

Appendix IV: 2014 Questionnaire

2017 UNIVERSITY OF WASHINGTON U-PASS / CTR SURVEY

NWRG Project Number: TBD

DATE LAST MODIFIED: 09/27/2017

TEXT CONVENTIONS

BOLD, PURPLE TEXT DENOTES STYLE-GUIDE INSTRUCTIONS

RED TEXT DENOTES PROGRAMMING INSTRUCTIONS

GREEN TEXT DENOTES INTERVIEWER INSTRUCTIONS

TEXT IN ALLCAPS IS NOT READ TO RESPONDENTS

WEB PROGRAMMING INSTRUCTIONS

Do not show “DON’T KNOW” or “PREFER NOT TO ANSWER” response options unless respondent attempts to skip question

Show “PREFER NOT TO ANSWER” instead of “REFUSED”

Show “unread” response options, and use Sentence Case (Capitalize first letter of word / phrase only)

Rating scales must be shown in the format below

	Much Worse Than Other Communities										Much Better Than Other Communities
	0	1	2	3	4	5	6	7	8	9	10
Easy to get around by car	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Public transportation available to where I need to go	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

SECTION HEADER INSTRUCTIONS

[BASE: LIST THE BASE FOR THE SECTION – IS IT ALL RESPONDENTS OR A SUBSECTION OF RESPONDENTS?]

[PROGRAMMING: SECTION FOR TIMING] – MOST SECTIONS SHOULD HAVE A NEW SECTION FOR TIMING

SAMPLE PLAN

SEE THE PROJECT WORK PLAN FOR QUOTA INSTRUCTIONS

RESPONSE OPTION NUMBERING

"OTHER (SPECIFY)" RESPONSES: SHOULD BE 888.

"DON'T KNOW" RESPONSES: SHOULD BE 998.

"REFUSED / PREFER NOT TO ANSWER" RESPONSES: SHOULD BE 999.

FOR "YES / NO" QUESTIONS: "YES" SHOULD BE 01; "NO" SHOULD BE 00

SCALE QUESTIONS SHOULD ALWAYS GO LOW TO HIGH WHERE THE LOW NUMBER INDICATES A LOWER LEVEL OF SATISFACTION / AGREEMENT, ETC., AND THE HIGHER NUMBER INDICATES A HIGHER LEVEL OF SATISFACTION / AGREEMENT, ETC. WHEN SHOWN ON A SCREEN, THE LOWER LEVEL SHOULD BE SHOWN ON THE LEFT SIDE AND THE HIGHER NUMBER ON THE RIGHT SIDE.

INTRODUCTION

[BASE: ALL RESPONDENTS]

[PROGRAMMING: SECTION FOR TIMING]

[DISPLAY FOR PHONE ONLY]

IsCallin

(DO NOT READ) INTERVIEWER: Did this respondent call-in to do the survey?

IF YOU ARE NOT SURE, CODE "NO" BELOW.

- | | |
|----|---|
| 01 | Yes, respondent called in |
| 02 | No, regular outbound dialing [DEFAULT SELECTION] |

[PHONE NOTATION] (READ THIS SCREEN IF YOU HAVE A NEW RESPONDENT ON THE PHONE, OTHERWISE PRESS >> TO GET INTO THE SURVEY)

Thank you for agreeing to participate in this important study for the University of Washington. The information gathered in this study will be used to help improve transportation in and around the U-District. Additionally, it provides data to help the University meet State and City regulatory requirements. You have been randomly selected to participate in the research effort and all of your responses will be kept confidential and only used in aggregate with others participating in this study.

This important survey. . .

1. Provides information on travel behavior that the University uses for long-range development plans.
2. Provides data required by the State of Washington's Commute Trip Reduction Law. Major employers are required, by this law, to provide data on their employees' commuting choices as determined by the survey. (<http://www.wsdot.wa.gov/Transit/CTR/overview.htm>)
3. Provides important information on the effectiveness of the University's U-PASS program and potential program improvements.

If you have program or general questions, please contact Jacob A. Brett, Transit Program Operations Specialist at JABrett@uw.edu or (206) 658-7926.

If you have technical survey questions, please contact Nathan Wiggin, the project director at Northwest Research Group at nwiggin@nwresearchgroup.com or (206) 489-2363.

SCREENER

[BASE: ALL RESPONDENTS]

[PROGRAMMING: SECTION FOR TIMING]

S1 Are you **currently**...

[WEB NOTATION] (Select all that apply)

[PHONE NOTATION] (READ LIST. SELECT ALL THAT APPLY)

- 01 Enrolled as a student (Fall Quarter 2017)
- 02 Employed as a faculty member
- 03 Employed as a staff member
- 997 None of the above **[MUTUALLY EXCLUSIVE]**
- 998 **[PHONE NOTATION: (DO NOT READ)]** Don't know **[MUTUALLY EXCLUSIVE]**
- 999 **[PHONE NOTATION: (DO NOT READ)]** Prefer not to answer **[MUTUALLY EXCLUSIVE]**

IF S1 EQ 997, 998, 999 THANK AND CONCLUDE

IF MULTIPLE RESPONSES GIVEN TO S1 ASK S1A

[ASK IF MULTIPLE RESPONSES GIVEN TO S1; DISPLAY OPTIONS SELECTED AT S1 AS WELL AS 997/998/999]

S1A Are the majority of your hours spent as a...

[WEB NOTATION] (Select all that apply)

[PHONE NOTATION] (READ LIST. SELECT ALL THAT APPLY)

- 01 Student (Fall Quarter 2017)
- 02 Faculty member
- 03 Staff member
- 997 None of the above **[MUTUALLY EXCLUSIVE]**
- 998 **[PHONE NOTATION: (DO NOT READ)]** Don't know **[MUTUALLY EXCLUSIVE]**
- 999 **[PHONE NOTATION: (DO NOT READ)]** Prefer not to answer **[MUTUALLY EXCLUSIVE]**

[ASK IF MULTIPLE RESPONSES GIVEN TO S1A; DISPLAY OPTIONS SELECTED AT S1A AS WELL AS 997/998/999]

S1B Do you primarily consider yourself a...

[PHONE NOTATION] (READ LIST.)

- 01 Student (Fall Quarter 2017)
- 02 Faculty member
- 03 Staff member
- 997 None of the above
- 998 **[PHONE NOTATION: (DO NOT READ)]** Don't know
- 999 **[PHONE NOTATION: (DO NOT READ)]** Prefer not to answer

IF S1A OR S1B EQ 997, 998, 999 THANK AND CONCLUDE

CREATE VARIABLE: TYPE

01 = STUDENT (S1 EQ 01 ONLY) OR (S1A=01 ONLY) OR (S1B=01)

02 = FACULTY (S1 EQ 02 ONLY) OR (S1A=02 ONLY) OR (S1B=02)

03 = STAFF (S1 EQ 03 ONLY) OR (S1A=03 ONLY) OR (S1B=03)

IF TYPE EQ 01: RESTORE [ATTEND CLASSES OR OTHER SPECIFIED WORDING] WHERE SPECIFIED
IF TYPE EQ 02 OR 03: RESTORE [WORK] WHERE SPECIFIED

CREATE VARIABLE: TYPE_GROUP
01 = STUDENT (TYPE=01)
02 = FACULTY/STAFF (TYPE=02 or 03)

SHOW INT_STUDENT IF TYPE=1
IF TYPE=2 OR TYPE=3 SKIP TO S2

INT_STUDENT This survey is interested in travel made to campus for any reason associated with your status as a student. This could include attending classes, studying, group projects, or academic employment such as teaching or research. For simplicity's sake, the term "attend classes" will be used to cover all of these activities.

