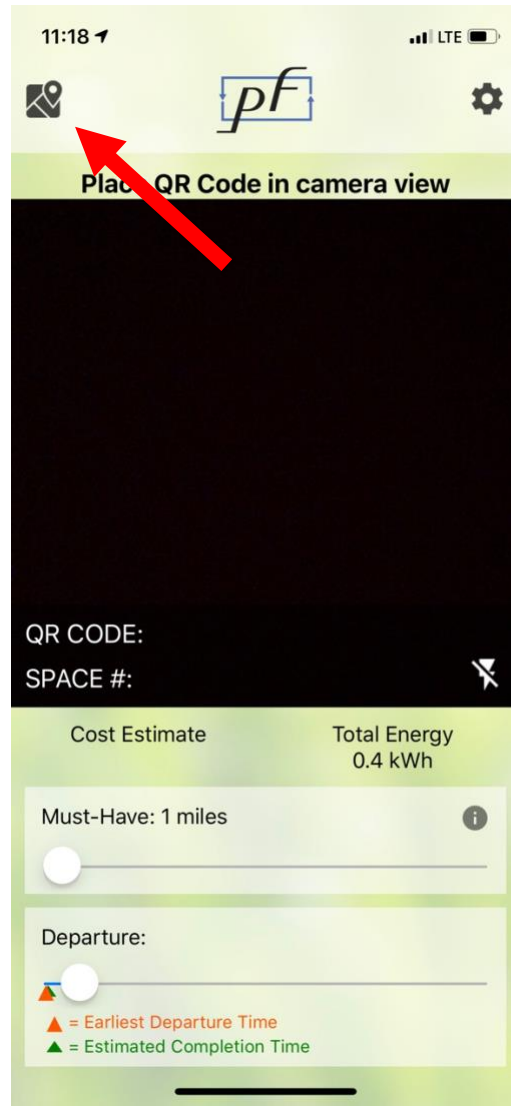
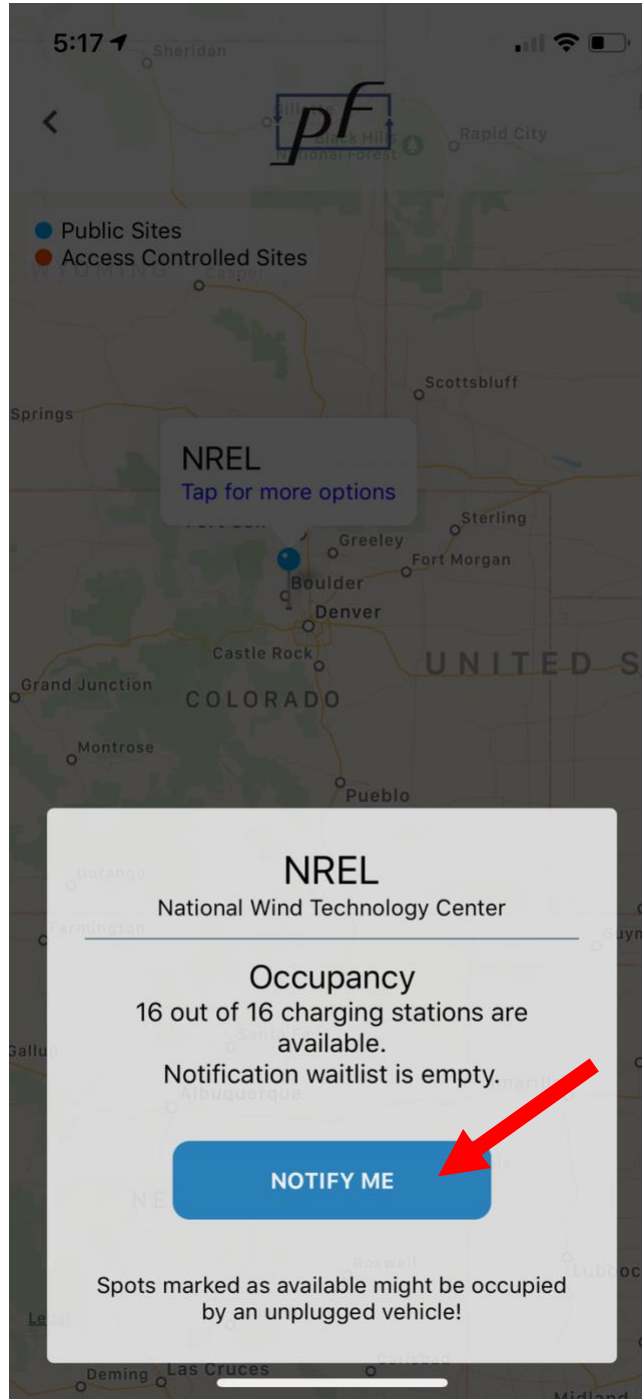


