

2000 Puget Sound Transportation Panel – Wave 9

ABOUT YOUR HOUSEHOLD

Please have one person fill out this page on behalf of the entire household.

About the private vehicles used by members of your household:

A) How many private vehicles (cars, vans, pickups or motorcycles) are available to members of your household to use for personal travel? Enter number of private vehicles: _____

For each vehicle, please answer the following questions, entering your answers in the appropriate column of the table below.

	Vehicle # 1	Vehicle # 2	Vehicle # 3	Vehicle # 4
B) Type of vehicle <i>(check one only for each vehicle)</i>				
Car	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Van	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Sports/utility vehicle	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Other (Motorcycle, truck, etc.)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
C) Please enter the . . .				
Make	_____	_____	_____	_____
Model	_____	_____	_____	_____
Model year	19_____	19_____	19_____	19_____
D) Current odometer mileage <i>(to the nearest thousand miles)</i>	_____,000	_____,000	_____,000	_____,000
E) Was this vehicle acquired ... <i>(check one only for each vehicle)</i>				
New	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Used	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
F) This vehicle is . . . <i>(enter on one line only)</i>				
Owned: Enter purchase price, to the nearest \$ thousand	\$ _____,000	\$ _____,000	\$ _____,000	\$ _____,000
Leased: Enter monthly lease payment, to the nearest \$	\$ _____	\$ _____	\$ _____	\$ _____
G) Installed equipment <i>(check all that apply)</i>				
AM/FM Radio	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
In vehicle personal computer	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Emergency call / locator unit	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Navigational display unit	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
None of these	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

About other equipment and services available to members of your household:

H) Which of the following pieces of equipment do you or anyone else in your household have and use in your home? <i>(Check all that apply)</i>	
A fax machine	<input type="checkbox"/>
One or more computers (portable or desktop)	<input type="checkbox"/>
➤ How many working computers are there in your household? _____	
A web-enabled TV	<input type="checkbox"/>
A portable cellular or digital telephone	<input type="checkbox"/>
None of these	<input type="checkbox"/>
I) To which of the following services does your household currently subscribe? <i>(Check all that apply)</i>	
Cable TV	<input type="checkbox"/>
Satellite TV	<input type="checkbox"/>
Internet access (including free access)	<input type="checkbox"/>
Email only	<input type="checkbox"/>
None of these	<input type="checkbox"/>

ABOUT YOU

Each member of the household 15 years of age and older should fill out this section of the survey.

About your personal familiarity with, and use of, electronic equipment and information services:

1) Which of the following do you personally use *at least once a week*, on average? (Check all that apply)

- | | |
|--|--------------------------|
| A computer (desk top or portable) at work/school, available to you most of the time | <input type="checkbox"/> |
| A computer (desk top or portable) at home | <input type="checkbox"/> |
| The internet accessed at work/school | <input type="checkbox"/> |
| The internet accessed from home | <input type="checkbox"/> |
| ➔ If accessed from home, what type of connection(s) do you use (check all that apply): | |
| High-speed, such as cable or DSL | <input type="checkbox"/> |
| A telephone line that is also used for voice calls | <input type="checkbox"/> |
| A telephone line that is used primarily for the computer | <input type="checkbox"/> |
| Other (please specify) _____ | <input type="checkbox"/> |
| None of the above | <input type="checkbox"/> |

2) Which of the following do you carry with you at least ten times a month, on average? (Check all that apply)

- | | |
|--|--------------------------|
| A portable cellular or digital phone | <input type="checkbox"/> |
| ➔ Is it web-enabled? Yes <input type="checkbox"/> No <input type="checkbox"/> | |
| A personal pager | <input type="checkbox"/> |
| A personal digital assistant or palm-type computer with wireless communications | <input type="checkbox"/> |
| A portable computer with a modem | <input type="checkbox"/> |
| None of the above | <input type="checkbox"/> |

If you do not access the internet at home or at work/school, please skip to Question 7.