S2 Do you [work / attend classes] on the Seattle campus or in a UW owned or leased building in the University District?

[MUTLI-SELECT: ALLOW 01/02 TO BE SELECTED IN COMBINATION]

- 00 No, neither **[MUTUALLY EXCLUSIVE]**
- 01 Yes, on Seattle campus
- 02 Yes, in the University District
- 998 **[PHONE NOTATION: (DO NOT READ)]** Don't know **[MUTUALLY EXCLUSIVE]**
- 999 **[PHONE NOTATION: (DO NOT READ)]** Prefer not to answer **[MUTUALLY EXCLUSIVE]**

IF S2 EQ 01, 02 CONTINUE TO S3 BASE LOGIC
IF S2 EQ 00, 998, 999, ASK S2A

ASK S2A IF TYPE EQ 02 OR 03 AND S2=00, 998, 999

S2A Where do you work?

Open-ended question

IF S2 EQ 00, 998, 999, THANK AND CONCLUDE: "That is all the information we need from you today"

ASK S3 AND S3A IF TYPE EQ 02 OR 03

- S3 Are you employed...?
- [PHONE NOTATION] (READ LIST)**
- 01 Full-time (35 hours or more per week)
 - 02 Part-time (20 to 34 hours per week)
 - 03 Part-time (less than 20 hours per week)
 - 888 Something else (please describe) **[FORCE SPECIFY]**
 - 998 **[PHONE NOTATION: (DO NOT READ)]** Don't know
 - 999 **[PHONE NOTATION: (DO NOT READ)]** Prefer not to answer

IF S3 EQ 998, 999 THANK AND CONCLUDE

- S3A Is your position intended to last 12 months or more?
- 00 No
 - 01 Yes
 - 998 **[PHONE NOTATION: (DO NOT READ)]** Don't know
 - 999 **[PHONE NOTATION: (DO NOT READ)]** Prefer not to answer

ASK S4 IF TYPE EQ 01

- S4 How many credits are you currently registered for this quarter?
- ___ Number of credits, if more than 30 enter '30' **[RANGE 0 - 30]**
- 998 **[PHONE NOTATION: (DO NOT READ)]** Don't know
 - 999 **[PHONE NOTATION: (DO NOT READ)]** Prefer not to answer

[ASK S4A IF S4=998/999]

- S4A Are you a full-time or part-time student?
- 01 Full time
 - 02 Part time
 - 998 **[PHONE NOTATION: (DO NOT READ)]** Don't know
 - 999 **[PHONE NOTATION: (DO NOT READ)]** Prefer not to answer

CREATE VARIABLE: FT STD

01 = PART TIME [S4 < 10 (and not 998/999) OR S4A=02]

02 = FULL TIME [S4 >= 10 (and not 998/999) OR S4A=01]

03 = UNKNOWN [S4A=998/999]

GENERAL TRAVEL

[BASE: ALL RESPONDENTS]

[PROGRAMMING: SECTION FOR TIMING]

Q4 What is the zip code associated with your current residence **[IF S1 EQUALS 01 SHOW “while attending the UW”]**?

_____ Zip Code

998 **[PHONE NOTATION: (DO NOT READ)]** Don't know

999 **[PHONE NOTATION: (DO NOT READ)]** Prefer not to answer

[ZIP CODE MUST START WITH '98'. IF ZIP CODE IS INVALID DISPLAY, “This is not a zip code in the Puget Sound region. What is the zip code associated with your current residence while attending class at the University of Washington.”]

ASK Q4A IF TYPE=01 AND Q4 EQUALS 98105 OR 98115 OR 98195

Q4A Do you live in...

[PHONE NOTATION] (READ LIST)

01 UW housing, on campus

02 UW housing, off campus

03 A fraternity or sorority

04 Non-UW housing

888 Something else **(please describe) [FORCE SPECIFY]**

998 **[PHONE NOTATION: (DO NOT READ)]** Don't know

999 **[PHONE NOTATION: (DO NOT READ)]** Prefer not to answer

IF Q4A EQUALS 01/LIVE ON CAMPUS, SKIP TO Q9A

Q5A How many miles is it from where you live to the UW main campus? Your best estimate is fine.

[PHONE NOTATION: (INTERVIEWER)] You may use whole and partial numbers by using a decimal point. For example if **[PHONE: they / WEB: you]** live a half mile away, enter .5.

[PHONE NOTATION] (INTERVIEWER – IF RESPONDENT IS HAVING A TOUGH TIME) What are your cross streets, I can look up the mileage for you.

[WEB DISPLAY: If not sure, please use the link below to calculate the mileage. The link is in no way connected to the survey, we will not have any access to what you type into the address field in Google Maps. It will just give you an accurate mileage number to type into the survey]

[GOOGLE LINK TO POP OPEN IN NEW TAB/WINDOW]

<https://www.google.com/maps/dir//47.6559845,-122.3092919/@47.6581308,-122.3147636,16z>

_____ Number of miles. If greater than 90, enter 90. **[RANGE 0.1 TO 90]**

998 **[PHONE NOTATION: (DO NOT READ)]** Don't know

999 **[PHONE NOTATION: (DO NOT READ)]** Prefer not to answer

Q5A1 To what extent did your options for commuting to the UW influence your choice of where you live?

[PHONE TEXT] Was it... **(READ LIST)**

- 01 Not a consideration at all
- 02 Somewhat of a consideration
- 03 Major consideration
- 998 **[PHONE NOTATION: (DO NOT READ)]** Don't know
- 999 **[PHONE NOTATION: (DO NOT READ)]** Prefer not to answer

IF Q4A EQUALS 01/LIVE ON CAMPUS, SKIP Q5B AND AUTOCODE AS 997 [I LIVE ON/NEAR CAMPUS]

[DISPLAY OPTION 997 FROM THE GET-GO FOR WEB RESPONDENTS]

Q5B Which of the following best describes the bus or rail service available from where you live to the UW?

[PHONE NOTATION] **(READ LIST)**

- 00 No service available
- 01 There is direct service from where you live to the UW
- 02 There is service available from where you live to the UW but requires transferring
- 03 There is direct service available from a park-and-ride lot to the UW
- 997 **[PHONE NOTATION: (DO NOT READ)]** I live on/near campus
- 998 **[PHONE NOTATION: (DO NOT READ)]** Don't know
- 999 **[PHONE NOTATION: (DO NOT READ)]** Prefer not to answer

ASK Q5D IF Q5B EQUALS 01, 02, OR 03

Q5D How well does the transit service from where you live to the UW meet your needs and expectations for each of the following?

[PHONE TEXT] **(READ EACH ITEM THEN REPEAT SCALE AS NECESSARY:** Does it not meet needs and expectations, meet needs and expectations, or exceed needs and expectations?)

	Does Not Meet Needs and Expectations	Meets Needs and Expectations	Exceeds Needs and Expectations	[PN: (DO NOT READ)] Don't Know	[PN: (DO NOT READ)] Prefer Not to Answer
Frequency of Service	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
# of Transfers Required	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Travel Time	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Cost	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Reliability (on-time)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Perception of safety	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Availability of seats	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Q7 Do you personally have any of the following regularly available for your commute?

