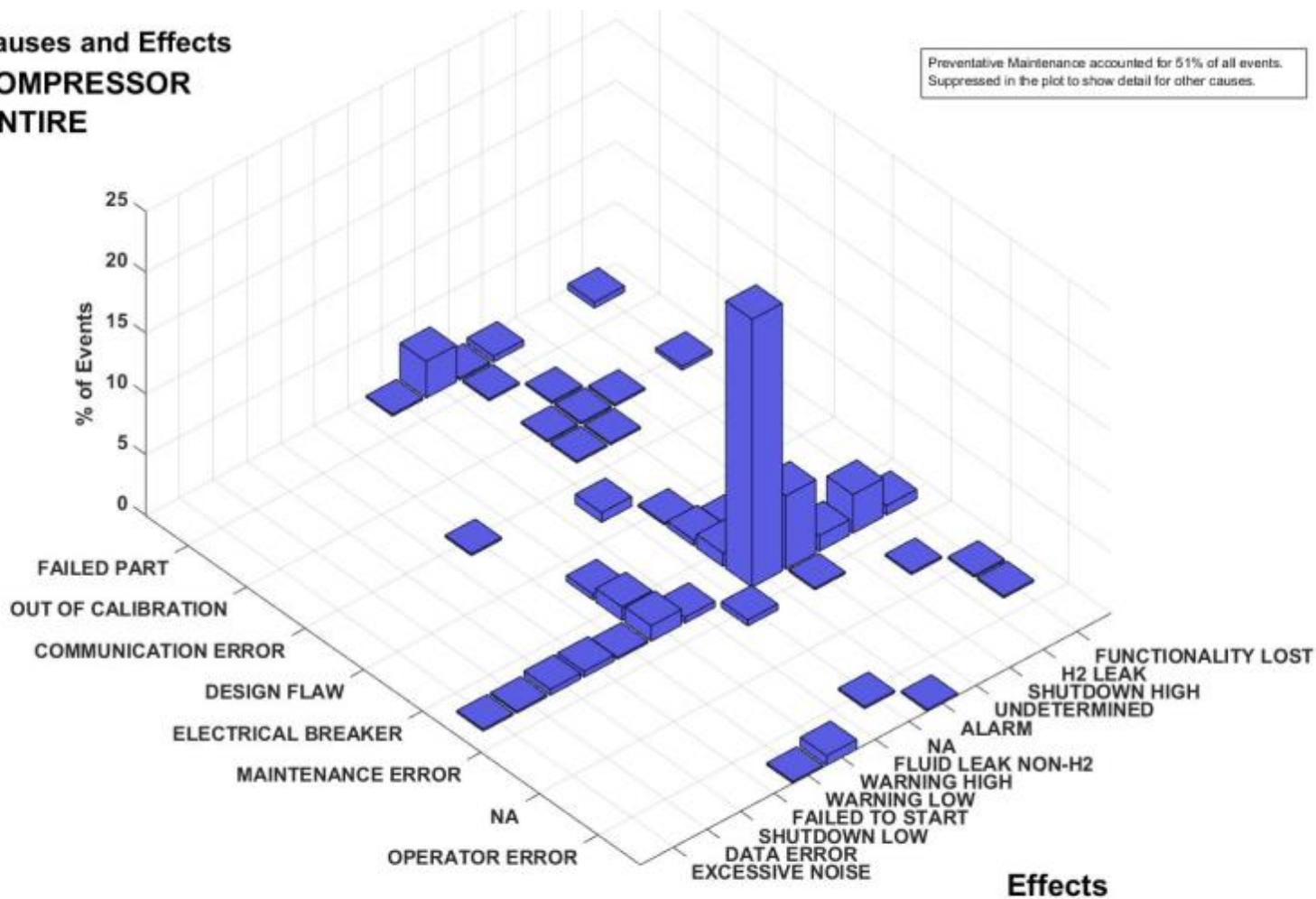
Created: Oct-11-17 3:52 PM | Data Range: 2011Q1-2017Q2

### Maintenance Causes and Effects

Subsystem: COMPRESSOR

Component: ENTIRE

Preventative Maintenance accounted for 51% of all events.  
Suppressed in the plot to show detail for other causes.



Causes

Effects



NREL cdp\_infr\_70

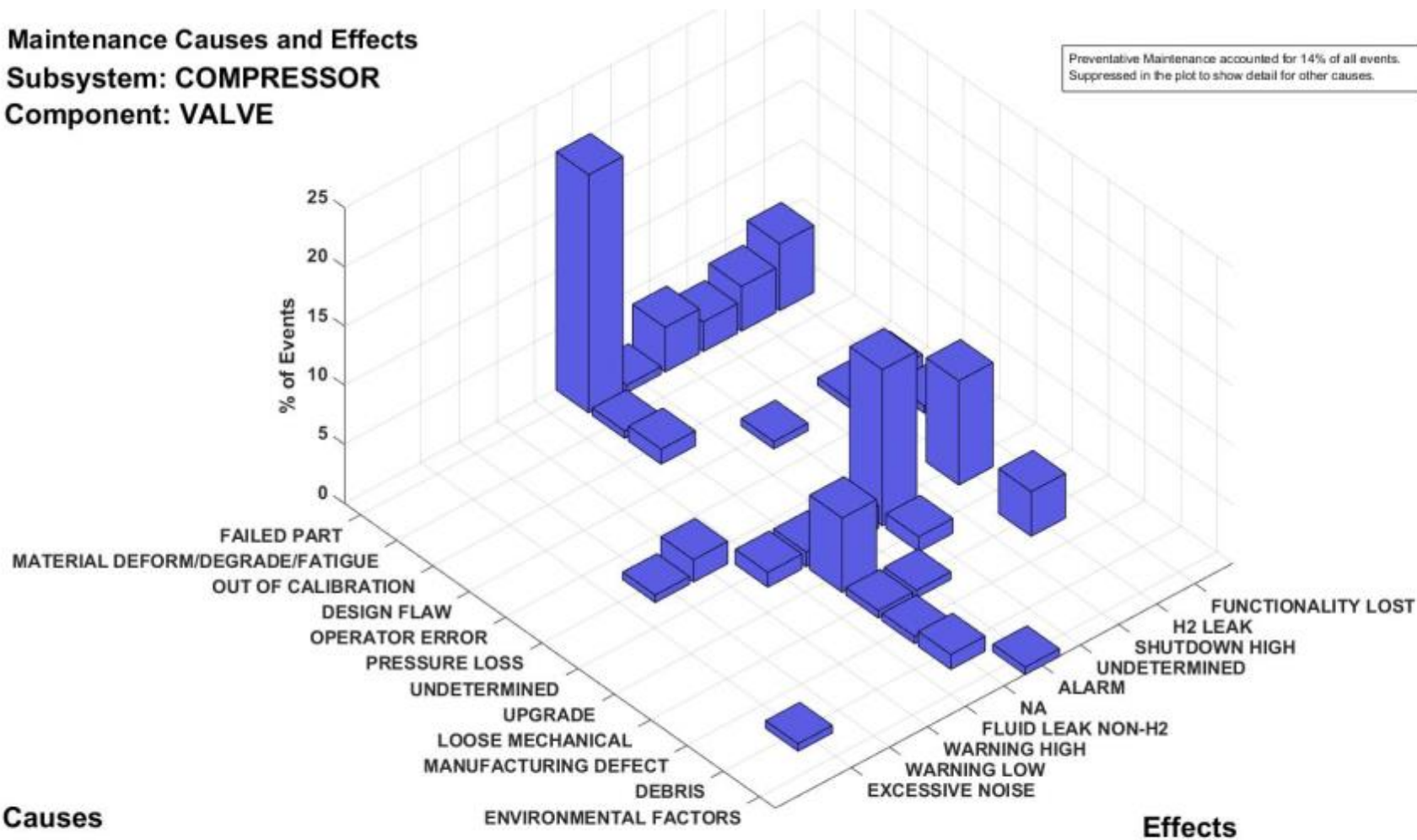
Created: Oct-11-17 3:46 PM | Data Range: 2011Q1-2017Q2

### Maintenance Causes and Effects

Subsystem: COMPRESSOR

Component: VALVE

Preventative Maintenance accounted for 14% of all events.  
Suppressed in the plot to show detail for other causes.

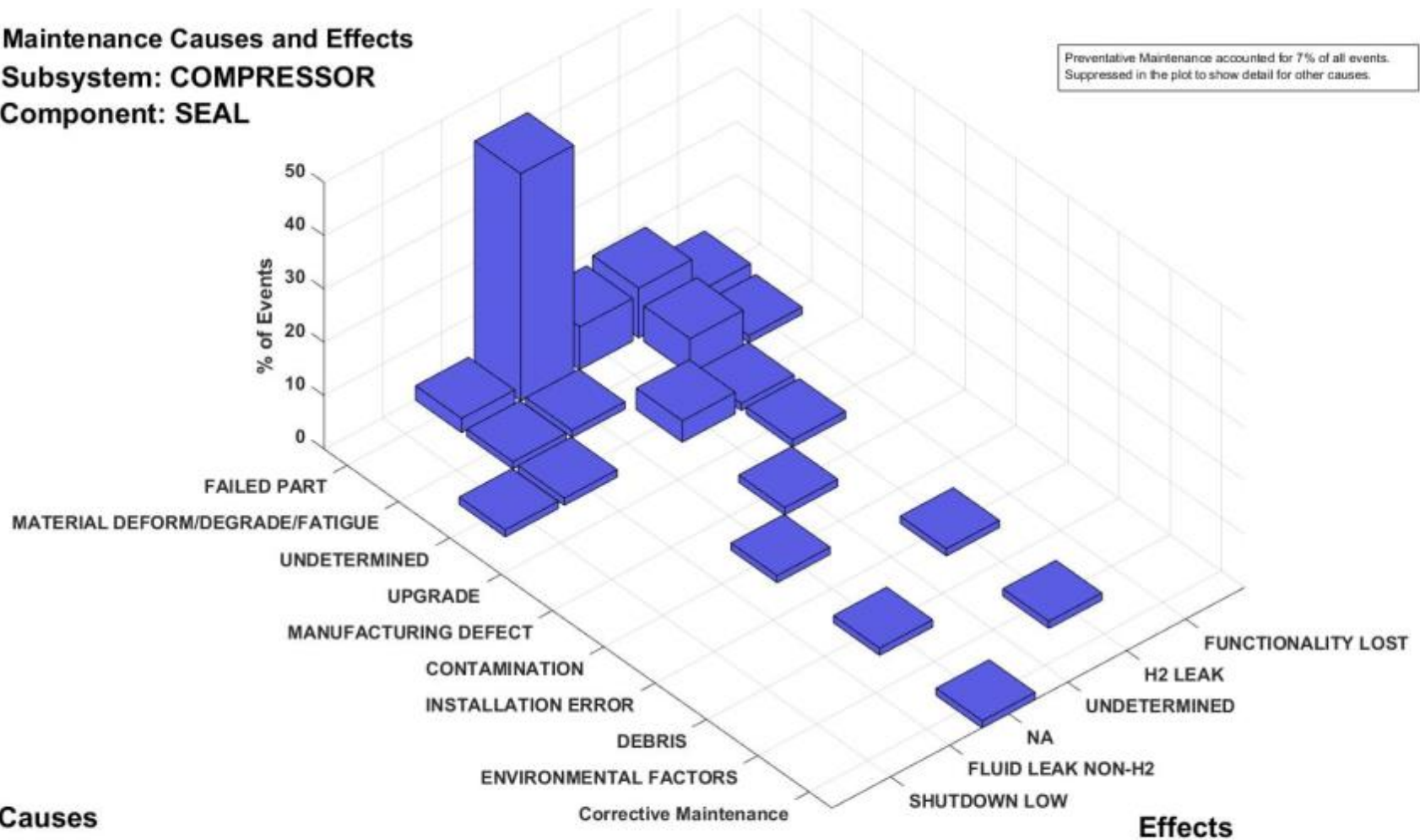


NREL cdp\_infr\_71

Created: Oct-11-17 3:49 PM | Data Range: 2011Q1-2017Q2

**Maintenance Causes and Effects**  
**Subsystem: COMPRESSOR**  
**Component: SEAL**

Preventative Maintenance accounted for 7% of all events.  
 Suppressed in the plot to show detail for other causes.

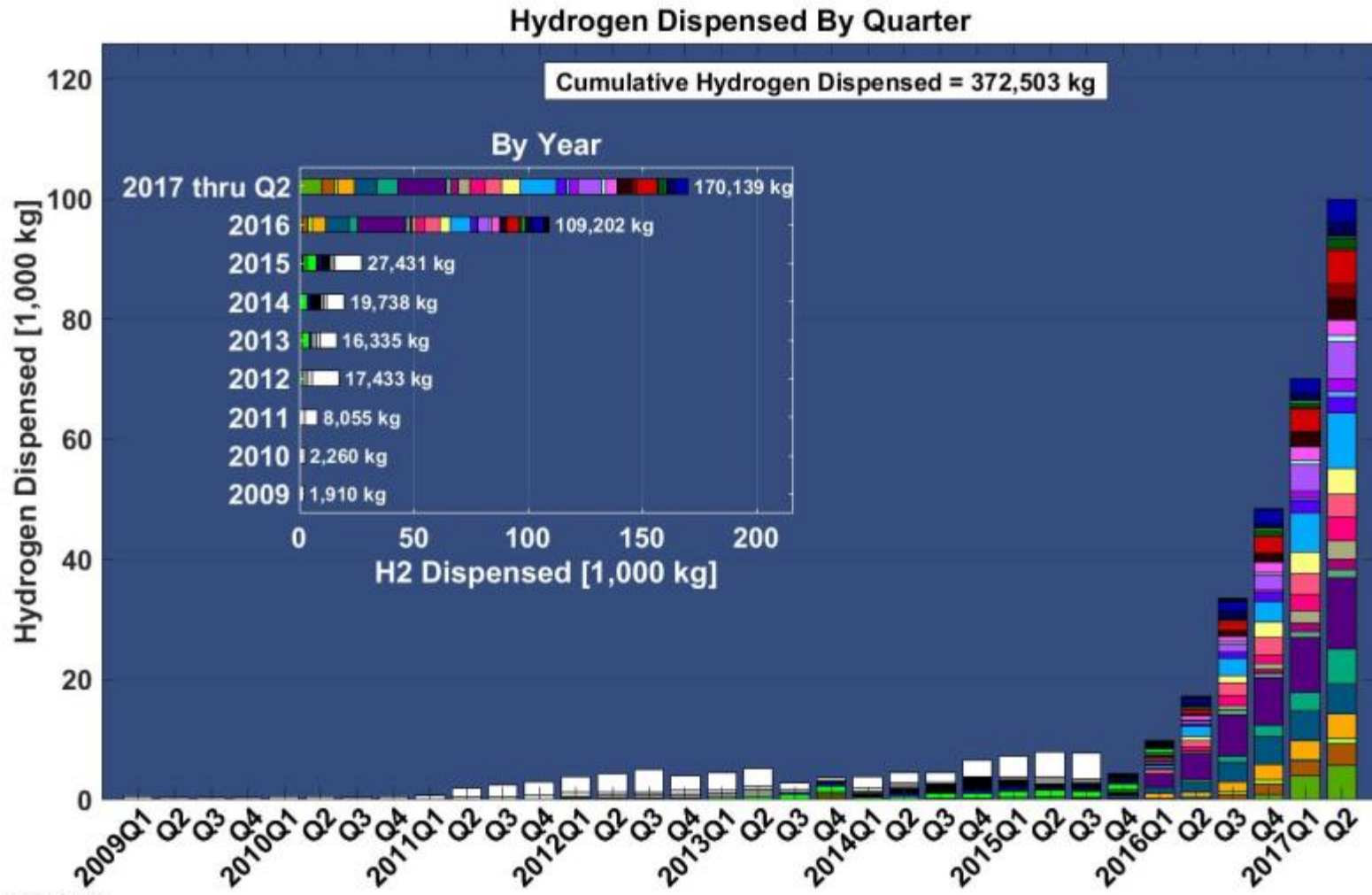


**Causes**

**Effects**



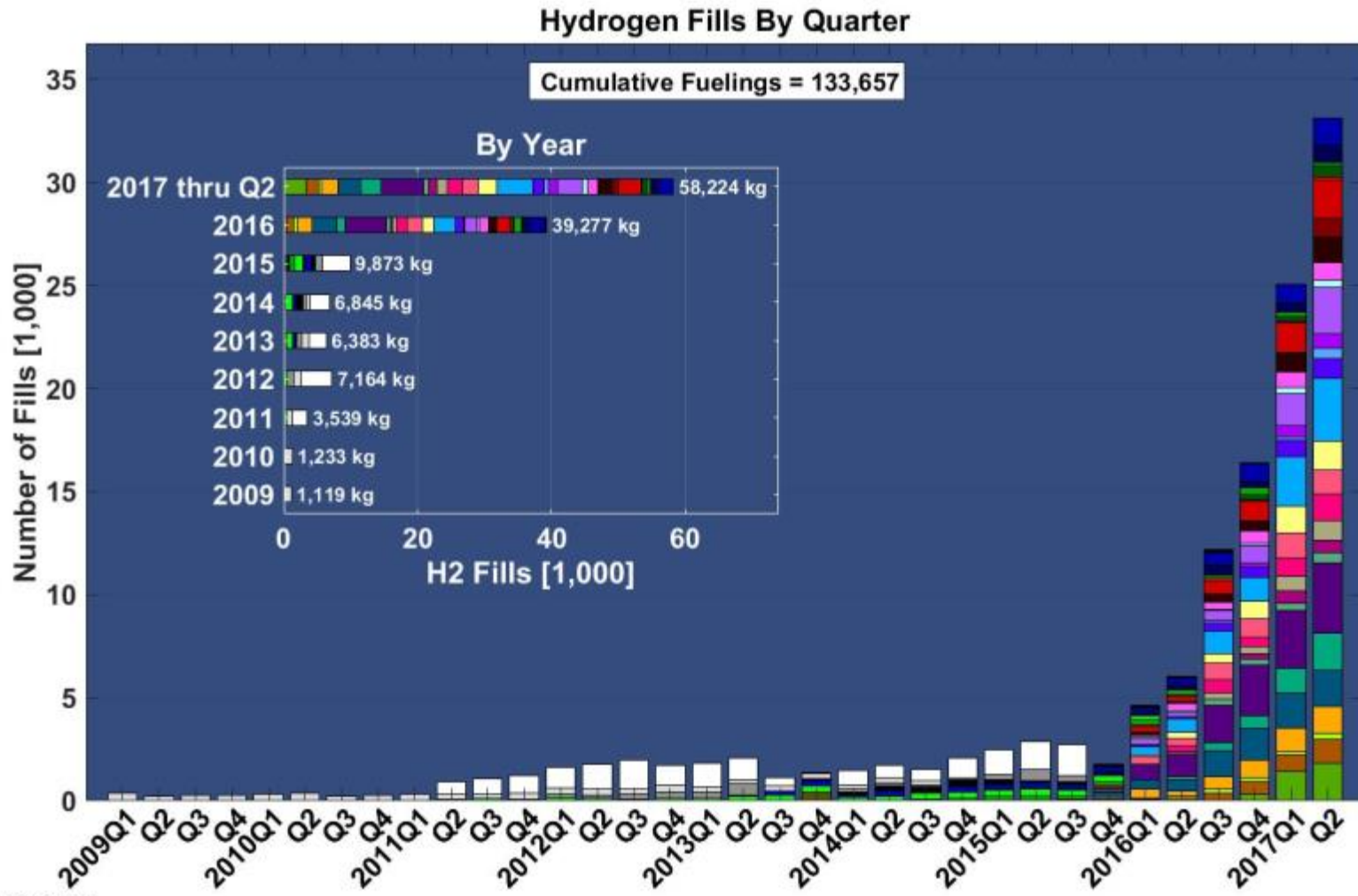
# Performance



NREL cdp\_infr\_01

Created: Oct-11-17 3:48 PM | Data Range: 2008Q3-2017Q2

Note: Colors represent individual stations

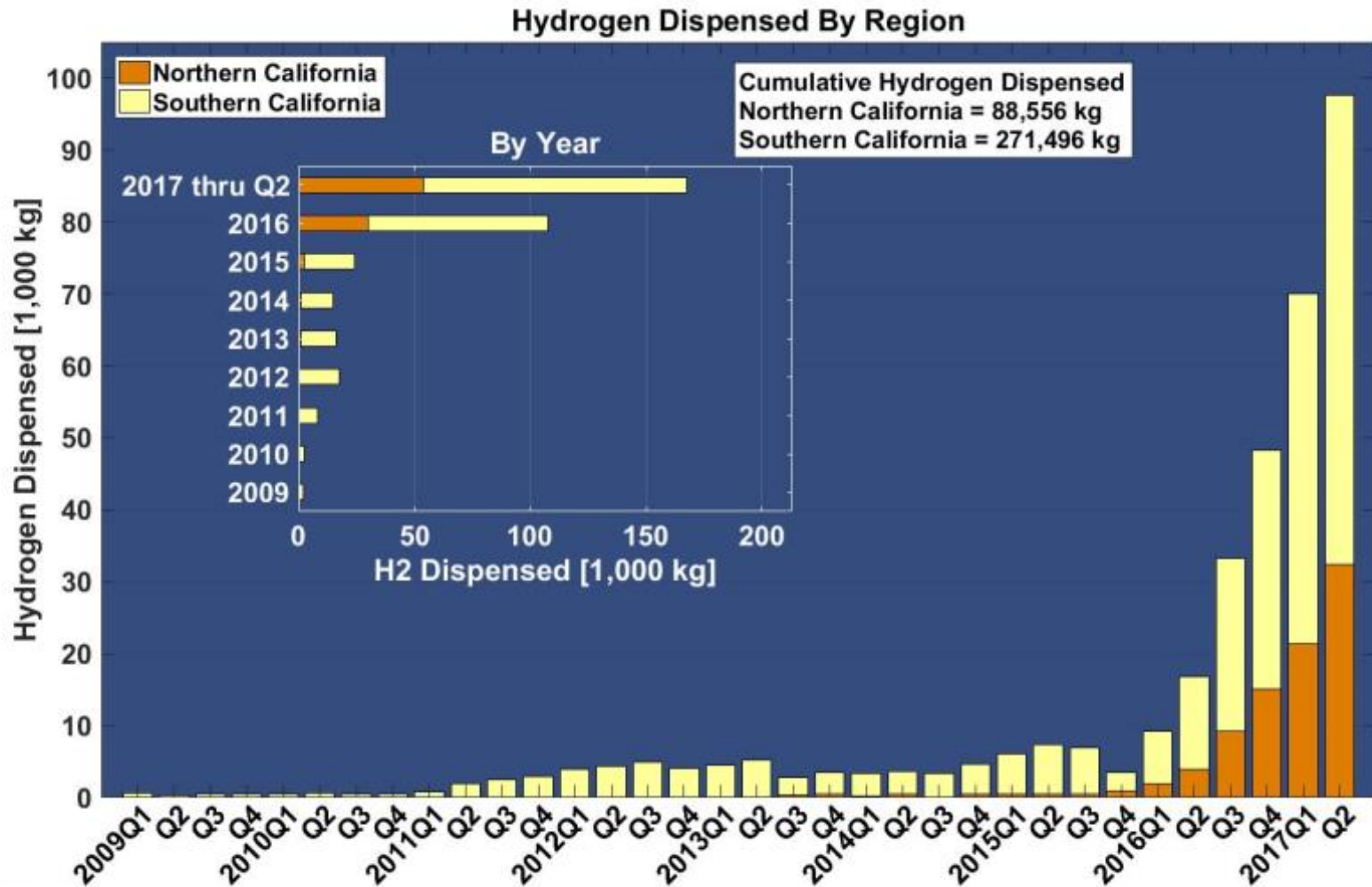


NREL cdp\_infr\_58

Created: Oct-11-17 3:52 PM | Data Range: 2008Q3-2017Q2

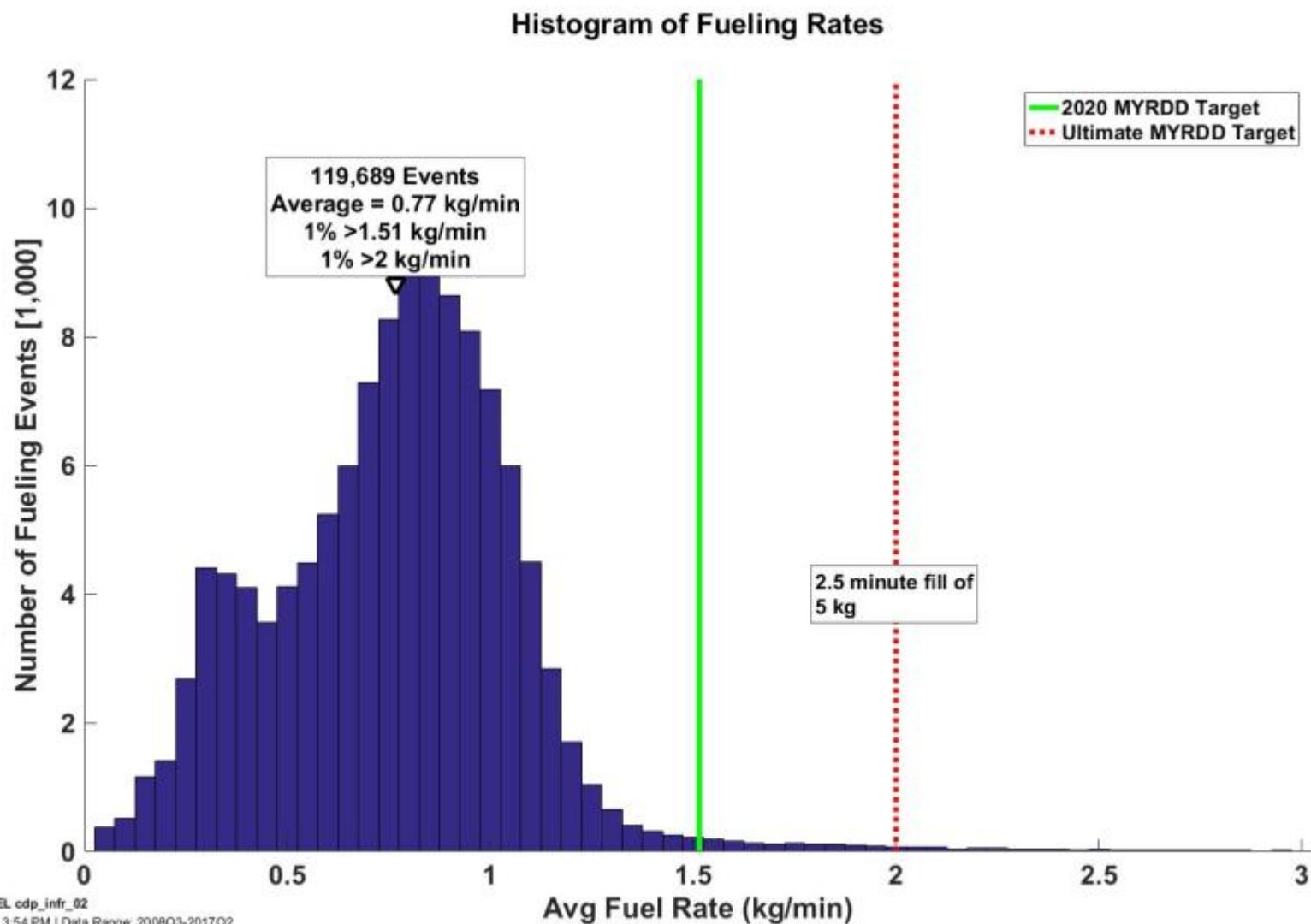
Note: Colors represent individual stations

## Hydrogen Dispensed by Region



NREL cdp\_infr\_81

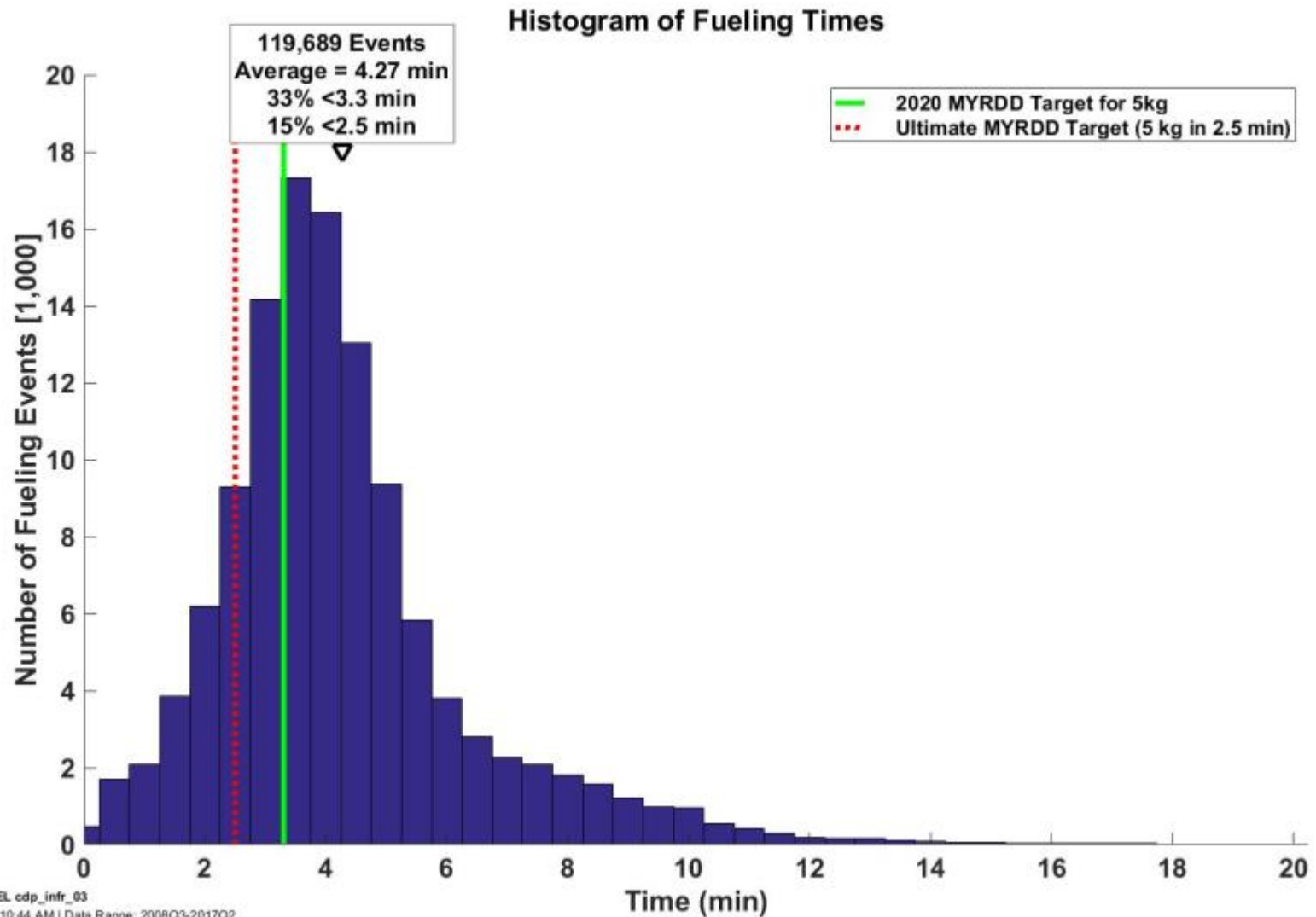
Created: Oct-16-17 9:14 AM | Data Range: 2008Q3-2017Q2