Instructions for using PowerFlex Notification Waitlist

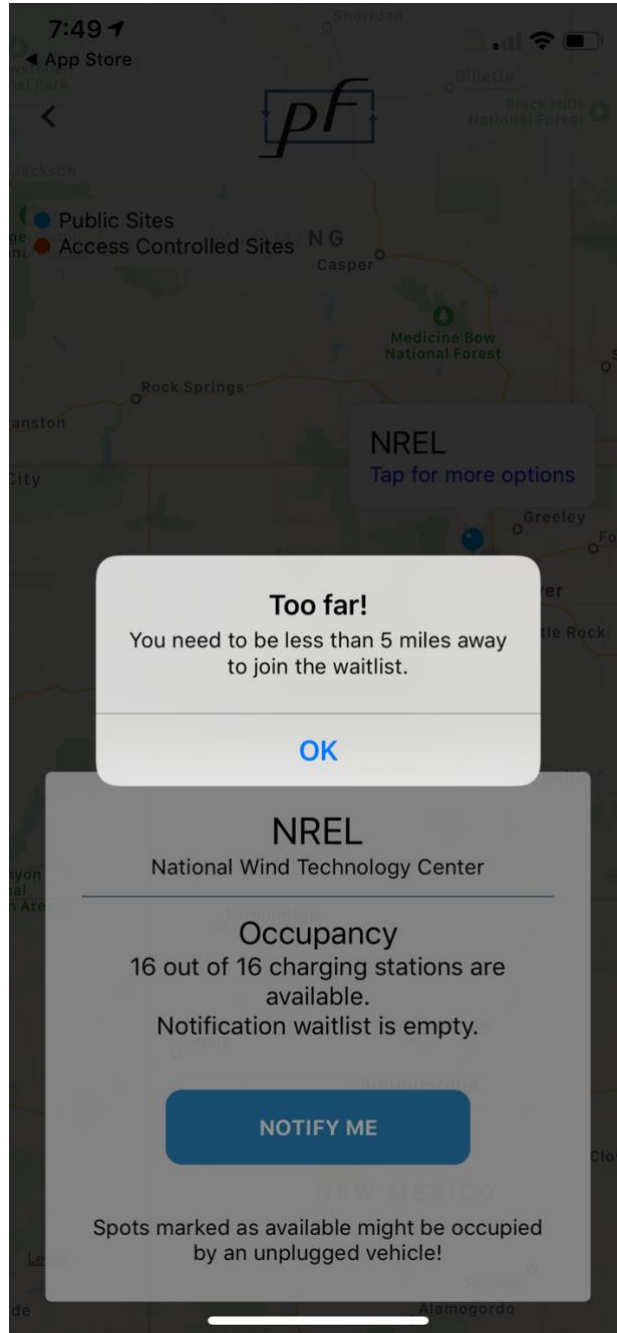
Once you have logged in to the PowerFlex mobile app, click the map icon on the top left corner of the screen