3) Do you subscribe to any fee-based online subscriptions or services, such as the Wall Street Journal Interactive Edition, or RealTime Quotes stock information, whether paid by you personally or by your employer?

- | | |
|-----|--------------------------|
| Yes | <input type="checkbox"/> |
| No | <input type="checkbox"/> |

4) Do you subscribe to any free online information services, such as an eGroups newsletters, Wired News Daily, StockMarket.com, Seattle City Search newsletters, Bloomberg.com, or MSNBC news, sports and weather alerts?

- | | |
|-----|--------------------------|
| Yes | <input type="checkbox"/> |
| No | <input type="checkbox"/> |

5) Do you subscribe to any of the following free email traveler alert services?

- | | |
|---|--------------------------|
| King County <i>Alert!</i> Bus alerts | <input type="checkbox"/> |
| King County <i>Alert!</i> Emergency road closures | <input type="checkbox"/> |
| Washington State Ferry service disruption alert | <input type="checkbox"/> |
| None of the above | <input type="checkbox"/> |

6) Have you used the internet to purchase any products or services for yourself or as a gift within the last 3 months?

- | | |
|----------------------|--------------------------|
| Yes, once | <input type="checkbox"/> |
| Yes, 2 – 3 times | <input type="checkbox"/> |
| Yes, 4 or more times | <input type="checkbox"/> |
| No | <input type="checkbox"/> |

7A) Which of the following traffic, transit, and ferry information services are you aware of? (Check all that apply)

Services available on the Internet

Aware?

- | | |
|--|--------------------------|
| Puget Sound Traffic Conditions web site (www.wsdot.wa.gov/PugetSoundTraffic) | <input type="checkbox"/> |
| King County Metro Online (transit.metrokc.gov/bus) | <input type="checkbox"/> |
| Other transit system web site (please specify)_____ | <input type="checkbox"/> |
| Washington State Ferry web site (www.wsdot.wa.gov/ferries) | <input type="checkbox"/> |
| Vessel Watch (www.wsdot.wa.gov/vesselwatch) | <input type="checkbox"/> |
| SeaTraffic (for Palm VII and Palm devices with Omnisky modem) | <input type="checkbox"/> |
| BusView (busview.its.washington.edu) | <input type="checkbox"/> |
| MyBus (www.mybus.org) | <input type="checkbox"/> |
| TrafficStation.com | <input type="checkbox"/> |
| Traffic NET (available by paid subscription) | <input type="checkbox"/> |
| Etak Traffic Angel (available by paid subscription) | <input type="checkbox"/> |
| Other services on the Internet (please specify)_____ | <input type="checkbox"/> |
| Other services on the Internet (please specify)_____ | <input type="checkbox"/> |
| None of the above | <input type="checkbox"/> |

Services available on other media

- | | |
|--|--------------------------|
| TransitWatch® (bus status information on TV monitors at Northgate, Bellevue, and Boeing) | <input type="checkbox"/> |
| Traffic TV (UW TV, channel 76 or 69 on ATT cable in Seattle) | <input type="checkbox"/> |
| Traffic reports on TV news | <input type="checkbox"/> |
| Radio traffic reports (such as MetroTraffic or Shadow Traffic) | <input type="checkbox"/> |
| WSDOT Traffic Telephone (206-368-HIWAY or 800-695-ROAD) | <input type="checkbox"/> |
| Other (please specify: _____) | <input type="checkbox"/> |
| None of the above | <input type="checkbox"/> |

Q7B) Which of the following traffic, transit, and ferry information services have you used? Please check "No" or "Yes." For the services you have used (i.e. checked "Yes"), please indicate how often you use them.