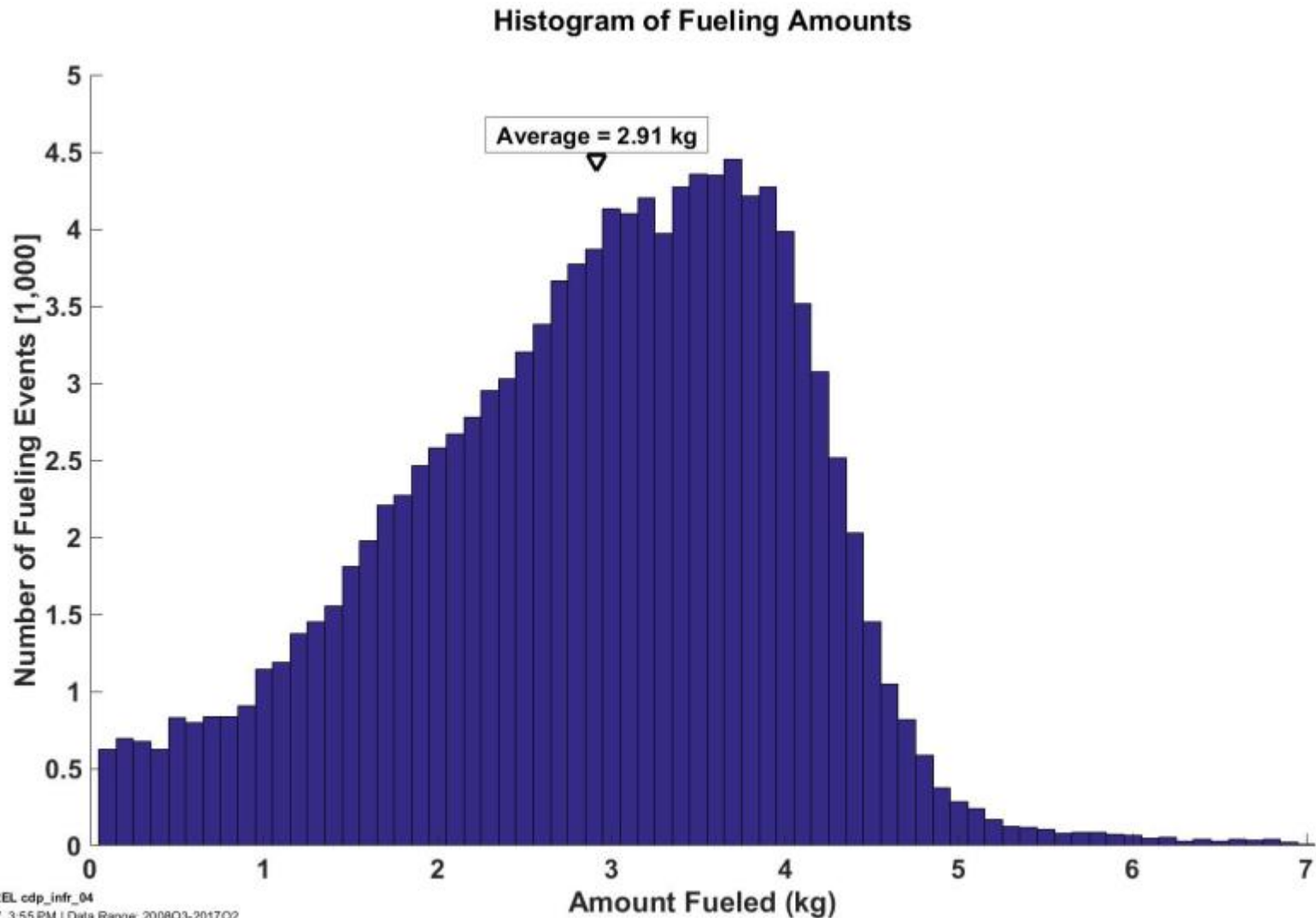
NREL cdp\_infr\_02

Created: Oct-11-17 3:54 PM | Data Range: 2008Q3-2017Q2

## Histogram of Fueling Times

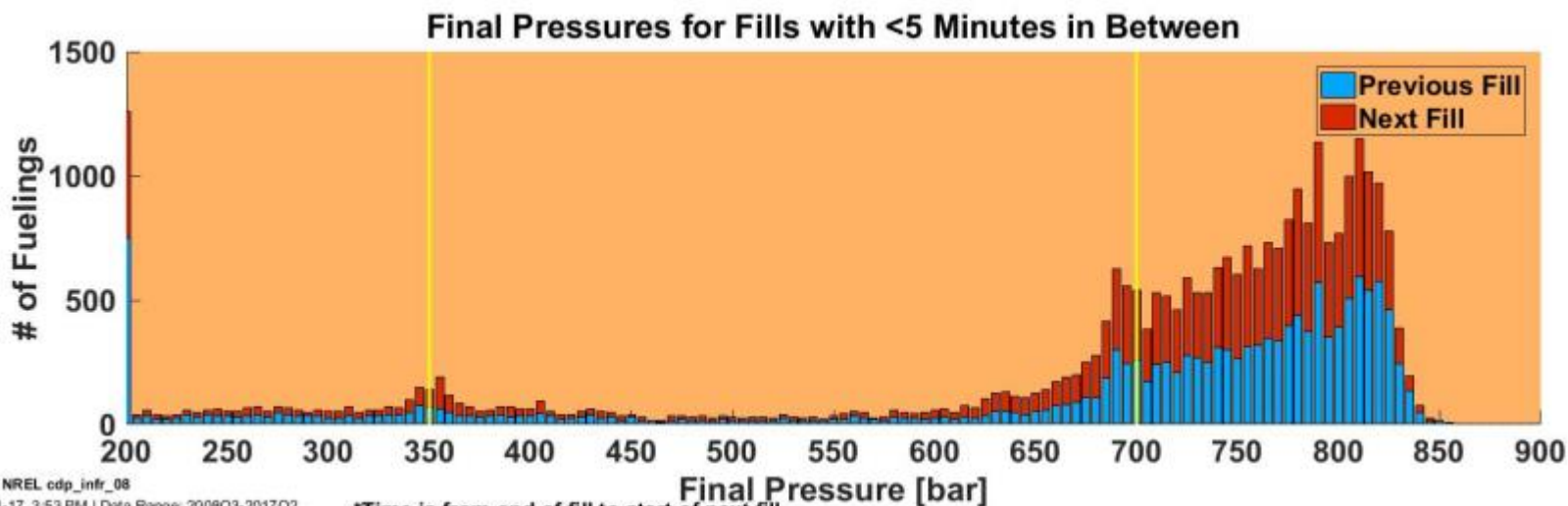
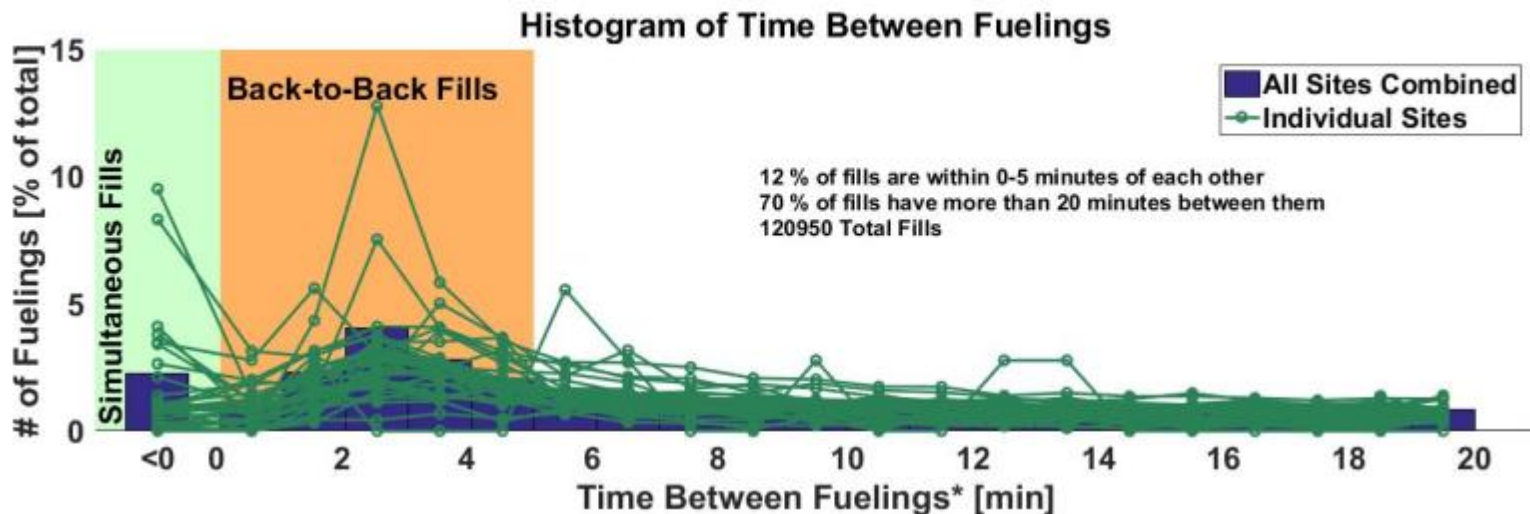


## Histogram of Fueling Amounts



NREL cdp\_infr\_04

Created: Oct-11-17 3:55 PM | Data Range: 2008Q3-2017Q2

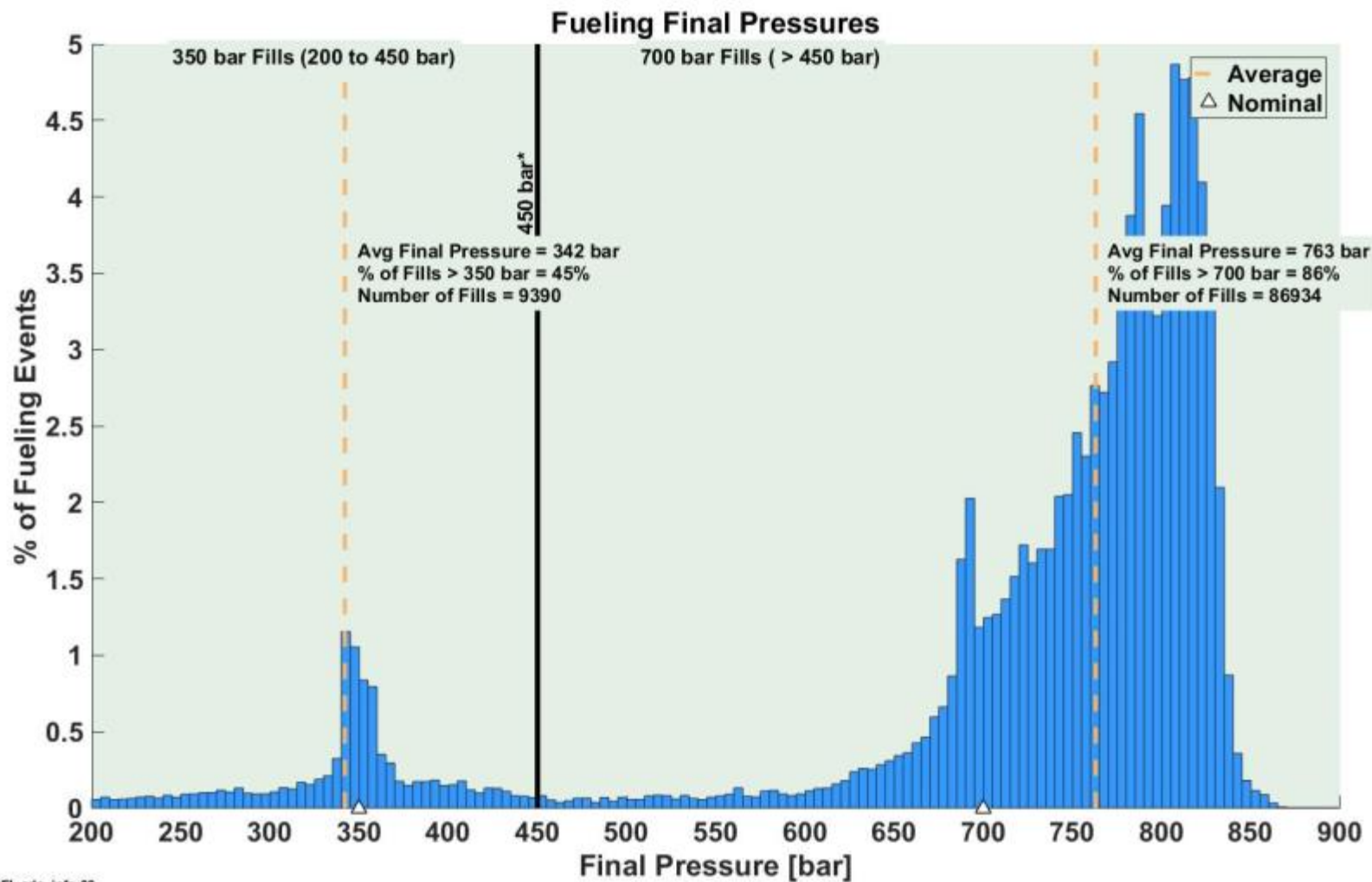


NREL cdp\_infr\_08

Created: Oct-11-17 3:53 PM | Data Range: 2008Q3-2017Q2

\*Time is from end of fill to start of next fill.

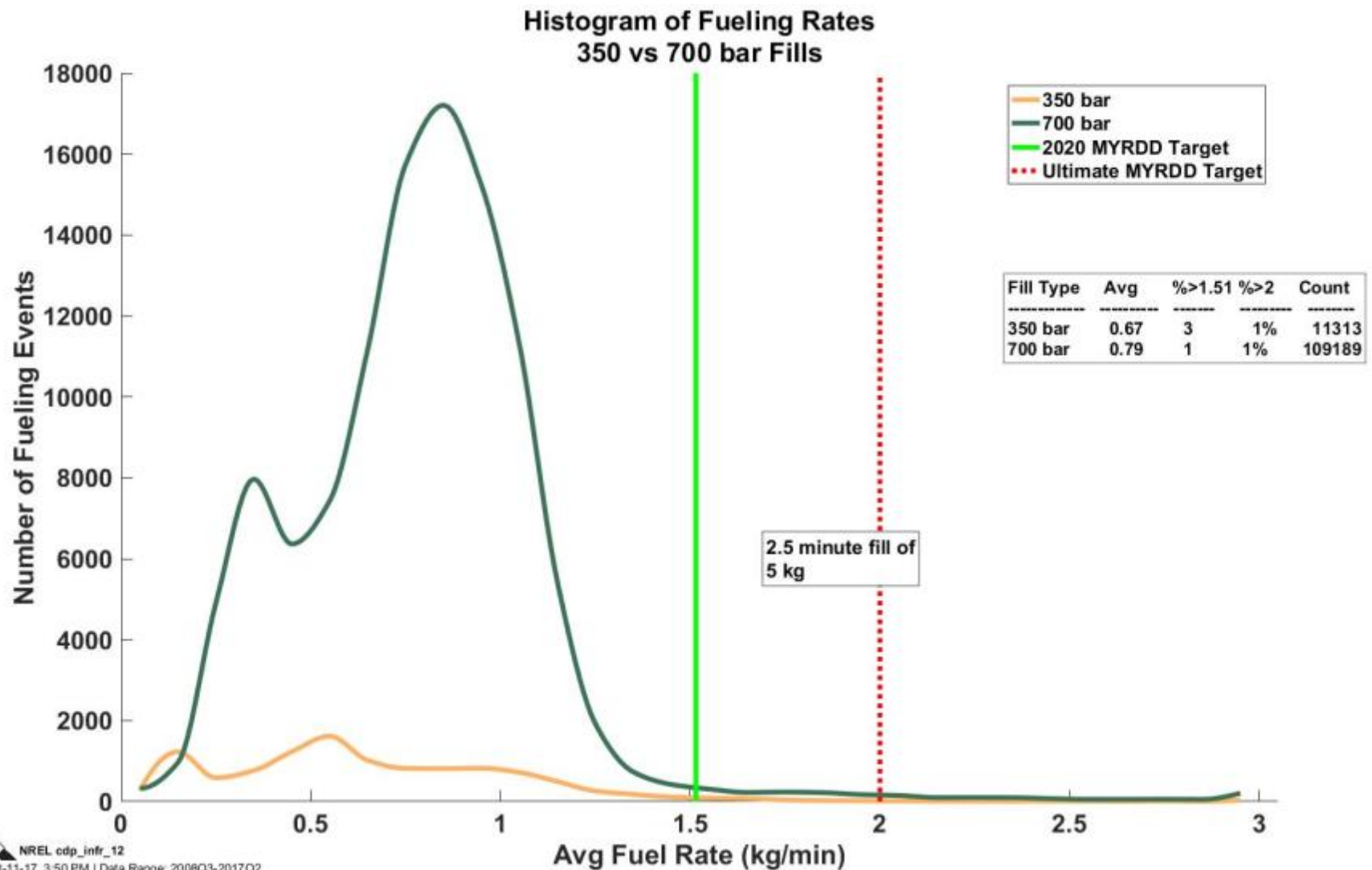


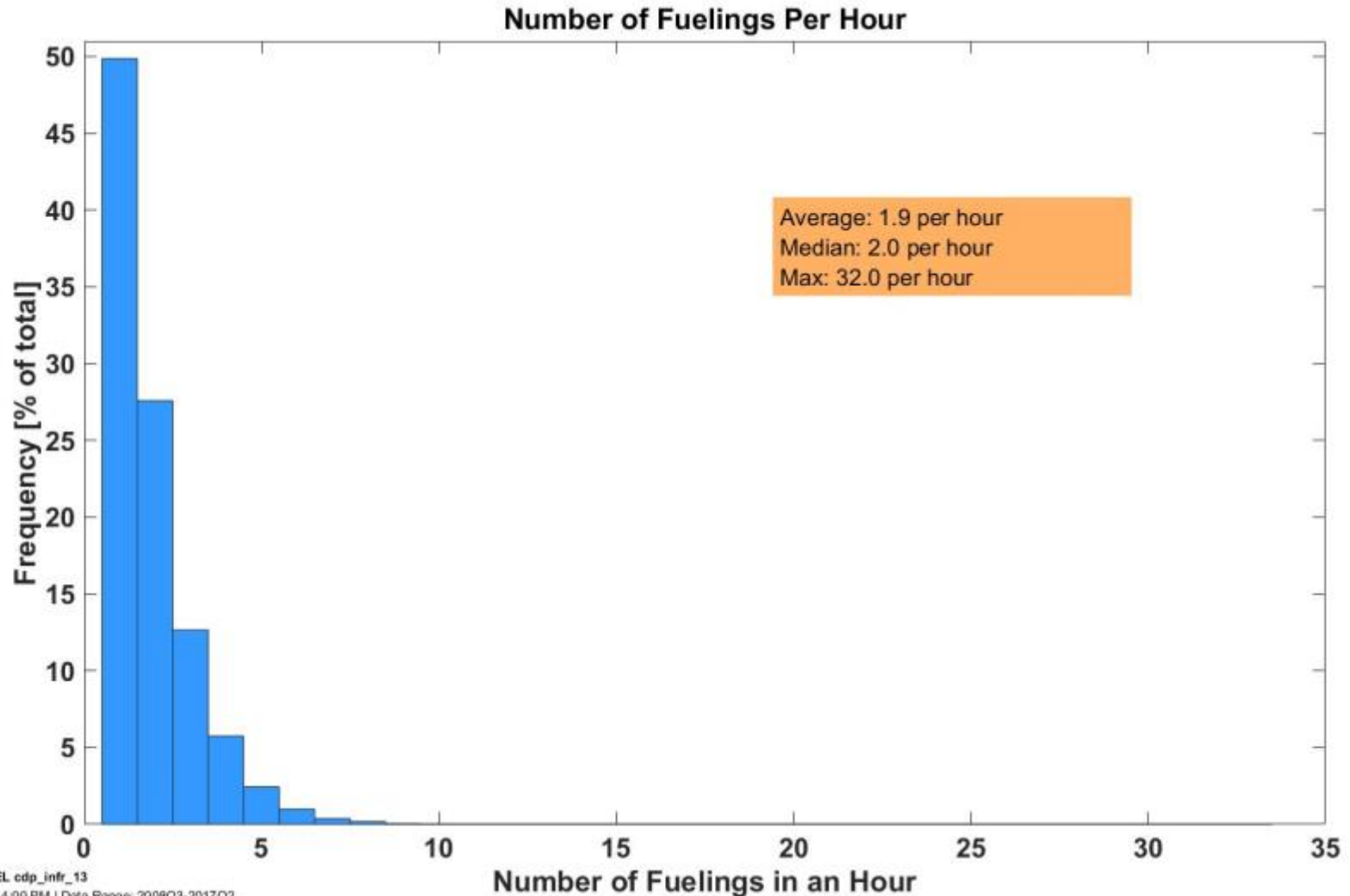


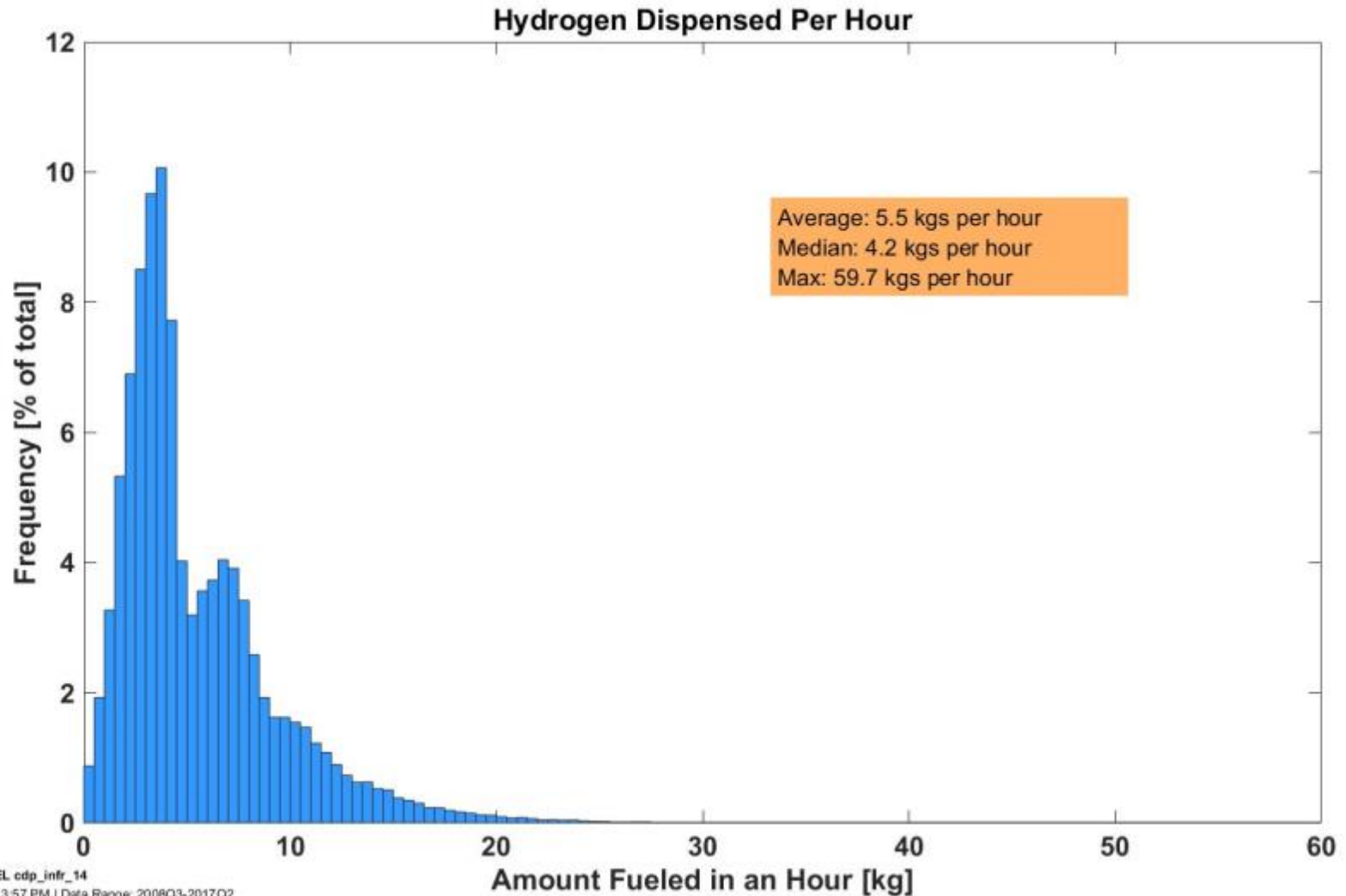
NREL cdp\_infr\_09

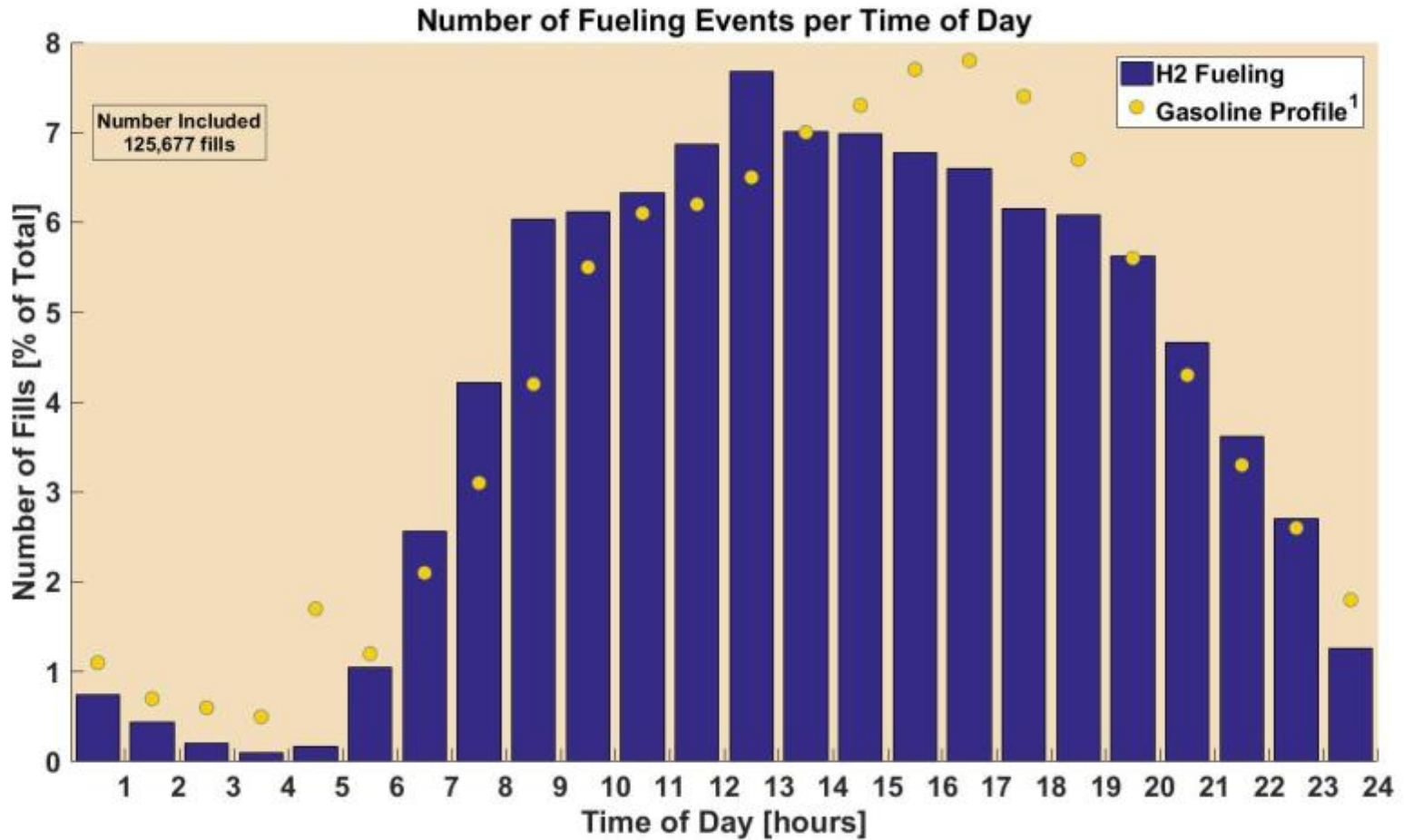
Created: Oct-11-17 3:49 PM | Data Range: 2006Q3-2017Q2

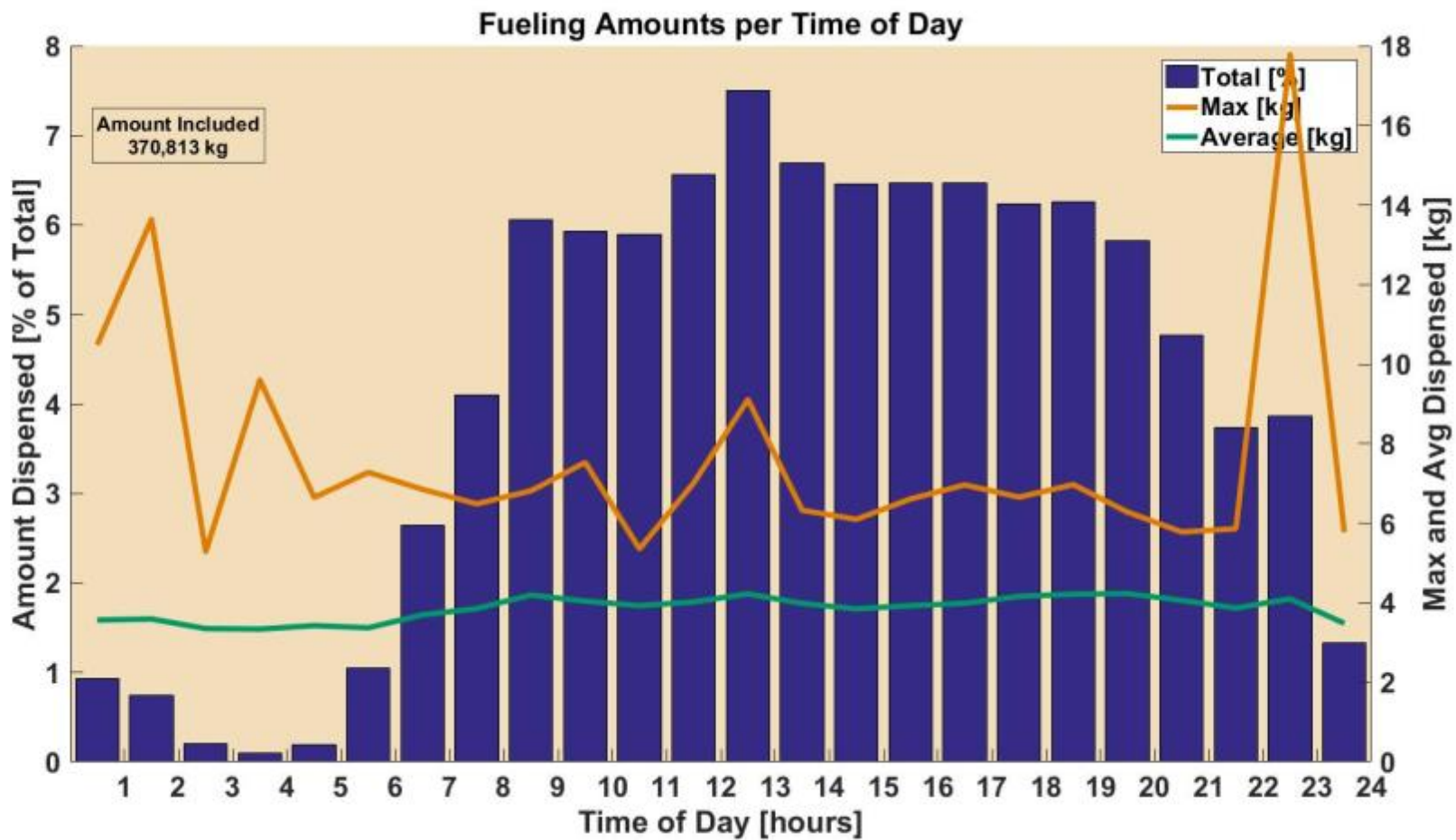
\*The line at 450 bar separates 350 bar fills from 700 bar fills. It is slightly over the allowable 125% of nominal pressure (437.5 bar) from SAE J2601.

