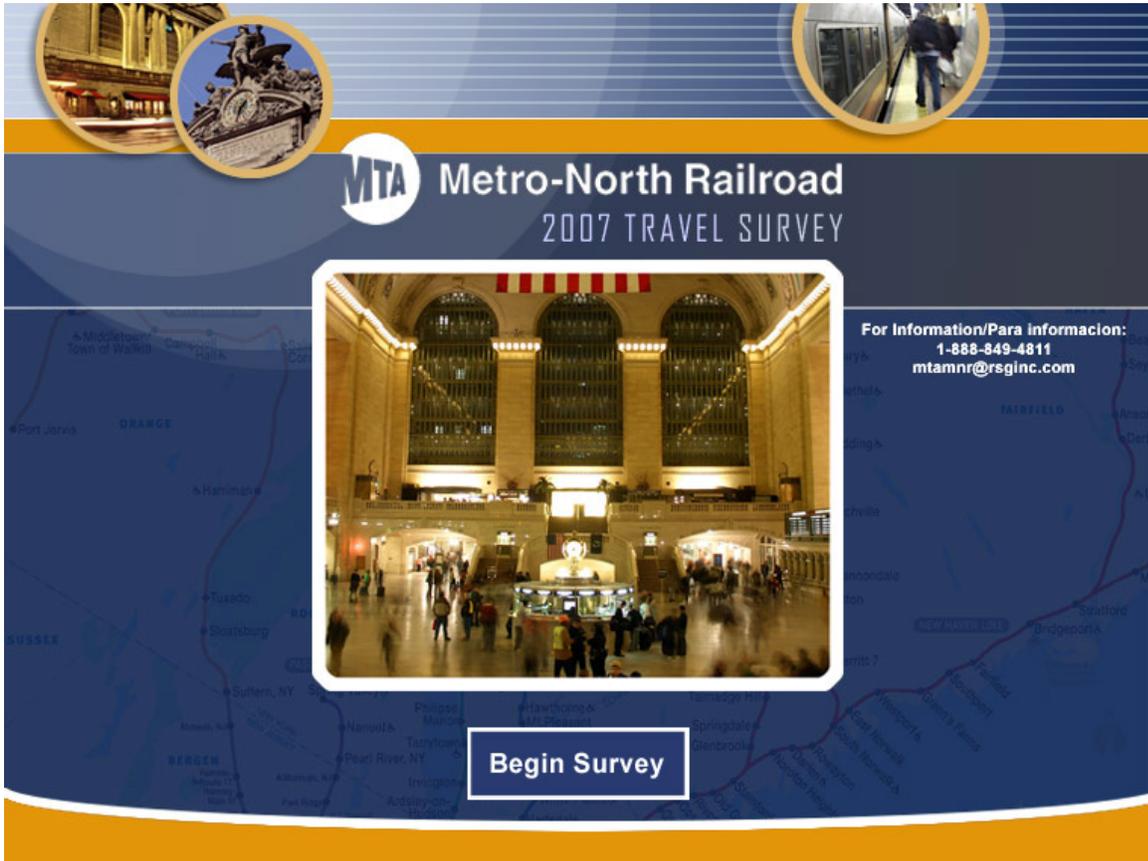


APPENDIX B

SCREEN SHOTS WEB-BASED SURVEY



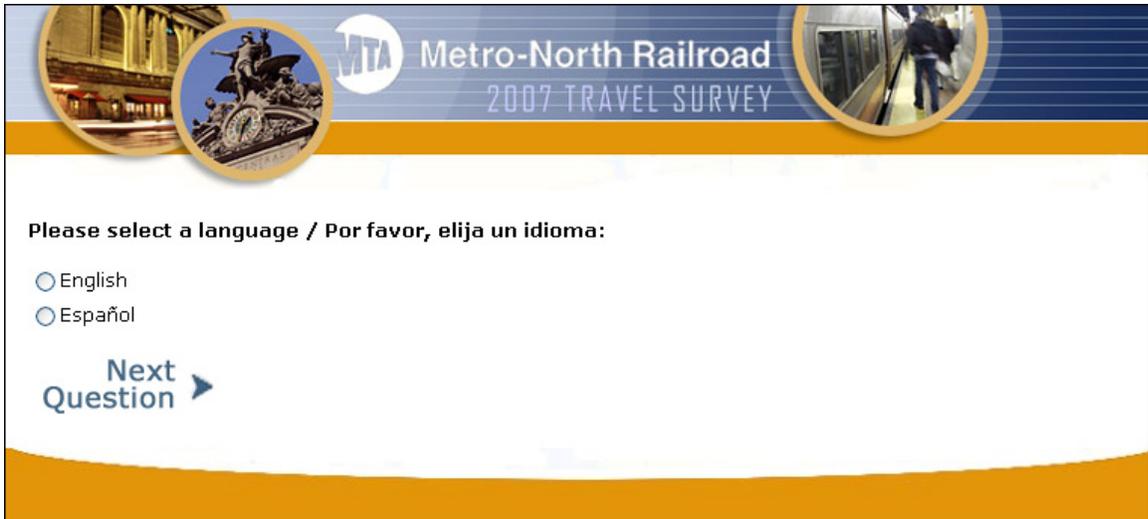


MTA Metro-North Railroad
2007 TRAVEL SURVEY

For Information/Para informacion:
1-888-849-4811
mtamnr@rsginc.com

Begin Survey

The banner features a blue background with a faint map of the Metro-North Railroad service area. At the top, there are three circular images: the left one shows the Grand Central Terminal entrance, the middle one shows the iconic clock tower sculpture, and the right one shows a train platform with a person. A large central image shows the interior of Grand Central Terminal with its high ceilings and arched windows.



MTA Metro-North Railroad
2007 TRAVEL SURVEY

Please select a language / Por favor, elija un idioma:

- English
- Español

Next Question ▶

This screen is a continuation of the survey banner, featuring the same header and circular images. The main content area is white with a blue border. It contains a language selection prompt in both English and Spanish, followed by two radio button options for English and Español. Below the options is a blue arrow pointing right with the text "Next Question".





Metro-North Railroad 2007 TRAVEL SURVEY



Metro-North Railroad would like to know more about how you travel and use our commuter rail system. By taking a few minutes to complete this survey, you will be helping us improve the service we provide to you.

Complete this survey for a chance to win one of ten \$250 cash prizes. [See here for more details.](#)

If you have already filled out this questionnaire on a previous trip, please complete it again. All additional information is of great value to us, and you will increase your chances of winning a prize!

If you would like help with the survey, please call toll free 888-849-4811.

Thank you very much for your cooperation.

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Metro-North Railroad 2007 TRAVEL SURVEY



Tell us about your inbound trip (towards Manhattan).

Please tell us about the inbound trip you were making when you received this questionnaire. Please just describe your one-way trip (i.e., if this trip is one-half of a round trip, please just describe this half).