Services available on the Internet	Used?		If Yes, How Often? (check only one)					
	No	Yes	I only used it once or twice	1 to 3 times per month	1 to 2 times per week	3 to 5 times per week	5 + times per week	
Puget Sound Traffic Conditions web site	<input type="checkbox"/>	<input type="checkbox"/> →	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
King County Metro Online	<input type="checkbox"/>	<input type="checkbox"/> →	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
Washington State Ferry web site	<input type="checkbox"/>	<input type="checkbox"/> →	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
SeaTraffic	<input type="checkbox"/>	<input type="checkbox"/> →	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
BusView	<input type="checkbox"/>	<input type="checkbox"/> →	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
MyBus	<input type="checkbox"/>	<input type="checkbox"/> →	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
TrafficStation.com	<input type="checkbox"/>	<input type="checkbox"/> →	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
Traffic NET	<input type="checkbox"/>	<input type="checkbox"/> →	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
Statrak Traffic Angel	<input type="checkbox"/>	<input type="checkbox"/> →	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
Services available on other media								
TransitWatch® (bus status information on TV monitors at Northgate, Bellevue, and Boeing)	<input type="checkbox"/>	<input type="checkbox"/> →	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
Traffic TV (channel 75 on TCI cable in Seattle)	<input type="checkbox"/>	<input type="checkbox"/> →	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
Traffic reports on TV news	<input type="checkbox"/>	<input type="checkbox"/> →	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
Radio traffic reports (such as MetroTraffic)	<input type="checkbox"/>	<input type="checkbox"/> →	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
VSDOT Traffic Telephone (206-368-HIWAY)	<input type="checkbox"/>	<input type="checkbox"/> →	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
Other (please specify: _____)	<input type="checkbox"/>	<input type="checkbox"/> →	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	

8) For each of the following statements, please circle a number between zero and ten to indicate how much **you personally** agree or disagree with that statement. A ten would mean that you **agree** completely, while a zero would mean that you **disagree** completely. A five would imply that you neither agree nor disagree.

	Disagree Completely				Neutral				Agree Completely			
	0	1	2	3	4	5	6	7	8	9	10	
The internet is the first place I look when seeking information												
I don't like to have to plan ahead.												
It's important that other people are able to contact me pretty much all the time.												
I prefer to find my own way rather than ask for directions.												
I worry a lot about being late.												
I don't like to take risks with new products and services.												
When I need information, I like to be able to ask someone rather than rely on a computer.												

About your travel in and around the Puget Sound region:

9) Do you go to a workplace outside your home, or to a school or college, on a regular basis, at least three days in the average week?

- Yes, I go to work/school at least three days a week ☐ Please continue with survey.
- No, I do not go to work/school at least three days a week ☐ Please STOP and return survey with your diaries.

If you go to work or school/college at least 3 days a week, please CONTINUE with survey.

If not, please  and return the survey with your diary and diary supplement.

10) Think about the means of travel you most often use when you go to your workplace (or school or college). Check all the types of transportation you use as part of your **usual way** of getting there.

Private vehicle (drive alone or carpool)	<input type="checkbox"/>
Organized vanpool	<input type="checkbox"/>
Bus	<input type="checkbox"/>
School Bus	<input type="checkbox"/>
Ferry	<input type="checkbox"/>
Motorcycle	<input type="checkbox"/>
Bicycle	<input type="checkbox"/>
Walk (for at least 10 minutes)	<input type="checkbox"/>
Other means (Please specify: _____)	<input type="checkbox"/>

11) Which of these statements **best** describes your working hours (or the times you have to be at school or college)? (Check *only one*)

I have no flexibility in the times I have to be at work or school/college.	<input type="checkbox"/>
I can vary my starting and finishing times a bit, but not by more than 30 minutes.	<input type="checkbox"/>
I'm pretty much free to adjust my starting and finishing times as I like.	<input type="checkbox"/>

12) For each of the following statements, please circle a number between zero and ten to indicate how well that statement applies to your commute. A ten means that you **agree** completely with the statement, while a zero means that you **disagree** completely. A five implies that you neither agree nor disagree.