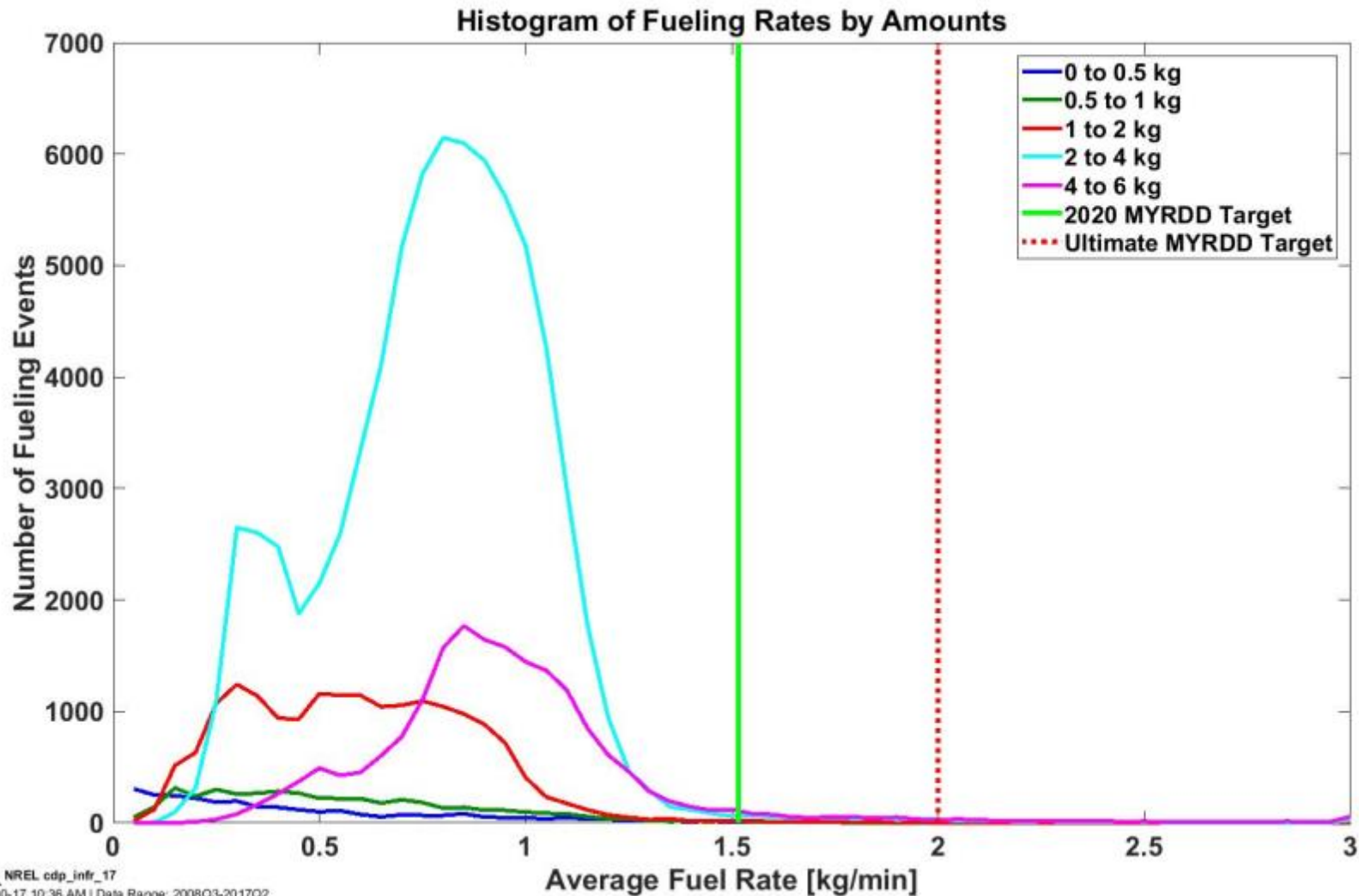


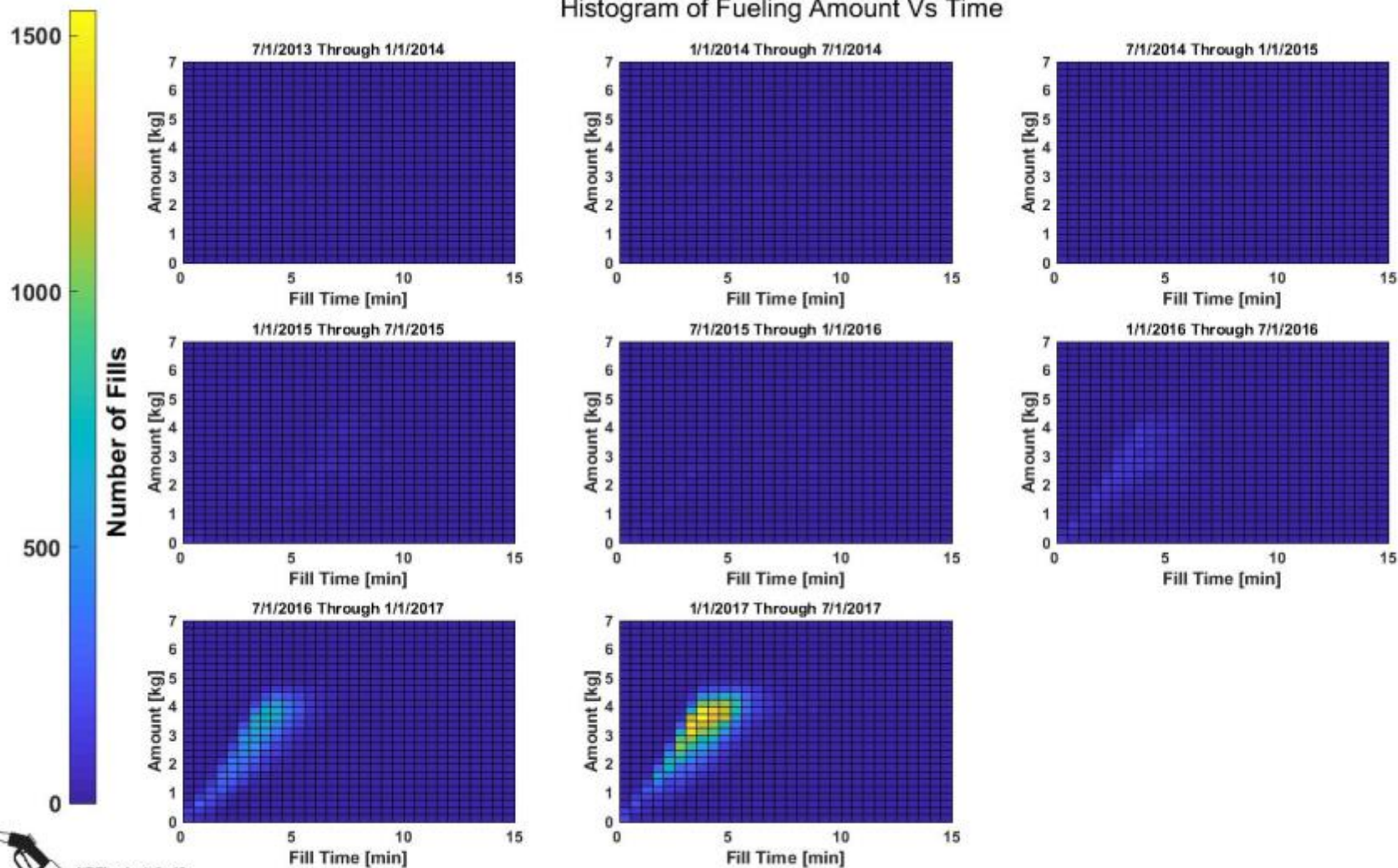






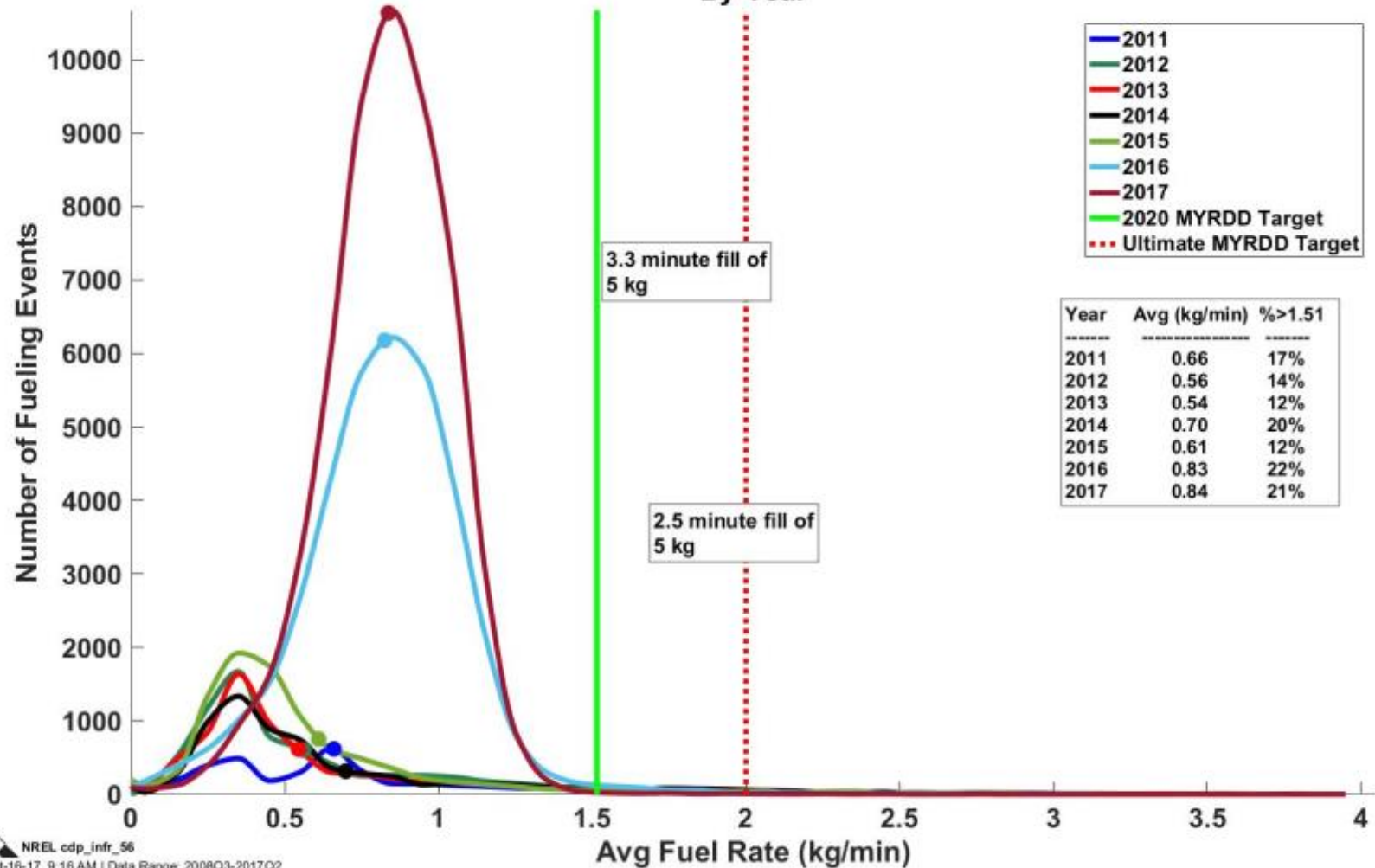








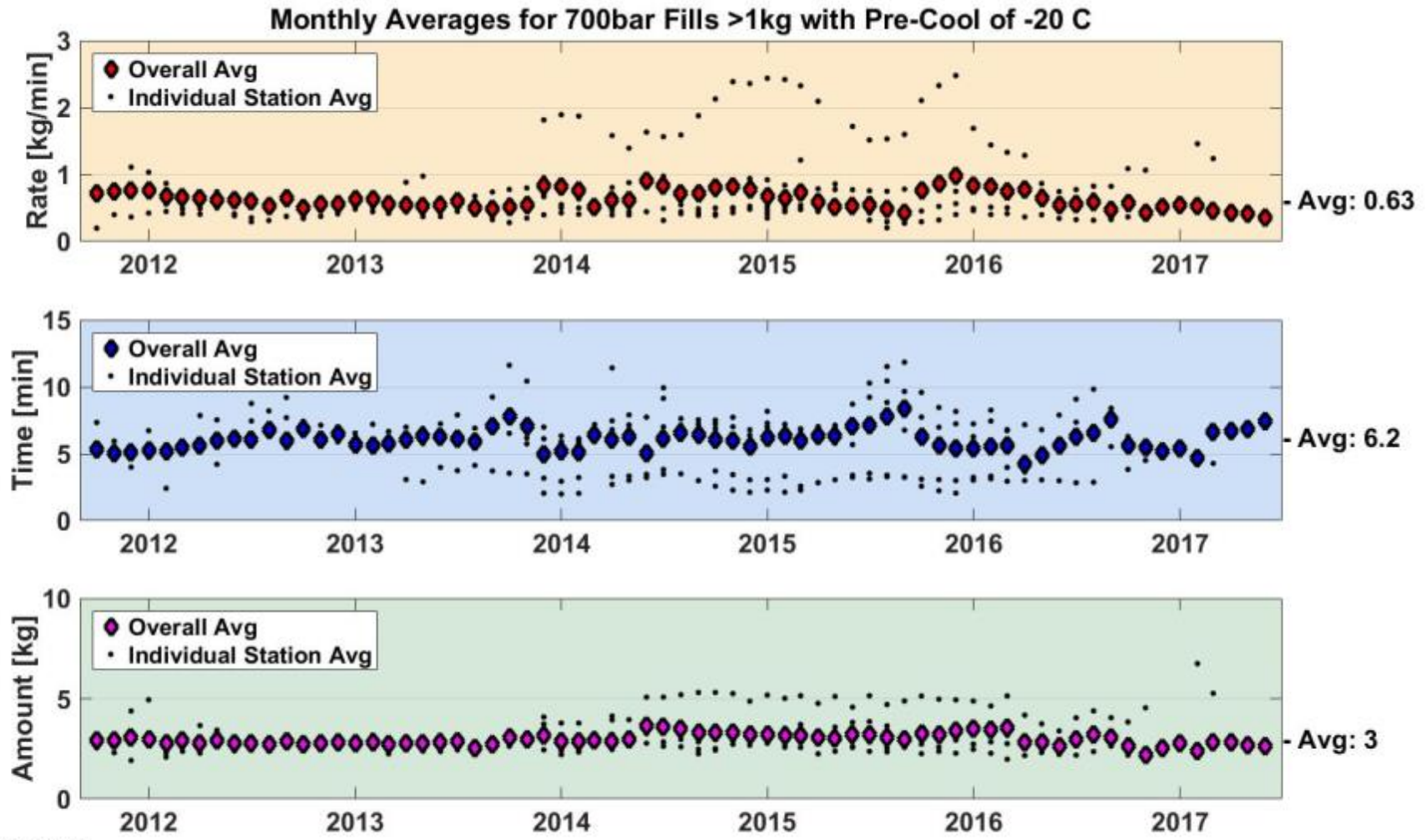
Histogram of Fueling Rates  
By Year



NREL cdp\_infr\_56  
Created: Oct-16-17 9:16 AM | Data Range: 2008Q3-2017Q2

# CDP-INFR-29

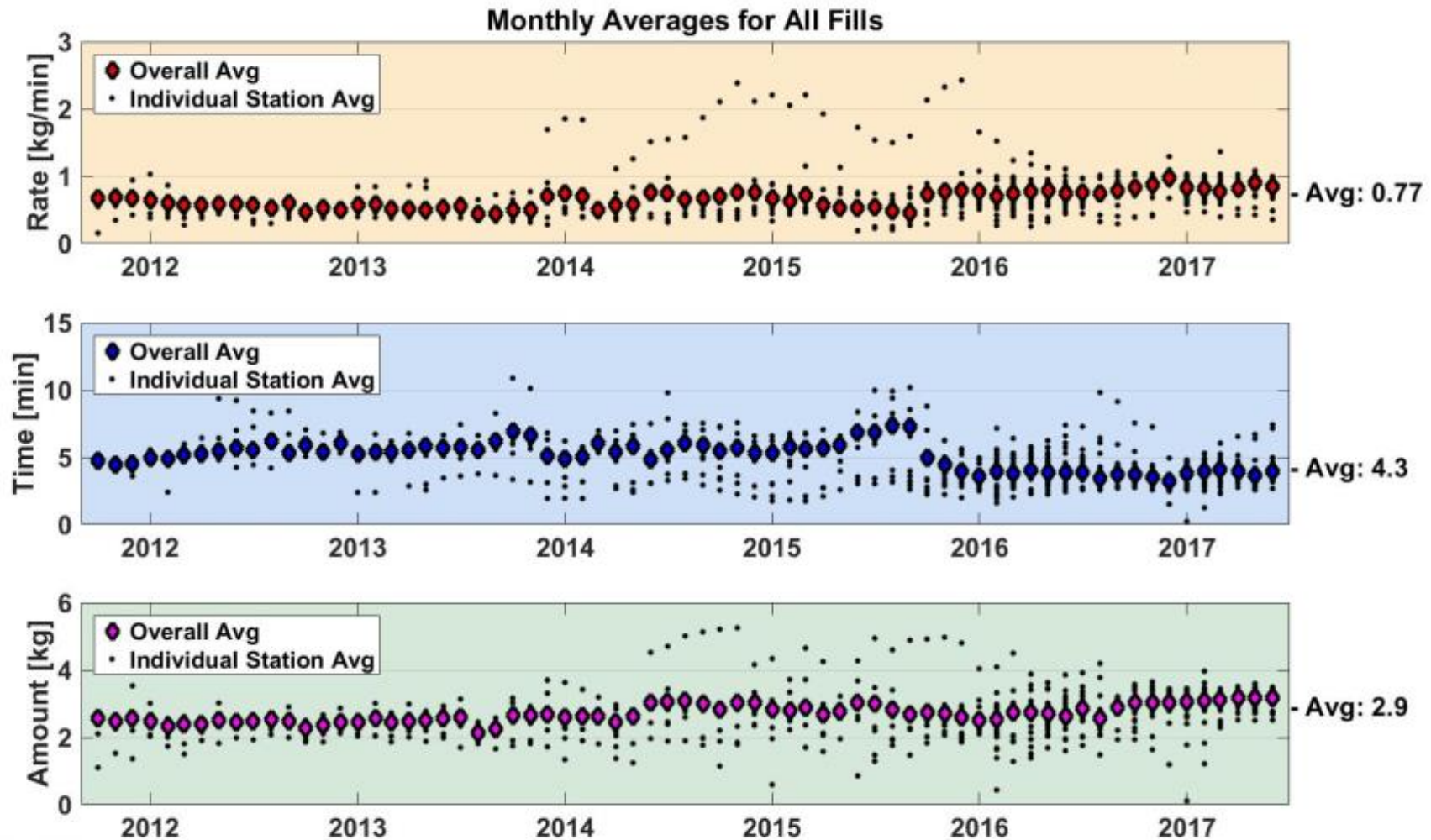
## Monthly Averages: 700 bar Fills >1 kg with Pre-Cool of -20°C



NREL edp\_infr\_29

Created: Oct-11-17 3:54 PM | Data Range: 2011Q1-2017Q2

## Monthly Averages: All Fills

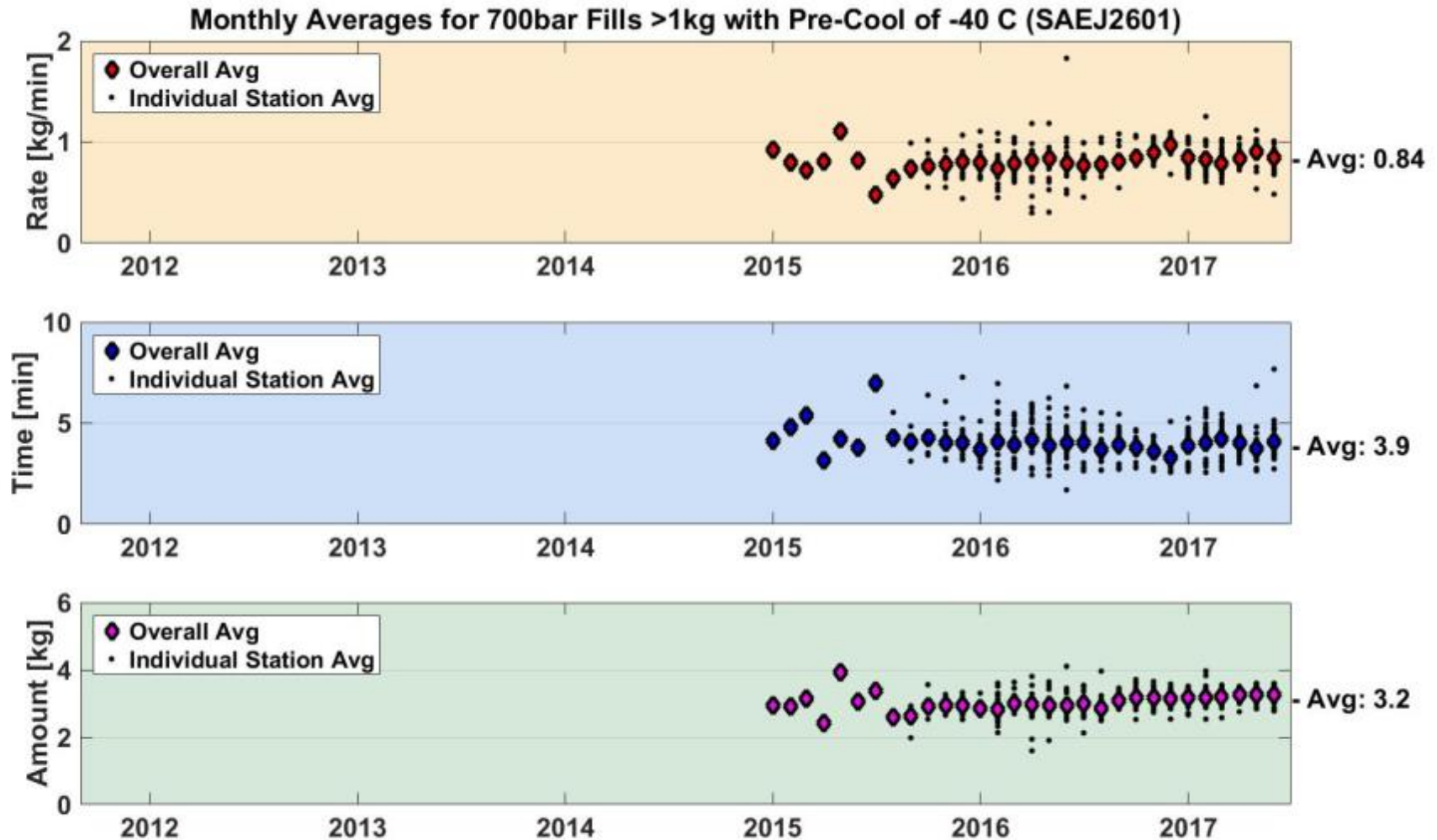


NREL cdp\_infr\_55

Created: Oct-11-17 3:50 PM | Data Range: 2008Q3-2017Q2

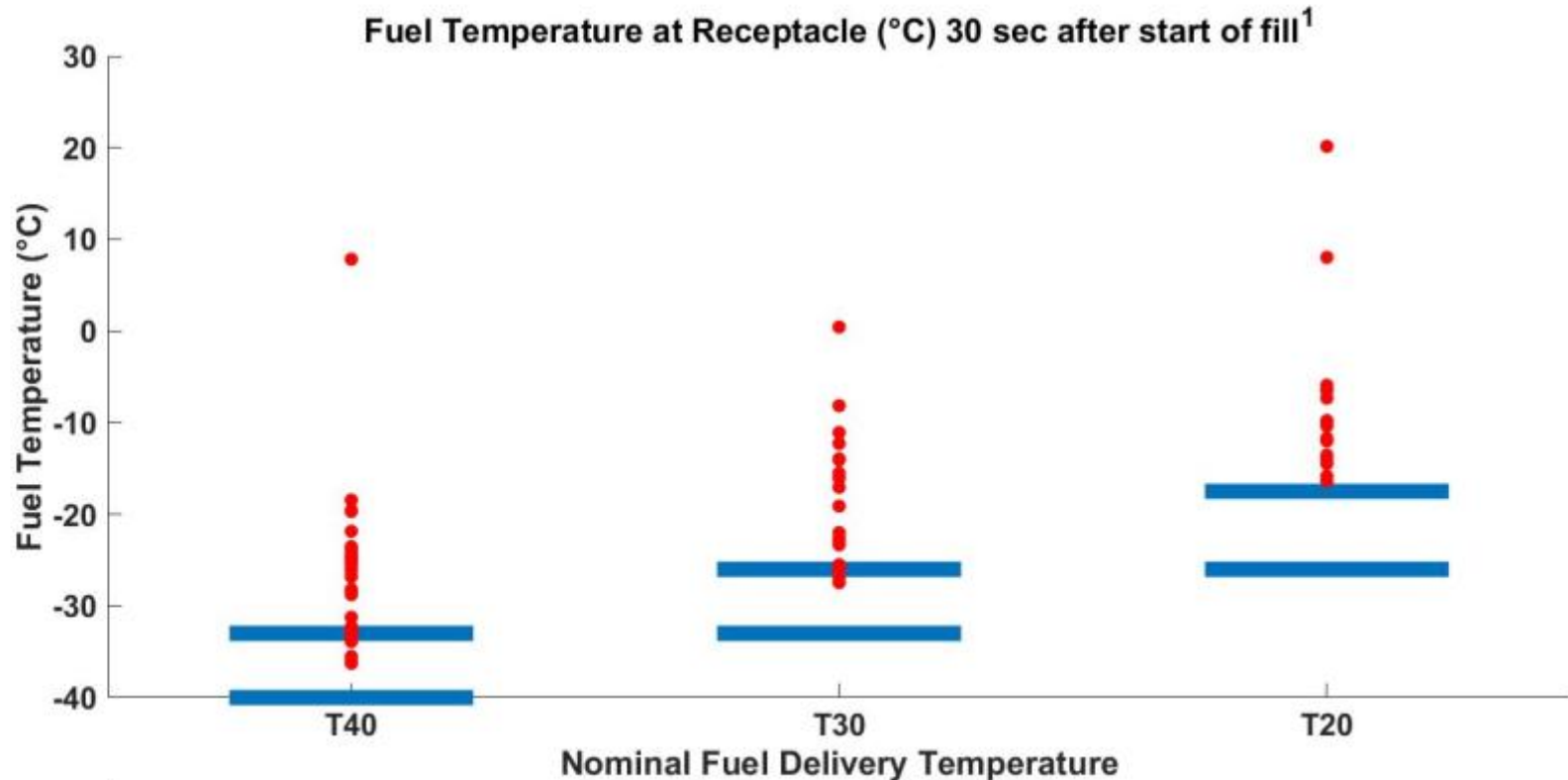
# CDP-INFR-57

## Monthly Averages: 700 bar Fills >1 kg with Pre-Cool of -40°C



NREL cdp\_infr\_57

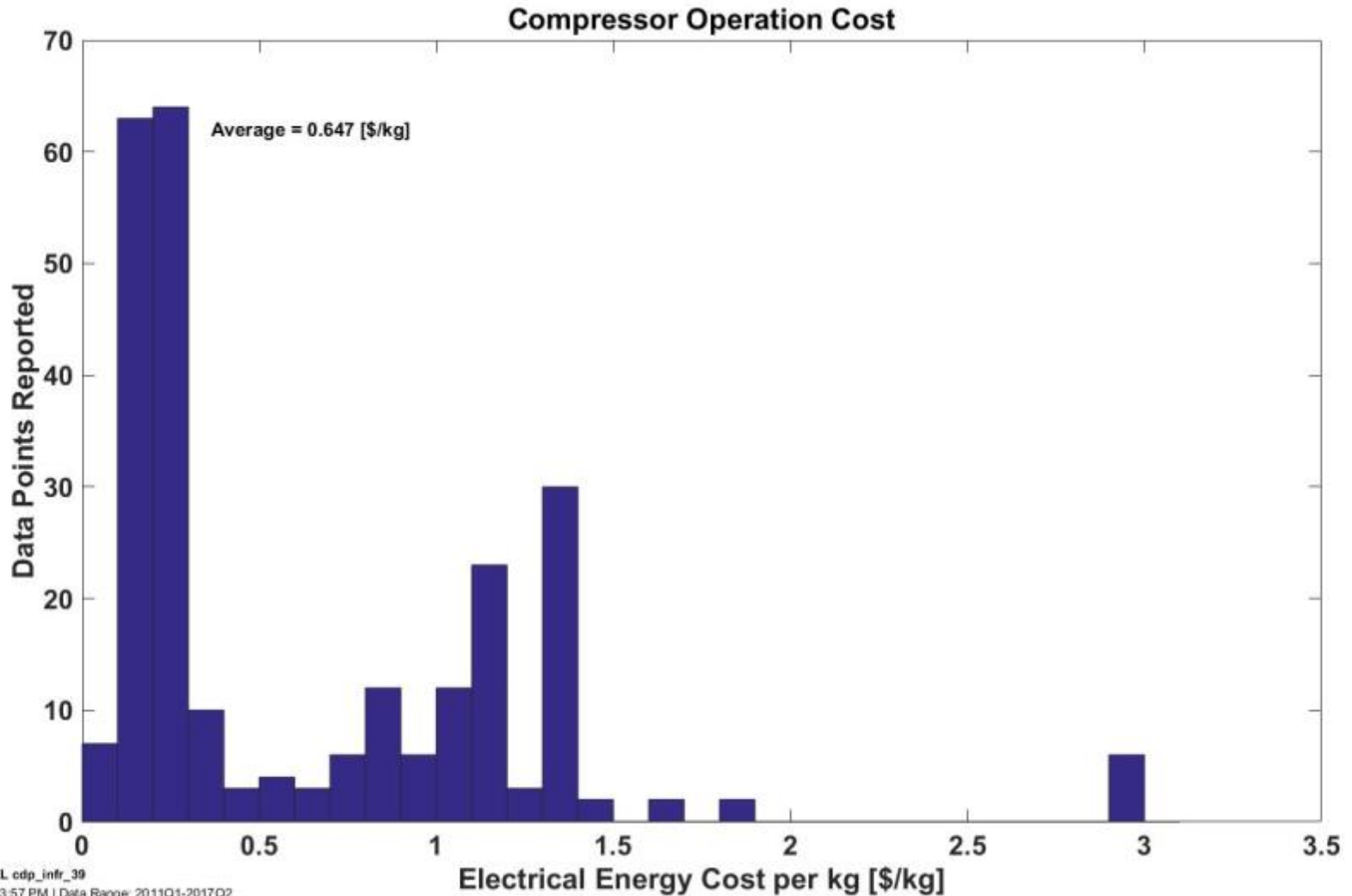
Created: Oct-11-17 3:49 PM | Data Range: 2014Q3-2017Q2



1. SAE J2601 (2014) defines fuel delivery temperature as measured near the dispenser breakaway. See paragraph 4.21. Temperature data here are from HyStEP tests measuring fuel temperature just downstream of the receptacle. SAE J2601 requires that fuel delivery temperature reach the limits shown in blue above within 30 seconds of the start of fueling.