What was the main purpose of your INBOUND trip the day you received the survey?

- Commuting to/from work
- Company business
- Personal business (e.g., medical/visiting)
- Shopping
- Recreation (e.g., dining/entertainment/vacation)
- School
- Other, please specify:

◀ Previous
Question

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Question ▶





Metro-North Railroad 2007 TRAVEL SURVEY



How often do you make an INBOUND trip (toward Manhattan) on Metro-North?

- 5 or more days per week
- 4 days per week
- 3 days per week
- 2 days per week
- 1 day per week
- Less than 1 day per week but more than 1 day per month
- 1 day per month or less

◀ Previous
Question

Next Question ▶



Metro-North Railroad 2007 TRAVEL SURVEY



Where did you begin this trip?

This should be an address or intersection, NOT your first train station.

Address/Nearest Intersection:

City/Town: State:

Zip Code, if known:

◀ Previous
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Next Question ▶





Metro-North Railroad 2007 TRAVEL SURVEY



Is this address where you...?

- Live
- Work
- Attend school
- Shop
- Other, please specify:

◀ Previous
Question

Next Question ▶



Metro-North Railroad 2007 TRAVEL SURVEY



How did you get to the Metro-North station for this INBOUND trip?
(Please select all that apply.)

- Drove alone and parked
- Carpooled
- Was dropped off
- Walked
- Taxi
- Bus
- Other, please specify:

◀ Previous
Question

Next Question ▶





Metro-North Railroad 2007 TRAVEL SURVEY



Where did you park for this INBOUND trip?

- Parked at the Metro-North station
- Parked on the street or at an off site parking facility
- Other, please specify:

◀ Previous
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Question ▶



Metro-North Railroad 2007 TRAVEL SURVEY



Please indicate how many minutes it took you to get from your parking spot to the train platform. If it took you under 5 minutes, please select 5 minutes.

Select minutes ▲

- 5
- 10
- 15
- 20
- 25
- 30
- 35
- 40
- 45
- 50
- 55

◀ Previous
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Metro-North Railroad 2007 TRAVEL SURVEY



How much did you pay for parking?