[WEB NOTATION] (Select all that apply)

[PHONE NOTATION] (READ LIST. SELECT ALL THAT APPLY)

01 Car or truck

02 Motorcycle or scooter

03 Bicycle

97 None of the above **[MUTUALLY EXCLUSIVE]**

998 **[PHONE NOTATION: (DO NOT READ)]** Don't know **[MUTUALLY EXCLUSIVE]**

999 **[PHONE NOTATION: (DO NOT READ)]** Prefer not to answer **[MUTUALLY EXCLUSIVE]**

CTR TRAVEL BEHAVIOR

[BASE: ALL RESPONDENTS]

[PROGRAMMING: SECTION FOR TIMING]

Base grid based on the day of the week respondent starts the survey

Include current day if respondent starts survey after 8:00 p.m. server time (6:00pm PST).

Otherwise grid would start with Current Day – 1.

Q9A Which of the following days did you **physically** [work / attend classes] at the UW main campus or in the U District?

[PHONE NOTATION] (READ LIST AND SELECT EACH DAY THE RESPONDENT INDICATES)

**SHOW LIST STARTING WITH CURRENT DATE IF RESPONDENT STARTS SURVEY AFTER 6:00 P.M. (PACIFIC).
HEADINGS FOR GRID SHOULD BE DAY AND DATE**

CURRENT DAY OR YESTERDAY	START DAY - 1	START DAY -2	START DAY -3	START DAY -4	START DAY -5	START DAY -6
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

996 **[PHONE NOTATION: (DO NOT READ)]** I telecommuted to the UW or the University district each day that I [worked / attended classes] during the past week

997 **[PHONE NOTATION: (DO NOT READ)]** I did not commute to UW or the University district during the past week

998 **[PHONE NOTATION: (DO NOT READ)]** Don't know

999 **[PHONE NOTATION: (DO NOT READ)]** Prefer not to answer

IF Q9A=996, 997, 998, 999 SKIP TO Q9F

FOR Q9B AND Q9C USE SAME GRID, BUT ONLY SHOW RADIO BUTTON FOR APPLICABLE DAYS (AND DO NOT DISPLAY 997-999 OPTIONS).

SHOW Q9B AND Q9C ON SAME SCREEN

IF Q4A EQUALS 01 (STUDENT LIVING ON CAMPUS), SKIP TO Q10A

Q9B **[WEB TEXT]** What time did you **arrive** on campus on each of the days below? Enter the time and then check AM or PM (e.g. 8:30 AM).

[PHONE TEXT] What time did you **arrive** on campus on...

[PHONE NOTATION: (READ IF NECESSARY)] Your best estimate is fine.

[PHONE NOTATION] (READ EACH DAY LISTED AND ENTER ACTUAL TIME IN HOURS AND MINUTES AND THEN CHECK EITHER A.M. OR P.M.)

[ADJUST SO THAT RESPONDENT TYPES IN TIME, THEN SELECTS AM/PM CHECKBOX. ALLOW FIELDS TO BE LEFT BLANK.]

	CURRENT DAY OR YESTERDAY	START DAY - 1	START DAY -2	START DAY -3	START DAY -4	START DAY -5	START DAY -6
ENTER TIME	___:___	___:___	___:___	___:___	___:___	___:___	___:___
A.M.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
P.M.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Q9C **[WEB TEXT]** What time did you **leave** campus on each of the days below? Enter the time and then check AM or PM (e.g. 8:30 AM).

[PHONE TEXT] What time did you **leave** campus on...

[PHONE NOTATION: (READ IF NECESSARY)] Your best estimate is fine.

[PHONE NOTATION] (READ EACH DAY LISTED AND ENTER ACTUAL TIME IN HOURS AND MINUTES AND THEN CHECK EITHER A.M. OR P.M.)

[ADJUST SO THAT RESPONDENT TYPES IN TIME, THEN SELECTS AM/PM CHECKBOX. ALLOW FIELDS TO BE LEFT BLANK.]

	CURRENT DAY OR YESTERDAY	START DAY - 1	START DAY -2	START DAY -3	START DAY -4	START DAY -5	START DAY -6
ENTER TIME	___:___	___:___	___:___	___:___	___:___	___:___	___:___
A.M.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
P.M.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Q9D Did your time **[WORKING / ATTENDING CLASS]** on campus extend past midnight on any day last week?

00 No

01 Yes

998 **[PHONE NOTATION: (DO NOT READ)]** Don't know

999 **[PHONE NOTATION: (DO NOT READ)]** Prefer not to answer

DISPLAY Q9E IF Q9D=01 (YES)

Q9E On which days did you stay past midnight?

[PHONE NOTATION] (READ LIST AND SELECT EACH DAY THE RESPONDENT INDICATES)

[WEB DISPLAY] Select the day that you arrived on campus before midnight to indicate you stayed past midnight that evening...

[ONLY DISPLAY DAYS SELECTED IN Q9A, MULTIPLE SELECT]

CURRENT DAY OR YESTERDAY	START DAY - 1	START DAY -2	START DAY -3	START DAY -4	START DAY -5	START DAY -6
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

DISPLAY Q9F IF ANY DAY WAS NOT SELECTED IN Q9A

Q9F You indicated, that you did **not [WORK / ATTEND CLASSES]** at the UW campus or in the University District on the following days. Did you telecommute or **[WORK / ATTEND CLASSES]** from a remote location for any of these days?

[PHONE NOTATION] (READ EACH OF THE DAYS AND CHECK WHICH ONES THE RESPONDENT INDICATES HE/SHE TELECOMMUTED)

[WEB DISPLAY] Check each day that you did not travel to the UW campus or the University district but did telecommute

[ONLY DISPLAY DAYS NOT SELECTED IN Q9A, MULTIPLE SELECT. IF Q9A=996, DISPLAY ALL DAYS FOR SELECTION.]

CURRENT DAY OR YESTERDAY	START DAY - 1	START DAY -2	START DAY -3	START DAY -4	START DAY -5	START DAY -6
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

997 **[PHONE NOTATION: (DO NOT READ)]** I did not telecommute to UW or the University district during the past week

998 **[PHONE NOTATION: (DO NOT READ)]** Don't know

999 **[PHONE NOTATION: (DO NOT READ)]** Prefer not to answer

IF Q9A=996 (TELECOMMUTED ALL DAYS) AUTOCODE EACH Q10A/B SERIES AS “TELECOMMUTE”

Q10_INT For the next few questions, think about how you traveled to the UW campus/ University District in the previous week. You will be asked to describe your commute for each day you went to campus. Your trip may have been very straightforward, like walking to campus, or you may have used a number of different types of transportation. For these questions think of all the different ways you traveled as a “leg” of each day’s commute.

[WEB DISPLAY / INTERVIEWER INSTRUCTION] The final leg will be “Trip Finished”.

[WEB DISPLAY / EXAMPLES FOR INTERVIEWERS AS NEEDED]

[PHONE NOTATION] (READ THE FOLLOWING EXAMPLES AS NEEDED)

For example, a person who walks all the way from home to campus would select:

Leg 1: Walk

Leg 2: Trip finished

For example, a person with a more complex commute might choose the following:

Leg 1: Drive alone

Leg 2: Link light rail

Leg 3: Metro bus

Leg 4: Walk

Leg 5: Trip finished

**Q10 SERIES ASKED FOR EACH DAY RESPONDENT RECORDS TRAVELING TO CAMPUS FOR WORK / TO ATTEND SCHOOL (FROM Q9A)
REPEAT Q10A THROUGH Q10D.**

SHOW FIRST THREE PARAGRAPHS FOR FIRST QUESTION SERIES ONLY.