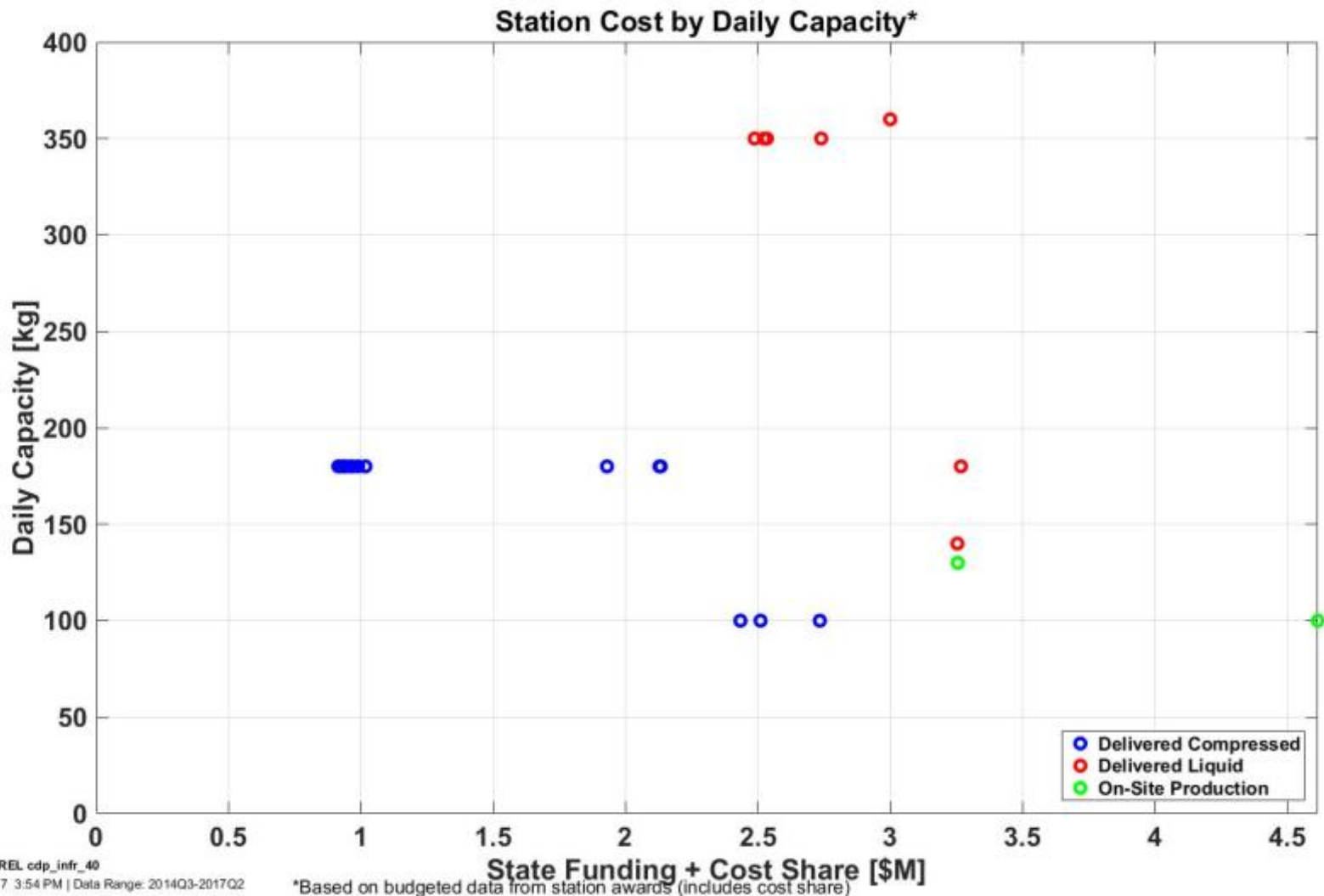
Cost



NREL cdp\_infr\_39

Created: Oct-11-17 3:57 PM | Data Range: 2011Q1-2017Q2

## Station Costs by Daily Capacity



NREL cdp\_infr\_40

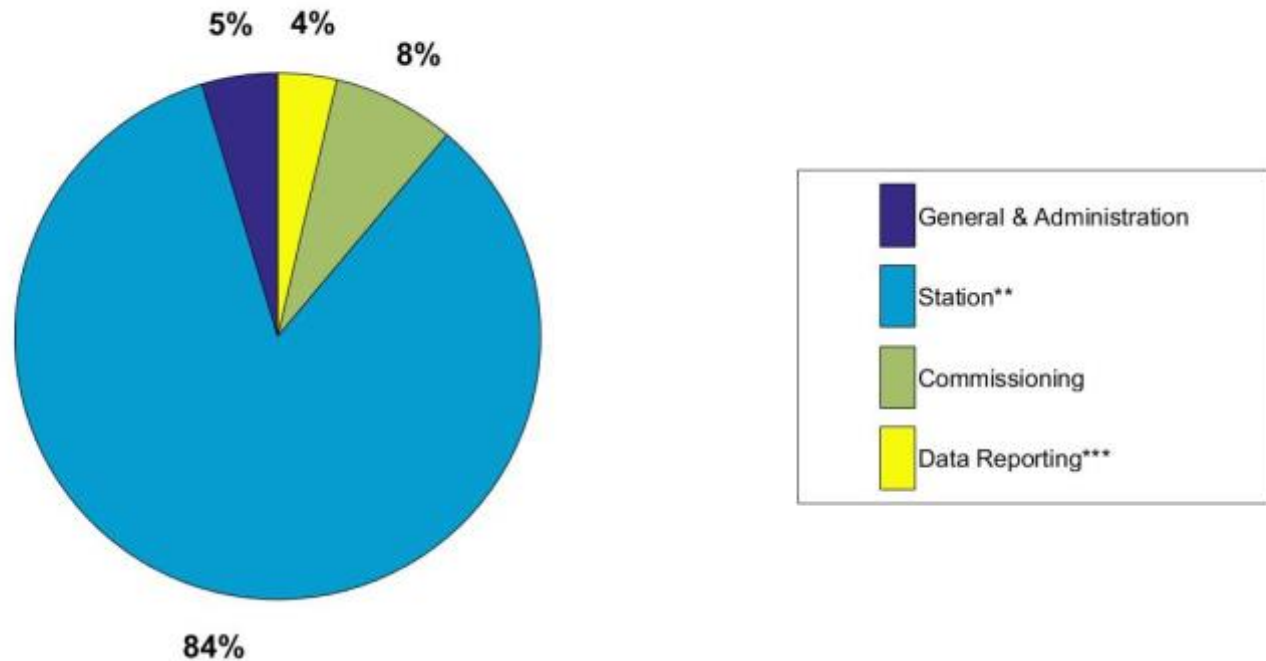
Created: Oct-11-17 3:54 PM | Data Range: 2014Q3-2017Q2



## Average Station Cost by Category

### Average Station Cost by Category

Budget Amounts\* (Avg Total = \$2.2M), 46 Stations



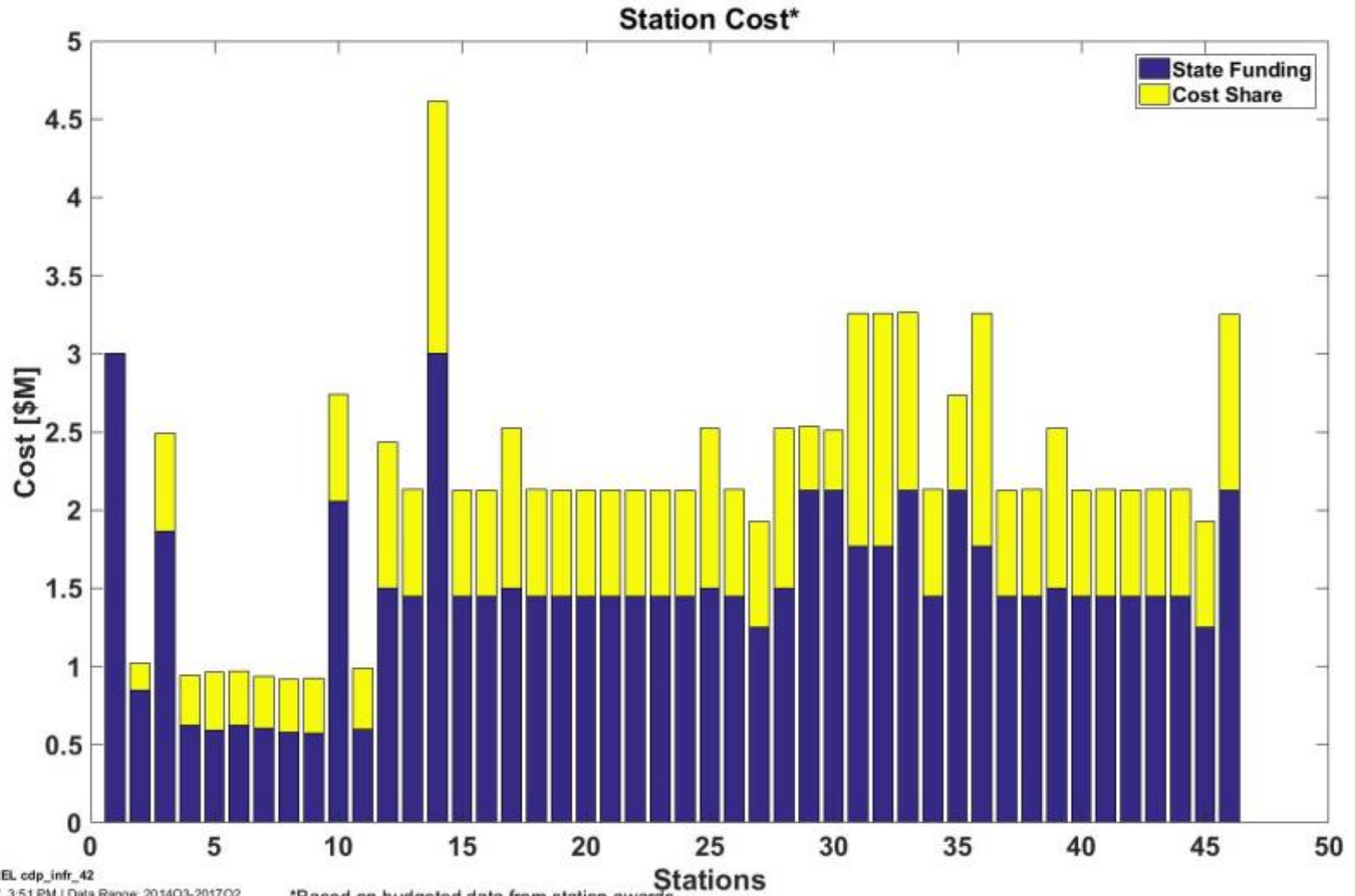
\*Based on budgeted data from station awards (includes cost share)

\*\*Station includes: Hydrogen Equipment and Station Engineering, Design, Fabrication, Procurement, Site Preparation, Installation, and Construction

\*\*\*Data Reporting includes quarterly reporting on performance, operation and maintenance

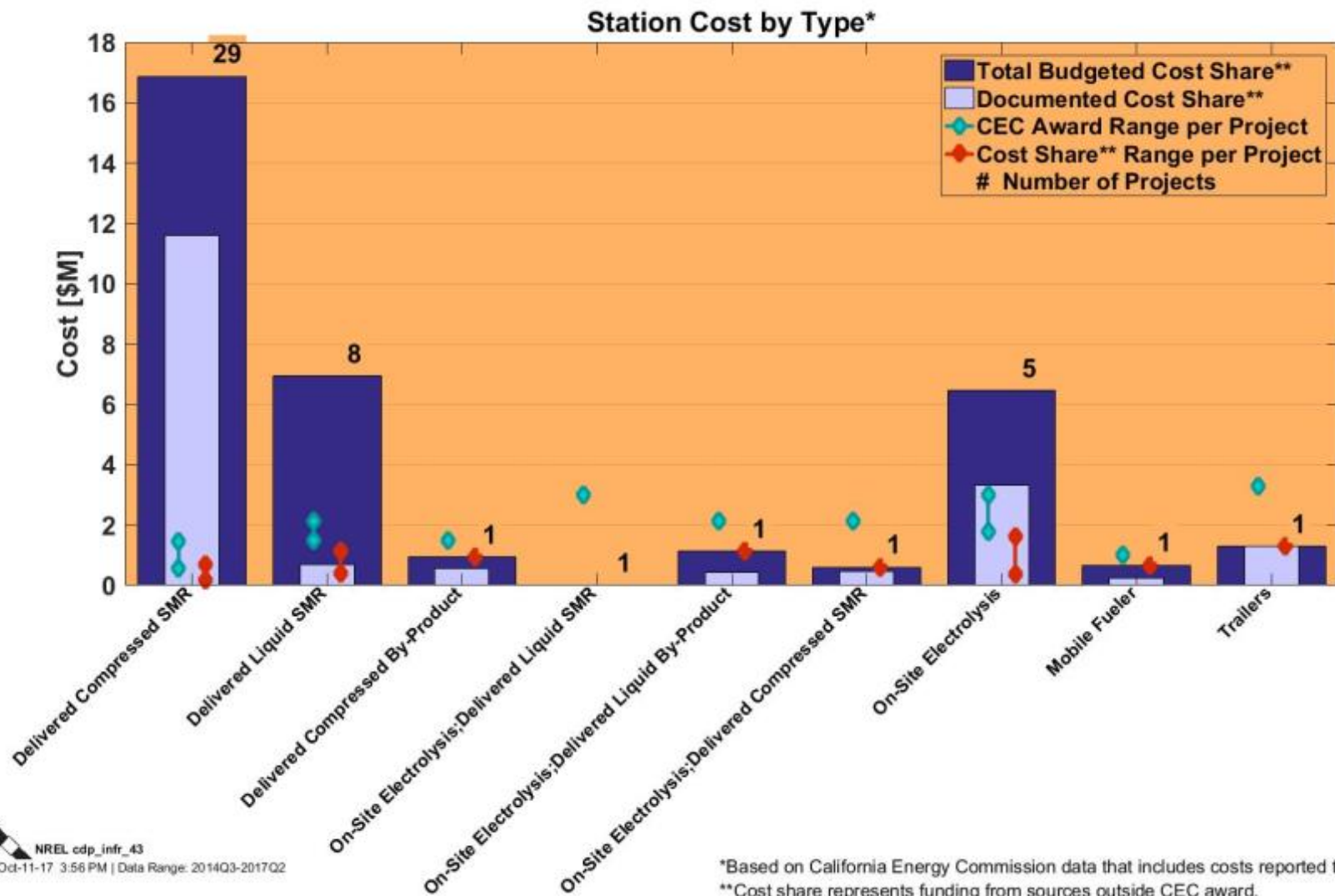
# CDP-INFR-42

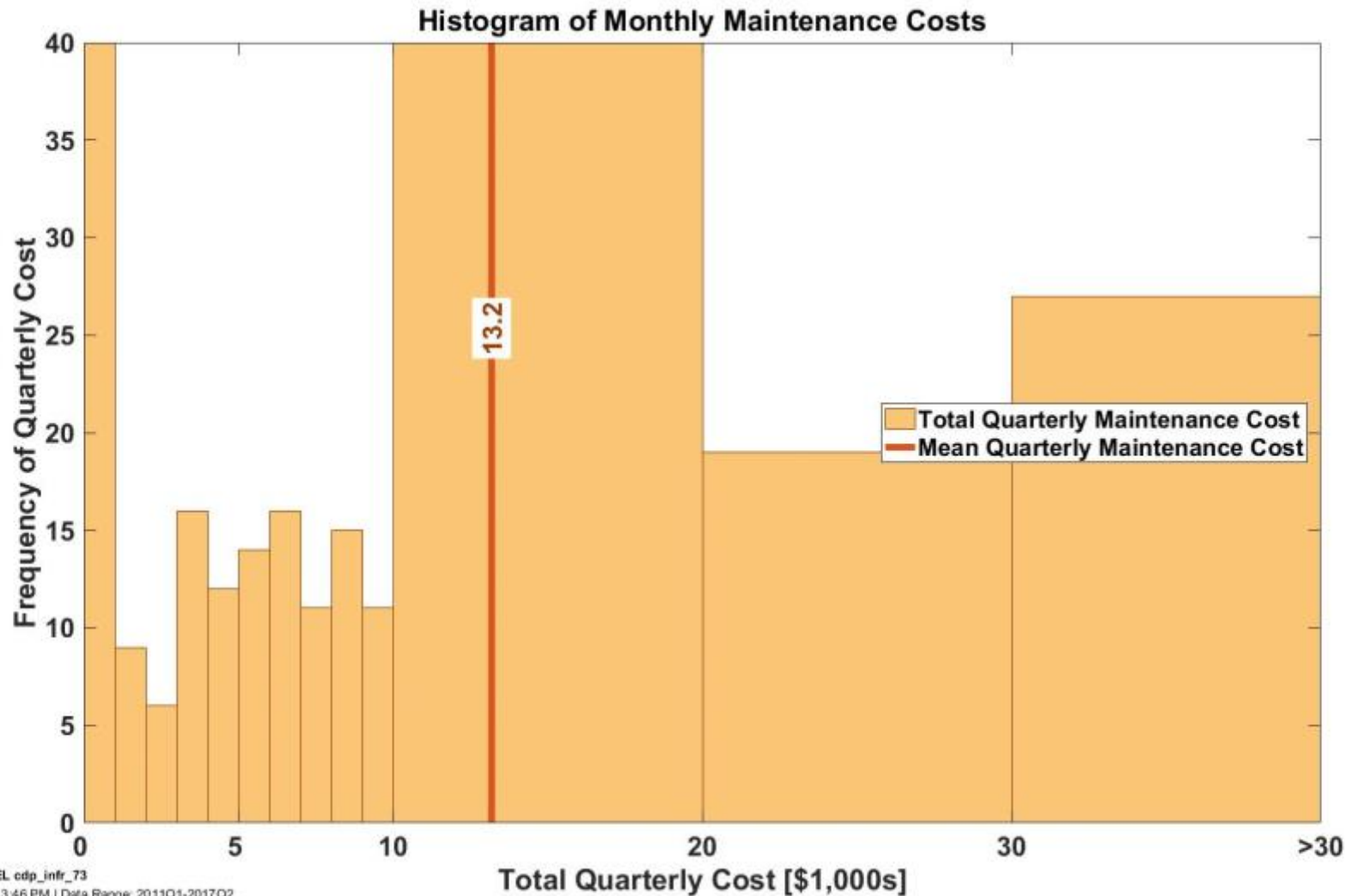
## Station Cost



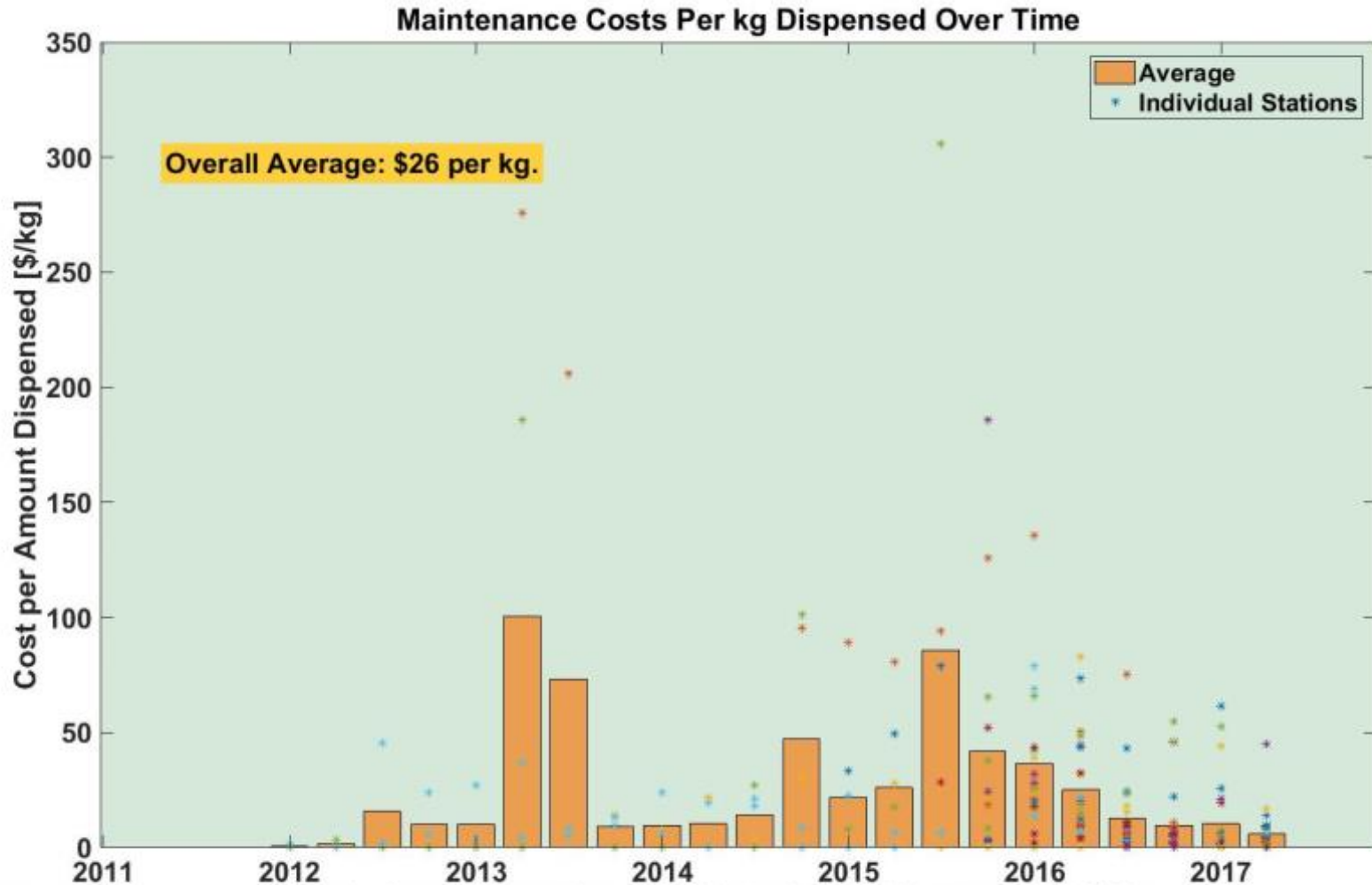
\*Based on budgeted data from station awards.

## Station Cost by Type





## Maintenance Cost per kg of Hydrogen Dispensed



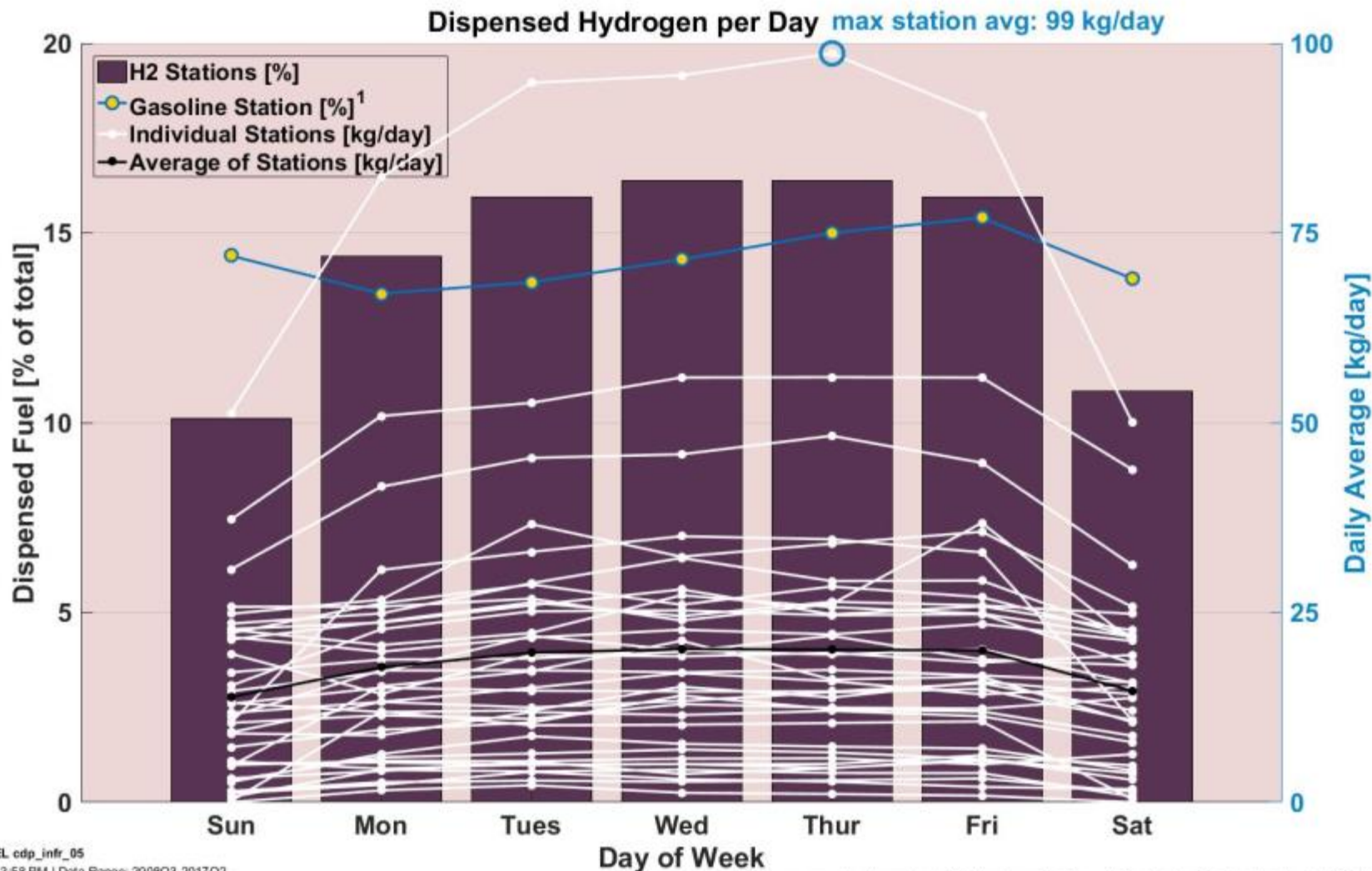
NREL cdp\_infr\_53

Created: Oct-27-17 2:17 PM | Data Range: 2011Q1-2017Q2

\*Each color represents a unique station. 3 data points excluded that were over \$1000/kg

# Utilization

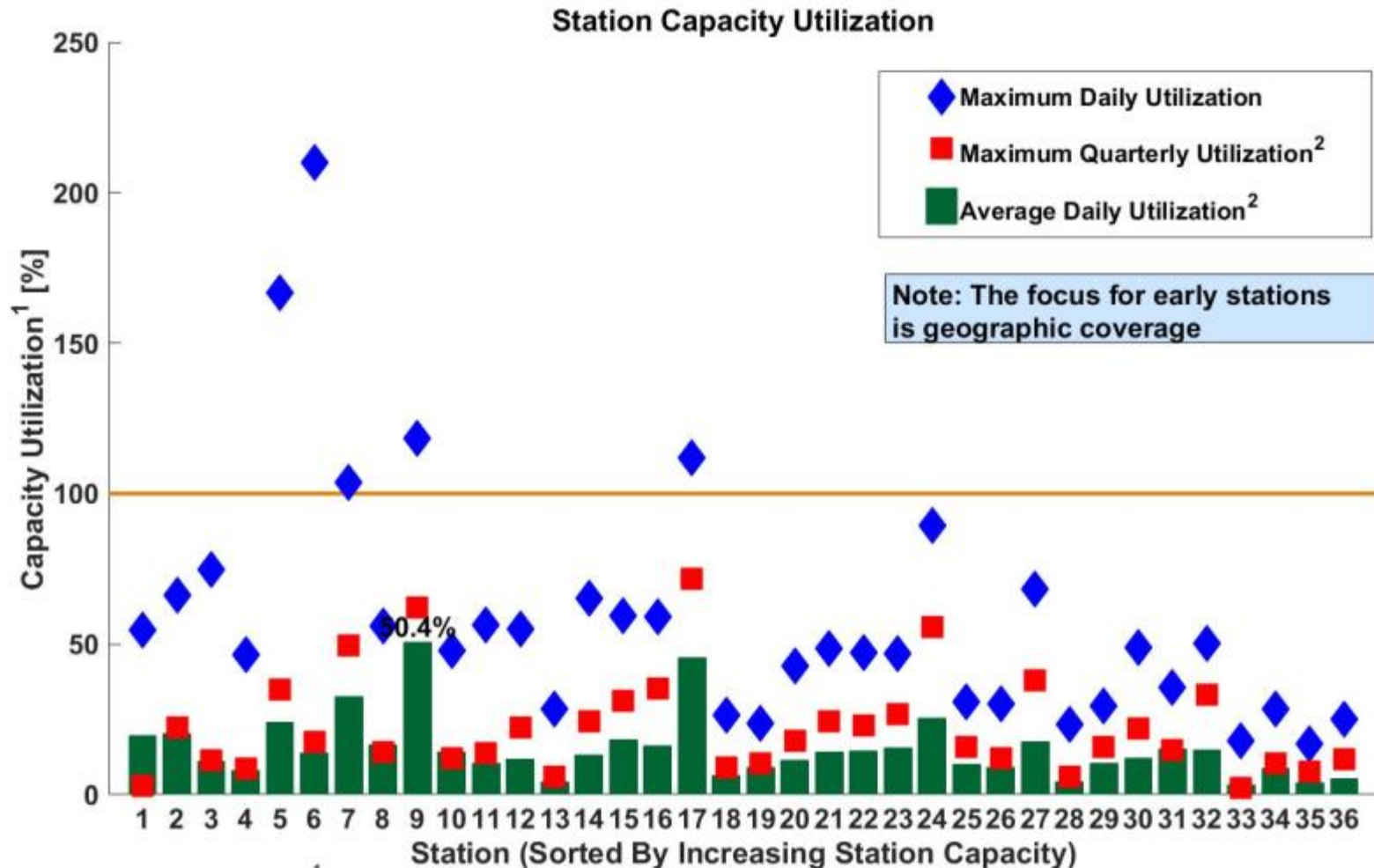
## Dispensed Hydrogen per Day of Week



NREL cdp\_infr\_05

Created: Oct-11-17 3:58 PM | Data Range: 2006Q3-2017Q2

1. Chevron weekly demand profile "Hydrogen Delivery Infrastructure Options Analysis", T. Chen.



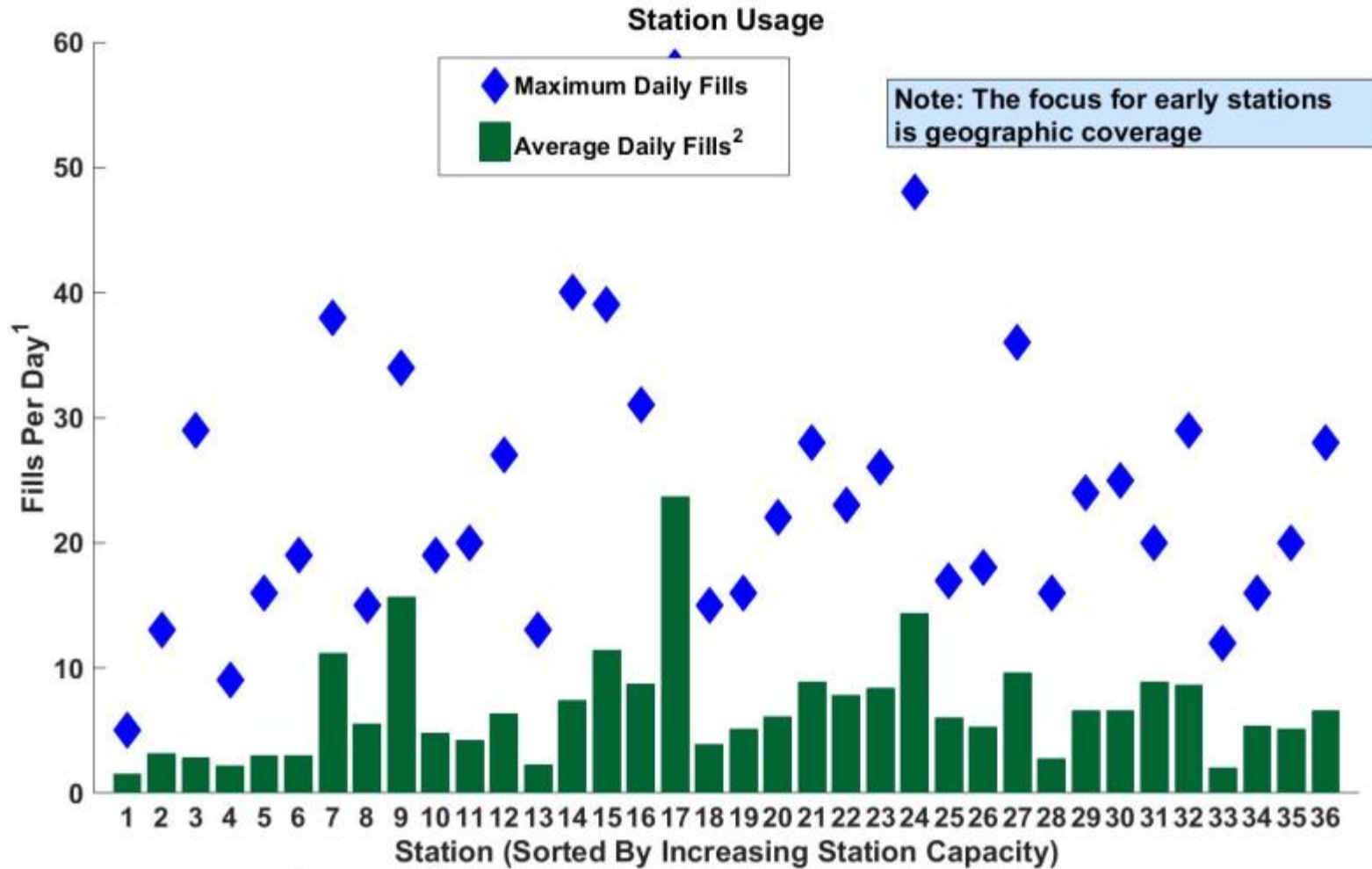
NREL cdp\_infr\_06  
 Created: Oct-11-17 3:50 PM | Data Range: 2006Q3-2017Q2