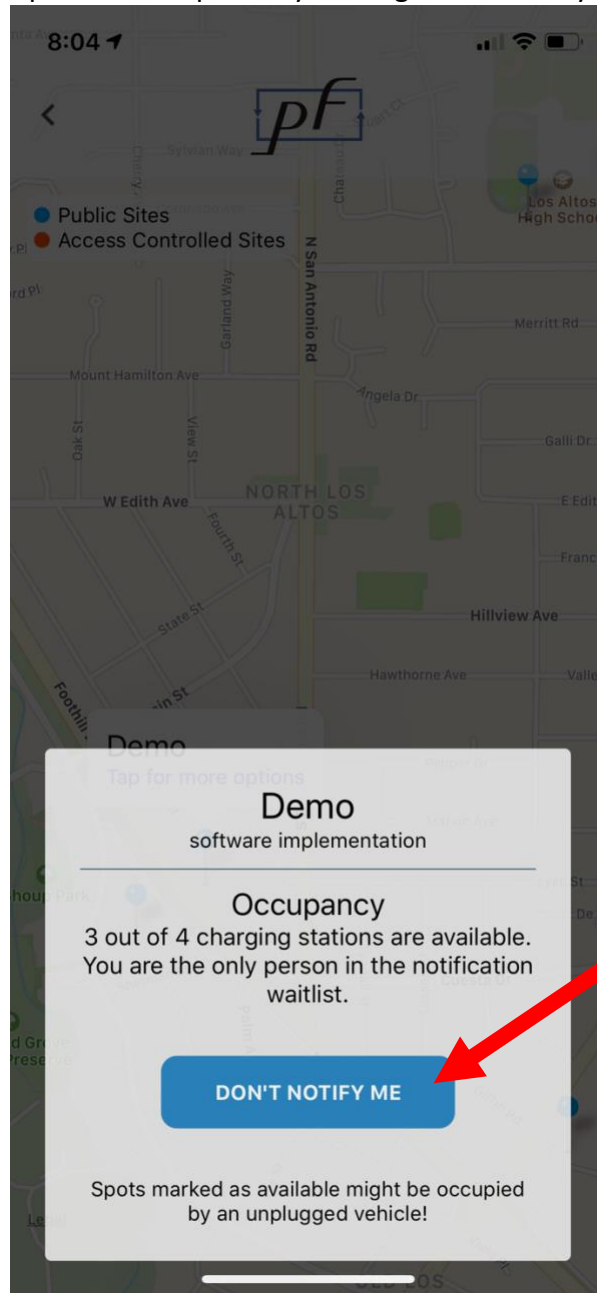
Locate NREL on the map (denoted by the blue pin at NREL's geographic coordinates) and click on the pin. A popup will appear confirming the occupancy of the charging stations. If there are no stations available and you would like to join the notification waitlist, click "Notify Me."