FOR EACH DAY SELECTED IN Q9F AUTOCODE THE Q10A SERIES AS “TELECOMMUTE”

10A Thinking about your travel **from where you live to the UW** on **[RESTORE CURRENT OR MOST RECENT DAY TRAVELED TO CAMPUS]**, how did you get to **[work / class]**?

[WEB TEXT] If you used more than one type of transportation, please list each type you used in the order of your trip, starting from where you live until you reached your destination.

[WEB TEXT: DISPLAY IF Q4A=1] If you live on campus, please list how you get from your home to where you **[work / attend class]** on campus.

[PHONE TEXT: DISPLAY IF Q4A=1] How do you get from where you live to where you need to go on campus?

[PHONE TEXT] (IF RESPONDENT USED MORE THAN ONE TYPE, READ:) If you used more than one type, please tell me about each type you used in the order of your trip, starting from where you live until you reached your destination.

[PHONE TEXT: (AFTER EACH LEG/RESPONSE, ASK) Did you use any other method of transportation to get to campus?” (IF YES, ASK WHICH ONE. IF NO, SELECT “TRIP FINISHED”)]

[PROGRAMMING, HERE IS AN EXAMPLE OF WHAT TRAVEL COULD LOOK LIKE:]

Leg1	Leg 2	Leg 3	Leg 4	Leg 5-10
✕ Drove Alone	✕ Trip finished			
✕ Walked	✕ Bus	✕ Walked	✕ Trip finished	
✕ Bicycled	✕ Link Light Rail	✕ Bus	✕ Walked	✕ Trip finished
✕ Drove Alone (to a Park and Ride Lot)	✕ Bus	✕ Walked	✕ Trip finished	
✕ Walked	✕ Trip finished			

University Street	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Westlake	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Capitol Hill	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
University of Washington	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Seattle Streetcar	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
King County Water Taxi	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Sounder Commuter Rail	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Washington State Ferries	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Bicycled	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Walked	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Health Sciences Express Shuttle	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
[DO NOT DISPLAY FOR PHONE OR WEB] Telecommute	<input type="radio"/>		
Other (please describe) [FORCE SPECIFY IF SELECTED]	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

COMPUTE / STORE VARIABLE: NUMLEGS. THIS IS THE NUMBER OF LEGS USED TO GET TO CAMPUS. COMPUTE THIS VARIABLE EACH TIME THE PARTICIPANT GOES THROUGH THE Q10A SERIES.
ASK Q10B IF NUMLEGS > 1
IF NUMLEGS=1, AUTOCODE LEG FROM Q10A AT Q10B.
DISPLAY ONLY THE MODES SELECTED IN Q10A
IF Q10A=TELECOMMUTE, AUTOCODE TELECOMMUTE AT Q10B

Q10B Which part of your trip covered the longest distance, based on miles traveled?

[PHONE NOTATION] (READ LIST)

[DISPLAY ONLY THE MODES SELECTED IN Q10A]

- 01 Alone in car (or with children under 16)
- 02 Carpool (includes ride-hailing services such as Uber, Lyft, or Taxi)
- 03 Vanpool
- 04 Motorcycle/Moped/Scooter
- 05 King County Metro bus
- 06 Sound Transit Express bus
- 07 Community Transit
- 08 Everett Transit
- 09 Pierce Transit
- 10 Kitsap Transit
- 11 Other bus
- 12 Link Light Rail
- 13 Seattle Streetcar
- 14 King County Water Taxi
- 15 Sounder Commuter Rail
- 16 Washington State Ferries
- 17 Bicycle
- 18 Walk
- 19 Health Sciences Express Shuttle
- 20 **[DO NOT DISPLAY FOR PHONE OR WEB]** Telecommute / Telework
- 888 Other (please describe) **[FORCE SPECIFY]**
- 998 **[PHONE NOTATION: (DO NOT READ)]** Don't know
- 999 **[PHONE NOTATION: (DO NOT READ)]** Prefer not to answer

IF Q10A=TELECOMMUTE SKIP Q10C AND Q10D

Q10C How long in minutes did your entire commute take from leaving your home to arriving at your final UW destination?

[PHONE NOTATION] (IF DON'T KNOW PROMPT WITH: Please give us your best estimate.)

____ Number of minutes **[RANGE 0 TO 180]**

998 **[PHONE NOTATION: (DO NOT READ)]** Don't know

999 **[PHONE NOTATION: (DO NOT READ)]** Prefer not to answer

Q10D On **[RESTORE NEXT TRAVEL DAY (BACKWARDS IN TIME)]**, did you use the same mode of travel as **[RESTORE PREVIOUS TRAVEL DAY (BACKWARDS IN TIME)]**?

00 No

01 Yes

998 **[PHONE NOTATION: (DO NOT READ)]** Don't know

999 **[PHONE NOTATION: (DO NOT READ)]** Prefer not to answer

IF Q10D EQUALS 00, REPEAT QUESTION Q10A THROUGH Q10D FOR NEXT TRAVEL DAY

IF Q10D EQUALS 01, POPULATE A10A THROUGH Q10C WITH SAME VALUES AS PREVIOUS DAY AND ASK Q10D FOR THE NEXT PREVIOUS DAY.

IF Q10D=998/999, SKIP OUT TO Q18B BASE LOGIC

ASK Q10D IN A LOOP UNTIL YOU GET "NO" OR UNTIL YOU GET THROUGH ALL DAYS TRAVELED.

REPEAT UNTIL ALL TRAVEL DAYS COMPLETED

CREATE VARIABLES TO REFLECT LAST LEG NAMES; LASTLEGMODE

IF LAST LEG EQUALS WALK THEN USE PREVIOUS LEG THAT IS DRIVE ALONE, CARPOOL, VANPOOL, MOTORCYCLE / MOPED, TRANSIT, ETC.

CREATE UP TO TWO LASTLEG VARIABLES – ONE FOR TRANSIT AND ONE FOR ALL OTHERS

IF RESPONDENT QUALIFIES WITH MORE THAN ONE FOR DRIVE/CARPOOL/VANPOOL/MOTORCYCLE, USE MOST RECENT DAY TRAVELED

01 = DRIVE ALONE

02 = CARPOOL

03 = VANPOOL

04 = MOTORCYCLE / MOPED

05 = TRANSIT (BUS ONLY)

06 = RIDE-HAILING SERVICE (TAXI / LYFT / UBER)

ASK Q18B IF LAST LEG = 05 (BUS TRANSIT)

Q18B When you take the bus to campus, how long does it **typically** take you to walk from where you got off the bus to your final destination?

____ Record number of minutes walked, enter 0 for less than one minute **[RANGE 0 – 60]**

998 **[PHONE NOTATION: (DO NOT READ)]** Don't know

999 **[PHONE NOTATION: (DO NOT READ)]** Prefer not to answer

BICYCLE

[BASE: ALL RESPONDENTS]
[PROGRAMMING: SECTION FOR TIMING]

ASK Q13 IF ANY PART OF Q10A EQUALS BICYCLE

Q13 When you use a bicycle as part of your commute, how far do you ride?