<sup>1</sup> Station nameplate capacity reflects a variety of system design considerations including system capacity, throughput, system reliability and durability, and maintenance. Actual daily usage may exceed nameplate capacity.  
<sup>2</sup> Maximum quarterly utilization considers all days; average daily utilization considers only days when at least one filling occurred



# CDP-INFR-07

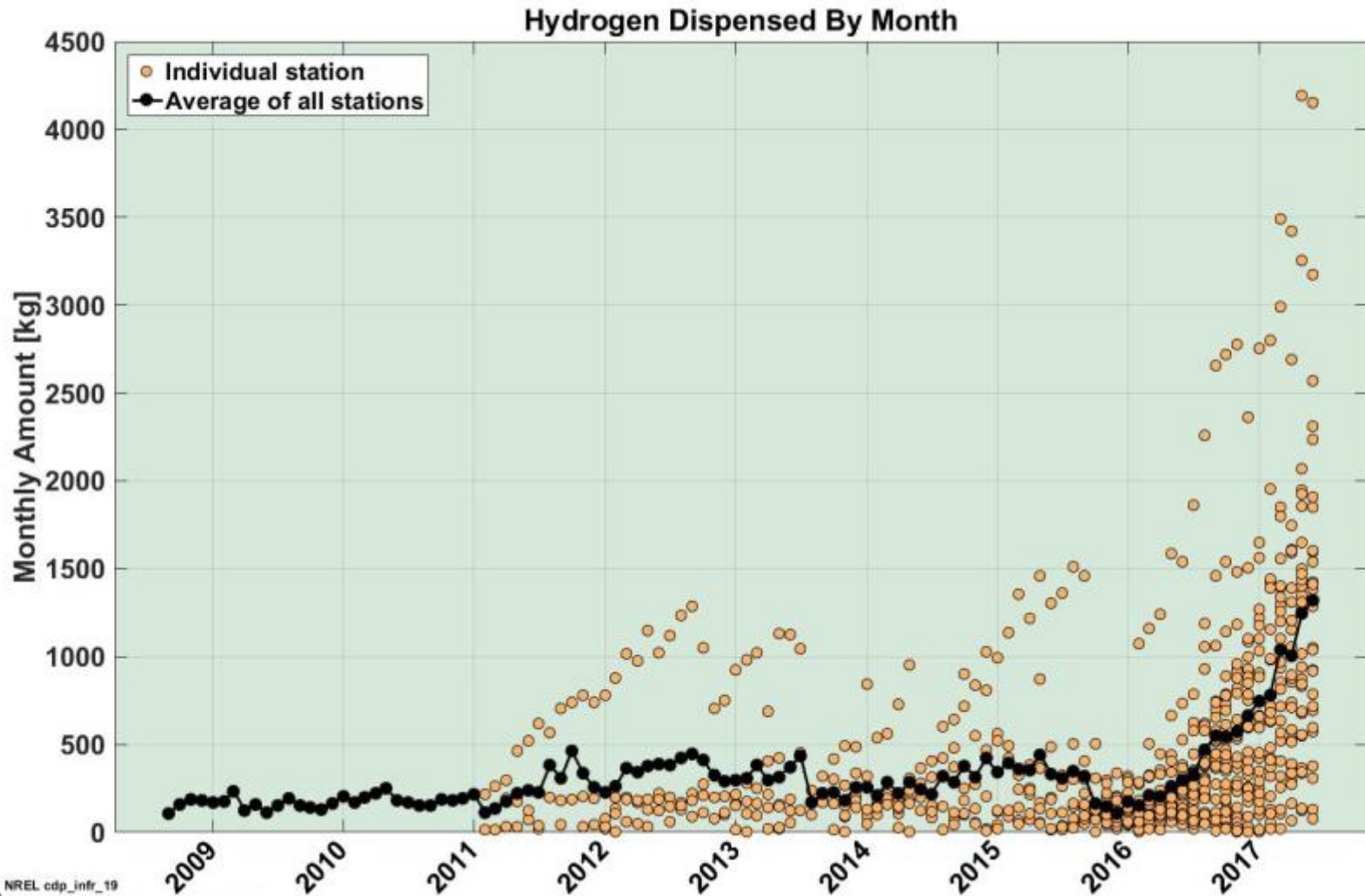
## Station Usage



NREL cdp\_infr\_07  
 Created: Oct-11-17 3:59 PM | Data Range: 2006Q3-2017Q2

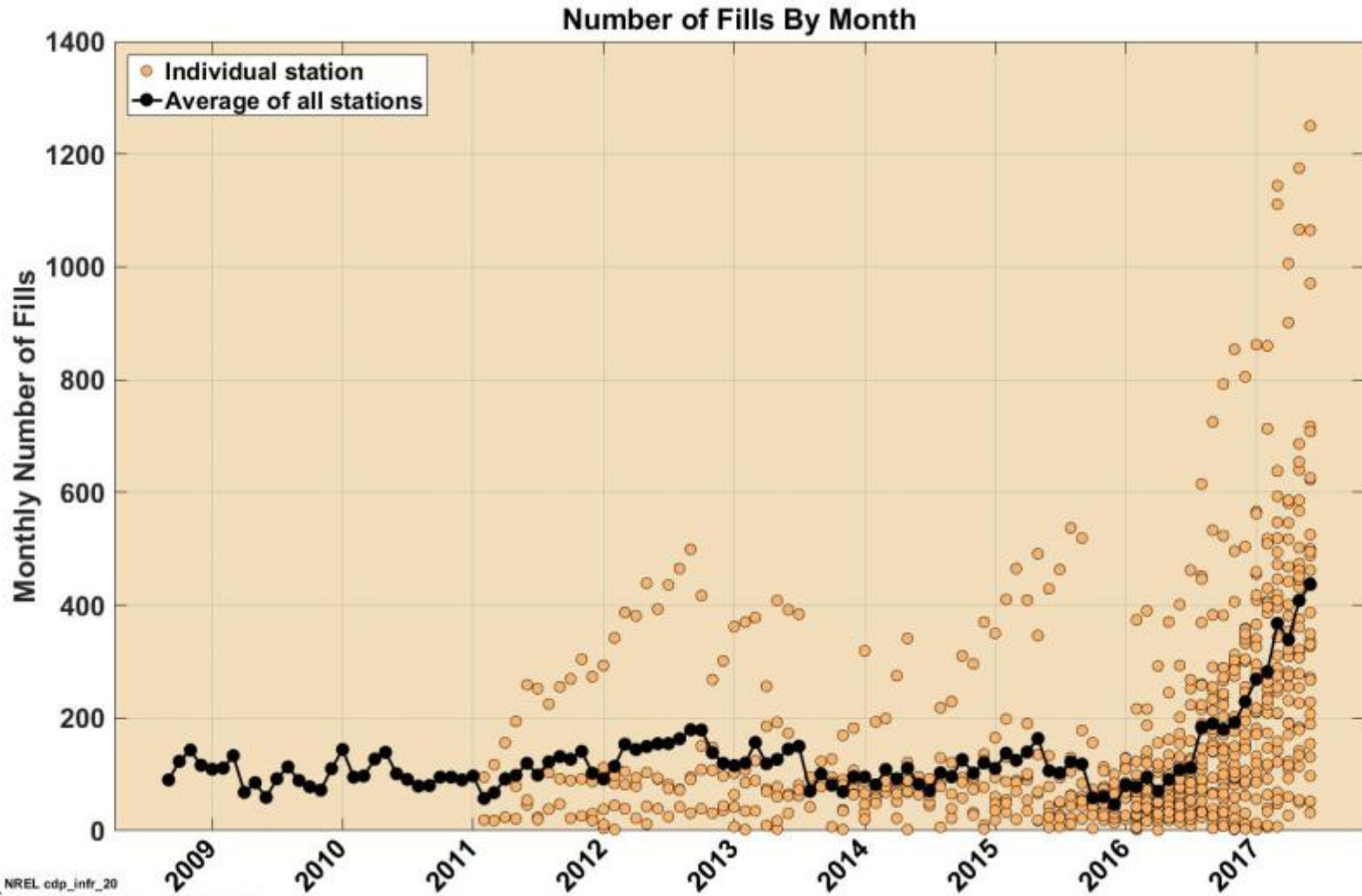
<sup>1</sup>Excludes hydrogen fills of < 0.5 kg  
<sup>2</sup>Average daily fills considers only days when at least one fill occurred

## Hydrogen Dispensed by Month



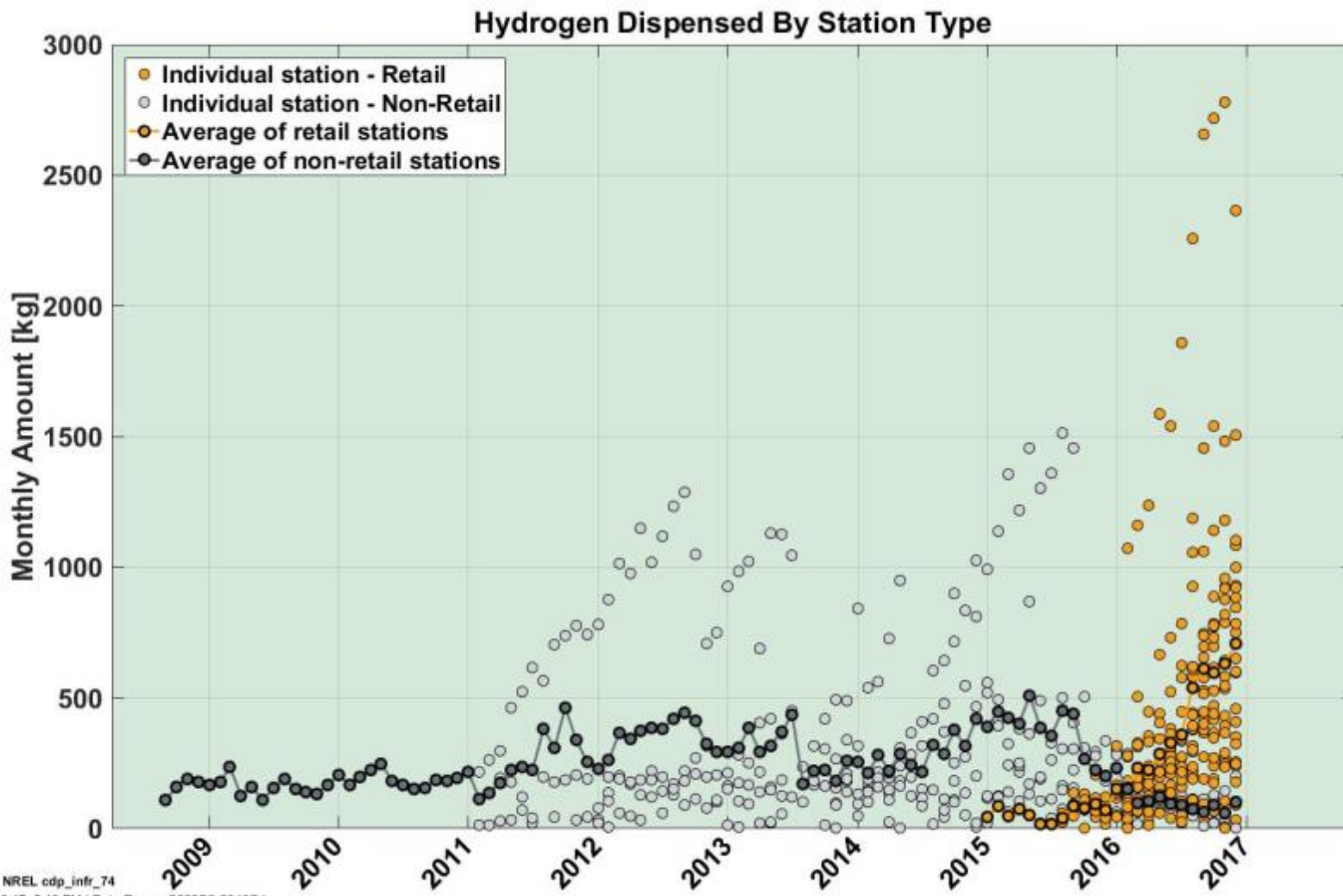
NREL cdp\_infr\_19  
Created: Oct-11-17 3:51 PM | Data Range: 2008Q3-2017Q2

## Number of Fills by Month

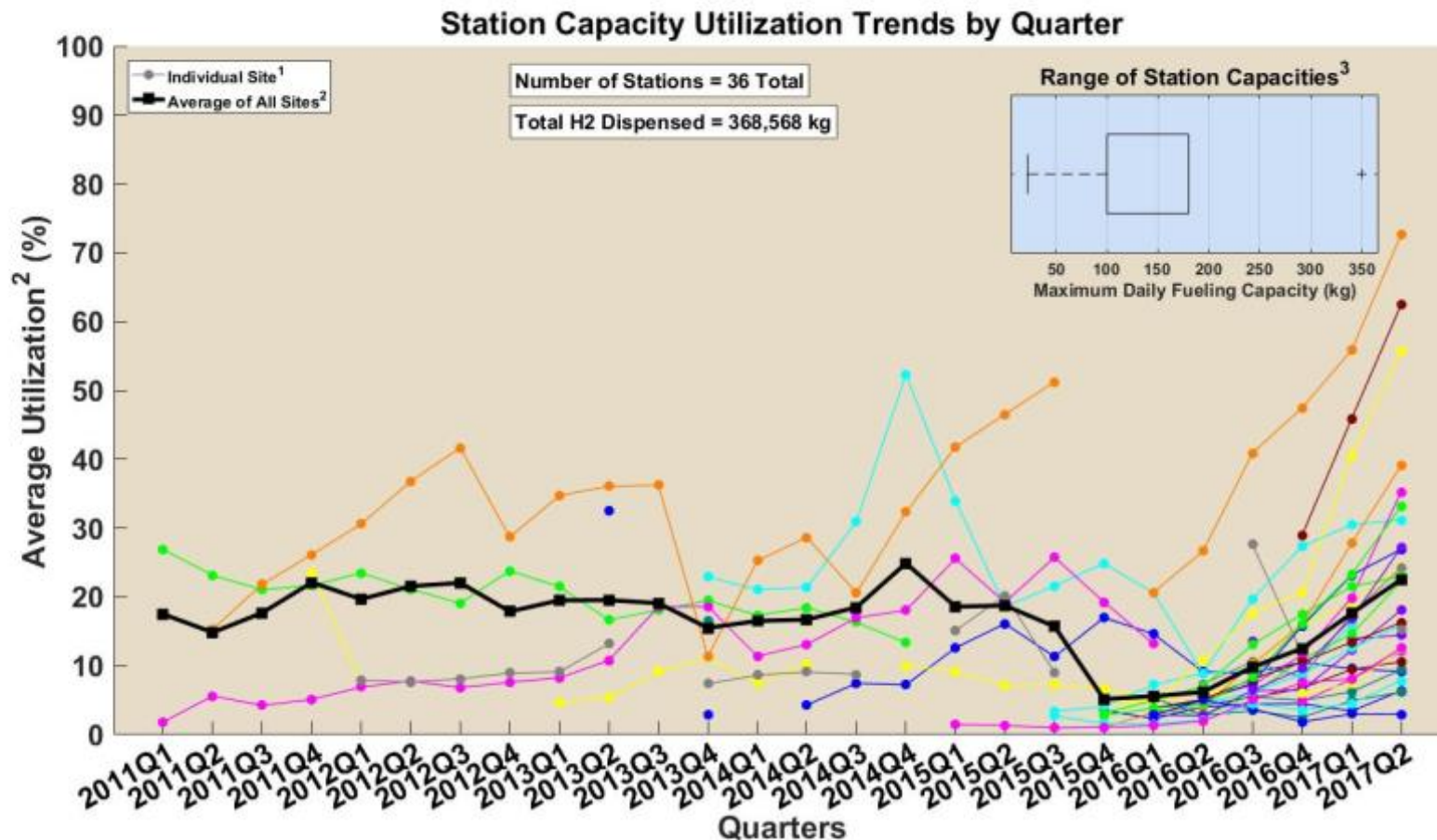


NREL cdp\_infr\_20  
Created: Oct-11-17 3:57 PM | Data Range: 2008Q3-2017Q2

## Hydrogen Dispensed by Station Type



NREL cdp\_infr\_74  
Created: May-08-17 5:18 PM | Data Range: 2008Q3-2016Q4



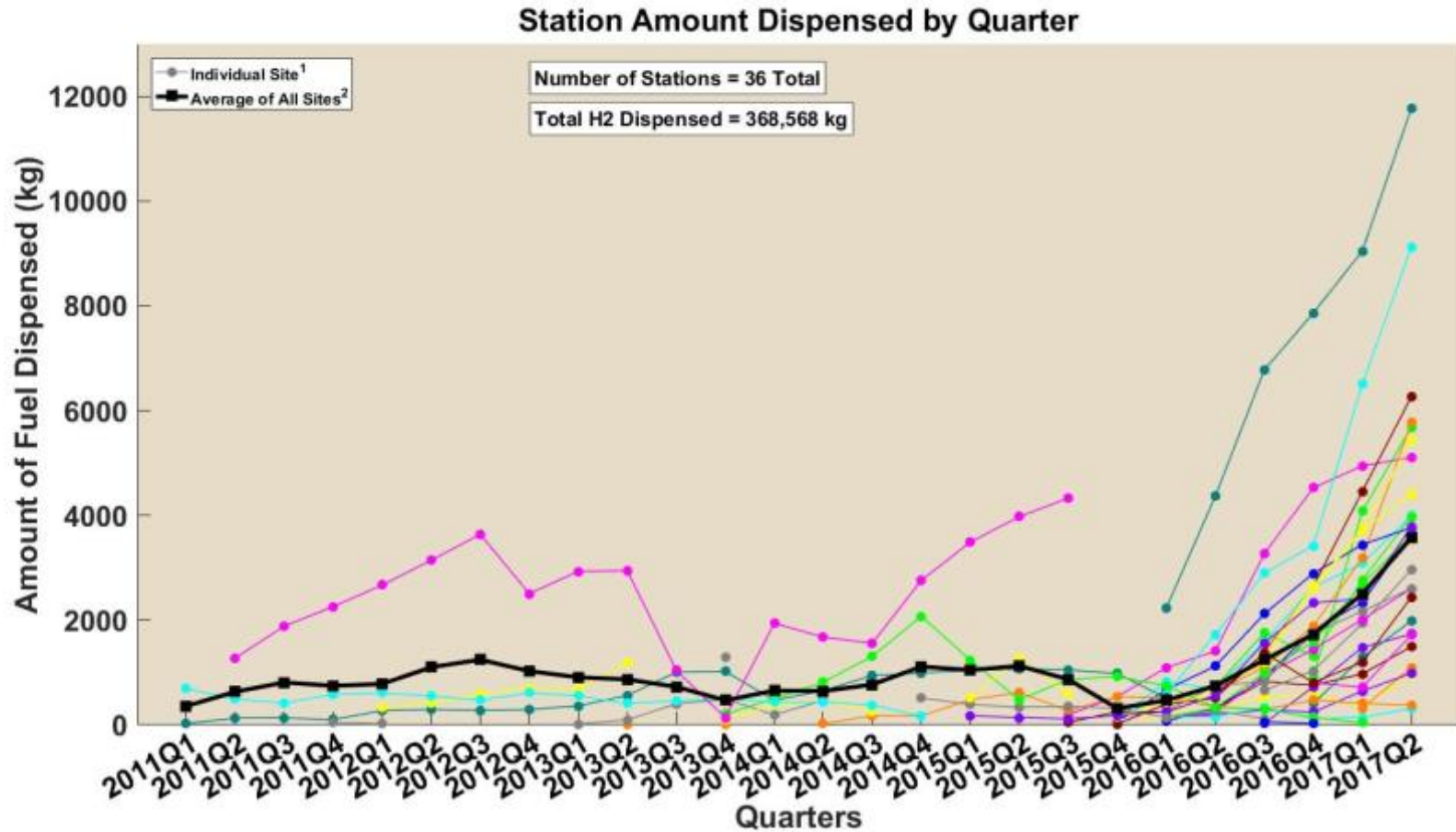
<sup>1</sup> Trendlines connect continuous quarters of operation for a single station. Gaps in trendlines represent quarters in which a station was offline or missing data. Each station is represented by a unique color.

<sup>2</sup> Average quarterly utilization only considers quarters when at least one fill occurred.

<sup>3</sup> Station nameplate capacity is as reported to NREL and reflects a variety of system design considerations including: system capacity, throughput, system reliability, and maintenance. Actual daily usage may exceed nameplate capacity.



## Station Amount Dispensed by Quarter



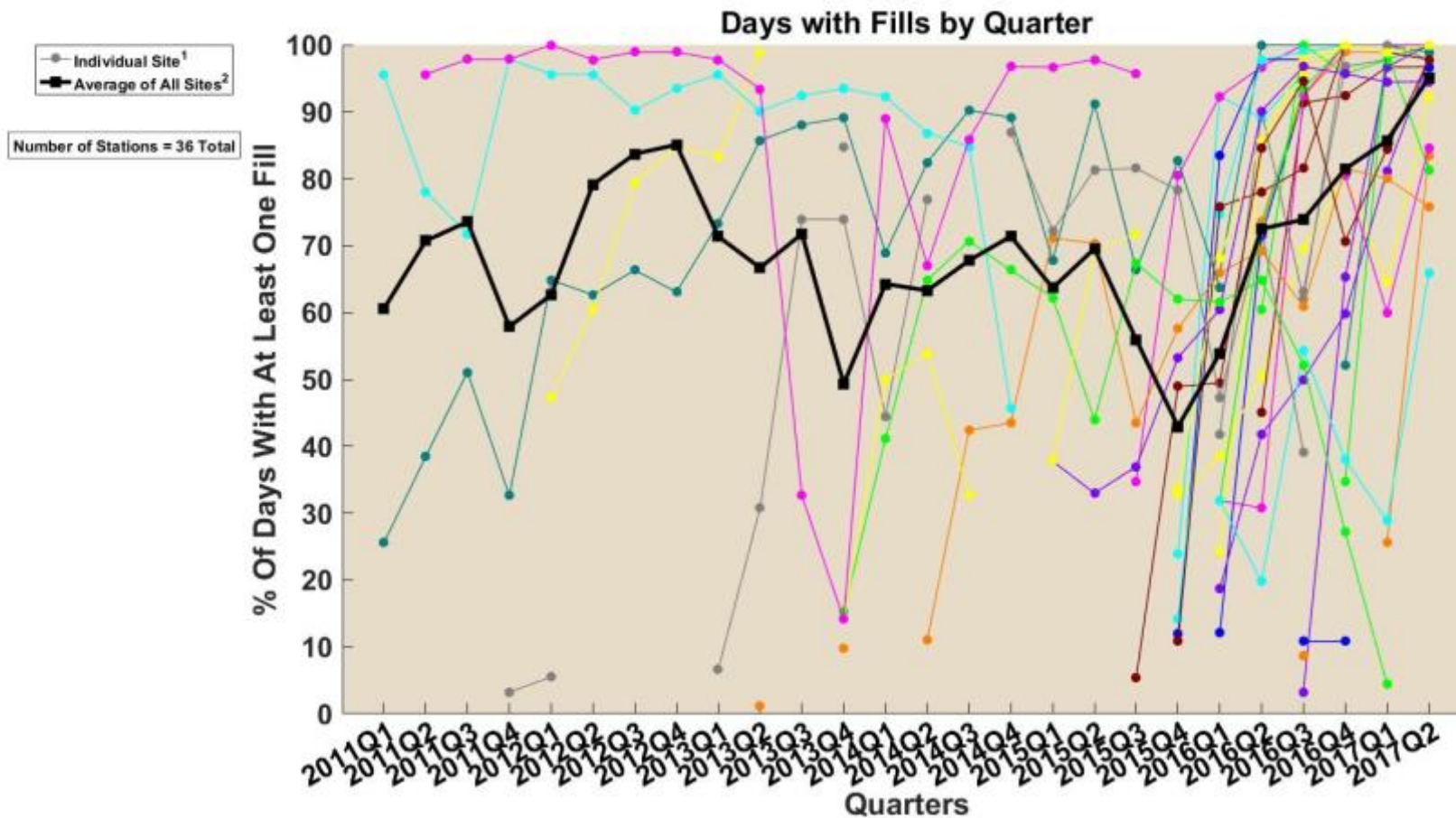
<sup>1</sup> Trendlines connect continuous quarters of operation for a single station. Gaps in trendlines represent quarters in which a station was offline or missing data. Each station is represented by a unique color.

<sup>2</sup> Average quarterly amount only considers quarters when at least one fill occurred.



NREL cdp\_infr\_45

Created: Oct-11-17 3:55 PM | Data Range: 2008Q3-2017Q2

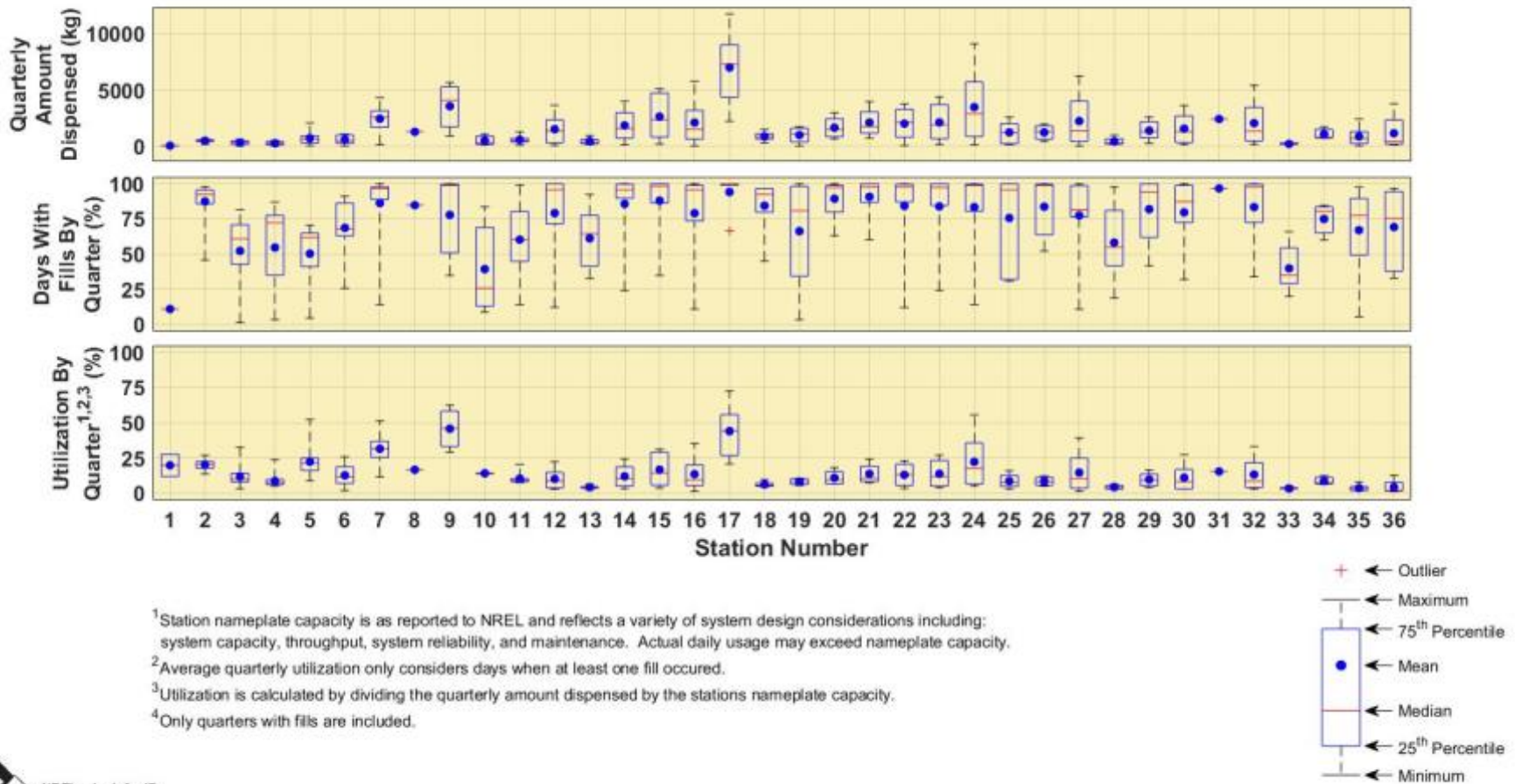


<sup>1</sup> Trendlines connect continuous quarters of operation for a single station. Gaps in trendlines represent quarters in which a station had no fills or was missing data. Each station is represented by a unique color.

<sup>2</sup> The average percent of days with fills only considers quarters in which at least one fill occurred. Stations with no filling days in a quarter are excluded from the average for that quarter. All stations with at least one fill in a quarter are given equal weight when calculating the average for the quarter.



### Summary of Station Usage Statistics<sup>4</sup>



<sup>1</sup> Station nameplate capacity is as reported to NREL and reflects a variety of system design considerations including: system capacity, throughput, system reliability, and maintenance. Actual daily usage may exceed nameplate capacity.

<sup>2</sup> Average quarterly utilization only considers days when at least one fill occurred.

