



(for office use only) Route Code:  Time:  Interviewer:  Serial #:

Please take a few moments to help plan for your transit needs by filling out this survey.

All personal information will be kept strictly confidential and **WILL NOT** be shared or sold.

What is your **HOME ADDRESS**: (please be specific, ex: 123 W. Main St);  
(If you are visiting the Phoenix area, please list the address where you are staying)

Street Address

City

State

Zip Code

## COMING FROM?

1. What type of place are you  
**COMING FROM NOW?**  
(the starting place for your one-way trip)

- |  |   |
|--|---|
| <input type="radio"/> Your usual WORKPLACE                       | <input type="radio"/> Shopping          |
| <input type="radio"/> Other work related                         | <input type="radio"/> Eating/Dining Out |
| <input type="radio"/> College / University (students only)       | <input type="radio"/> School (K-5)      |
| <input type="radio"/> Airport (as an air passenger)              | <input type="radio"/> School (6-8)      |
| <input type="radio"/> Recreation (movies, fishing, etc.)         | <input type="radio"/> School (9-12)     |
| <input type="radio"/> Medical appointment/doctor's visit         | <input type="radio"/> Sightseeing       |
| <input type="radio"/> Social visits (friends/relatives)          | <input type="radio"/> Hotel             |
| <input type="radio"/> Personal business (bank, post office)      | <input type="radio"/> Sporting event    |
| <input type="radio"/> Pick up/drop off someone (daycare, school) |   |
| <input type="radio"/> Your HOME → Go to Question #4              |   |
| <input type="radio"/> Other: <input type="text"/>                |   |

2. What is the **NAME** of the place you are coming from now?

3. What is the **EXACT ADDRESS** of this place? (OR Intersection if you do not know the exact address: )

City:  State:  Zip:

4. How did you **GET FROM** the place in Question #1 TO THE VERY **FIRST** bus or train you used for this one-way trip?

☐ Walked all the way: how far did you walk?  blocks

☐ Walked part of the way (got dropped off and then walked)

☐ Bike

☐ Wheelchair / Scooter

☐ Was dropped off by someone (answer 4a)

☐ Drove alone and parked (answer 4a)

☐ Drove or rode with others and parked (answer 4a)

4a. Where did you get **ON** the first bus or train you used for this one-way trip (Write the nearest intersection / park-and-ride lot / rail station below):

5. Where did you **get ON** this bus/train?  
Please provide the nearest intersection / station name / park-and-ride lot:

## GOING TO?

6. What type of place are you  
**GOING TO NOW?**  
(the ending place for your one-way trip)

- |  |   |
|--|---|
| <input type="radio"/> Your usual WORKPLACE                       | <input type="radio"/> Shopping          |
| <input type="radio"/> Other work related                         | <input type="radio"/> Eating/Dining Out |
| <input type="radio"/> College / University (students only)       | <input type="radio"/> School (K-5)      |
| <input type="radio"/> Airport (as an air passenger)              | <input type="radio"/> School (6-8)      |
| <input type="radio"/> Recreation (movies, fishing, etc.)         | <input type="radio"/> School (9-12)     |
| <input type="radio"/> Medical appointment/doctor's visit         | <input type="radio"/> Sightseeing       |
| <input type="radio"/> Social visits (friends/relatives)          | <input type="radio"/> Hotel             |
| <input type="radio"/> Personal business (bank, post office)      | <input type="radio"/> Sporting event    |
| <input type="radio"/> Pick up/drop off someone (daycare, school) |   |
| <input type="radio"/> Your HOME → Go to Question #4              |   |
| <input type="radio"/> Other: <input type="text"/>                |   |

7. What is the **NAME** of the place you are going to now?

8. What is the **EXACT ADDRESS** of this place? (OR Intersection if you do not know the exact address: )

City:  State:  Zip:

9. How will you **GET TO** your destination (listed in Question #6) after you get off the **LAST** bus or train you will use for this one-way trip?