- _____ Number of Miles **[ACCEPT UP TO 2 DECIMAL PLACES]**
998 **[PHONE NOTATION: (DO NOT READ)]** Don't know
999 **[PHONE NOTATION: (DO NOT READ)]** Prefer not to answer

ASK Q14 IF ANY PART OF Q10A EQUALS BICYCLE

Q14 When you use a bicycle as part of your commute trip, do you use a personal bike or a Bike Share program such as Lime Bike, Spin, or Ofo?

[MULTIPLE RESPONSE]

- 01 Personal bike
02 Bike Share
998 **[PHONE NOTATION: (DO NOT READ)]** Don't know
999 **[PHONE NOTATION: (DO NOT READ)]** Prefer not to answer

ASK Q14A IF (Q14=2)

Q14A If the bike share were not available, how would you have made that portion of your commute trip?

- 01 Walked
02 Rode my own bike
03 Taken a bus
04 Gotten a ride from someone (includes ride-hailing services such as Uber, Lyft, and Taxi)
05 Driven myself (includes car sharing services such as ReachNow, Car2Go, and Zipcar)
888 **[PHONE NOTATION: (DO NOT READ)]** Some other way **(please describe)**
997 **[PHONE NOTATION: (DO NOT READ)]** I would not have made the trip
998 **[PHONE NOTATION: (DO NOT READ)]** Don't know
999 **[PHONE NOTATION: (DO NOT READ)]** Prefer not to answer

ASK Q15 IF ANY PART OF Q10A EQUALS BICYCLE

Q15 When you use a bike as part of your commute trip, do you typically park the bike...

[PHONE NOTATION] (READ/CLARIFY FROM LIST AS NECESSARY)

- 01 At a transit center, park and ride or train station
- 02 At the ferry terminal
- 03 At a bike rack on the UW campus
- 04 In a bicycle locker on the UW campus
- 05 In a dedicated storage room on the UW campus
- 06 In a fenced, locked bicycle enclosure (e.g., in the UW tower garage)
- 07 In your office
- 08 In a parking garage/bike rack in parking garage
- 888 Someplace else (please describe) **[FORCE SPECIFY]**
- 998 **[PHONE NOTATION: (DO NOT READ)]** Don't know
- 999 **[PHONE NOTATION: (DO NOT READ)]** Prefer not to answer

Q15A IF Q15=1

Q15A At which transit center, park and ride or train station do you park your bike?

[OPEN END]

ASK Q15B IF Q15=2

Q15B At which ferry terminal do you park your bike?

[OPEN END]

ASK Q16 IF Q15 > 02 AND < 07

Q16 How satisfied are you with each of the following aspects of bicycle parking on campus?

[PHONE TEXT] Are you... (READ LIST)

ROTATE Q16B Q16C Q16D – AVAILABILITY, SECURITY, AND QUALITY OF FACILITY

	Very Dissatisfied	Somewhat Dissatisfied	Somewhat Satisfied	Very Satisfied	[PN: (DO NOT READ)] No Opinion
Overall	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Availability	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Security	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Quality of Facility	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

ASK Q17 IF Q7 EQ 03 (HAVE A BICYCLE) OR IF BICYCLED FOR ANY LEG IN Q10A

Q17 If the following changes were made, how often would you bike to campus?

[PHONE NOTATION] (READ LIST)
[RANDOMIZE ORDER SHOWN]

	The Same Amount	Somewhat More Frequently	Much More Frequently	[PN: (DO NOT READ)] No Opinion
More secure bicycle parking (e.g. lockers, enclosures, rooms)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
More covered bicycle parking	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
More bicycle racks	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Showers and clothes lockers at your destination	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
More signs and shared lane pavement markings ("sharrows")	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
More bicycle lanes, separated cycle tracks, and off-street paths	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
More neighborhood greenway routes on residential streets	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

SKIP BIKE1 AND AUDOCODE AS 01 (YES) IF Q14=2 (BIKE SHARE)

OTHERWISE, ASK OF EVERYONE ELSE.

BIKE1 In the past month, have you used any bike share services such as Lime Bike, Spin, or Ofo?

00 No

01 Yes

998 **[PHONE NOTATION: (DO NOT READ)]** Don't know

999 **[PHONE NOTATION: (DO NOT READ)]** Prefer not to answer

BIKE2 **[ASK IF BIKE1=1]** How many times do you use bike share services in a typical week?

____ **[NUMERIC – RANGE: 0-99]**

998 **[PHONE NOTATION: (DO NOT READ)]** Don't know

999 **[PHONE NOTATION: (DO NOT READ)]** Prefer not to answer

BIKE3 **[ASK IF BIKE1=1]** For what reasons do you typically use Bike Share?

[PHONE NOTATION] (READ/CLARIFY FROM LIST AS NECESSARY)
[MULTIPLE SELECT]

01 Travel around campus

02 Travel between home and campus

03 Travel between campus and nearby businesses

04 Travel to or from a bus stop or Link Light Rail Station

05 Travel that does not involve campus or public transportation

888 **[PHONE NOTATION: (DO NOT READ)]** Other (please describe)

998 **[PHONE NOTATION: (DO NOT READ)]** Don't know

999 **[PHONE NOTATION: (DO NOT READ)]** Prefer not to answer

PARKING /CARPOOLING/VANPOOLING

[BASE: IF ANY LASTLEG VARIABLE = 01 OR 02 OR 03 OR 04

[SKIP IF THEY ALWAYS USE A TAXI OR RIDE SHARE SERVICE AS INDICATED IN Q10A SERIES]

(DRIVE ALONE, CARPOOL, VANPOOL, MOTORCYCLE/MOPED)]

[PROGRAMMING: SECTION FOR TIMING]

Q18 When you **[drive / carpool / vanpool]** to campus, where do you **typically** park?

[PHONE NOTATION] (READ LIST IF NECESSARY)

- 01 A University lot or garage
- 02 Paid on-street parking
- 03 Free on-street parking
- 04 In a private or city lot or garage
- 888 Somewhere else **(please describe) [FORCE SPECIFY]**
- 96 **[PHONE NOTATION: (DO NOT READ)]** Didn't park / got dropped off
- 998 **[PHONE NOTATION: (DO NOT READ)]** Don't know
- 999 **[PHONE NOTATION: (DO NOT READ)]** Prefer not to answer

Q18A How long does it **typically** take you to walk from where you left your vehicle to your final destination?

- Record number of minutes walked, enter 0 for less than one minute **[RANGE 0 – 60]**
- 998 **[PHONE NOTATION: (DO NOT READ)]** Don't know
- 999 **[PHONE NOTATION: (DO NOT READ)]** Prefer not to answer

ASK Q18C IF Q18 EQ 01

SKIP IF ANY LASTLEG VARIABLE = 04 VANPOOL

Q18C Which of the following parking products do you use when parking on campus?

- 01 SOV permit
- 02 Individual Commuter Tickets or ICTs
- 03 Carpool permit
- 04 Night parking permit
- 05 Pay-per-use Parking or PPUP **[PHONE NOTATION: (PRONOUNCED "PUP")]**
- 06 Swing shift permit
- 07 Motorcycle permit
- 08 Gatehouse-issued daily parking permit
- 09 Gatehouse-issued carpool parking permit
- 10 Machine-issued hourly parking permit
- 11 Other **(please describe) [FORCE SPECIFY]**
- 998 **[PHONE NOTATION: (DO NOT READ)]** Don't know
- 999 **[PHONE NOTATION: (DO NOT READ)]** Prefer not to answer

ASK Q19 IF ANY Q10 LEG EQUALS CARPOOL

Q19 When you carpool are you typically...