\$ (If parking was free, please write in "0")

How frequently do you pay this fee for parking?

Daily Weekly Monthly Other, please enter:

◀ Previous Question

Next Question ▶



Metro-North Railroad 2007 TRAVEL SURVEY



For this inbound trip, at which Metro-North station did you first board a train?

- Appalachian Trail
- Ardsey-on-Hudson
- Beacon
- Beacon Falls
- Bedford Hills
- Bethel
- Botanical Garden
- Branchville
- Breakneck Ridge
- Brewster
- Bridgeport
- Bridgeport Ar.
- Bridgeport Lv.
- Bridgeport Lv.
- Bronxville

◀ Previous Question

Next Question ▶





Metro-North Railroad 2007 TRAVEL SURVEY



How long did it take you to get to Fairfield from where you live?

Select hours	Select minutes
0	0
1	5
2	10
3	15
4	20
	25
	30
	35
	40
	45
	50
	55

◀ Previous Question

Next Question ▶



Metro-North Railroad 2007 TRAVEL SURVEY



What time was your train scheduled to depart from Fairfield?

Select hour	Select minutes	<input type="radio"/> AM	<input type="radio"/> PM
1	:00		
2	:01		
3	:02		
4	:03		
5	:04		
6	:05		
7	:06		
8	:07		
9	:08		
10	:09		
11	:10		
12	:11		

◀ Previous Question

Next Question ▶





Metro-North Railroad 2007 TRAVEL SURVEY



In the course of this INBOUND trip, did you transfer to another Metro-North train to reach your final destination?

- No, I did not transfer
- Yes, I did transfer

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Metro-North Railroad 2007 TRAVEL SURVEY



At which station did you exit your last Metro-North train?

- Grand Central Terminal
- Fordham
- Harlem 125th St.
- White Plains
- Greenwich
- Stamford
- Other, please specify:

◀ Previous
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Metro-North Railroad 2007 TRAVEL SURVEY



After exiting Grand Central Terminal, how did you get to your FINAL destination?
(Please select all that apply.)

- Walked
- Taxi
- Bus
- Subway

Please specify the first subway line you took after exiting your last Metro-North train

- 1
- 2
- 3
- 4
- 5
- 6
- 7
- S
- B
- D
- F
- V

- Parked and drove alone
- Parked and carpoled
- Was picked up
- Other, please specify:

◀ Previous Question

Next Question ▶



Metro-North Railroad 2007 TRAVEL SURVEY



After exiting your last Metro-North train, how many subways and/or buses did you take to reach your final destination?

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Next Question ▶





Metro-North Railroad 2007 TRAVEL SURVEY



What was the final destination for this INBOUND trip? (Not the Metro-North train station, subway station, or bus stop)

This should not be the same as where you began your trip.

Address/Nearest Intersection:

City/Town: State:

Zip Code, if known:

[◀ Previous Question](#)

[Next Question ▶](#)



Metro-North Railroad 2007 TRAVEL SURVEY



Is this the address where you... ?

- Live
- Work
- Attend school
- Shop
- Other, please specify:

[◀ Previous Question](#)

[Next Question ▶](#)





Metro-North Railroad 2007 TRAVEL SURVEY

How long did it take to get from Grand Central Terminal to your final destination?

Select hours

- 0
- 1
- 2
- 3
- 4

Select minutes

- 0
- 5
- 10
- 15
- 20
- 25
- 30
- 35
- 40
- 45
- 50
- 55

◀ Previous Question

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Metro-North Railroad 2007 TRAVEL SURVEY



What type of train ticket did you use for this trip?

Monthly

Please select one:

With UniTicket

Without UniTicket

Weekly

Ten-Trip Peak/Intermediate

Ten-Trip Off-Peak/Intermediate

Ten-Trip Senior/Disabled

One Way Peak/Intermediate

One Way Off-Peak/Intermediate

One Way Senior/Disabled

Round Trip Peak/Intermediate

Round Trip Off-Peak/Intermediate

Round Trip Senior/Disabled

Other, please specify:

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Metro-North Railroad 2007 TRAVEL SURVEY



Tell us about your **OUTBOUND** trip (the trip headed away from Manhattan).

When will (or did) you make the other half of this trip headed **OUTBOUND** (away from Manhattan)?