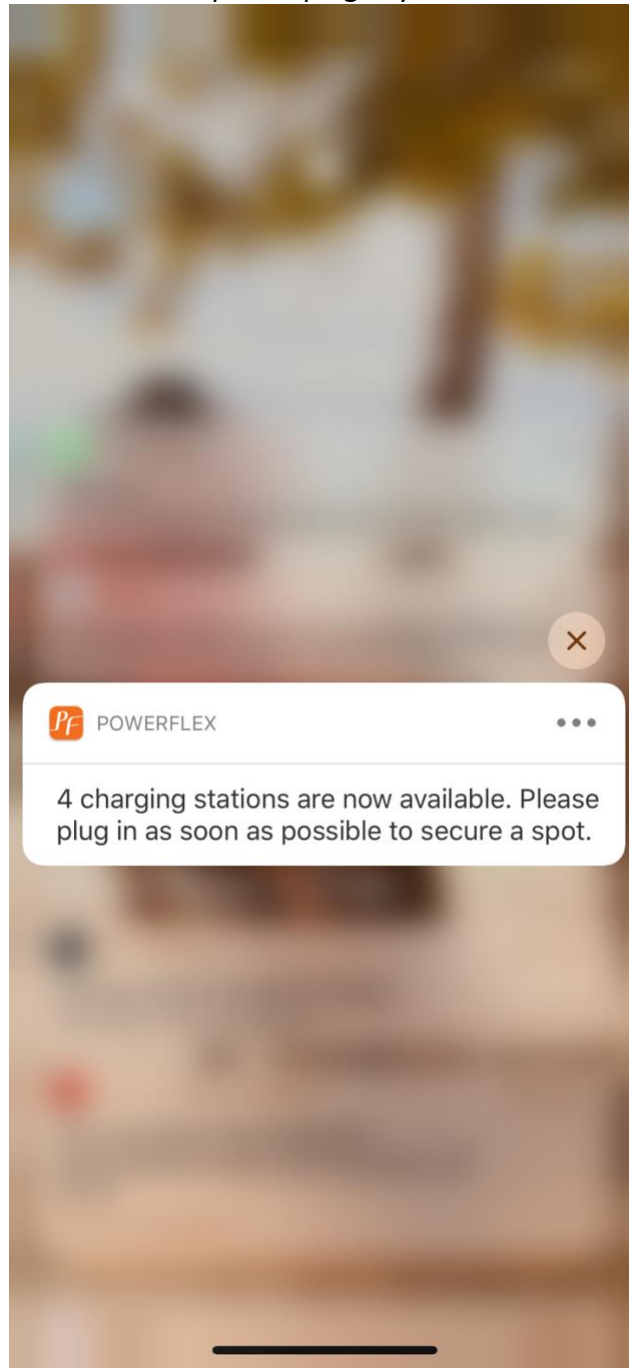
Please note that you must be within 5 miles of NREL in order to join the notification waitlist queue. If you are not within 5 miles, you will see this notification:



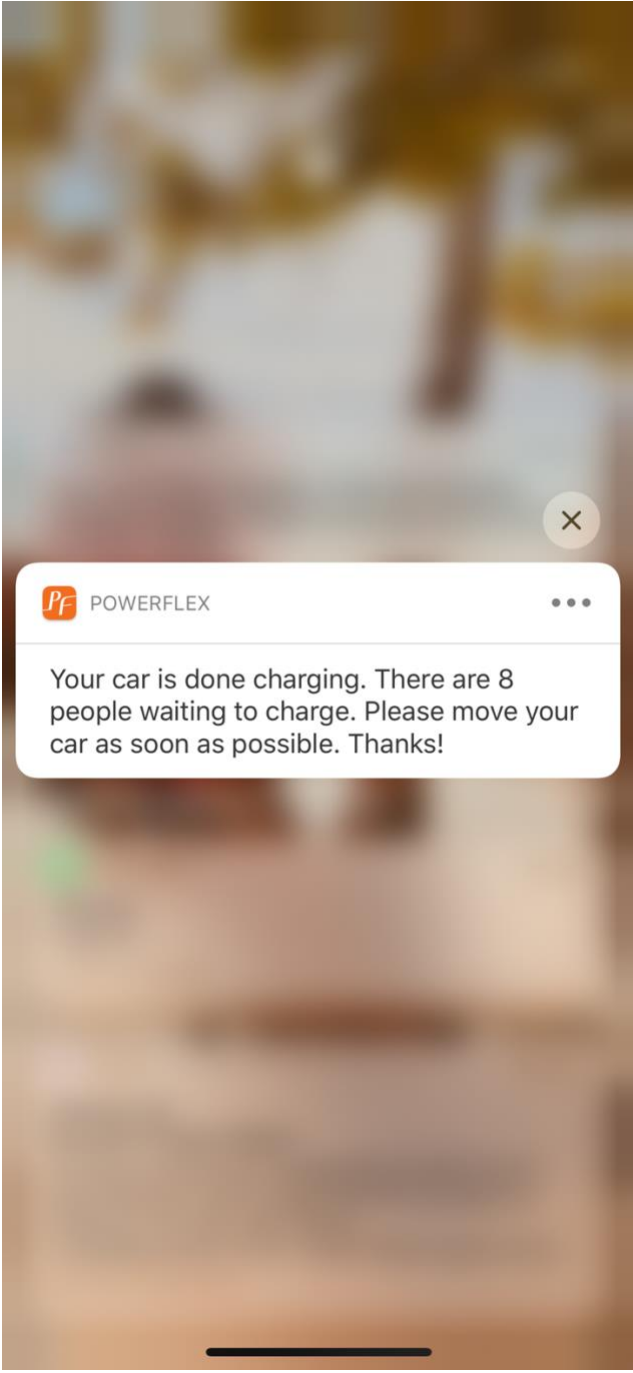
If at any point you are in the queue and no longer need to charge your vehicle, you can cancel your place in the queue by clicking “Don’t Notify Me”