[PHONE NOTATION] (READ LIST)

- 01 The driver
- 02 The passenger
- 03 Share driving responsibility equally
- 04 Each time I carpoled in the past week as part of my commute I used a ride sharing service **(AS NEEDED: such as Uber, Lyft, or a Taxi)**
- 998 **[PHONE NOTATION: (DO NOT READ)]** Don't know
- 999 **[PHONE NOTATION: (DO NOT READ)]** Prefer not to answer

ASK Q20A IF (Q19=1) OR (Q19=2) OR (Q19=3) OR (Q19=998) OR (Q19=999)

Q20A Were you or some other members of your carpool dropped off at somewhere other than a UW owned or leased building on the main campus or in the U-District?

[WEB NOTATION] (Select all that apply)

[PHONE NOTATION] (READ LIST IF NECESSARY. SELECT ALL THAT APPLY)

- 01 I was dropped off somewhere else
- 02 Other members of the carpool were dropped off
- 888 Something else **(please describe) [FORCE SPECIFY]**
- 03 No one dropped off **[MUTUALLY EXCLUSIVE]**
- 998 **[PHONE NOTATION: (DO NOT READ)]** Don't know **[MUTUALLY EXCLUSIVE]**
- 999 **[PHONE NOTATION: (DO NOT READ)]** Prefer not to answer **[MUTUALLY EXCLUSIVE]**

ASK Q21 IF (Q19=1) OR (Q19=2) OR (Q19=3) OR (Q19=998) OR (Q19=999)

Q21 To what extent was discounted carpool parking fees a factor in your decision to carpool?

[PHONE TEXT] Was it... (READ LIST)

- 01 Not a consideration at all
- 02 Somewhat of a consideration
- 03 Major consideration
- 998 **[PHONE NOTATION: (DO NOT READ)]** Don't know
- 999 **[PHONE NOTATION: (DO NOT READ)]** Prefer not to answer

ASK Q22 IF (Q19=1) OR (Q19=2) OR (Q19=3) OR (Q19=998) OR (Q19=999)

Q22 How satisfied are you with each of the following aspects of carpool parking on campus?

[PHONE TEXT] Are you... (READ LIST)

ROTATE Q22B Q22C Q22D – AVAILABILITY, SECURITY, AND ATTRACTIVENESS

	Very Dissatisfied	Somewhat Dissatisfied	Somewhat Satisfied	Very Satisfied	[PN: (DO NOT READ)] No Opinion
Overall	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Availability	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Security	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Attractiveness	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

UPASS USERS

[BASE: ALL PARTICIPANTS]

[PROGRAMMING: SECTION FOR TIMING]

- Q24 Do you have a U-PASS that is valid for Fall Quarter 2017?
- 00 No
 - 01 Yes
 - 998 **[PHONE NOTATION: (DO NOT READ)]** Don't know
 - 999 **[PHONE NOTATION: (DO NOT READ)]** Prefer not to answer

ASK Q25 IF ANY Q24=1

- Q25 How long have you had a U-PASS?
- [PHONE NOTATION] (CLARIFY FROM THE LIST AS NEEDED. DO NOT READ LIST UNLESS RESPONDENT SAYS DON'T KNOW)**
- 01 First quarter I have had one **[PHONE NOTATION (INTERVIEWER: CHOOSE IF ISSUED AFTER SEPT 1, 2017)]**
 - 02 Less than one year
 - 03 1 to 2 years
 - 04 3 to 5 years
 - 05 More than 5 years
 - 888 Other (please describe) **[FORCE SPECIFY]**
 - 998 **[PHONE NOTATION: (DO NOT READ)]** Don't know
 - 999 **[PHONE NOTATION: (DO NOT READ)]** Prefer not to answer

ASK Q26A IF Q24=1 AND IF TYPE EQ 02 OR 03 (FACULTY OR STAFF)

Q26A Did you...

[PHONE NOTATION] (READ LIST)

- 01 Purchase your U-PASS
- 02 Receive a U-PASS with an SOV **[PHONE NOTATION: (Single Occupancy Vehicle)]** parking permit
- 03 Receive a U-PASS with a carpool parking permit
- 04 Receive a U-PASS with a motorcycle parking permit
- 05 Receive a U-PASS because you are a vanpool driver or bookkeeper
- 888 Something else **(please describe) [FORCE SPECIFY]**
- 998 **[PHONE NOTATION: (DO NOT READ)]** Don't know
- 999 **[PHONE NOTATION: (DO NOT READ)]** Prefer not to answer

ASK Q26B IF Q24=1 AND IF TYPE EQ 01

Q26B Did you...

[PHONE NOTATION] (READ LIST)

[DISPLAY OPTION 4 FROM THE GET-GO FOR WEB RESPONDENTS]

- 01 Receive a U-PASS with your tuition and fees
- 02 Purchase a U-PASS from UW Professional and Continuing Education
- 03 Purchase a U-PASS from UW Transportation Services
- 04 **[PHONE NOTATION: (DO NOT READ)]** Purchased as a staff / employee
- 888 Something else **(please describe) [FORCE SPECIFY]**
- 998 **[PHONE NOTATION: (DO NOT READ)]** Don't know
- 999 **[PHONE NOTATION: (DO NOT READ)]** Prefer not to answer

Q27 How often have you used your U-PASS to do each of the following...

[PHONE NOTATION] (READ SCALE FOR FIRST ATTRIBUTE, THEN READ ONLY IF NECESSARY: Would you say never, rarely, sometimes, or frequently?)
[INCLUDE A DO NOT READ/UNDISPLAYED OPTION FOR “Have Never Used U-PASS” THAT WILL NOT REQUIRE GRID RESPONSES TO BE FILLED]
[RANDOMIZE LIST]

[NUMBER FOR DATA/ INTERNAL TRACKING]		Never	Rarely	Sometimes	Frequently	[PN: (DO NOT READ)] Prefer Not to Answer
Q27_7	Ride the Link Light Rail	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Q27_11	Ride the Night Ride shuttle	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Q27_12	[DISPLAY FOR TYPE EQ 02,03 ONLY] Get an emergency ride home	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Q27_13	Get discounted parking for carpools	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Q27_14	Cover up to \$80 per month of your vanpool fare	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Q27_16	Ride transit as part of your commute	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Q27_17	Ride transit for other / non-commute purposes	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Q27_00	I have never used my U-PASS	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Q27_B Have you used the Commute Options service to receive personalized commute assistance to campus?

00 No

01 Yes

998 **[PHONE NOTATION: (DO NOT READ)]** Don't know

999 **[PHONE NOTATION: (DO NOT READ)]** Prefer not to answer

ASK Q28 IF Q24=1

Q28 Overall, how satisfied are you with the U-PASS program?

[PHONE TEXT] Would you say you are... **(READ SCALE)**

Very Dissatisfied	Somewhat Dissatisfied	Somewhat Satisfied	Very Satisfied	[PN: (DO NOT READ)] Don't Know	[PN: (DO NOT READ)] Prefer Not to Answer
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

ASK Q30 IF Q24=1 AND TYPE EQ 01

Q30 Do you agree or disagree that the U-PASS makes it easier for you to attend classes at the University of Washington?

[PHONE TEXT] **(WAIT FOR RESPONSE THEN ASK)** Would that be strongly or somewhat Agree/Disagree?