- I have already made the return trip today
- I will make the return trip later today
- I will (or did) make the trip on a different day
- I will (or did) not make an outbound trip

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Metro-North Railroad 2007 TRAVEL SURVEY



How will you make the other half of this trip going **OUTBOUND** (away from Manhattan)?

- I will use Metro-North from Grand Central Terminal to Fairfield for my outbound trip.
- I will use different Metro-North stations for my outbound trip.
- I will not use use Metro-North for my outbound trip.

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What is the scheduled departure time for your first outbound train?

Select hour Select minutes AM PM

1	:00
2	:01
3	:02
4	:03
5	:04
6	:05
7	:06
8	:07
9	:08
10	:09
11	:10
12	:11

◀ Previous Question

Next Question ▶



Please tell us a little more about yourself

Which answer below best describes your job or occupation?

- Professional, Technical, and Related
- Executive, Administrative, and Managerial
- Sales
- Service Occupations
- Administrative Support, Including Clerical
- Precision Production, Craft, and Repair
- Machine Operators, Assemblers, and Inspectors
- Transportation and Material Moving
- General Labor
- Retired, Student, or Not Employed

◀ Previous Question

Next Question ▶





Metro-North Railroad 2007 TRAVEL SURVEY



In which of the following industries are you employed?

- Construction/Natural Resources/Mining
- Education
- Health Services/Health Care
- Financial Activities
- Government
- Information
- Leisure and Hospitality
- Manufacturing
- Professional and Business Services
- Transportation and Utilities
- Wholesale Trade
- Retail Trade
- Other Services, please specify:

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Metro-North Railroad 2007 TRAVEL SURVEY



How many licensed drivers (including yourself) are in your household?

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 Metro-North Railroad
2007 TRAVEL SURVEY

How many operable vehicles (cars, motorcycles, pickup trucks, SUVs, or vans) are in your household?

[◀ Previous Question](#) [Next Question ▶](#)

 Metro-North Railroad
2007 TRAVEL SURVEY

Are you a licensed driver?

Yes
 No

[◀ Previous Question](#) [Next Question ▶](#)

 Metro-North Railroad
2007 TRAVEL SURVEY

How many people in your household (including yourself) are employed?

[◀ Previous Question](#) [Next Question ▶](#)





Metro-North Railroad 2007 TRAVEL SURVEY



What is your household income?

- Less than \$15,000
- \$15,000-\$24,999
- \$25,000-\$34,999
- \$35,000-\$49,999
- \$50,000-\$74,999
- \$75,000-\$99,999
- \$100,000-\$149,999
- \$150,000-\$199,999
- \$200,000 and over

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Metro-North Railroad 2007 TRAVEL SURVEY



Are you....?

- Male
- Female

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 Metro-North Railroad
2007 TRAVEL SURVEY

What is your age?

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 Metro-North Railroad
2007 TRAVEL SURVEY

Are you of Hispanic origin?

Yes
 No

[← Previous Question](#) [Next Question →](#)





Metro-North Railroad 2007 TRAVEL SURVEY



Are you... ?

- White
- Black
- American Indian
- Asian or Pacific Islander
- Other, please specify:

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Metro-North Railroad 2007 TRAVEL SURVEY



How often do you buy food, snacks or other goods and services within a 5 minute walk of the Metro-North station where you typically board the train for your inbound (toward Manhattan) trip?

- 4 or more times per week
- 1-3 times per week
- Less than once a week
- Never

◀ Previous
Question

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Metro-North Railroad 2007 TRAVEL SURVEY



How important was Metro-North rail service in choosing the location of your home?

- Very important
- Somewhat important
- Moderately important
- Slightly important
- Not important

◀ Previous
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Metro-North Railroad 2007 TRAVEL SURVEY



What percent of your Metro-North ticket is paid for by your employer?

% (Please write in 0 if you pay the entire cost of your trip.)

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Metro-North Railroad

2007 TRAVEL SURVEY



Please use the space below to leave comments.

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Question ▶



 **Metro-North Railroad**
2007 TRAVEL SURVEY

Please fill in your contact information below in order for us to contact you in case you win a cash prize.

Name:

Street:

City/Town:

State: ZIP Code:

Phone:

Email:

[◀ Previous Question](#) [Next Question ▶](#)

 **Metro-North Railroad**
2007 TRAVEL SURVEY

May we contact you to participate in future MTA travel surveys?

Yes

No

[◀ Previous Question](#) [Next Question ▶](#)

 **Metro-North Railroad**
2007 TRAVEL SURVEY

Thank you for your help in completing this survey!