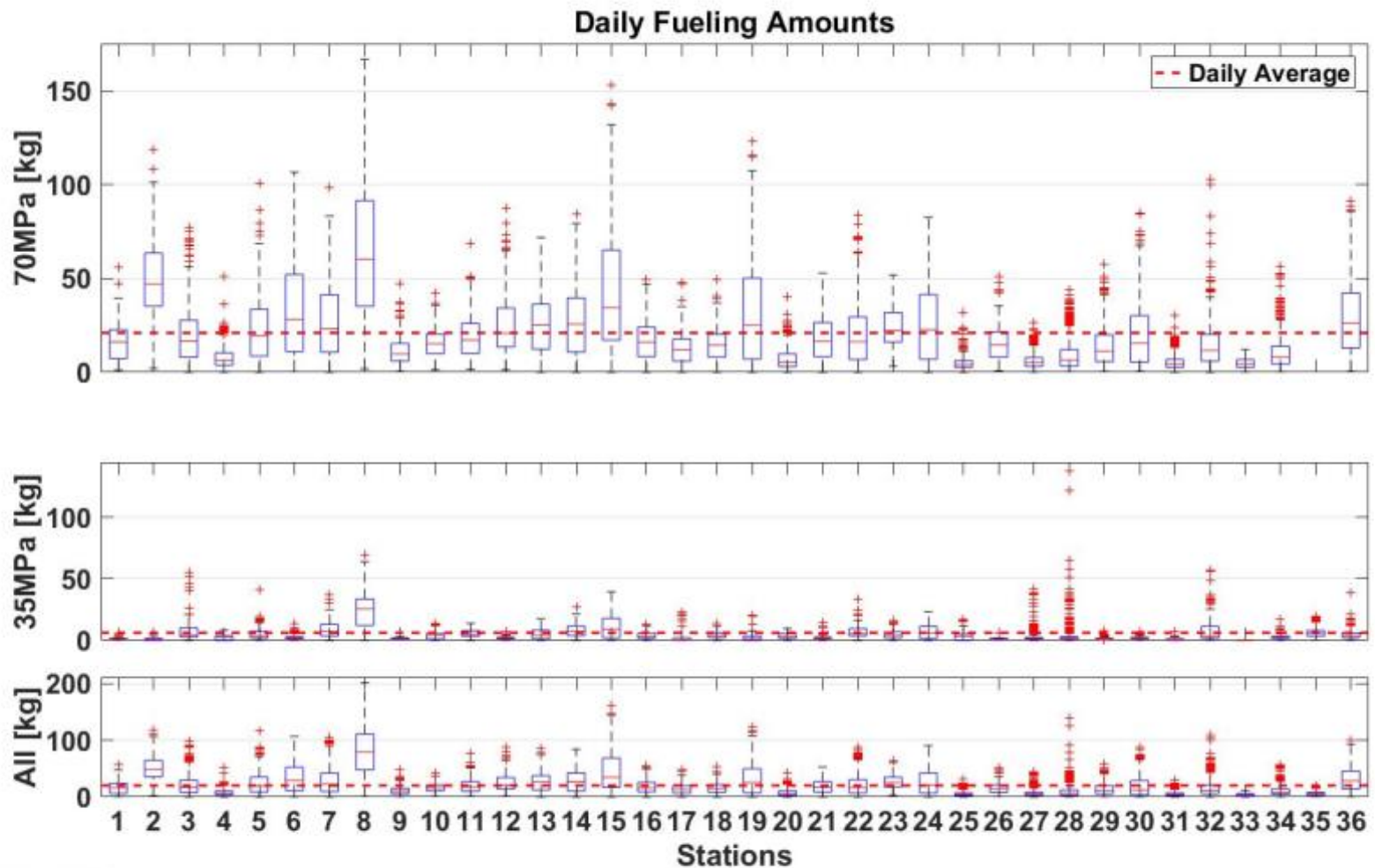
<sup>3</sup> Utilization is calculated by dividing the quarterly amount dispensed by the stations nameplate capacity.

<sup>4</sup> Only quarters with fills are included.





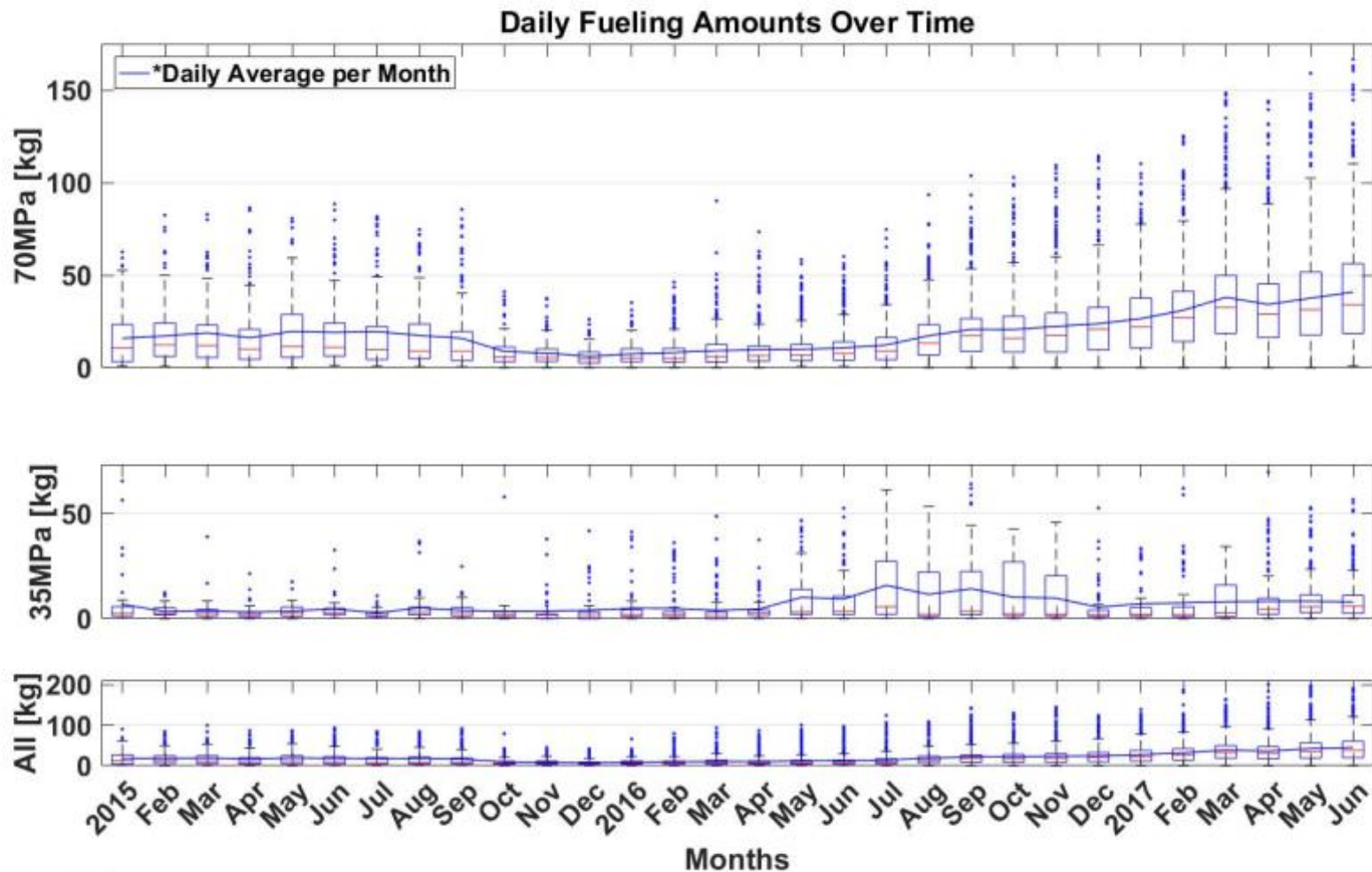
## Daily Fueling Amounts by Station



NREL cdp\_infr\_80

Created: Oct-11-17 3:47 PM | Data Range: 2008Q3-2017Q2

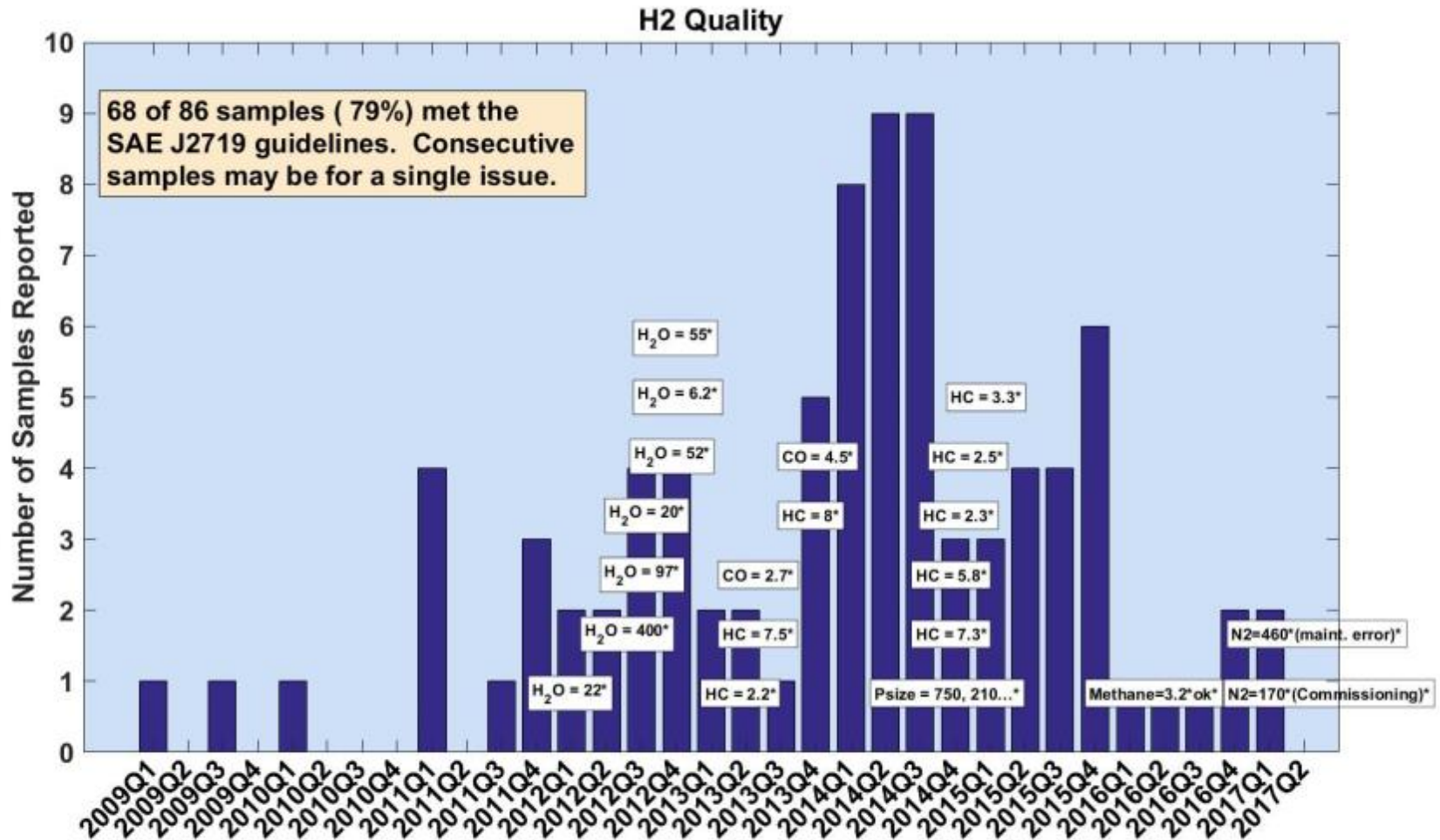
## Daily Fueling Amounts by Month



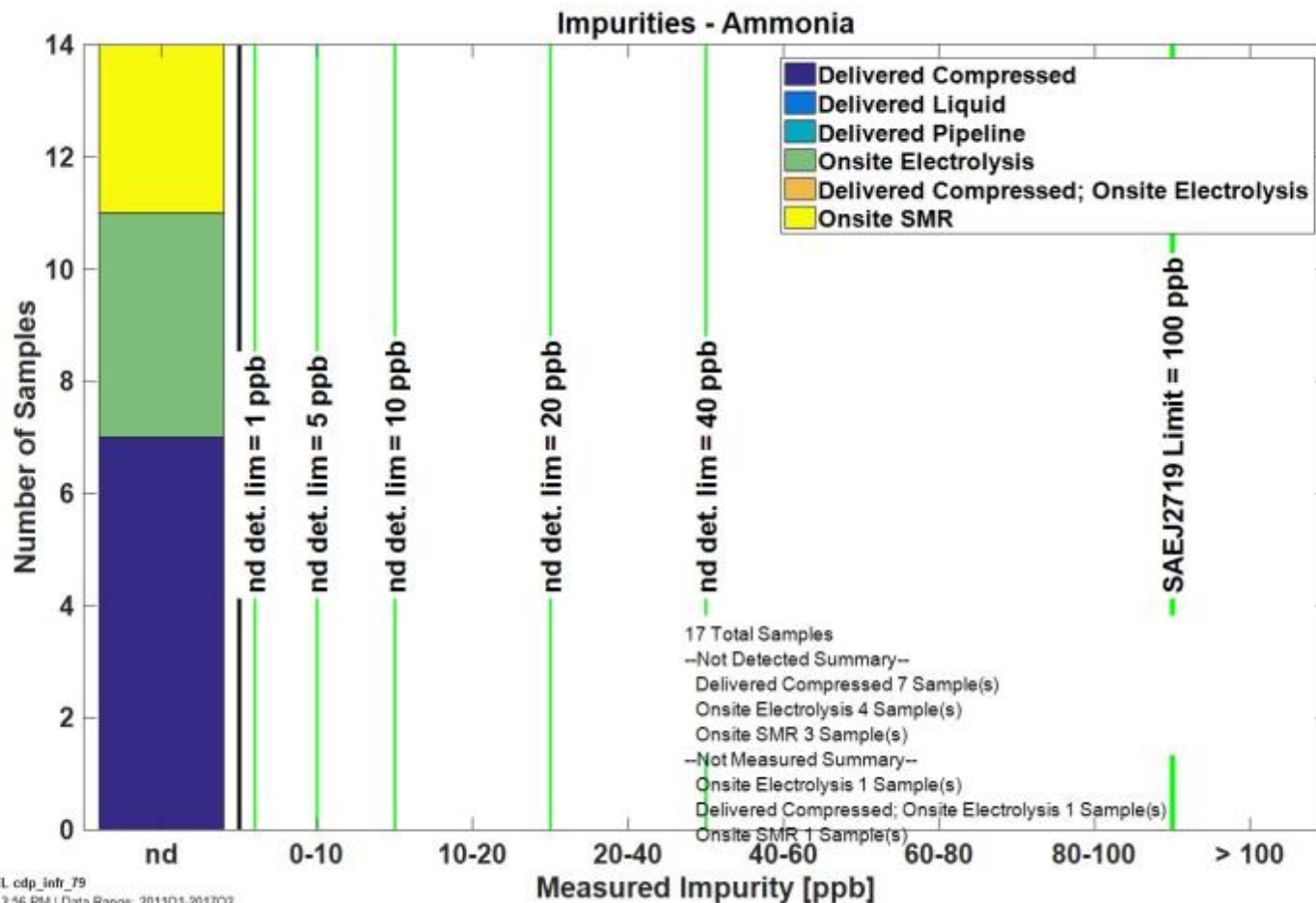
# Hydrogen Quality

# CDP-INFR-25

## Hydrogen Quality



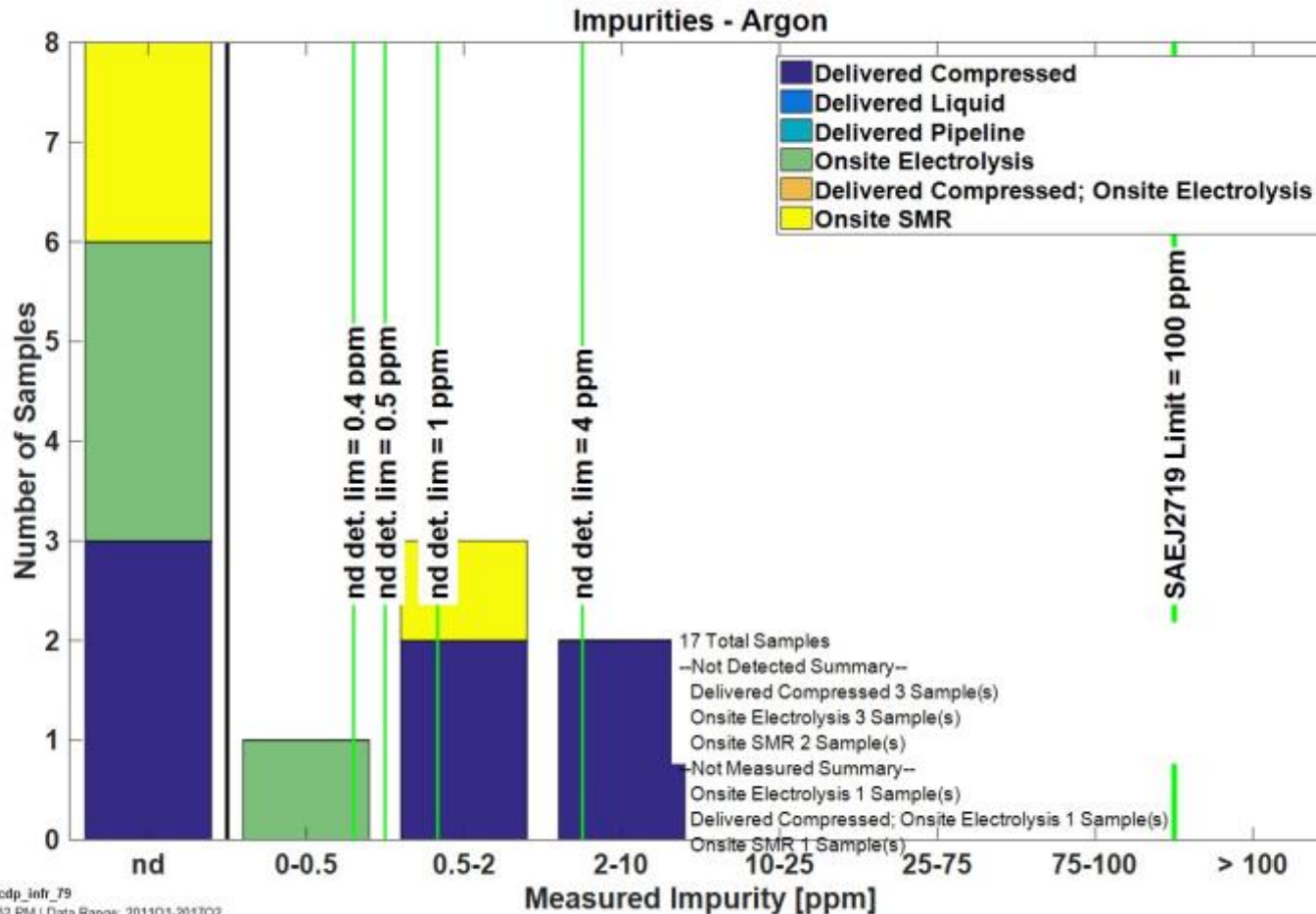
\* Values are in micromole/mole, except for particulate size (Psize) in micrometer. Only values that exceed SAE J2719 guideline are shown in text. Left edge of text box aligns with date



NREL cdp\_inf\_79  
Created: Oct-11-17 3:56 PM | Data Range: 2011Q1-2017Q2

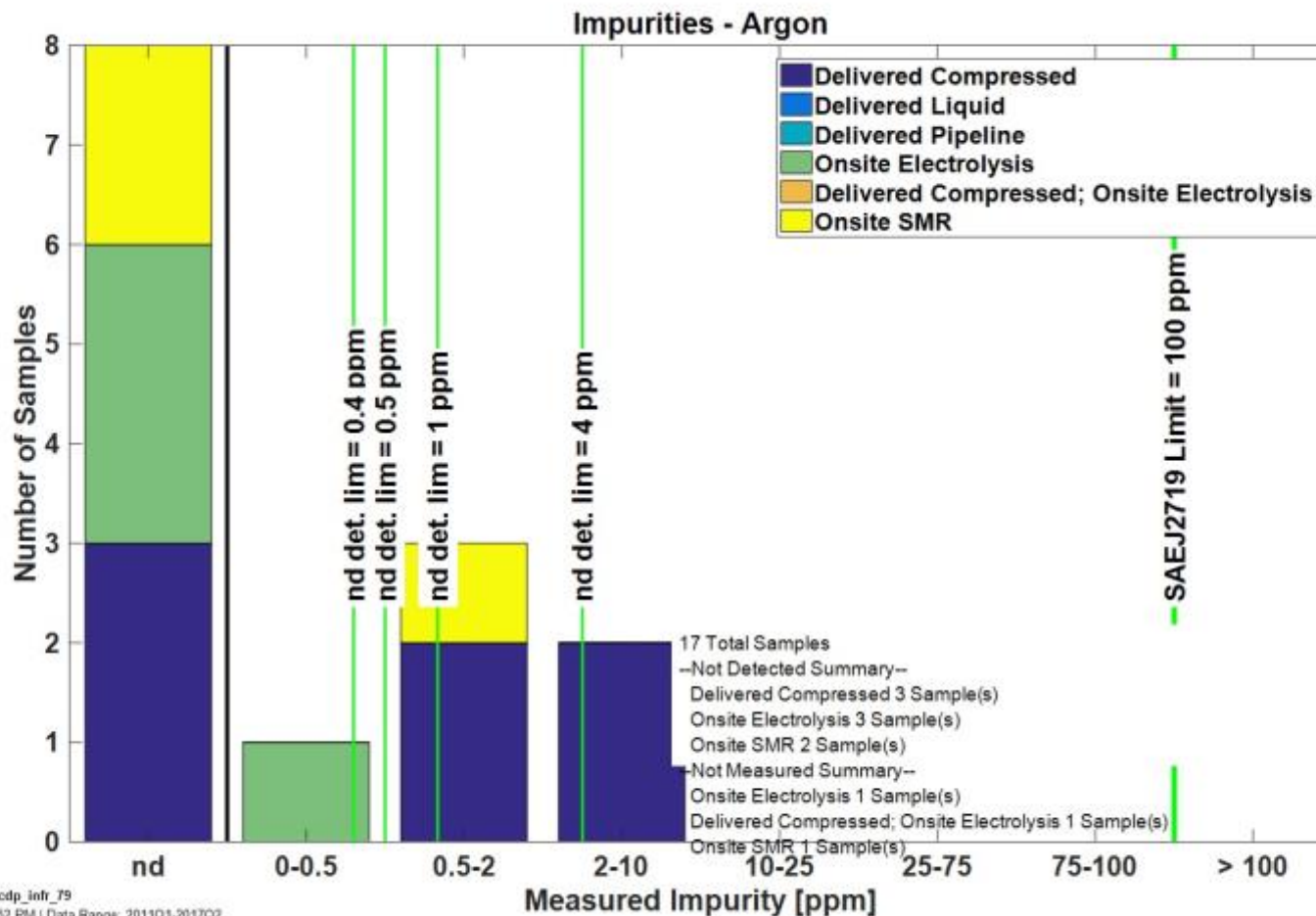
# CDP-INFR-79

## Impurities—Argon



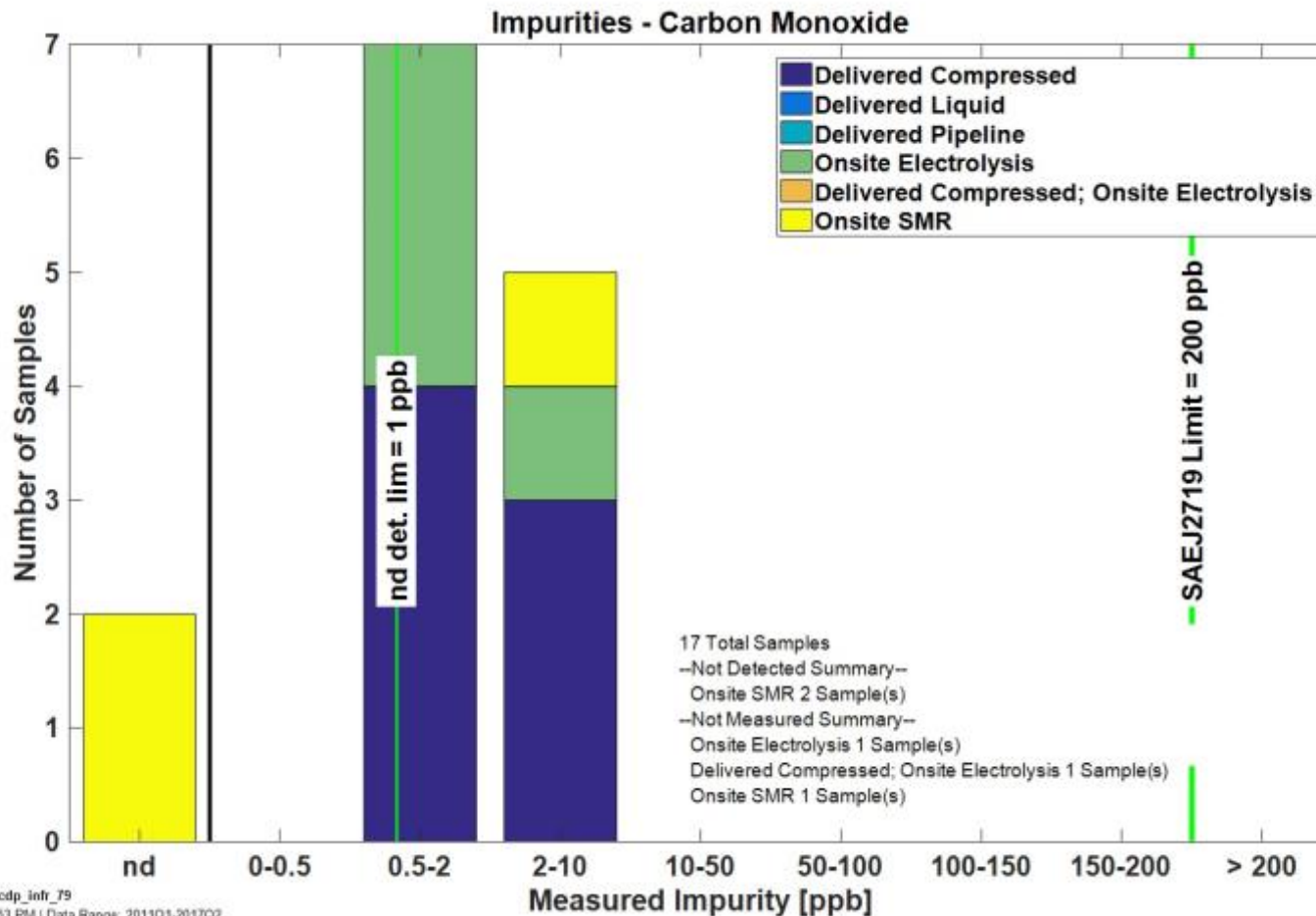
NREL cdp\_inf\_79

Created: Oct-11-17 3:52 PM | Data Range: 2011Q1-2017Q2



NREL cdp\_inf\_79

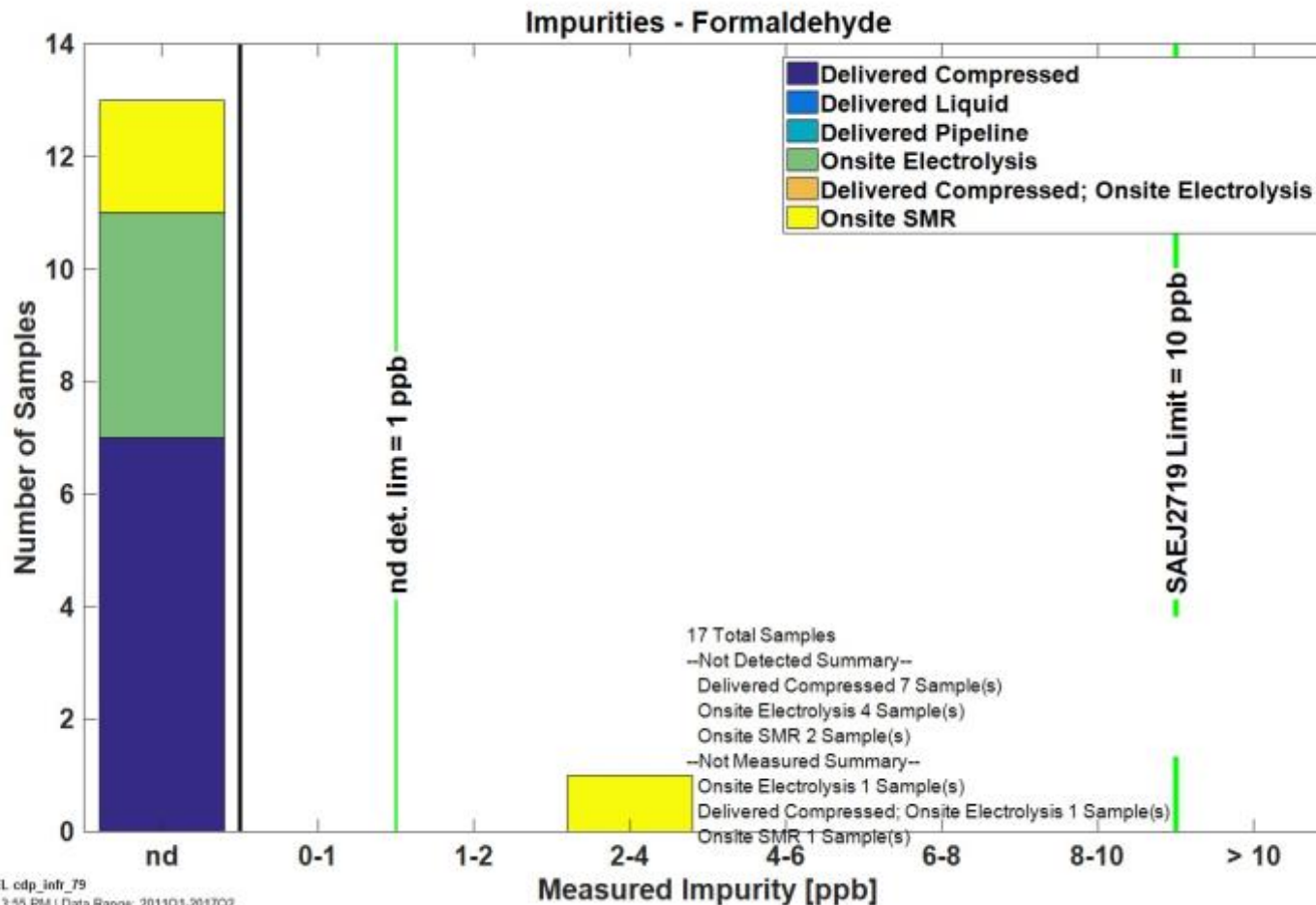
Created: Oct-11-17 3:52 PM | Data Range: 2011Q1-2017Q2