Strongly Disagree	Somewhat Disagree	Neither Agree nor Disagree	Somewhat Agree	Strongly Agree	[PN: (DO NOT READ)] Prefer Not to Answer
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

ASK Q31 IF TYPE EQ 02 OR 03 (REGARDLESS OF Q24 RESPONSE)

Q31 Do you agree or disagree that the U-PASS is a benefit of working at the University of Washington?

[PHONE TEXT] **(WAIT FOR RESPONSE THEN ASK)** Would that be strongly or somewhat Agree/Disagree?

Strongly Disagree	Somewhat Disagree	Neither Agree nor Disagree	Somewhat Agree	Strongly Agree	[PN: (DO NOT READ)] Prefer Not to Answer
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

NON-UPASS USERS

[BASE: Q24=00 (NO)]

[PROGRAMMING: SECTION FOR TIMING]

Q37 Have you ever had or considered having a U-PASS?

[PHONE NOTATION] (READ LIST)

- 00 No, have never had nor considered having a U-PASS
- 01 Yes, have considered getting a U-PASS
- 02 Yes, had a U-PASS in the past
- 998 **[PHONE NOTATION: (DO NOT READ)]** Don't know
- 999 **[PHONE NOTATION: (DO NOT READ)]** Prefer not to answer

Q38 How likely are you to get a U-PASS in the future?

[PHONE TEXT] Would you say you are... (READ SCALE)

Not at All Likely	Not Very Likely	Not Sure Either Way	Somewhat Likely	Very Likely	[PN: (DO NOT READ)] Prefer Not to Answer
○	○	○	○	○	○

Q39 What would encourage you to get a U-PASS?

[PHONE NOTATION] (PROBE TWICE OR UNTIL UNPRODUCTIVE AND CLARIFY AS NEEDED. WE'RE LOOKING FOR AT LEAST TWO RESPONSES)

Open-ended question – codes below are for post coding reference only

Post-codes:

- 1 Cheaper/lower price
- 2 If it was free
- 3 Cheaper/discounted rates for less frequent/occasional/sporadic use
- 4 Lower Senior rate
- 5 Cheaper/free for staff/employees/part-time employees
- 6 Discounted/free parking
- 7 Lower price/discount for bicyclists
- 8 Ability to pay per use/pay as you go
- 9 Easier/more convenient (unspecified)
- 10 Reliable/on time service
- 11 Faster commute/less travel time
- 12 Better connections (unspecified)
- 13 Direct routes/no transfers
- 14 More frequent buses/bus service
- 15 If I worked different hours/if bus schedule fit my schedule/work schedule
- 16 Earlier/early morning service
- 17 Later evening/night service
- 18 Less crowded buses/evening buses
- 19 If buses were more comfortable
- 20 Safety/security
- 21 More options (unspecified)
- 22 Better bus service (unspecified)
- 24 If service was closer to my home
- 25 Distance/if I lived further away/out of walking/biking distance
- 26 If I couldn't walk/ride my bike
- 27 If I needed to use the bus more often
- 28 If I couldn't drive/carpool/didn't have a vehicle/car broke down
- 29 Better service to/from West Seattle
- 30 When light rail terminal is finished/light rail to/from Capitol Hill is complete
- 31 Other specified parking mentions
- 32 Need to know more about it
- 33. Need my car for emergencies/family reasons
- 94. Other Cost mentions
- 888 Other
- 997 Nothing/don't need it
- 998 DON'T KNOW
- 999 PREFER NOT TO ANSWER

TRANSIT SYSTEM USE

[BASE: ALL PARTICIPANTS]

[PROGRAMMING: SECTION FOR TIMING]

Q40A Thinking about all of your travel over the past 7 days, how many one-way trips did you take on each of the following transit systems for any purpose?

[PHONE NOTATION] (AS NEEDED) A round trip counts as 2 trips.

[PHONE NOTATION] (IF NECESSARY) If your trip included transfers between buses on the same system, count it as 1 trip on that system. If your trip included transfers from one transit system to another, count 1 trip for each transit system used. For example, if you transferred from a King County Metro bus to another King County Metro bus, that would count as one trip on King County Metro – but if you transferred from a King County Metro bus to a Sound Transit bus, that would count as one trip on each system, one trip for King County Metro and one trip for Sound Transit.

[PHONE NOTATION] (READ LIST AND RECORD NUMBER OF TRIPS FOR EACH)

IN THE IDEAL WORLD, THE GRID SHOWS UP ONE ROW AT A TIME, BUT ON THE SAME SCREEN.

SHOW COLUMN A FIRST

RESPONDENT MUST ENTER A NUMBER FOR EACH SYSTEM IN COLUMN A. IF NO TRIPS THEY WOULD ENTER 0. DO NOT ALLOW BLANKS. ALLOW A "DON'T KNOW" (98) OR "REFUSED" (99) OPTION IF NEEDED.

IF COLUMN A > 0, DISPLAY COLUMNS B THROUGH D

RESPONDENT MUST ENTER A NUMBER IN EACH COLUMN (B-D). IF NOT TRIPS THEY WOULD ENTER 0. DO NOT ALLOW BLANKS. ALLOW A "DON'T KNOW" (98) OR "REFUSED" (99) OPTION IF NEEDED.

SUM OF B, C, AND D SHOULD BE EQUAL TO OR LESS THAN A (FOR EACH ROW)

PHONE DISPLAY THE Q40B THROUGH Q40D TO POPULATE THE TABLE

Q40B How many of the trips you took last week on each of the following public transportation systems were to or from the UW campus or U-District?

[PHONE NOTATION] (READ LIST AND RECORD NUMBER OF TRIPS FOR EACH. PREVIOUS TRIPS/TOTALS SHOWN FOR REFERENCE ONLY.)

Q40C How many of the trips you took last week on each of the following public transportation systems were between two points in the U-District?

[PHONE NOTATION: (AS NEEDED)] The U-District is defined as east of I-5, north of Portage Bay and the Montlake cut, South of Ravenna Boulevard and West of Mary Gates Drive.

[PHONE NOTATION] (READ LIST AND RECORD NUMBER OF TRIPS FOR EACH. PREVIOUS TRIPS/TOTALS SHOWN FOR REFERENCE ONLY.)

Q40D How many of the trips you took last week on each of the following public transportation systems were between two points in Downtown Seattle?

[PHONE NOTATION: (AS NEEDED)] Downtown Seattle is defined between Battery St. on the north end and S. Jackson St. on the south end of town which includes the International District Station and between Interstate 5 and west of I-5 to the waterfront

[PHONE NOTATION] (READ LIST AND RECORD NUMBER OF TRIPS FOR EACH. PREVIOUS TRIPS/TOTALS SHOWN FOR REFERENCE ONLY.)

[ONLY ALLOW OPTIONS WITH DATA AT Q40A TO BE ANSWERED AT Q40B, Q40C, AND Q40D]

	A	C	B	D
	Total # of One-Way Trips	# of One-Way Trips entirely within the U-District	# of One-Way Trips to / from UW Campus	# of One-Way Trips entirely within Downtown Seattle
King County Metro	___	___	___	___
Sound Transit Express Buses	___	___	___	___
Community Transit	___	___	___	___
Link Light Rail	___	n/a	___	___
Seattle Streetcar	___	n/a	n/a	___
Everett Transit	___	n/a	n/a	n/a
Pierce Transit	___	n/a	n/a	n/a
Kitsap Transit	___	n/a	n/a	n/a
Sounder Commuter Rail	___	n/a	n/a	n/a
King County Water Taxi	___	n/a	n/a	n/a
Washington State Ferries	___	n/a	n/a	n/a

CREATE A NEW VARIABLE TRANSIT_SUM. THIS IS THE SUM OF ALL ONE-WAY TRIPS TAKEN ON ALL SYSTEMS IN Q40A

CREATE A NEW VARIABLE LINK_SOUNDER THAT IS THE SUM OF Q40A FOR LINK LIGHT RAIL AND SOUNDER COMMUTER RAIL.