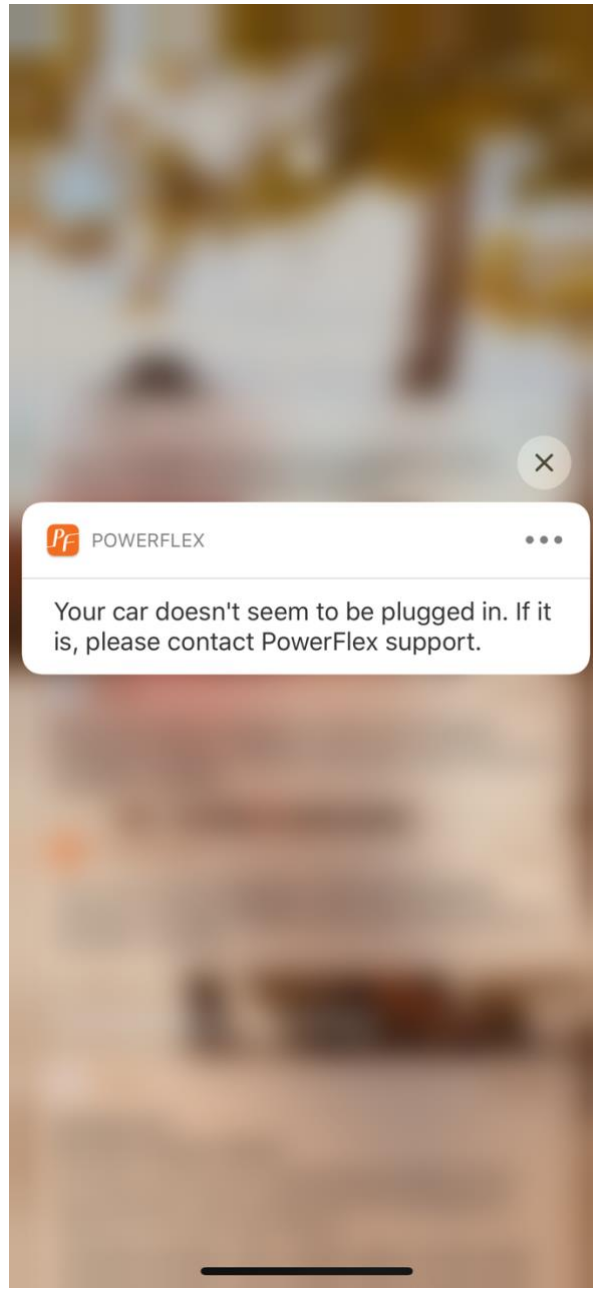
When a charging station becomes available you will receive a notification such as the following. Please be cognizant of the fact that other vehicles may have occupied the spot after the notification has been sent so please plug in your vehicle as soon as possible.



Once your vehicle is done charging, you will receive a notification. If there are other people in the queue waiting for a charging station, you will also receive the following information letting you know that people are waiting for a charging station. Please move your vehicle as soon as possible when you receive this message.



If you ever happen to scan a QR code and claim a session but forget to plug in your vehicle or you accidentally plug in your vehicle with the wrong charging station (not the one you claimed through the app) you will receive the following notification. It is also possible that if the station loses connectivity this notification will be sent as well. If you have any questions or concerns please reach out to support@powerflex.com



Thank you and enjoy your charging stations at NREL!