	Disagree Completely				Neutral				Agree Completely			
At least twice a week, there's an unexpected delay on my route.	0	1	2	3	4	5	6	7	8	9	10	
Within the past three years, I have seriously considered changing where I work or where I live to reduce the amount of time I spend commuting.	0	1	2	3	4	5	6	7	8	9	10	
I am satisfied with my commute.	0	1	2	3	4	5	6	7	8	9	10	
I'm able to travel my regular route to work/school more quickly now than I could twelve months ago.	0	1	2	3	4	5	6	7	8	9	10	

Travel to work/school in private vehicle

If **any** part of your usual trip to or from work (or school/college) involves traveling by private vehicle, please answer the questions in this section.

→ If you **don't** use a private vehicle in your usual trip, please skip to Question 15.

Information about traffic conditions:

13) The following are possible improvements to the information that is currently available to you about traffic conditions. Please choose the three improvements that would be most important to you personally, and enter the appropriate letters in rank order into the boxes below.

Most Important 2nd Most Important 3rd Most Important

- A Traffic information covering *all* the roads on my usual and alternate routes, not just the busiest roads.
- B A traffic report that's tailored just to the roads I'm interested in taking.
- C Traffic information that is completely up-to-date.
- D Traffic information that I'm able to access quickly, for example by pressing one button.
- E Information on my travel alternatives, such as bus routes and schedules, not just traffic information.
- F Traffic forecasts that predict what traffic conditions will be like for the next hour.

14) For each of the following statements, please circle a number between zero and ten to indicate how well that statement applies to the part of your trip that you do in a private vehicle. A ten means that you **agree** completely with the statement, while a zero means that you **disagree** completely. A five implies that you neither agree nor disagree.

	Disagree Completely			Neutral				Agree Completely			
I usually have to go to work/school during peak traffic periods.	0	1	2	3	4	5	6	7	8	9	10
If there's trouble on my normal route to work/school, I really don't have many good alternatives.	0	1	2	3	4	5	6	7	8	9	10
If I could get accurate, personalized traffic reports while driving, I could reduce the amount of time I spend commuting.	0	1	2	3	4	5	6	7	8	9	10
I'd be prepared to pay \$10 a month to get accurate, up-to-the-minute reports for my specific routes.	0	1	2	3	4	5	6	7	8	9	10
I know how to get bus route and schedule information if I need it.	0	1	2	3	4	5	6	7	8	9	10

Travel to work/school by bus or ferry

If **any** part of your usual trip to or from work (or school/college) involves traveling by bus or ferry, please answer the questions in this section.

→ If you **don't** use a bus or ferry in your usual trip, please  and return this survey with your diaries.

15) For each of the following statements, please circle a number between zero and ten to indicate how well that statement applies to the part of your trip to work/school that is by bus or ferry. A ten means that you **agree** completely with the statement, while a zero means that you **disagree** completely. A five implies that you neither agree nor disagree.

	Disagree Completely			Neutral				Agree Completely			
There's no way I can find out beforehand whether my bus is running on schedule.	0	1	2	3	4	5	6	7	8	9	10
I don't mind the delays so much if I can forecast accurately when I'm going to get there.	0	1	2	3	4	5	6	7	8	9	10
If there's trouble on my normal bus or ferry route, I don't have any alternatives.	0	1	2	3	4	5	6	7	8	9	10
I sometimes miss my connection because a bus or ferry is late.	0	1	2	3	4	5	6	7	8	9	10
I usually have to do my traveling to work/school during peak periods on the transit system.	0	1	2	3	4	5	6	7	8	9	10
I don't know where to find Puget Sound area transit information on the Web.	0	1	2	3	4	5	6	7	8	9	10
When I'm waiting for a bus, I'm happier if I know when it will arrive.	0	1	2	3	4	5	6	7	8	9	10
My bus or ferry trip to work/school takes less time now than it did twelve months ago.	0	1	2	3	4	5	6	7	8	9	10
As soon as I can, I'd like to switch to driving to work/school.	0	1	2	3	4	5	6	7	8	9	10

Thank you for assisting us in this very important study.

Please return this survey with your diaries and the diary supplement