- ☐ Walk all the way: how far will you walk?  blocks
- ☐ Walk part of the way (will walk then get picked up)
- ☐ Bike
- ☐ Wheelchair / Scooter
- ☐ Be picked up by someone (answer 9a)
- ☐ Get in a parked vehicle & drive alone (answer 9a)
- ☐ Get in a parked vehicle & drive/ride w/others (answer 9a)

9a. Where will you get off the last bus or train you are using for this one-way trip (Write the nearest intersection / park-and-ride lot / rail station below):

10. Where will you **get OFF** this bus/train?  
Please provide the nearest intersection / station name / park-and-ride lot:

11. **INCLUDING THIS BUS/TRAIN**, how many **TOTAL BUSES/TRAINS** will you use to make **THIS ONE-WAY TRIP**?

☐ One, only this bus/train ☐ Two ☐ Three ☐ Four or more

11a. Please list the routes and/or rail stations in the exact order you use them for this one-way trip.

**START** →  →  →  →  →  → **END**

1st route/rail station    2nd route/rail station    3rd route/rail station    4th route/rail station    5th route/rail station



### OTHER INFORMATION ABOUT THIS TRIP(S)

12. What time did you BOARD this bus/train? \_\_\_\_\_ : \_\_\_\_\_ am / pm (circle one)
13. Will you (or did you) make this same trip on exactly the same routes in the opposite direction today?  
☐ No ☐ Yes - At what time did/will you leave for this trip in the opposite direction? \_\_\_\_\_ am/pm (circle one)

### Other Information

14. What kind of fare did you use for this trip?
- |                                       |  |                                     |   |                            |
|---------------------------------------|--|-------------------------------------|---|----------------------------|
| <input type="radio"/> All-Day Pass    | <input type="radio"/> 7-Day Pass                               | <input type="radio"/> 15-Day Pass   | <input type="radio"/> 31-Day Pass                 | <input type="radio"/> FREE |
| <input type="radio"/> ASU U-Pass      | <input type="radio"/> Employer Subsidized Pass (Platinum Pass) | <input type="radio"/> Semester Pass | <input type="radio"/> Courtesy Pass               |                            |
| <input type="radio"/> Full Fare       | <input type="radio"/> Youth Fare                               | <input type="radio"/> Senior Fare   | <input type="radio"/> Person with Disability Fare |                            |
| <input type="radio"/> Field Trip Pass | <input type="radio"/> Dial A Ride ID Card                      | <input type="radio"/> Reduced Fare  | <input type="radio"/> Other: _____                |                            |
15. How do you usually get transit schedule information?
- |                                    |  |   |   |
|------------------------------------|--|---|---|
| <input type="radio"/> Transit Book | <input type="radio"/> Valley Metro website | <input type="radio"/> Customer service      | <input type="radio"/> Posted schedule at bus stop |
| <input type="radio"/> Mobile site  | <input type="radio"/> NextRide             | <input type="radio"/> Other (specify) _____ |   |