NREL cdp\_infr\_79

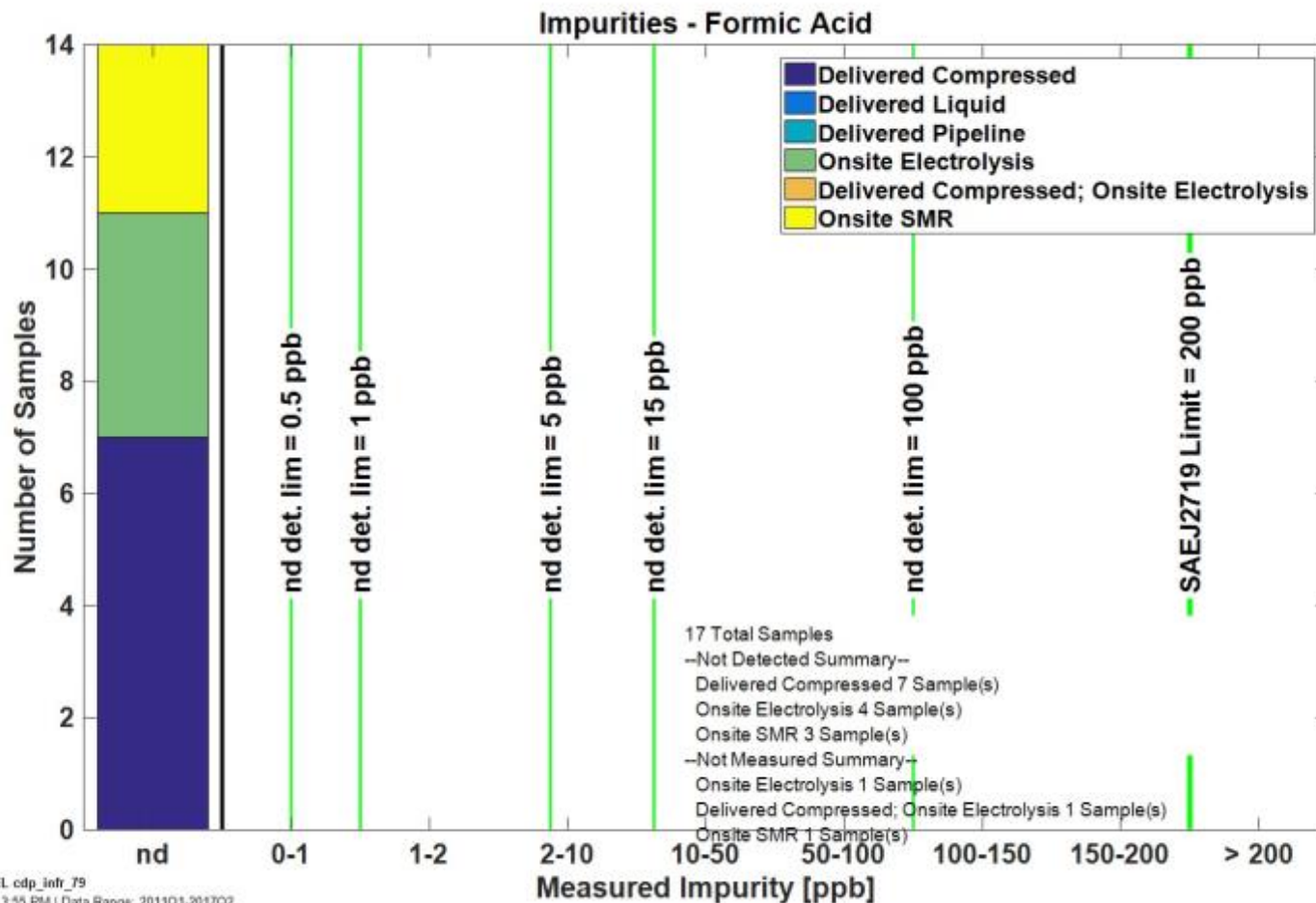
Created: Oct-11-17 3:53 PM | Data Range: 2011Q1-2017Q2



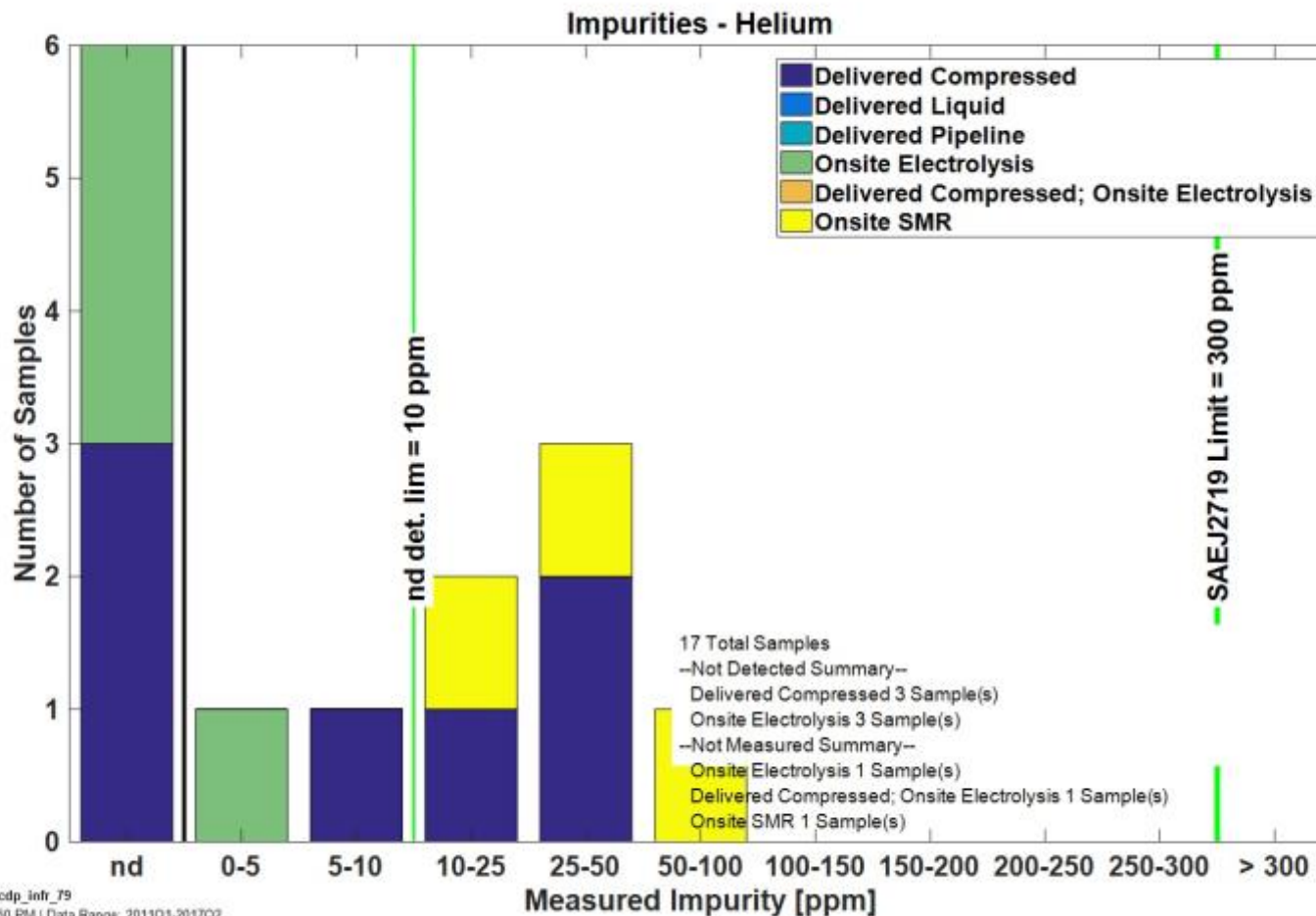


NREL cdp\_inf\_79

Created: Oct-11-17 3:55 PM | Data Range: 2011Q1-2017Q2

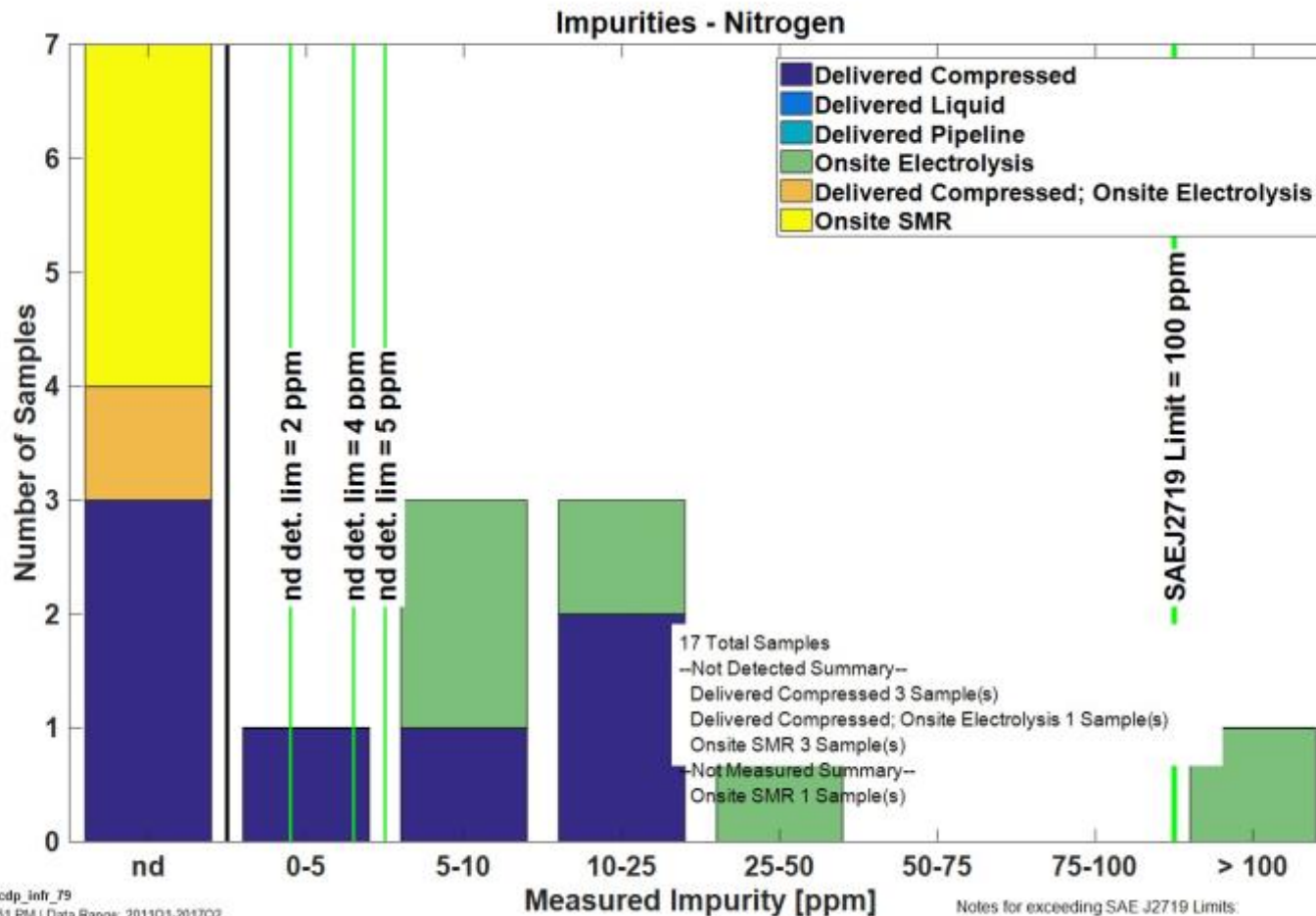


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 Created: Oct-11-17 3:55 PM | Data Range: 2011Q1-2017Q2



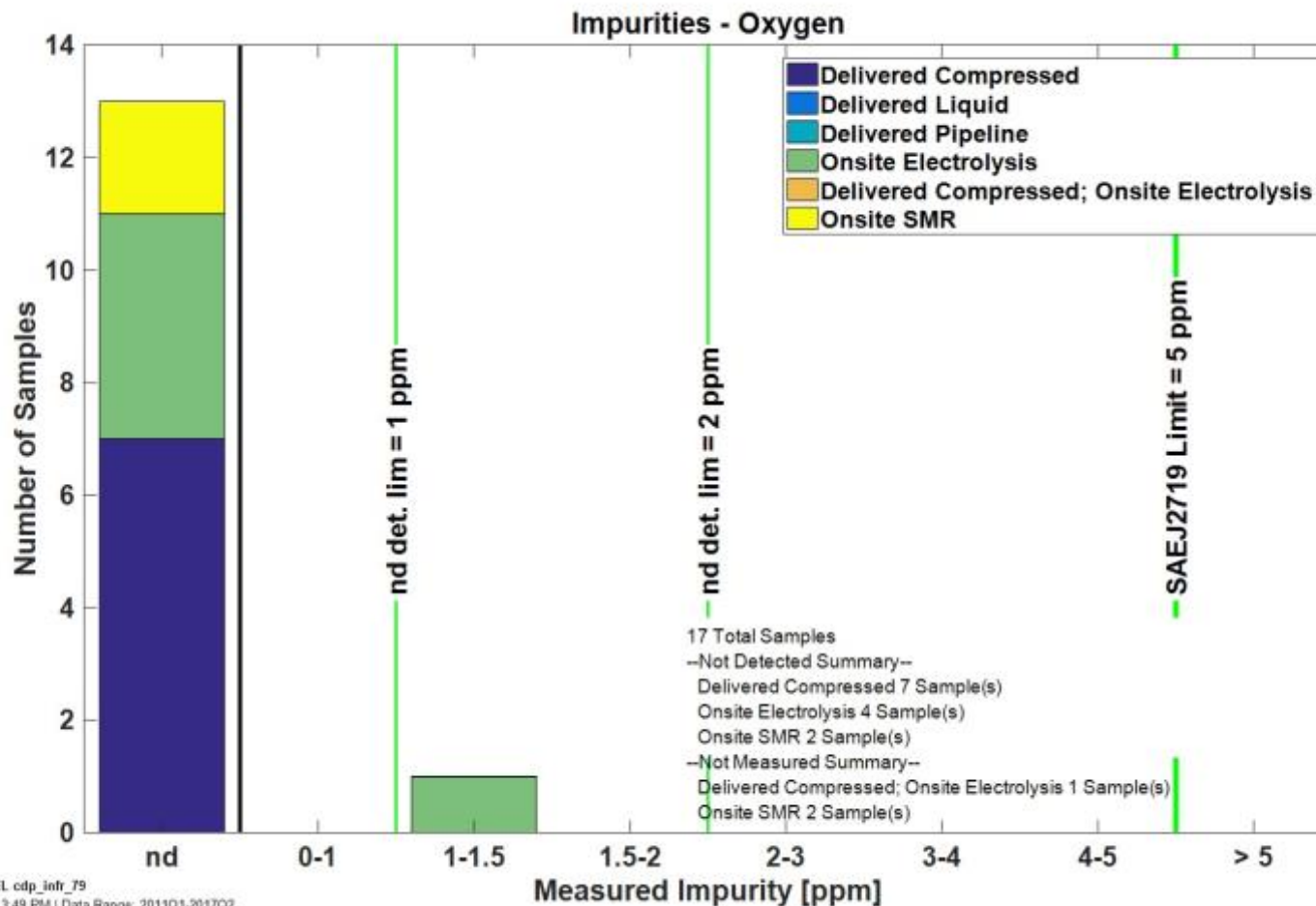
NREL cdp\_infr\_79

Created: Oct-11-17 3:50 PM | Data Range: 2011Q1-2017Q2



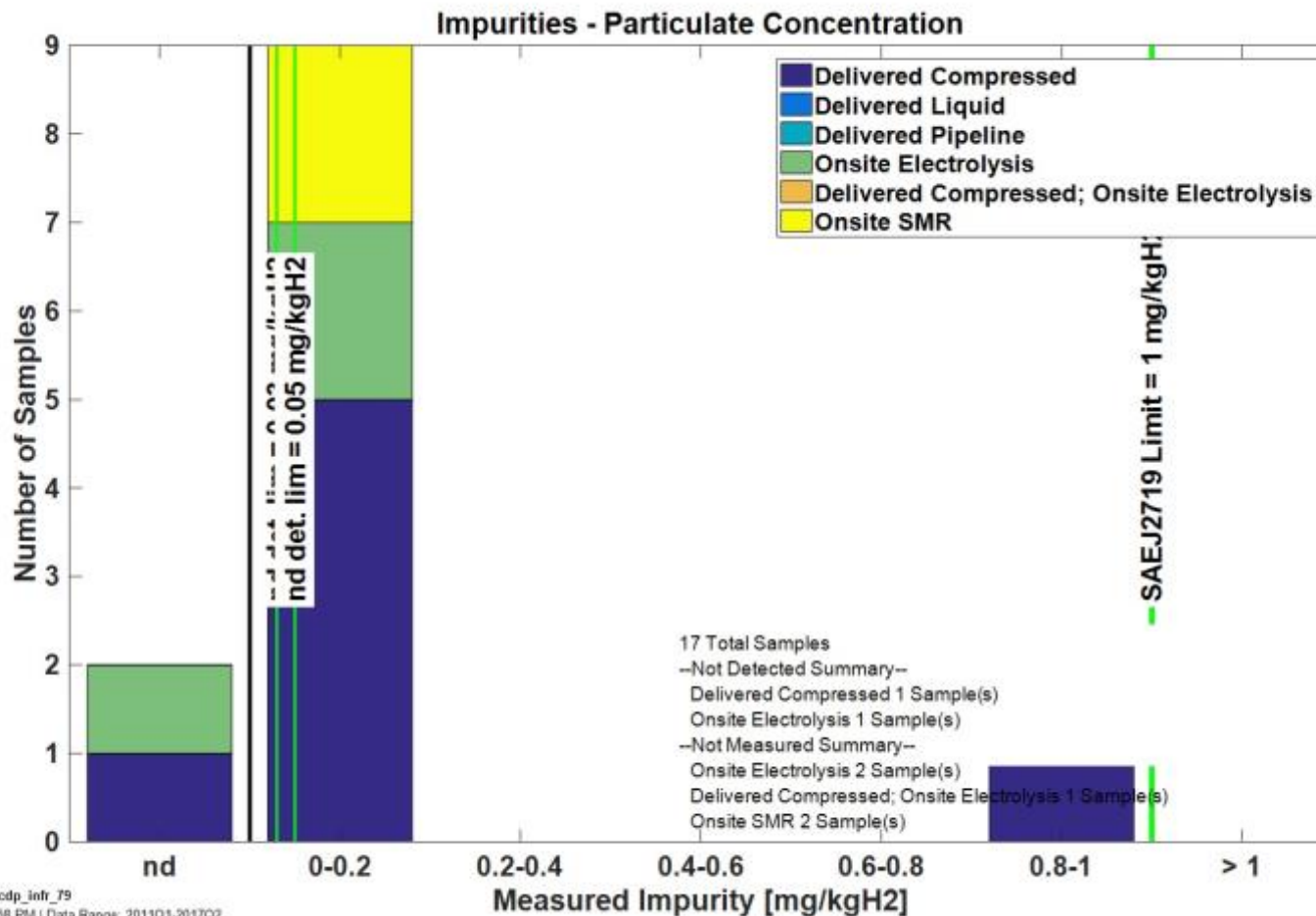
NREL cdp\_inf\_79

Created: Oct-11-17 3:51 PM | Data Range: 2011Q1-2017Q2



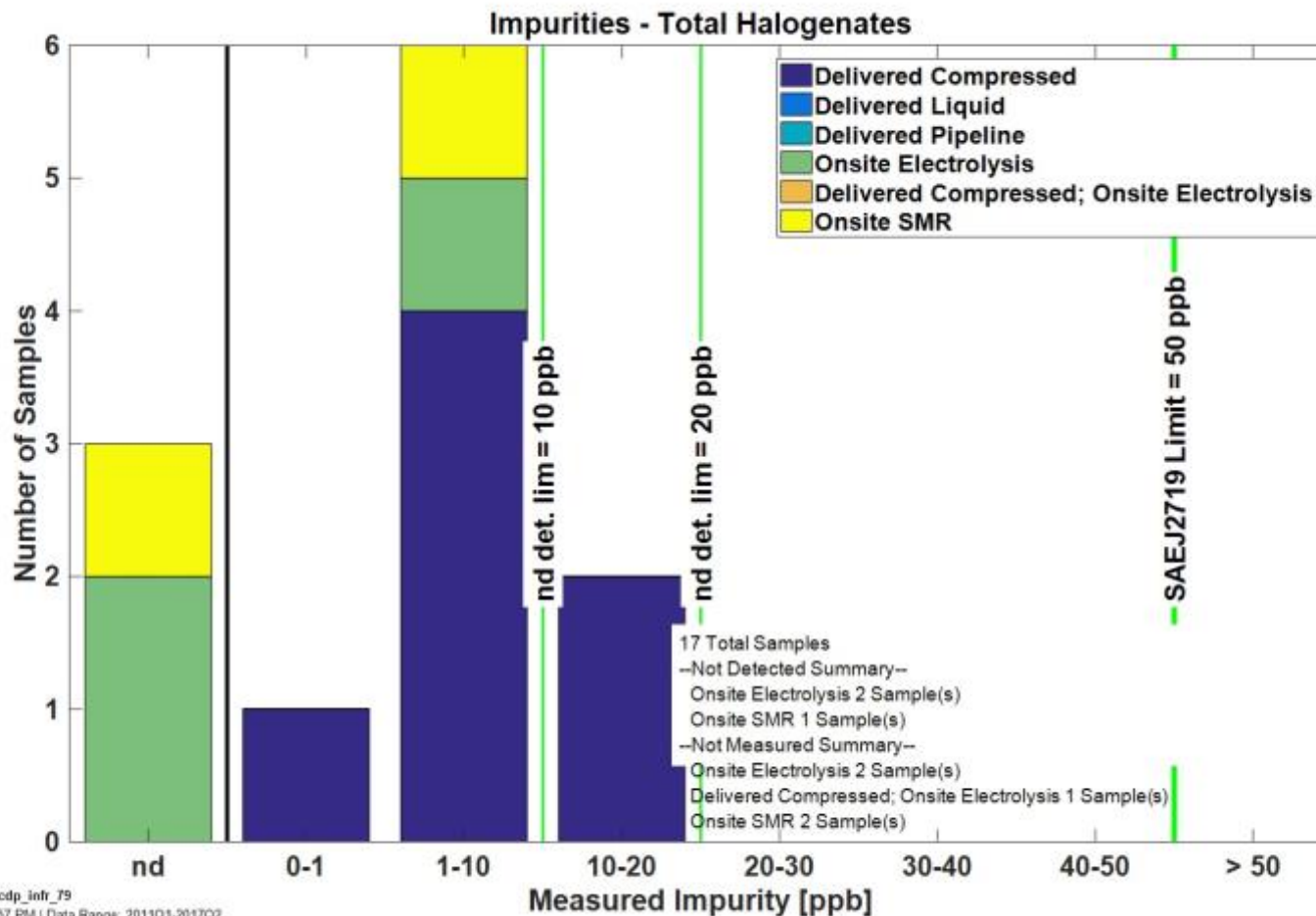
NREL cdp\_inf\_79

Created: Oct-11-17 3:49 PM | Data Range: 2011Q1-2017Q2



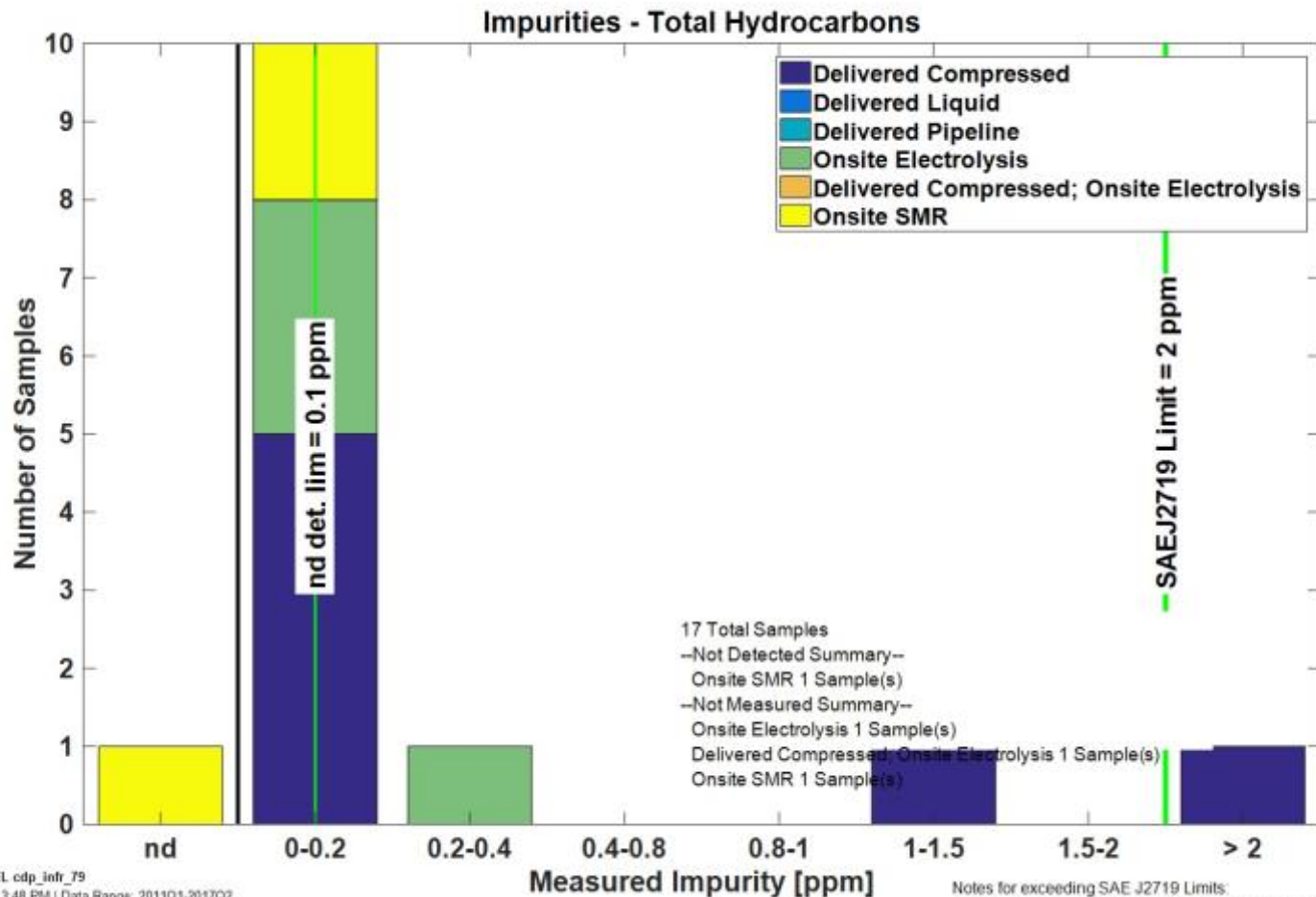
NREL cdp\_inf\_79

Created: Oct-11-17 3:58 PM | Data Range: 2011Q1-2017Q2



NREL\_cdp\_infr\_79

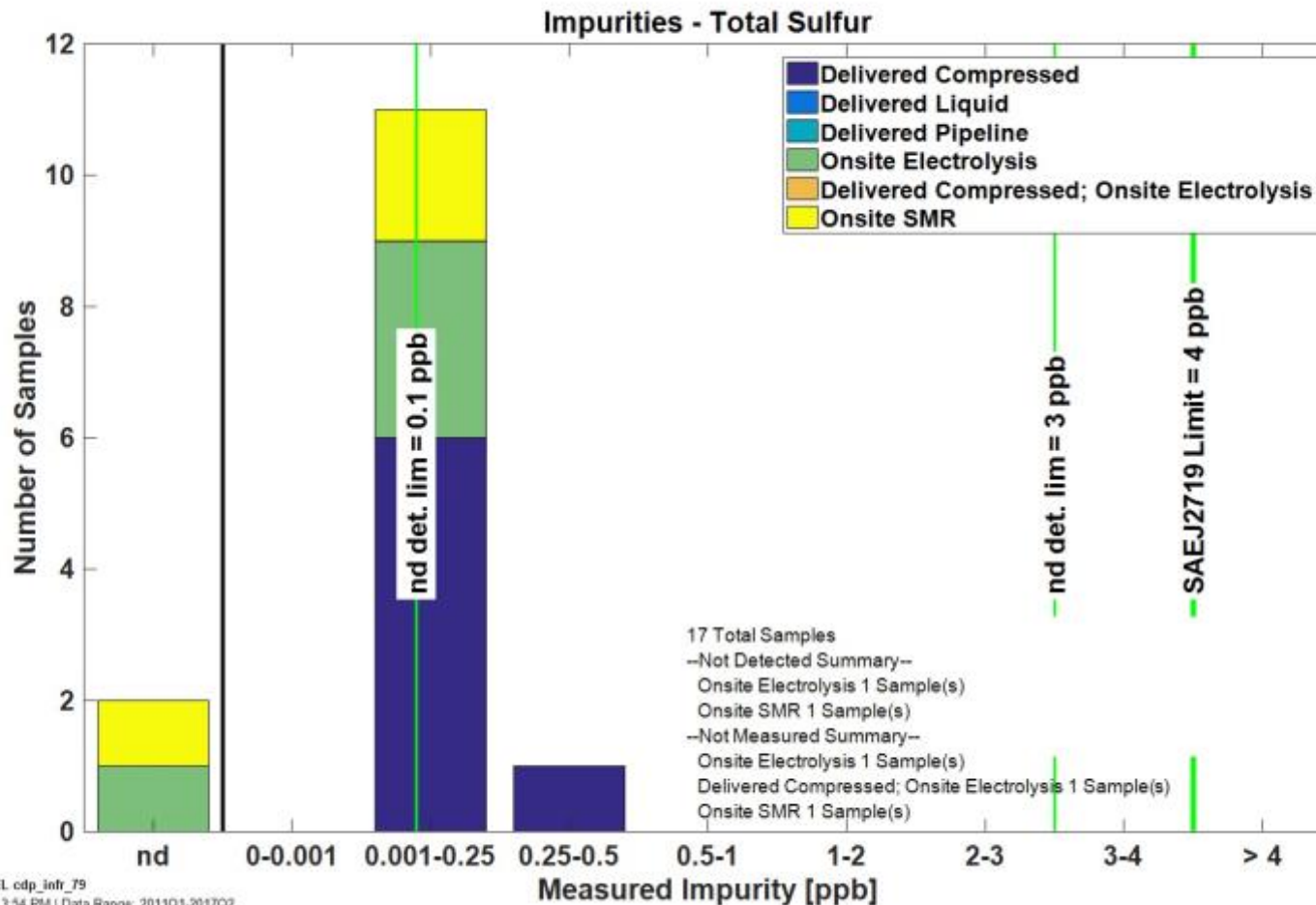
Created: Oct-11-17 3:57 PM | Data Range: 2011Q1-2017Q2