ASK Q40E IF LINK_SOUNDER IS GREATER THAN 1

Q40E You indicated you took **[RESTORE VALUE FROM LINK_SOUNDER]** one-way trips on Link Light Rail or Sounder Commuter Rail in the past 7 days. Did you tap your U-PASS on the ORCA reader every time you got on **and** off the Link Light Rail or Sounder Commuter Rail?

00 No

01 Yes, every time

998 **[PHONE NOTATION: (DO NOT READ)]** Don't know

999 **[PHONE NOTATION: (DO NOT READ)]** Prefer not to answer

Q41NEW What is the **primary** purpose(s) for the trips that you take on public transportation?

- 01 Commuting to or from the UW
- 02 Commuting or traveling for work to off-campus locations
- 03 Non-commute trips such as shopping, to/from recreation, or to visit people
- 998 **[PHONE NOTATION: (DO NOT READ)]** Don't know
- 999 **[PHONE NOTATION: (DO NOT READ)]** Prefer not to answer

IF Q24=1 (U-PASS HOLDER) SKIP Q42A AND AUTOCODE AS 04 U-PASS

ASK Q42A IF Q40A (KCMETRO) IS GE 1 AND LESS THAN 97 AND Q24 NE 01

Q42A When you rode Metro, how did you pay your fare?

[PHONE NOTATION] (CLARIFY FROM THE LIST AS NEEDED. DO NOT READ LIST UNLESS RESPONDENT SAYS DON'T KNOW)

[DISPLAY OPTIONS 4-6 AND 888 FROM THE GET-GO FOR WEB RESPONDENTS]

- 01 ORCA Card
- 02 Cash
- 03 Tickets
- 04 **[PHONE NOTATION: (DO NOT READ)]** U-PASS
- 05 **[PHONE NOTATION: (DO NOT READ)]** Senior pass
- 06 **[PHONE NOTATION: (DO NOT READ)]** Free ticket
- 888 Other (**please describe**) **[FORCE SPECIFY]**
- 998 **[PHONE NOTATION: (DO NOT READ)]** Don't know
- 999 **[PHONE NOTATION: (DO NOT READ)]** Prefer not to answer

ASK 42B IF Q42A 01

Q42B Which of the following products do you have on your ORCA Card?

[WEB NOTATION] (Select all that apply)

[PHONE NOTATION] (READ LIST. GET A YES OR NO AFTER EACH)

- 01 Monthly pass that you purchased yourself
- 02 Monthly pass purchased by someone else (e.g., employer)
- 03 E-Purse
- 04 Day pass
- 888 Something else (**please describe**) **[FORCE SPECIFY]**
- 998 **[PHONE NOTATION: (DO NOT READ)]** Don't know **[MUTUALLY EXCLUSIVE]**
- 999 **[PHONE NOTATION: (DO NOT READ)]** Prefer not to answer **[MUTUALLY EXCLUSIVE]**

D5 How satisfied are you with UW Transportation Services?

[PHONE NOTATION] (READ LIST)

- 01 Very dissatisfied
- 02 Somewhat dissatisfied
- 03 Somewhat satisfied
- 04 Very satisfied
- 998 **[PHONE NOTATION: (DO NOT READ)]** Don't know
- 999 **[PHONE NOTATION: (DO NOT READ)]** Prefer not to answer

WRAP UP

[BASE: ALL PARTICIPANTS]

[PROGRAMMING: SECTION FOR TIMING]

These final questions will help us group your answers with others. Please let us assure you that all of your responses will remain completely confidential.

D1 What is your age?

____ Enter number **[RANGE=16-97]**

- 998 **[PHONE NOTATION: (DO NOT READ)]** Don't know
- 999 **[PHONE NOTATION: (DO NOT READ)]** Prefer not to answer

ASK IF D1 EQUALS 998 OR 999

D1A Are you...

[PHONE NOTATION] (READ LIST)

- 01 Under the age of 18
- 02 Between 18 and 24
- 03 Between 25 and 34
- 04 Between 35 and 44
- 05 Between 45 and 54
- 06 Between 55 and 64
- 07 65 or older
- 998 **[PHONE NOTATION: (DO NOT READ)]** Don't know
- 999 **[PHONE NOTATION: (DO NOT READ)]** Prefer not to answer

[DO NOT DISPLAY OPTION 3 TO WEB RESPONDENTS UNLESS/UNTIL THEY TRY TO SKIP THE QUESTION]

D2 Do you identify as...

- 01 Male
- 02 Female
- 03 **[PHONE NOTATION: (DO NOT READ)]** Other
- 998 **[PHONE NOTATION: (DO NOT READ)]** Don't know
- 999 **[PHONE NOTATION: (DO NOT READ)]** Prefer not to answer

D3 Do you have a valid driver's license?

00 No

01 Yes

998 **[PHONE NOTATION: (DO NOT READ)]** Don't know

999 **[PHONE NOTATION: (DO NOT READ)]** Prefer not to answer

D4 Do you have access to a Smartphone or similar handheld internet-capable device that you use while on campus?

00 No

01 Yes

998 **[PHONE NOTATION: (DO NOT READ)]** Don't know

999 **[PHONE NOTATION: (DO NOT READ)]** Prefer not to answer

DISPLAY COFFEE FOR WEB RESPONDENTS AND INBOUND PHONE RESPONDENTS ONLY

COFFEE Would you like to receive your free \$5 Starbucks gift card as a "thank you" for completing this survey?

00 No

01 Yes

998 **[PHONE NOTATION: (DO NOT READ)]** Don't know

999 **[PHONE NOTATION: (DO NOT READ)]** Prefer not to answer

SHOW COFFEE1P IF COFFEE=1 (YES) AND COMPLETING VIA INBOUND PHONE

COFFEE1P The gift card will be sent electronically, via email, at the end of the study. Can you please tell me the email address to which you would like the gift card sent?

(INTERVIEWER: VERIFY THE SPELLING OF THE EMAIL ADDRESS BEFORE CONTINUING)

ENTER EMAIL ADDRESS: _____

998 **(DO NOT READ)** Don't know

999 **(DO NOT READ)** Prefer not to answer

SHOW COFFEE1 IF COFFEE=1 (YES) AND COMPLETING ONLINE

COFFEE1 The gift card will be sent electronically, via email, at the end of the study. Please confirm that the email address below is the email address you would prefer we send the gift card.

[DISPLAY EMAIL ADDRESS FROM SAMPLE]

00 No, I would prefer that you send the gift card to a different email address than the one above

01 Yes, this is the email address to send the gift card to

998 Don't know

999 Prefer not to answer

SHOW COFFEE2 IF COFFEE1=00 (NO)

COFFEE2 Please provide the email address to which you would like the gift card sent.

ENTER EMAIL ADDRESS: _____

RE-ENTER EMAIL ADDRESS TO CONFIRM: _____

998 Don't know

999 Prefer not to answer