### ABOUT YOU AND YOUR HOUSEHOLD

16. How many vehicles (cars, trucks, or motorcycles) are available to your household? \_\_\_\_\_ vehicles
17. [If #16 is more than NONE] Could you have used one of these vehicles for this trip? ☐ Yes ☐ No
18. Including YOU, how many people live in your household? \_\_\_\_\_ people
19. Including YOU, how many adults (age 16 and older) live in your household? \_\_\_\_\_ people
20. Including YOU, how many people in your household are employed full/part-time outside the home? \_\_\_\_\_ people
21. Are you: (check the one response that BEST describes you)
- |  |   |
|--|---|
| <input type="radio"/> Employed full-time (at least 35hrs per week) | <input type="radio"/> Employed part-time (less than 35hrs per week) |
| <input type="radio"/> Not currently employed but seeking work      | <input type="radio"/> Not currently employed and not seeking work   |
| <input type="radio"/> Retired                                      | <input type="radio"/> Homemaker                                     |
22. Are you a student? (check the one response that BEST describes you)
- |  |   |  |
|--|---|--|
| <input type="radio"/> Not a student                      | <input type="radio"/> Yes - Full Time college/university      | <input type="radio"/> Yes - K - 12th grade |
| <input type="radio"/> Yes - Part Time college/university | <input type="radio"/> Yes - vocational/technical/trade school | <input type="radio"/> Yes - other          |
- 22a. [If #22 is Yes] Please specify your college/university/school name: \_\_\_\_\_
23. Do you have a valid driver's license? ☐ Yes ☐ No
24. Are you a United States Veteran? ☐ Yes ☐ No
25. Are you a visitor to the Phoenix area? ☐ Yes ☐ No 25a What is the duration of your stay? \_\_\_\_\_ days
26. Are you a person with a disability? ☐ Yes ☐ No
- 26a. If #26 is Yes] Which of the following types of disabilities apply, if any?
- |                                  |   |  |                                    |
|----------------------------------|---|--|------------------------------------|
| <input type="radio"/> Low vision | <input type="radio"/> Deaf/hard of hearing        | <input type="radio"/> Mobility problem-use a wheelchair      | <input type="radio"/> declined     |
| <input type="radio"/> Blindness  | <input type="radio"/> Mental/cognitive impairment | <input type="radio"/> Mobility problem-do not use wheelchair | <input type="radio"/> Other: _____ |
27. What is your AGE? ☐ Under 16 ☐ 16-18 ☐ 19-24 ☐ 25-34 ☐ 35-44 ☐ 45-54 ☐ 55-64 ☐ 65+
28. Are you? (check all that apply)
- |  |                             |  |                                       |
|--|-----------------------------|--|---------------------------------------|
| <input type="radio"/> American Indian / Alaska Native    | <input type="radio"/> Asian | <input type="radio"/> Black/African American | <input type="radio"/> Hispanic/Latino |
| <input type="radio"/> Native Hawaiian / Pacific Islander | <input type="radio"/> White | <input type="radio"/> Other: _____           |                                       |
29. What is your gender? ☐ Male ☐ Female
30. Which of the following BEST describes your TOTAL ANNUAL HOUSEHOLD INCOME in 2014 before taxes?
- |   |   |   |   |
|---|---|---|---|
| <input type="radio"/> Below \$5,000     | <input type="radio"/> \$20,000 - \$24,999 | <input type="radio"/> \$40,000 - \$49,999 | <input type="radio"/> \$80,000 - \$89,999   |
| <input type="radio"/> \$5,000-\$9,999   | <input type="radio"/> \$25,000 - \$29,999 | <input type="radio"/> \$50,000 - \$59,999 | <input type="radio"/> \$90,000 - \$99,999   |
| <input type="radio"/> \$10,000-\$14,999 | <input type="radio"/> \$30,000 - \$34,999 | <input type="radio"/> \$60,000 - \$69,999 | <input type="radio"/> \$100,000 - \$119,999 |
| <input type="radio"/> \$15,000-\$19,999 | <input type="radio"/> \$35,000 - \$39,999 | <input type="radio"/> \$70,000 - \$79,999 | <input type="radio"/> \$120,000 or more     |
31. Do you speak a language other than English at home? ☐ No ☐ Yes - Which language? \_\_\_\_\_
- IF YES: How well do you speak English? ☐ Very Well ☐ Well ☐ Less than well ☐ Not at all

### REGISTER TO WIN \$1000

People who submit an accurately completed survey will be entered in a random drawing for one of TWO \$1000 cash prizes. You must provide your home address at the beginning of the survey to be eligible.

Name: \_\_\_\_\_  
Phone Number: (\_\_\_\_) \_\_\_\_\_  
E-mail address: \_\_\_\_\_