NREL cdp\_inf\_79

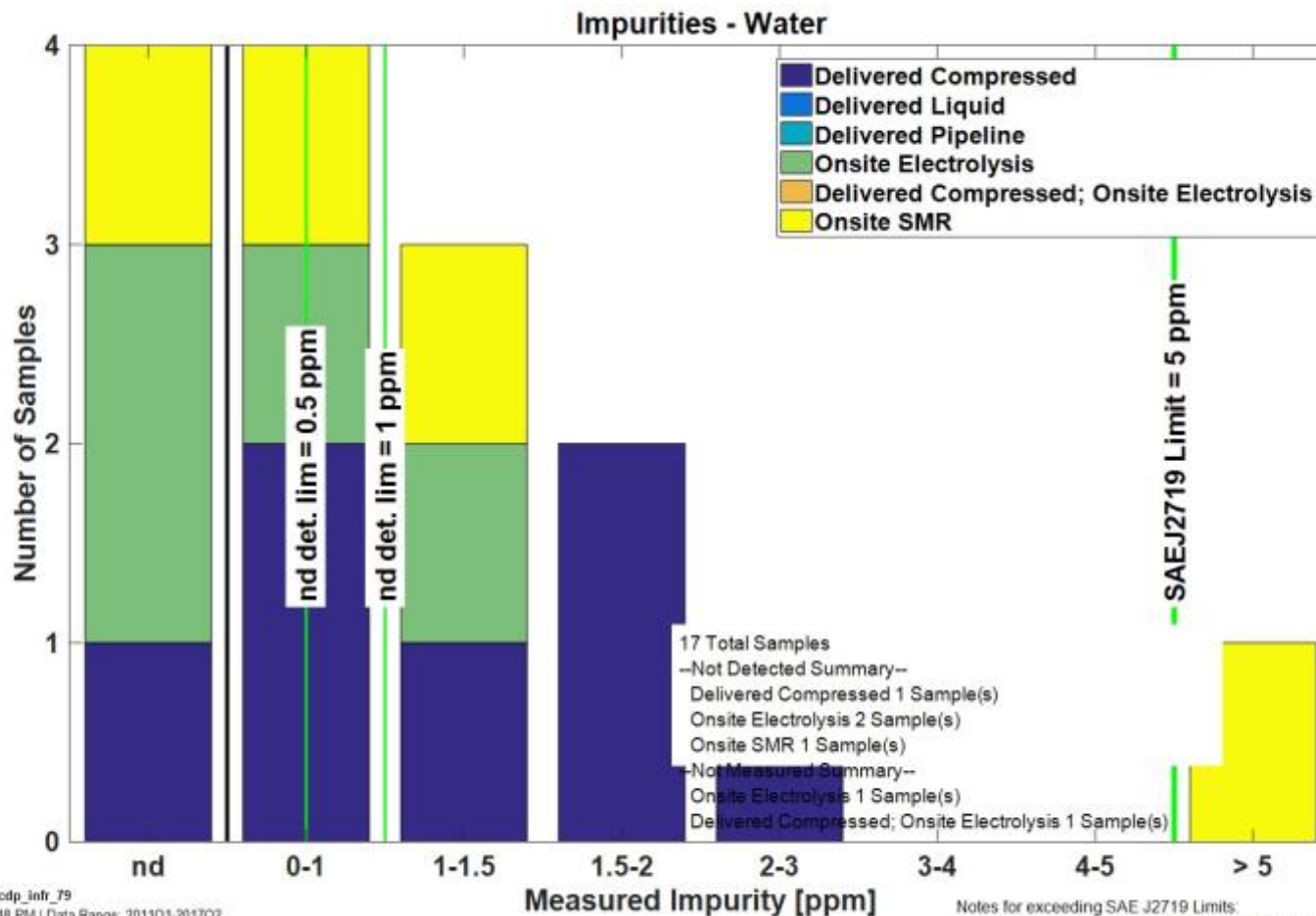
Created: Oct-11-17 3:48 PM | Data Range: 2011Q1-2017Q2





NREL cdp\_inf\_79

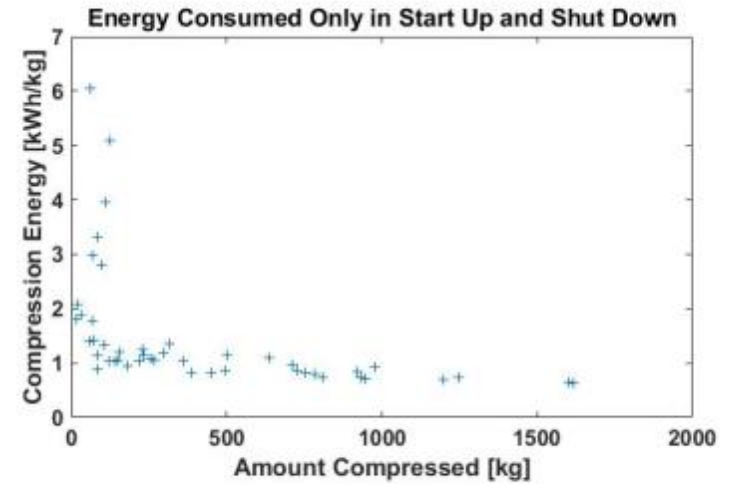
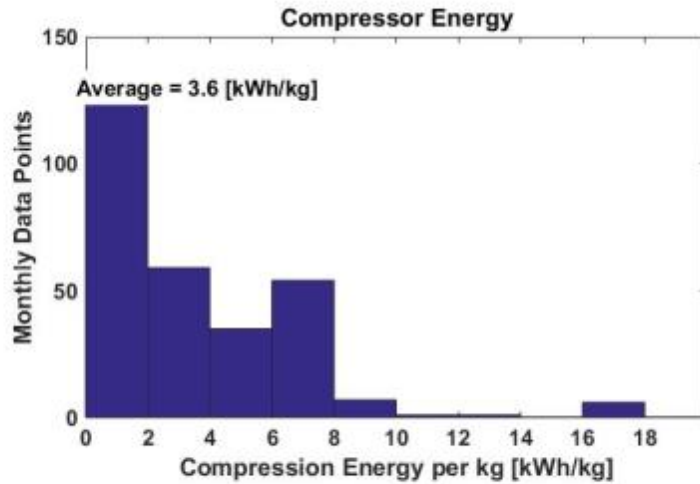
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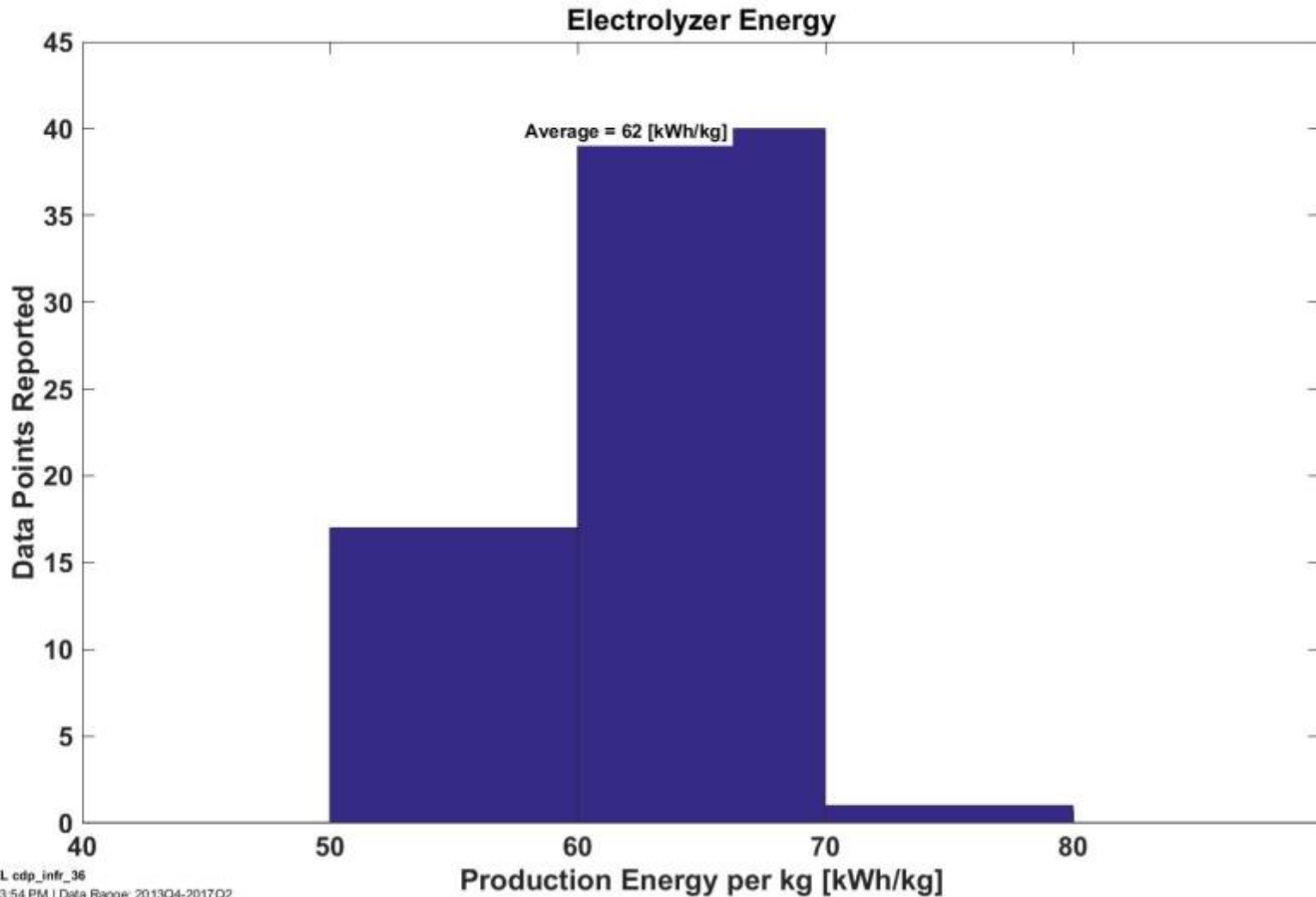


NREL cdp\_inf\_79

Created: Oct-11-17 3:48 PM | Data Range: 2011Q1-2017Q2

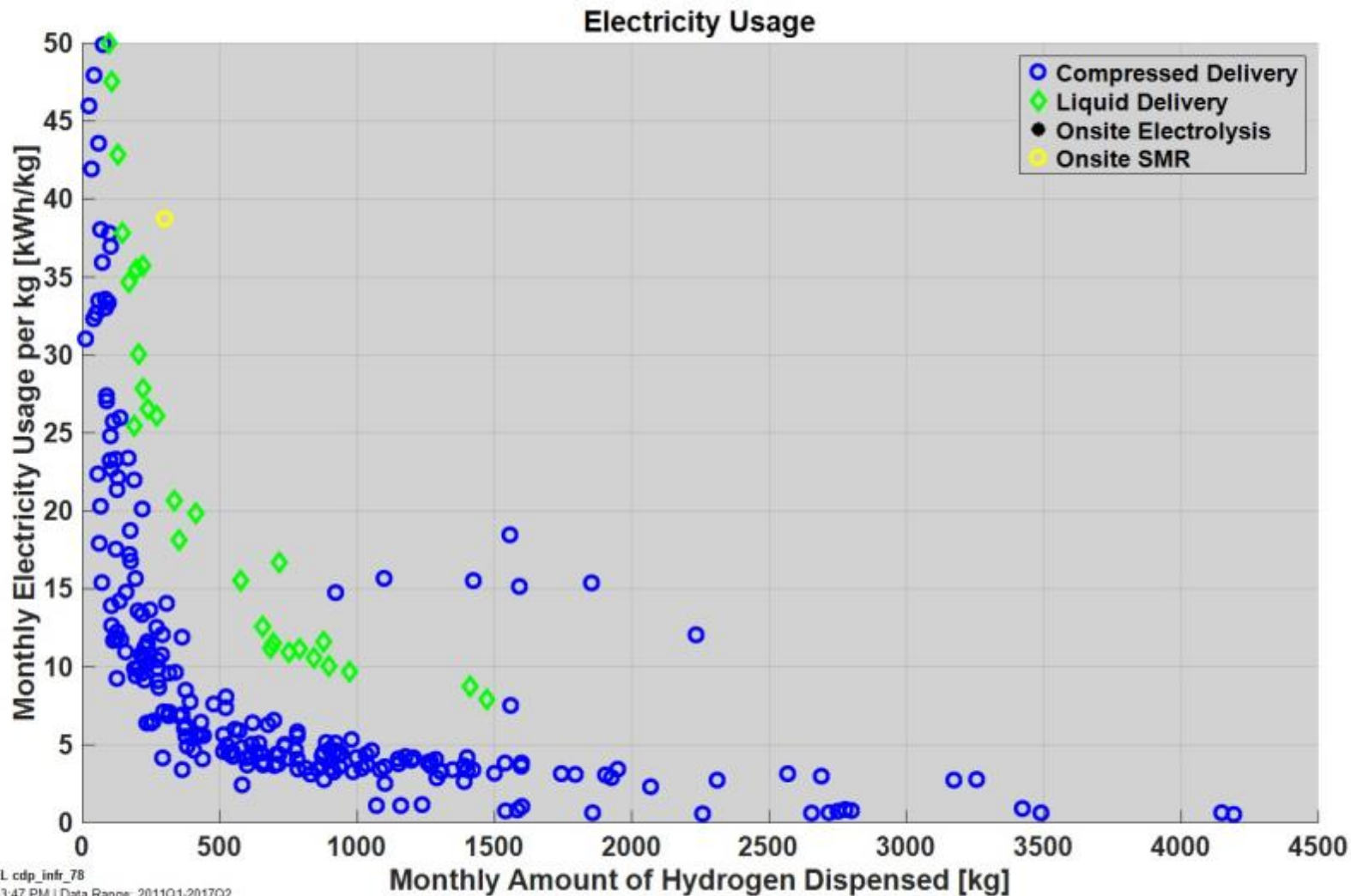
# Component Energy

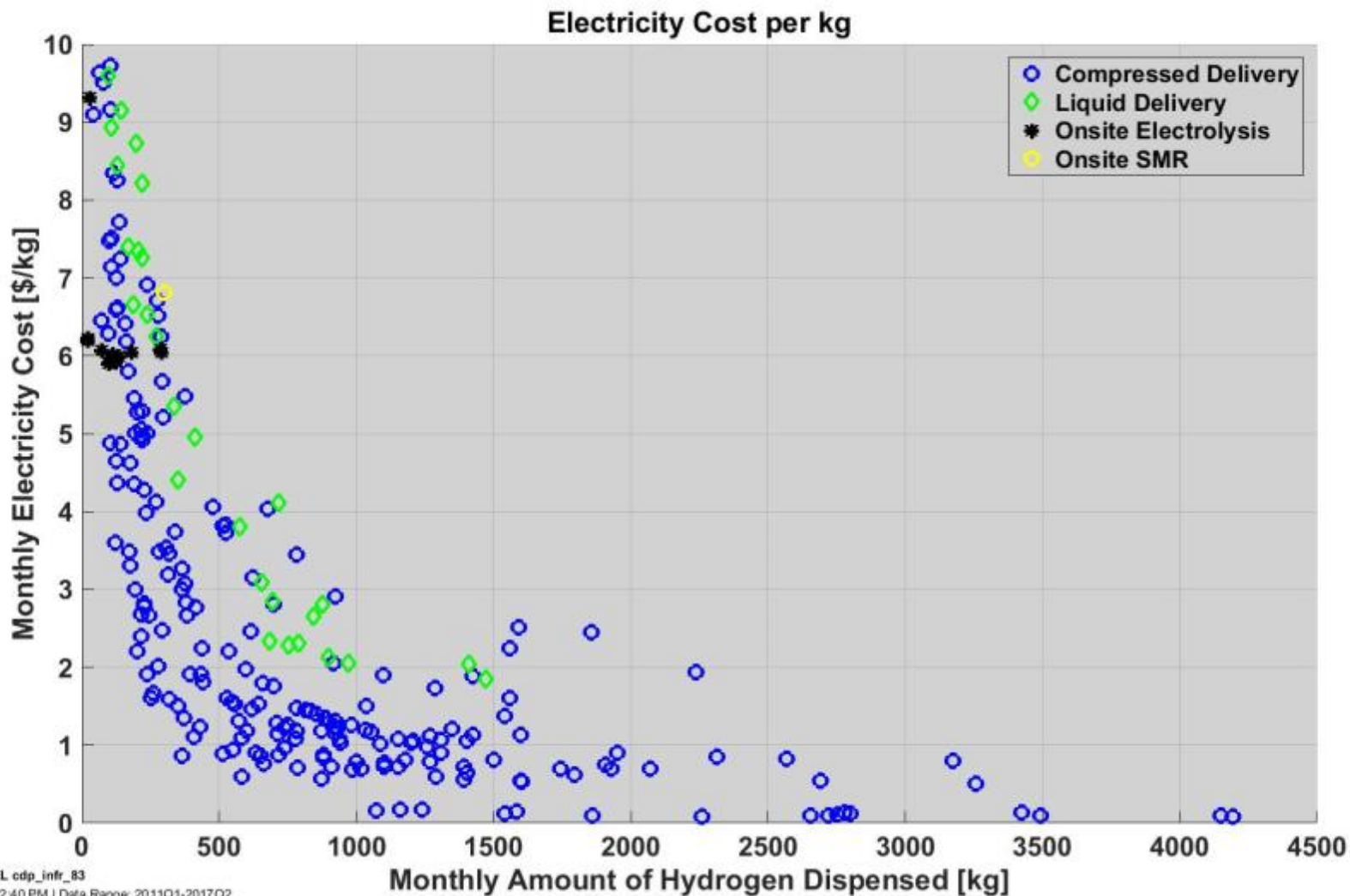


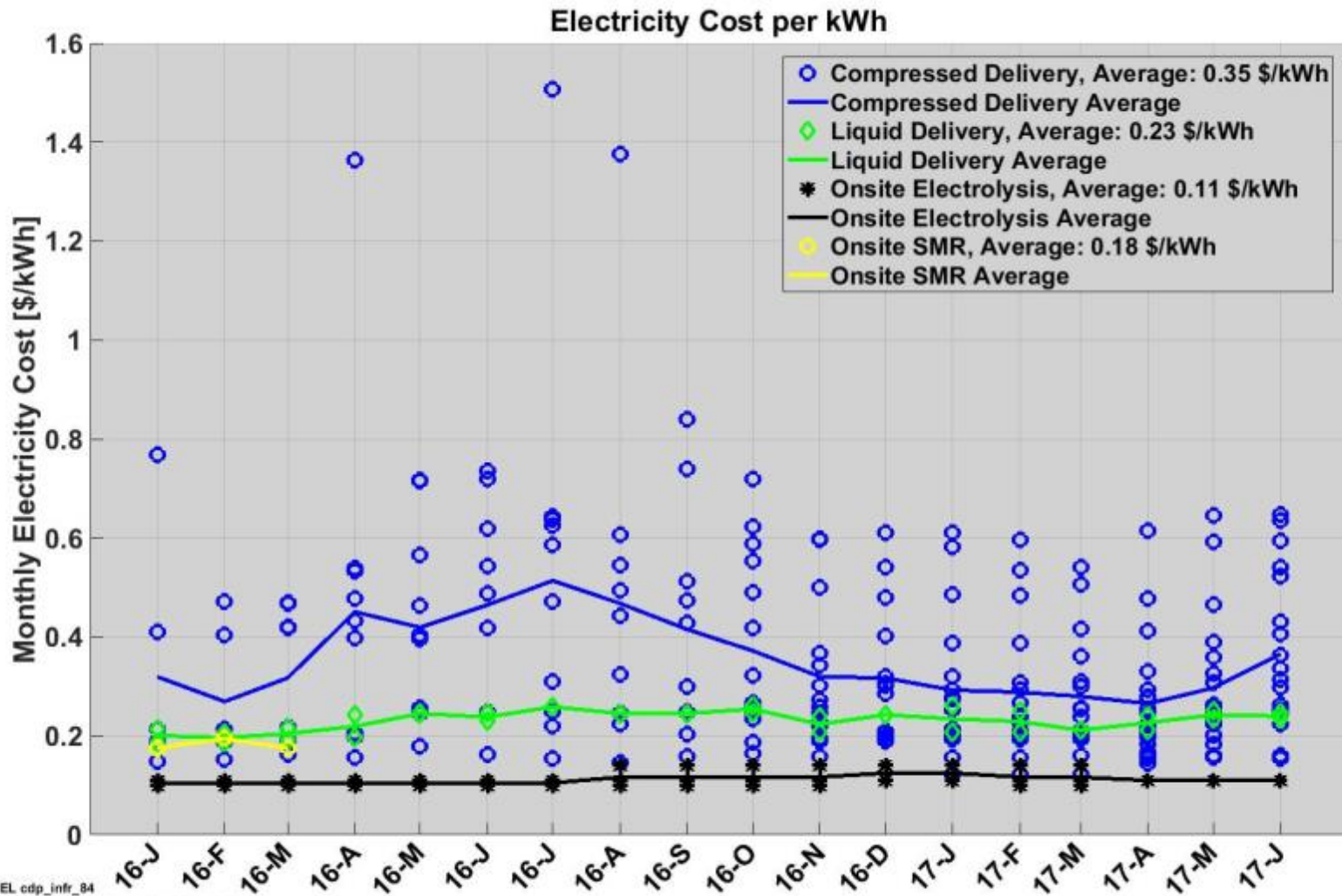


NREL cdp\_infr\_36

Created: Oct-11-17 3:54 PM | Data Range: 2013Q4-2017Q2

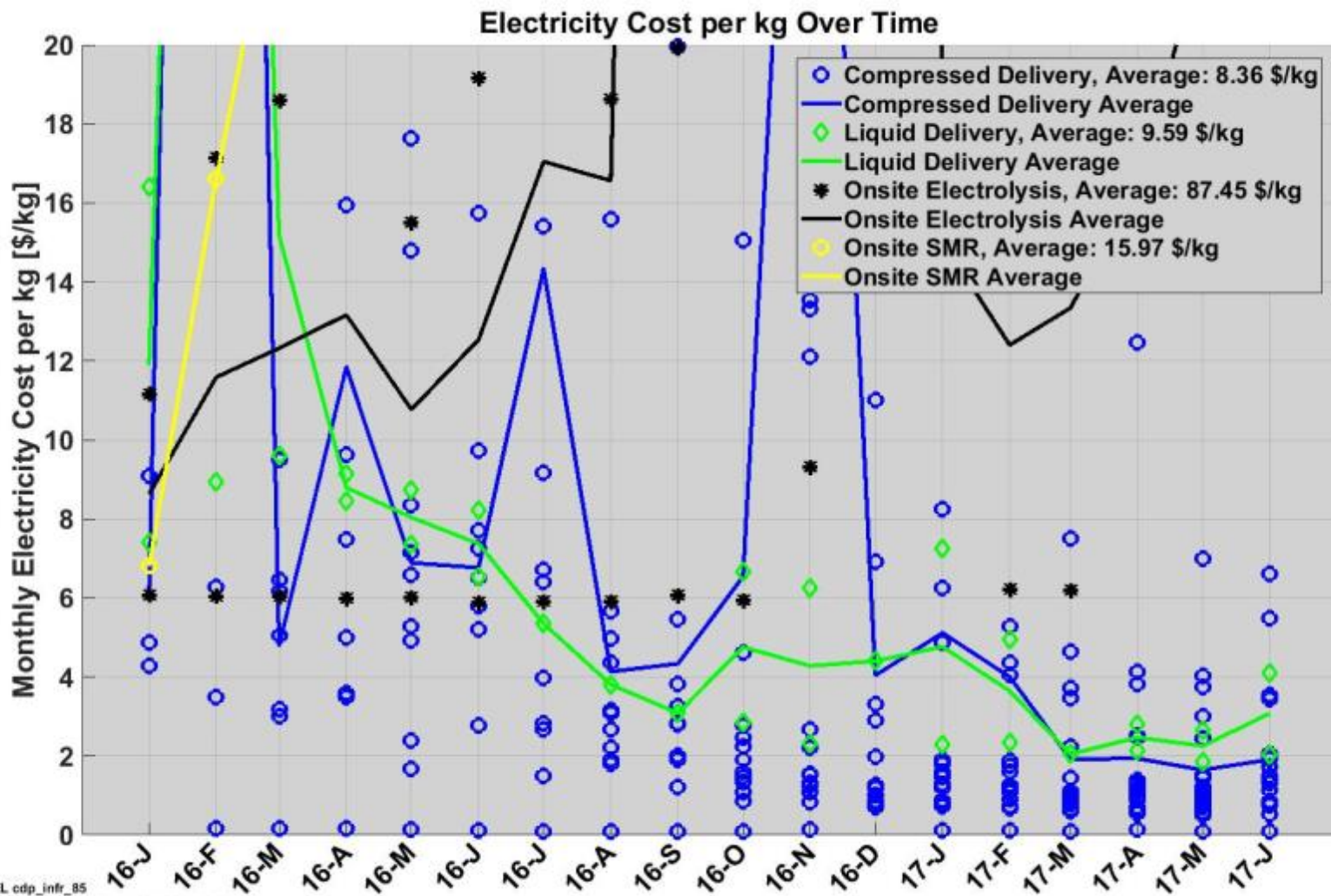




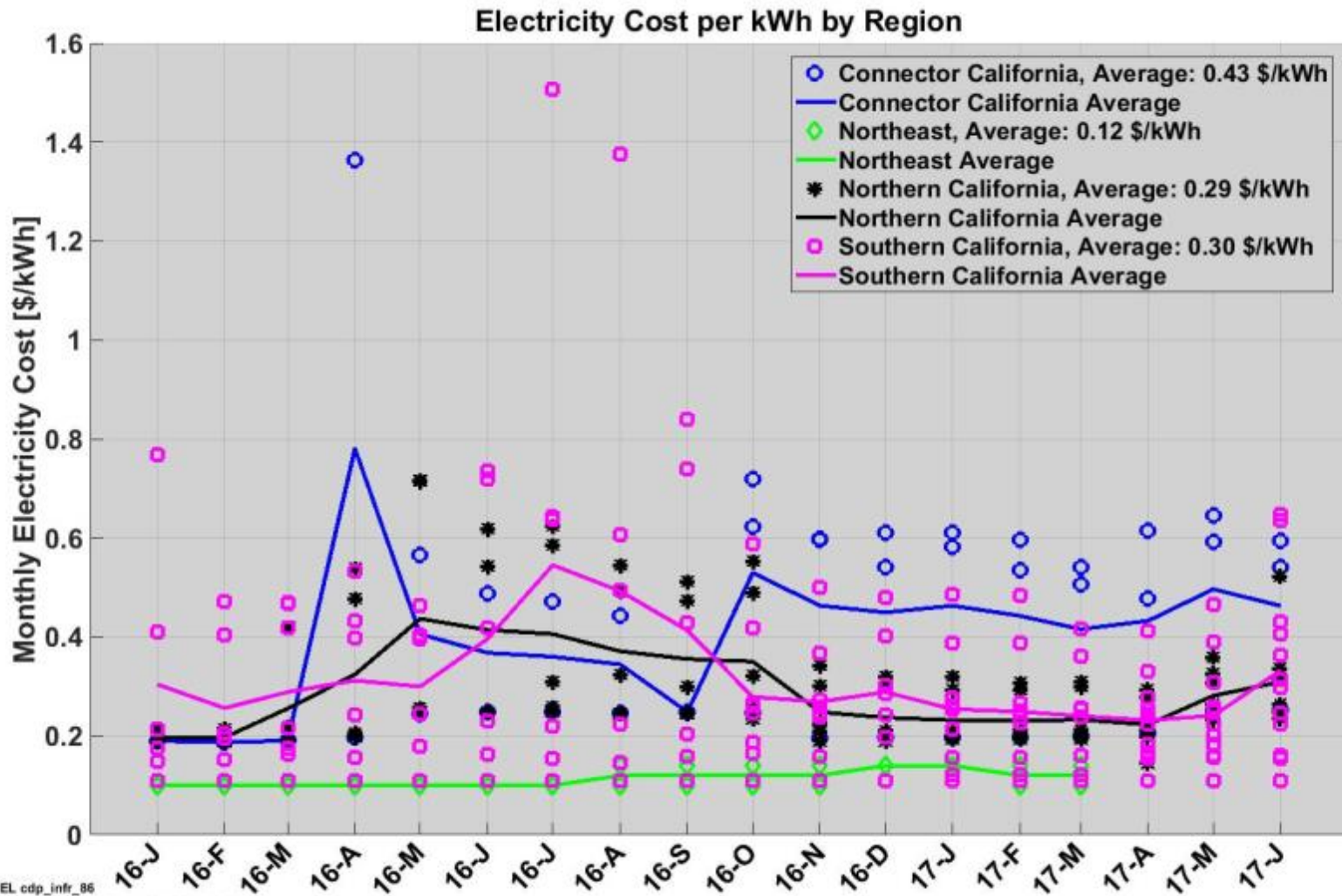




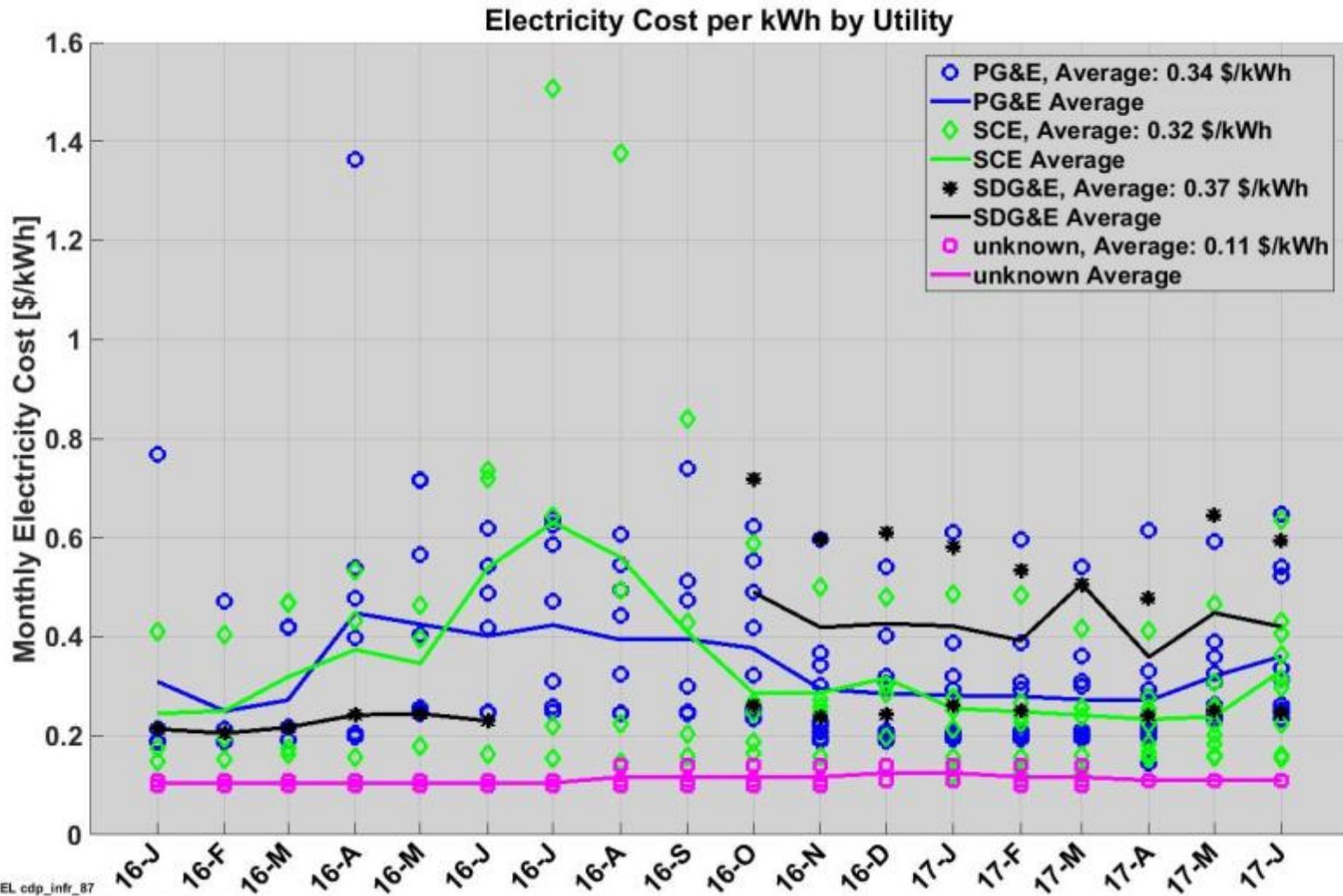
## Station Electricity Cost per kg Over Time



NREL cdp\_infr\_85  
 Created: Oct-12-17 2:46 PM | Data Range: 2011Q1-2017Q2



## Station Electricity Cost per kWh by Utility



NREL cdp\_infr\_87  
 Created: Oct-27-17 3:10 PM | Data Range: 2011Q1-2017Q2